ASDAC Meeting
Thursday, November 7, 2013
7p, Patroon Room

- Member Sign-in and Introduction
  - UAS Representatives: Emily Hetzel and Karen Kettlewell
  - Sodexo Representatives: Mo Schifley, Tracy Baker, Stephanie DiBacco, Donna Duffy

- Join the ASDAC Facebook, Twitter (@ASDACUA) and MyInvolvement Page
- Follow UAS on Twitter (@UASAlbany)

- UAS/UAD Updates
  - Chef Oriol
    - New chef overseeing resident dining started recently
  - Hot Chocolate
    - Available in quads where there is space and electrical capabilities for equipment; Jim is working on it.
  - Uncommon Grounds
    - Grand opening was on Wednesday, very long lines so far (as to be expected with a grand opening). They are working on making the line flow more efficiently; setup is different than Tim Hortons was (condiment stand is inside instead of outside due to more seating areas outside).
  - Chloe’s
    - Soft serve fruit concept, kosher, gluten free, relatively healthy compared to other alternatives. Soft serve w/ toppings bar recently opened in 518 Market (where Uncommon Grounds bagels used to be)
  - Customer loyalty surveys: This is the second and last week of surveys, very low responses so far
    - ASDAC members will be entered into a raffle if they complete the survey; if they complete it online they can add their name or screenshot it, if they get friends to complete the survey they get one additional raffle ticket per friend

- Mystery Shop Program
  - Hand out Mystery Shop Program Guidelines
  - Vending Update
  - Mystery Shop Card Release Forms
  - Hand out Mystery Shop incentives!
    - Remember- Alumni counts as 2 mystery shop forms
  - Top 3 Completers:
    - Janel - 127
    - Spencer - 121
    - Nia – 72
  - Raffle for Gift Card-Kumar A. was the winner
- **Areas to Mystery Shop:** Cusato’s pizza temp, Dreidel’s- availability of tuna salad, egg salad and smoked salmon, late night dining, and Uncommon Grounds.

- **Discussion topics**
  - **Slushies**
    - Overall student feedback was that slushies are more of a warm weather thing, interest was low right now due to the fact that it is winter. Definitely a good option for the spring semester.
  - **Shop24 product mix**
    - Some general suggestions:
      - contact lens solution (even a travel size);
      - more convenient “at hand” microwaveable items;
      - regular yogurt in addition to greek (Yoplait, etc.; flavor doesn’t matter, just something that’s not greek);
      - new flavors of lays chips (Yoplait, etc.; flavor doesn’t matter, just something that's not greek);
      - other flavors of Doritos;
      - Quaker chewy granola bars;
      - other flavors of powerade zero such as lemonade (right now there is only one flavor);
      - other flavors of oatmeal such as blueberry or peaches and cream
      - Sushi
    - One student mentioned that she saw Cheerios on the list of items that weren't selling well, she asked that we please not get rid of Cheerios from the Shop24 machine as she is allergic to corn and Cheerios are one of the few products that she is able to eat.
    - Energy drinks: students said that the most popular are Red Bull and Monster, no interest in Mountain Dew Kickstart
  - **Combinations in Shop24:** use one code, buy two items at once, usually at a discounted price
    - Combination Suggestions:
      - Cereal and milk
      - Soda and chips
      - Eggo waffles and syrup
      - Tortilla chips and salsa or nacho cheese
      - Soda and candy
    - Energy drinks and Gatorade
  - **Salads in Shop24:** students said that it was easier to go to stalks and stems and get a salad, also that they haven’t really liked the fruits and vegetables in shop 24, and they aren’t fond of the idea of salad coming from a vending machine.

- **2014-15 meal plans**
  - Students want guest swipes
    - Not possible currently because meal plans are non-transferrable based on NYS tax code
  - Additional meal trade for unlimited plan
    - Mo explained that the unlimited plan is to encourage students to go to the dining hall, other plans are meant for use in the CC venues
    - Since there isn’t a meal trade option at some CC venues, students would like more munch money rather than a meal trade
    - There should be a meal plan in between the 120 and 175 plan
    - 175 and unlimited meal plan munch money range is too close
    - One student asked if there could be suggestions of how they should use their meal swipes and munch money online to make it last throughout the semester
    - One student said that other schools have a certain number of meals per week and that their meals roll over
• One student asked if it would ever be possible to convert meal swipes to munch money
• Instead of having one meal trade a day, have a set number of meal trades per
  week/month/semester that can be used whenever

  ▪ Sodexo STOP Hunger Scholarships
    ▪ Information will be emailed out to ASDAC members

  ❖ Open Forum- What’s on Your Mind?
    ▪ One student has a corn allergy and cannot drink any coke products, whenever she gets a meal trade she
      has to have water. She wishes that there were more available drink options for students with allergies
    ▪ There are a lot of fruit flies in Indian dining hall and on Dutch
    ▪ There isn’t lactaid milk available in the dining halls or in the 518 market
    ▪ Waffles have been sticking to the waffle makers in dining halls, specifically Colonial and Dutch
    ▪ Bagels have been getting stuck in the toaster on Dutch and burning
    ▪ Students have still been getting the wrong toppings on their subs at subconnection
      ▪ Mo told students to save their ticket that comes with their sub to make sure that the toppings
        they requested at the kiosk all got printed out on their ticket
      ▪ If there are discrepancies save your ticket and bring it to her or another CC manager and they
        will look into it
      ▪ All sandwiches should be getting tickets; she will make sure that it is more strongly enforced
    ▪ Students would like expanded hours for Damien’s as it is only open while they are in class and they
      never get a chance to go
    ▪ One student asked if premade smoothies from Ufood grill could be readily available in the 518 market
    ▪ Stalks and stems hours: students were unaware of the recently expanded hours
    ▪ UFood grill samples:
      ▪ Students liked the bread, said it was soft and makes meat better
      ▪ Overall consensus was that the turkey burger was the best
      ▪ Great food but too pricy for every day consumption
      ▪ Students wish there was a meal trade option there
      ▪ Veggie burgers were very good, as well as the naan bread and breakfast sandwiches
      ▪ Too strong of a banana flavor in smoothies
      ▪ Students really liked the “unfries”

Next Meeting
Monday, November 18, 2013
6:30p, Dane’s Den (Indian Quad Dining Room)