



CLINICIAN CONSULTATION CENTER
Translating science into care

National Substance Use Warmline Peer-to-Peer Consultation and Clinical Decision Support

9 am – 8 pm ET Monday - Friday

855-300-3595

Or

New! Submit cases online at:

<http://nccc.ucsf.edu/clinician-consultation/substance-use-management>

Free and confidential consultation for health care providers from the Clinician Consultation Center

Our consultants can help:

- Support any clinician in the evaluation and management of substance use, chronic pain, and behavioral health
- Identify practical, effective treatment options for patients with any type of substance use disorder (opioids, alcohol, other substances)
- Facilitate judicious prescribing and improved medication safety to decrease risk of harms, including overdose
- Discuss useful communication and care strategies to support patients living with, or at risk for, substance use disorders
- Develop comprehensive treatment plans for special circumstances including pregnancy, HIV, and viral hepatitis

What to expect: Calls during normal operating hours will be screened for acuity by an experienced advanced practice nurse/physician after a quick caller registration process. Detailed case information will be obtained, however, *no protected health information is collected*. The case will then be relayed immediately to a principal substance use consultant/expert as indicated (our team includes Addiction Medicine-certified physicians, clinical pharmacists, and nursing professionals). If screeners are handling other calls, or a provider is calling outside of normal operating hours, they will be asked to leave a message with call-back information. We will return the call within 1 business day, and typically on the same day.

Learn more at <http://nccc.ucsf.edu/clinician-consultation/substance-use-management>

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