Bringing Out the Best: Communication Strategies for Supervisors to Enhance Performance

Being successful in any endeavor requires a strong ability to influence others. This energizing and interactive presentation will show you the necessary elements for influencing others to take action without manipulation or coercion. In this workshop you will learn the four communication myths that are preventing you from getting what you want, the three little known secrets for influencing others, AND effective communication strategies that you can implement immediately to powerfully impact others behavior.

Objectives:
At the end of the presentation attendees will have:
• Enhanced ability to communicate effectively.
• Increased understanding of the underlying beliefs that are preventing them from influencing others.
• Significantly improved ability to positively influence others to take action.

Presenter: Lisa Giruzzi is a peak performance coach, best selling author, an accomplished speaker, an award-winning trainer with more than 25 years’ experience helping people be more successful. She is the owner of the consulting firm Transformational Conversations. Lisa is the owner of Transformational Conversations, which specializes in causing breakthrough performance for individuals and organizations.

*Supervisor’s Approval Required to Attend

To Register Contact:
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http://www.albany.edu/eap/event_sign-up.htm

Thursday, March 30
9:00 am — 12:00 pm
Room 375
Campus Center