ASDAC Meeting
Wednesday, September 11th
8pm, Colonial Quad Dining Room

Member Sign-in and Introduction
UAS Representatives: Karen Kettlewell, UAS Associate Executive Director; Emily Hetzel, UAS Quality Assurance Associate

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Mystery shop program
- Hand out Mystery Shop Program Guidelines
- Mystery Shop card release forms
- Hand out Mystery Shop incentives!
  - Remember- Alumni counts as 2 mystery shop forms
- Top 3 Completers:
  - Nia-15
  - Janel-9
  - Dimitri, Imani and Spencer- 6
- Raffle for Gift Card
  - Dimitri- gift card winner
- Areas to Mystery Shop: Mein Bowl, Cusato’s chicken parm sub, Cusato’s pizza, Simple Servings stations, Alumni and Colonial Quad Late Night Dinners (8p-11p), Line speed at Campus Center venues, Halal and Kosher options in 518 Market

Discussion topics
- ASDAC QR codes
- Pep Rally- Thursday 9/12 at 6p; Food voucher for first 300 attendees
- First Home Football Game- Saturday 9/14 at 7p
- Monday 8/30- Dinner on Alumni Quad (more details to come)
- Late Night Dinners- Colonial and Alumni
  - Students seemed very pleased with the late night dinner concept on Colonial. Some offered their suggestions of which foods they would like to see during late night hours in the future.
  - Suggestions included a nacho bar, chicken tenders, tater tots, cut/sliced fruit.
- Meal Trades
- Shop24

Open Forum- What’s on Your Mind?
Customer service: students said that there was better customer service on Indian and State Quads, and that overall people seem to be nicer everywhere; more friendly, don’t make you feel guilty for ordering food

Hours: Stalks and Stems should be open later, not enough night hours
- People really liked the late night campus center hours this past weekend (Sunday 9/8)

Meal trades:
- The hero at Cusato’s is very good, it should be a meal trade
- Meatball sub meal trade at Cusato’s/bring back pasta like Rosso Verde

Subconnection:
- Students still want 12” subs for a meal trade rather than 6”.
- Service has been slow
- Students would rather watch someone make their sub for them rather than just going to pick it up when their buzzer goes off, so then if the person makes a mistake with your sandwich you can tell them
- Buzzers hardly ever or never work
- A “downgrade from Zepps”
- Students still hungry after getting a meal trade from here
- One student suggested getting a buzzer, paying, and getting a receipt and then when the next associate is available to make a sandwich, your buzzer would go off and you would go tell them what you want (similar to Zepps, just lines could be avoided by utilizing the buzzers)
- No Russian dressing available/no marinara sauce options on build your own subs

Auntie Anne’s:
- Good feedback, people like it so far
- Some students said that they would prefer ice cream
- Said it tastes exactly like any other Auntie Anne’s that you would see in the mall

Mein Bowl:
- Chinese too expensive
- Prices are too high, no one is ever there
- Students would like to see a meal trade there

518 Market:
- Students liked the outtakes store better
- Although the open layout of the 518 Market is nice, there aren’t enough products or options to choose from
- Local products (such as chocolate bars) are really expensive

Damien’s: unable to toast bread/roll like you could at Commons Deli