Gold STAMP Collaborative:
Brooklyn NY Cross-Setting Collaboration H.E.A.L.S. (Holistic and Evidence-Based Approach to Lasting Success)

Collaborative Goals
- Developed a process for use of the standardized communication tool and achieve 100% compliance in transfers from the Gold STAMP pilot units by December 31, 2012.
- Developed a process to engage key members of the interdisciplinary team during transfers and ensure 100% of patients/residents in the Gold STAMP pilot units to go home with needed pressure ulcer relief equipment by December 31, 2012.
- Engaged every organization’s Physician Champion(s) in Collaborative meetings and dialogue regarding pressure ulcer improvement by December 31, 2012.
- Developed a process to involve and educate all available family members regarding a patient/resident’s health status, pressure ulcer-related risk factors, clinical goals, and plan of care, and clarify the family’s expectations by December 31, 2012.
- Increased awareness and educate the interdisciplinary staff regarding pressure ulcer prevention, assessment, and management in all partner organizations by March 31, 2013.
- Created a Gold STAMP sustainability plan by August 30, 2013.

Methods
- Developed and navigated a process to transition patients across settings and multi-levels within an organization utilizing the communication tool.
- Developed an audit process for monitoring the use of the communication tool.
- Formed cross-setting Subcommittees - 1) Durable Medical Equipment (DME), 2) Skin Fair, and 3) Communication.
- Each partner organization had face-to-face meetings with the physicians.
- Created a hospital and nursing home physician contact list to facilitate communications with the home care teams.
- Invited physicians to Collaborative meetings; Included physician concerns in meeting agenda; Physicians provided evidence-based education to the Collaborative Team members.
- Identified Physician Champions
- Updated a Patient/ Family skin and wound care education sheet
- Engaged patients/residents and families in bedside wound care management.
- Implemented the following activities:
  - Wound rounds
  - Sharing EBP
  - Staff feedback encouraged
  - Timely wound care consults
  - Braden Scale Tool reinforcement
  - Routine measurement, assessment, and tracking of pressure ulcers
  - Pressure ulcer quality review form and process
  - Protocol for non-healing ulcers

Accomplishments
- Achieved consensus with use of a standardized communication tool.
- Attained consensus with use of a standardized Pressure Ulcer Risk Assessment Tool.
- Established a Durable Medical Equipment (DME) Subcommittee to work towards placement of critical equipment within 24 hours of home care.
- Held a successful cross-setting Collaborative Skin Fair.
- Built strong relationships and established a more effective communication process within the Collaborative.
- Reviewed and updated organizational policies, procedures, and protocols ensuring evidence-based practice (EBP) related to pressure ulcer assessment, management, prevention, and documentation.
- Provided ongoing education to multi-disciplinary staff on pressure ulcer assessment, management, prevention, and documentation.

Outcomes and Data
- NICHE designation (KJMC)
- Electronic communication tool integrated into the admissions forms and the discharge packet (KJMC)
- Creation of an addendum to the communication tool (VNSNY) to address home care needs
- Utilization of standardized terminology
- Implemented EBP
- Standardized protocol (KJMC and Rutland)
- Reduction of pressure ulcer incidence
- Reduction of re-hospitalizations and ER visits
- Early DME placement in the home
- Heightened staff awareness of pressure ulcer initiative (Gold STAMP)
- Holistic approach to pressure ulcer improvement

Graphs/Charts

References
- NDNQI
- Gold STAMP Resource Guide
- NPUAP
- EPUAP
- Gold STAMP Web Site
- GNYHA-CCLC Pressure Ulcer Improvement Toolkit

Collaborative Partners

Kingsbrook Jewish Medical Center (KJMC)
Rutland Nursing Home (RNH)
Visiting Nurse Service of New York (VNSNY)
Excellent Home Care Services (EHCS)

Champion: Dorothy Graham-Hannah
Assistant Vice President of Nursing, KJMC

Organizational Leaders:
Lucas Dedrick, Director of Nursing, RNH
Yvonne Eaddy, Vice President of Acute Care, VNSNY
Debra Forbes, Administrator, EHCS

Team Coordinator: Brendez Wineglass
Coach: Kathryn Santos