

TABLE OF CONTENTS

About the Editor *vi*
Contributors *vi*
Foreword *xi*
Preface *xiv*
Acknowledgments *xviii*

1 Introduction: A New Model of Excellence 1
Edward Zlotkowski

2 On the Shoulders of Giants: Building on a Tradition
of Experiential Education at Augsburg College 15
Garry Hesser

3 Curriculum and Community Connection: The
Center for Service-Learning at Bates College 40
James Carignan

4 Redrawing the Bottom Line: The Bentley Service-
Learning Project 59
Edward Zlotkowski

5 Community College and Service-Learning: A Natural at
Brevard Community College 81
Roger K. Henry

6 Rediscovering Our Heritage: Community Service and
the Historically Black University 109
Beverly W. Jones

7 Communal Participatory Action Research & Strategic
Academically Based Community Service: The Work of
Penn's Center for Community Partnerships 124
Lee Benson & Ira Harkavy

- 8 Comprehensive Design of Community Service: New Understanding, Options, and Vitality in Student Learning at Portland State University 150
Amy Driscoll
- 9 Making a Major Commitment: Public and Community Service at Providence College 169
Richard M. Battistoni
- 10 Santa Clara University's Eastside Project: A Pilgrimage Toward our own Humanity 189
William J. Wood, S.J.
- 11 We Make the Road by Walking: Building Service-Learning in and out of the Curriculum at the University of Utah 210
Irene S. Fisher

APPENDICES

APPENDIX A

Selected Service-Learning Organization Charts

- A-1 Brevard Community College A-1
A-2 North Carolina Central University A-2
A-3 University of Pennsylvania A-3
A-4 University of Utah A-6

APPENDIX B

Selected Student Service-Learning Opportunity Overviews

- B-1 Categories of Student Positions B-1
Bentley College
- B-2 Continuum of Service and Learning Experience B-2
Brevard Community College
- B-3 Service Learning Opportunities B-4
University of Utah

APPENDIX C

- Infusing Service-Learning Into a Course: A Timeline* C-1
Augsburg College

APPENDIX D

- President's Corner: Directions in Learning* D-1
Donald Harward, President
Bates College

APPENDIX E

- Selected Service-Learning Projects in Business* E-1
Bentley College

APPENDIX F

- Selected Administrative Forms*
Brevard Community College
- F-1 Steps for Involvement: A Service-Learner's Checklist F-1
 - F-2 Placement Confirmation Form F-3
 - F-3 Service-Learning Contract, Fourth Credit Option F-4
 - F-4 Service Hours On Academic Transcript (SHOAT)
Guidelines F-6
 - F-5 Student Volunteer Hour Report F-8
 - F-6 Center For Service-Learning Volunteer Insurance
Enrollment Record F-9
 - F-7 Student Volunteer Mid-Semester Progress Report F-11
 - F-8 Student Planning Guide F-12

APPENDIX G

- Policies and Procedures for the Evaluation of Faculty for Tenure,
Promotion, and Merit Increases* G-1
Portland State University

APPENDIX H

- PSP 101 Syllabus—Introduction to Service in Democratic
Communities* H-1
Providence College

APPENDIX I

- Educational Philosophy of the Eastside Project* I-1
Tony Sholander, S.J.
Santa Clara University

APPENDIX J

- Educating the Good Citizen: Service-Learning in Higher
Education* J-1
University of Utah