ASDAC Meeting
Thursday, October 10, 2013
7pm, Patroon Room

- Member Sign-in and Introduction
  Attendees: Spencer Page, Janel Strachan, Tiffany Anderson, Jairo Almonte, Megan Gura, Nia Sanders, Toni Verdejo, Juliet James, Lenny Marino, Katie Lyon, Elizabeth Aine, John Smith, Derek Ellis, Jon Stricoff, Brittany Hirsh, Rebecca Gigliotti, Alexa Shervill, Nathaniel Winn, Jill Reichel, Shnequa Williams, Rebecca Prince, Ting Zhao, Shirley Tran, Jonathan Rood, Elizabeth Skovron, Anisha Ogbewe, Brittany Bourne, Jenette Williams, Stephanie Adjei, Blaire Anderson, Rachel Friday, Sydelle Awarez, Teneesha Young, Iman Whitfield, Jess Tate, Nigel Jennings, Megan Krianis, Shiran Vashdi, Violeta Loarca, Krystal Woodley, Philip Nussbaum, Klara Owens, Baruka Gombosuren, Jonathan Blanfort, Maxwell Larbi, Prissilla Issa

- UAS Representatives: Emily Hetzel, UAS Quality Assurance Associate

- UAlbany Dining Representatives: Tim MacTurk, Jim Meagher, Mo Schifley, Stephanie DiBacco, Donna Duffy, Helene Coye

- Join the ASDAC Facebook, Twitter (@ASDACUA) and MyInvolvement Page
- Follow UAS on Twitter (@UASAlbany)

- UAS/UAD Updates
  - Meal Trade Updates:
    - Tim and Mo gave an overview of new meal trade updates since the last meeting:
      - 12 in. sub as a meal trade at subconnection: comes with a beverage
      - 6 in. sub as a meal trade at subconnection: comes with a beverage and chips or fruit
      - Salads are now available at Wholly Habaneros as well as subconnection
      - When Uncommon Grounds opens, there will be a meal trade available
  - UFood Grill Opening
    - Soft opening Monday, officially opens on Tuesday
  - Smoothie Availability
    - UFood Grill will have smoothies, including a Ualbany specific great dane smoothie
    - Chloe’s (in 518 Market) might have smoothies in the spring
  - Expanded menu options at Mein Bowl
    - Wok being installed very soon, expanded menu options should be expected starting next week
  - Mongolian Grill Repair
    - Will be down for a day or two next week for repairs

- Mystery Shop Program
  - Hand out Mystery Shop Program Guidelines
  - Vending Update
    - ASDAC funds will no longer be able to be used at vending locations on campus including Shop24
    - Continue to use ASDAC cards at other dining locations on campus, especially new venues
  - Mystery Shop Card Release Forms
  - Hand out Mystery Shop incentives!
  - Remember- Alumni counts as 2 mystery shop forms

- Top 3 Completers:
  - Spencer- 113
  - Janel- 93
  - Nia- 42
- **Raffle for Gift Card**
  - Janel won the raffle

- **Areas to Mystery Shop:** Late night takeout at Indian and State Quads, Weekend brunch, Dreidel’s bagel topping availability (tuna salad, egg salad and smoked salmon), Meal trade upgrades/extras, hours of operation

- **Discussion topics**
  - ASDAC QR Codes
  - UAS and Sodexo contact information
    - Sodexo: dining@albany.edu
    - UAS: uas@albany.edu
  - Shop24 Grand Opening- 10/19, 10:30a-1:30p
    - Free vending products
    - Raffle: $500 best buy gift card
    - Ribbon cutting
    - DJ, prizes, etc.
  - Update- Vegetarian/Vegan Focus Group
  - Update- Dinner on Alumni Quad
  - Global Chef Program- Brazil October 11 at Colonial and Alumni
  - Jazz brunch concept
    - Prefer for it not to be during Homecoming Weekend
    - Student suggestions: maybe sometime before Thanksgiving break, Reading day either Fall or Spring semester, Easter weekend, other holiday weekends.
    - Students like live music, maybe a string quartet or live student music
  - Lisa Lillien events
    - Three of her recipes will be featured in the dining halls Monday-Thursday of next week

- **Open Forum- What’s on Your Mind?**
  - Why is Shop24 on the other side of campus near Dutch? Location is confusing and hard to explain to other students. Why was the decision made to put it there?
    - It will be a central bus stop location as soon as the campus center undergoes renovations and an expansion next fall. Another Shop24 unit might be added in the future on the other side of campus
  - Uncommon grounds opening date?
    - Should be opening in a few weeks, just waiting on equipment for now
  - Dutch Quad: Bacon, egg & cheese breakfast pockets are great, perfect meal for athletes, student wishes that they could be available on days other than Saturdays, also at 7:30 AM
  - What foods will be available at Uncommon Grounds when it opens?
    - Bagels, coffee drinks, breakfast sandwiches, etc.
  - Students wish there were chocolate covered strawberries and bananas at 518 market like the outtakes store had; Will look at putting them in the bakery case at Stalks and Stems
  - Simple servings on Alumni: student tried it for the first time and said she really enjoyed it
    - Another student tried it on Dutch and said it was the best chicken she’s ever had on campus
  - Auntie Anne’s-burnt pretzels
    - Mystery shop it, pay attention to what time of day it is and when so we can locate the issue
  - Barcodes in the dining hall for MyFitnessPal app- why do all foods not have a barcode?
    - Donna said that this should be fixed relatively soon and all food items should have a barcode. Students are welcome to meet with Donna in the meantime to track nutrition and calorie information.
  - Honey wheat pretzels are a good option at Auntie Anne’s, students appreciate them
  - Wholly Habaneros: For quesadilla and burrito meal trades, sour cream is included in the item but extra sour cream on the side is $0.99 extra.
Mo said that sour cream in burrito should be included, and only charged extra if you get a cup of extra sour cream on the side

Students should NOT be charged extra for just sour cream in their burritos, she will look into this

Damien’s- sandwiches can’t be toasted like they used to be at Commons Deli last year

This is an electrical issue, could possibly be fixed in the future after winter break, looking into it

Cusato’s: no pasta or chicken meal trade like Rosso Verde had last year

Tim addressed the fact that meal trades are about convenience, and there are plenty of options in the dining halls. The campus center is a great choice for students to grab food, especially in between classes, but it’s not possible/economical for the campus center to have everything that students request

Space to add more menu items is also very limited

subconnection: students want refunds for their 6” sub meal trades now that 12” sub meal trades are available

Tim: no refunds are available, since the 12” sub meal trade was altered for the price (does not include chips or fruit) and the 6” meal trade includes chips or fruit.

subconnection: student says she likes it much better than Zepps and it’s really great, bread is fresher and not hard like Zepps was

subconnection: student says that there is not enough meat on her sandwich to fill her up, and there’s too much bread. All carbs and no protein doesn’t keep her full throughout the day

Mo informed the student that all portions are weighed into suggested protein/meat servings

Sometimes discrepancies occur, let her know if you feel that there was truly an error while making your sandwich

subconnection: sometimes students don’t get exactly what they want on their sandwiches, namely vegetables. Has happened to one student seven times, sometimes she only gets two out of the five vegetables that she orders

Mo said find her and let her know when this happens, she will take care of it

Specialty rolls at Umai Sushi: not all options are displayed on the sign, sometimes they have rolls available for sale that are not advertised on the sign

Mo said she will take another look at the sign and make sure everything is advertised correctly

Umai Sushi: not a lot of variety/options available at night

Wholly Habaneros: whole wheat wraps would be a nice, healthier option

Hot chocolate/cappuccino on quads other than State would be nice

Jim: two quads have machines, other quads should have instant packets

It’s really a space issue

Microwaves in campus center: there’s only one, there used to be three

Tim: it doesn’t make sense for Sodexo to buy/maintain microwaves when they are trying to sell ready-to-eat food to people in the campus center

Emily: working out who is going to purchase/maintain the microwaves, should be getting more information soon

One student asked what the difference is between UAS and Sodexo?

Sodexo: replaced Chartwells as the dining provider on campus

UAS: contracts with UAlbany to provide quality of life services to students and oversees vending, SUNYCard, bookstore, and other needs for students, as well as ASDAC and the dining contract

Subconnection: great meal, improvement from Zepps, student liked the buzzer concept

Student was happy to see hand sanitizer at the entrance of the dining halls

Calorie counts: students want to know calories for campus center venues

Donna said that they are gathering information now, and it should be available soon for everyone. Will be posted online, not sure if or where it will be posted (displayed) or not in the campus center.

Next Meeting
Monday, October 21, 2013
6:30p, State Room