

**ASDAC Meeting**  
Monday, September 23, 2013  
6:30p, Dane's Den (Indian Quad Dining Room)



❖ Member Sign-in and Introduction

Attendees: Sabeena Valentin, Margaret Banda, Felisha Brown, Zemalla Gaynor, Naja Williams, Rakia Pennicott, Brittany Hirsh, Wilson Yong, Michelle Nolan, Megan Kriaris, Violeta Loarca, Nigel Jennings, Alecia Maio, Anita Ma, Konial Thakkan, Stephanie Adjei, Shirley Tran, Deb McGlynn, Yves Basse, Spencer Page, Jairo Almonte, Warren Taylor, Jessica Tate, Nia Sanders, Imani Whitfield, Jonathan Blanford, Dimitri Koutsopoulos, Sherhone Grant, Alexa Sheryll, Juliet James, Lenny Marino, Toni R. Verdejo, Cedric Walton

UAS Representatives: Emily Hetzel, UAS Quality Assurance Associate

UAlbany Dining Representatives: Tim MacTurk, Resident District Manager; Mo Schifley, Director of Retail Operations; Stephanie DiBacco, Director of Engagement; and Donna Duffy, Registered Dietician.

❖ Join the ASDAC Facebook, Twitter (@ASDACUA) and MyInvolvement Page

❖ Follow UAS on Twitter (@UASAlbany)

❖ UAS/UAD Updates

- Hot chocolate dispensers
  - Testing it out on Colonial- dispersed to the other Quads at a later time
- UFood Grill and Uncommon Grounds- October openings
  - UFood Grill will open up before Uncommon Grounds opens up. They are waiting for the technology to work properly. Expecting more equipment to come in next week. They will open by the end of October. People will spread out more in the Campus Center once these two vendors open.
- Subconnection meal trades
  - Thinking about making a 12" a meal trade instead of a 6"; UAS will have an answer about this by the beginning of October
- Whimsical Wednesdays
  - Sampling of food products on campus, usually takes place from 11am-2pm. The food sampling is in between the 518 Market and Stalks and Stems. You will be able to sample new products as well.
- 518 Market-
  - Chloe's Soft-Serve – healthier replacement for Haagen Daz
  - Installment of a soup station
  - F'Real Machine- (People have complained about the machine not working properly or it being empty) The machine gets warm from people constantly opening the door, so they have to pull the product out. UAS/UAD is thinking about buying a second machine, but they want to wait until Chloe's opens to see how business there is doing. Due to the technical problems of the machine, they might buy another machine model. UAD realizes that this is a problem and they are working on it. One of the students suggested that they put a "Do Not Open" sign on the door.

❖ Mystery Shop Program

- Hand out Mystery Shop Program Guidelines

- Mystery Shop Card Release Forms
- Hand out Mystery Shop incentives!
  - **Spencer received a t-shirt and sweatshirt**
  - Remember- Alumni counts as 2 mystery shop forms
- **Top 3 Completers:**
  - Spencer- 54
  - Janel- 39
  - Nia- 22
- Raffle for Gift Card
  - **Spencer won the raffle**
- **Areas to Mystery Shop:** State Quad, Late night takeout at Indian and State Quads, Weekend brunch, Auntie Anne's, Damien's, Uncommon Grounds in 518 Market, Umai Sushi

❖ Discussion topics

- ASDAC QR Codes
- Shop24
  - **Located behind the Social Science building, in between Colonial and Dutch. Accepts Munch Money, Campus Gold, Podium, and Cash. You can't use munch money for the non-food products. People may be able to use their credits cards for Shop24 by next week. It's comparable to convenience store items. A member said that the glare from the sun prevents people from seeing the product inside the machine. UAS is working on that.**
  - **Comment that prices were higher in Shop24 than Walmart and grocery stores.**
  - **Comment that for certain items, prices were higher in Shop24 than in the 518 Market.**
- Spirit Day- Thursday 9/26 from 12p-4p on Podium
  - **Thursday: "We Are UAlbany" 12am-4pm. A lot of free food; it will be similar to "A Taste of UAlbany." Around 8 or 9 vendors will be there. Some of the food you might expect to see there include black and white cookies, Cusato's pulled pork, chocolate, Damien's food selection, ice cream.**
- Monday 9/30- Dinner on Alumni Quad at 6:30p
  - **Meet at Science Library bus stop at 6p for the #11 bus**
- Vegetarian/Vegan Focus Group- Tentatively Tuesday, 10/8 at 7p
  - **This is for anyone interested in eating vegan/vegetarian food. You don't have to be a vegetarian or vegan in order to attend. This group is focused towards people fulfilling their dietary needs on campus.**
- Global Chef Program- Brazil October 9, 10 and 11
  - **One global chef will visit in the fall and one in the spring.**
  - **The Global Chef will be here for three to four days. The focus this semester will be on Brazilian food. Some of the things the Global Chef has done in the past include Iron Chef and taste-testing. Focus on dishes in the retail environment.**

❖ Open Forum- What's on Your Mind?

- ❖ **Football game concessions- The price of the popcorn was good, but the seasoning on the popcorn was too salty. Compared to the first game, the wait for the food wasn't that bad.**
- ❖ **Stalks and Stems- People have complained that it closes too early. UAS/UAD are working on that. Spinach should be included in the menu. Romaine lettuce is usually the only type of lettuce left over near the end of the day, and not everyone likes romaine lettuce. They have made improvements with Stalks and Stems, so UAD suggests that we check it out this week.**
- ❖ **Cusato's Pizza- people prefer two slices for a meal trade instead of one slice. A person asked if Cusato's has whole wheat crust. At the moment, Cusato's does not have whole wheat crust, but UAD will look into it.**
- ❖ **Damien's- people would like their sandwich toasted.**

- ❖ Someone complained that the menu options online last year did not align with what was being served in the dining hall. Emily would like us to Mystery Shop the dining hall menus online and see if it aligns with what is being served in the dining hall.
- ❖ 518 Market- One of the members wants to see more vegetarian/vegan options in the refrigerator. Others miss the yogurt station
  - Reponse: Smoothies will be available at UFood Grill when it opens.
- ❖ Some people prefer the Campus Center food over the dining hall food
- ❖ A member wanted to know if the dining hall can open earlier on the weekend. When Uncommon Grounds opens, that will serve as an early breakfast option over the weekends.
- ❖ One of the members appreciates the fact that we have local vendors.
- ❖ The juice machines run out of juice quickly on all four quads.
  - Response: They'll work on that. Unfortunately, you can only tell when the soda machine is empty when it's empty.
- ❖ An individual wanted to know where we are getting our vegetables since UAS promotes eating local food. Claims that the vegetables are frozen. Answer: Within a 250 mile radius
- ❖ Hand sanitizer should be in every section of the dining hall. Hand sanitizer in the dining hall was more prevalent when we were affiliated with Chartwells.
- ❖ The sandwich section in the dining halls is good. The ice cream cones are good as well.
- ❖ "Is there only pizza at Cusato's?" (Answer: No, they have more options). UAD is working on adding more options to the meal trade.
- ❖ UAD is working on hiring more associates to fill open positions. They will have more staff than the venues had in the past but are not at capacity yet which is why customer may experience some service gaps.

**Next Meeting**  
**Thursday, October 10, 2013**  
**7p, Patroon Room**