

UNIVERSITY AUXILIARY SERVICES AT ALBANY, INC.  
BOARD OF DIRECTORS MEETING  
ALUMNI HOUSE  
FEBRUARY 1, 2006

Prior to convening the meeting, a period for public comment was held. Jeff Goldstein, a Student Association Senator and Colonial Quad Resident Assistant spoke during Public Comment. Commented that students should be better informed when SUNY Cards are returned to Lost & Found locations. He asked why the price of laundry went up in the past year. Dr. Filippone explained that the MacGray contract had expired and a short-term contract was substituted in place of it. The student ended his commentary by expressing his opposition with UAS donation to the Hurricane Katrina fund. Money coming from students should go back to the students.

President Murphy convened the meeting at 10:10 A.M. The following Directors were present:

|                           |                         |
|---------------------------|-------------------------|
| Ms. Carol Anderson        | Mr. Darwin Jones        |
| Mr. Tom Bessette          | Mr. Mahaliel Bethea     |
| Mr. William McCann        | Mr. Nicholas Chiuchiolo |
| Mr. John Murphy           | Ms. Michelle DiDonna    |
| Mr. Leo Neveu             | Ms. Laurie Garafola     |
| Mr. Joseph Patalano       | Ms. Esmeralda Hoscoy    |
| Ms. Sophia Hammett Turner |                         |

Absent: Ms. Katherine Button and Mr. Sung Bok Kim

Also in Attendance: Dr. Filippone, UAS Executive Director; Dr. Rota, UAS Associate Executive Director; Ms. Kettlewell, Director of Food Service; Ms. Rachel Jones, UAS Financial Staff Assistant; Ms. Angel, UAS Administrative Assistant; Mr. Lembo, Chartwells Resident District Manager; Ms. Peterson, Chartwells Director of Operations; Chris Ranc, University Bookstore Manager; Ms. Mariesa Kehrer, UAS Marketing Representative.

#### MINUTES

With no changes or additions, Mr. Jones moved the acceptance of the December 12 Board meeting minutes. Motion was seconded by Mr. Chiuchiolo and carried unanimously.

#### OFFICERS REPORTS

None at this time.

President Murphy moved to nominate Ms. Angel for the position of Secretary, seconded by Mr. McCann. With no further nominations, Ms. Angel is Secretary by acclamation.

#### COMMITTEE REPORTS

Bookstore Committee - No report at this time.

Dining Services Committee – Ms. Garafola reported on their joint meeting with the Finance and Audit Committee to review Meal Plan Board Rates held on Thursday January 26. (All members of committee endorse the presentation.)

Finance and Audit Committee – Mr. Neveu reported on the joint meeting with the Dining Services Committee to review Meal Plan Board Rates, held on Thursday January 26. (All members of committee endorse the presentation.)

Program Committee – No report at this time.

Long Range Planning Committee – Ms. Anderson reported on the Fall 2004 Envisions Strategies survey. She suggested everyone on the Board review the report. The report contains valuable information in regard to the possible construction of new dining facilities on campus. The next Long Range Planning Committee meeting will be held on Thursday, February 16, 2006 at 3:30 P.M. in UAB Room 320. The committee will be meeting with the Chartwells Facilities team.

Executive Director's Report – Dr. Filippone reported on Dining Facility Improvements for the years 1999 – 2006. She gave an overview of costs for the updates made on all Quadrangles and the Campus Center. Dr. Filippone also summarized the 2005 NACUFS survey results. Despite improvements in all facilities, satisfaction among the students decreased. The survey was, however, carried out differently this year. It was conducted electronically and fewer students participated in comparison to the previous survey in 2004. The survey found that students want more fresh, healthy, and nutritious foods, as well as more exhibition cooking.

There will be a trip to North Carolina on the week of February 20<sup>th</sup>, 2006 for any of the Board members who would like to attend. Members will be visiting North Carolina State University, Duke University, and UNC at Charlotte to assess dining services at each location.

Mr. Lembo reported on Chartwells fall survey results (approximately 1,500). The scores, dipped very slightly similar to those of the NACUFS survey results. The decrease in student satisfaction was seen mostly in staff satisfaction. He reported a 35% average turn over rate in staff. They are implementing and working on training strategies.

There was discussion on Starbucks Café for the University Main Library and to present the Starbucks Café as a concept at the upcoming Town Hall meetings.

Old Business – None at this time.

New Business – None at this time

ADJOURNMENT

Ms. Hammett-Turner moved to adjourn at 11:50 A.M., seconded by Mr. Bethea, and carried unanimously.