

ASDAC Meeting
Monday, November 18, 2013
6:30pm, Dane's Den



- ❖ Member Sign-in and Introduction
 - Attendees: Jillian Reichel, Nia Sanders, Janel Strachan, Emily Zwiebel, Imani Chappelle, Kevinia Frederick, Komal Thakkar, Alecia Maio, Mylene Assi, Odolphe Augustin, Jonathan Blanfort, Imani Whitfield, Ting Zhao, Anisha Ogbewe, Brittany Hirsh, Allison Massa, Ashley Grace, Jamila Dinkins, Denise Flores, Klara Owens, Chynna Anuszewski, Meagan Sagliocca, Stephanie Adjei, Brittany Bourne, Violeta Loarca, Nanakwame Darkwa, Megan Kriaris, Shiran Vashdi, Sabeena Valentin, Muller Pierre-Louis, Margaret Banda, Stacey Oseni, Felisha Brown, Dimitrios Koutsopoulos, Shirley Tran, Sophia Leu, Jenette Williams, Morgan O'Connell
 - UAS Representatives: Emily Hetzel, UAS Quality Assurance Associate
 - UAlbany Dining Representatives: Jim Meagher, Mo Schifley, Stephanie DiBacco, Donna Duffy, Tracy Baker
- ❖ Join the ASDAC Facebook, Twitter (@ASDACUA) and MyInvolvement Page
- ❖ Follow UAS on Twitter (@UASAlbany)
- ❖ UAS/UAD Updates
 - Mongolian Grill to reopen
 - Should reopen after Thanksgiving break
 - Jim introduced new chef from Howard University, Chef Oriol who will be the new campus executive chef.
 - Jim did not have too many other updates, however he asked students for feedback on how things are going lately in the residential dining halls, and encouraged students to always approach him or any other manager with any comments or concerns that they may have.
 - Student feedback: one student said that he went to Dutch recently and Simple Servings had closed approximately 30 minutes early. His roommate is lactose intolerant, so they approached a manager who was able to accommodate the student's dietary needs even though simple servings was not open. The student said he appreciated the manager going out of his way to help them.
 - Another student requested that banana peppers be available in the dining halls by the salad bars like they have been in the past.
- ❖ Campus Center Update
 - Mo explained that the lines have been getting shorter at Uncommon Grounds, and this is something that they will continue to work on. She also explained that they have been experiencing some technical difficulties. For example, if a student orders both a latte and a bagel/sandwich, sometimes half of their order gets lost in translation once the other half of their order is completed. She instructed students to speak up if they feel like their number was ignored or if they are waiting for a significant amount of time, as this is just a technical difficulty.
 - Students asked about the possibility of having baked goods as well as blended drinks at Uncommon Grounds
 - Mo said that this is a definite possibility for the future, but not at the moment. If these items were to become available in the future, they would have to be items that Uncommon Grounds already sells at their other locations.
 - On Sunday, December 1st, (the day students return from Thanksgiving break) Mein Bowl will be open for a meal trade. (This day only).
- ❖ Mystery Shop Program
 - Hand out Mystery Shop Program Guidelines

- December 11th is the last day to submit any mystery shop forms for this semester
- Vending Update
 - Students were asked if they would purchase snack-sized Nutella to go if it was available in Shop24. Approximately 10 students said that they would purchase it, and a few other students asked if it could be available in the 518 Market.
- Mystery Shop Card Release Forms
- Hand out Mystery Shop incentives!
 - Remember- Alumni counts as 2 mystery shop forms
- **Top 3 Completers:**
 - Janel-133
 - Spencer- 129
 - Imani-87
- Raffle for Gift Card
 - Dimitrios Koutsopoulos was this week's gift card winner
- **Areas to Mystery Shop:** Mein Bowl, retail pricing, Thanksgiving Feast, limited time offers, Shop24 product suggestions, Uncommon Grounds, Cusato's pizza temperature and quality, and UFood Grill.

❖ Discussion topics

- ASDAC Retail Pricing Activity
 - Last day to submit retail pricing forms is December 11th
- Limited Time Offers-
 - Thanksgiving Feast- all dining rooms on Thursday 11/21
 - Pork burrito bowl at Wholly Habanero's
 - Buy a Saratoga Peanut Butter (plain - smooth or chunky) and get a loaf of wheat bread free at 518 Market (through 11/27)
 - Turkey, cranberry and stuffing sub at Subconnection
 - Get a large coffee for a price of a small when you bring your own mug to 518 Market

❖ Open Forum- What's on Your Mind?

- **Subconnection:**
 - One student suggested that maybe there could be an additional kiosk added, or another cashier available in order to decrease the line size in such a congested area. Mo responded that although this may reduce the size of the lines, students would still end up waiting for the same amount of time to have their sandwich made. She said that they are working on a solution for the congestion in this popular area, and more details are to come in the future.
 - Another student asked why roasted red peppers were free at subconnection, but cost extra at other venues on campus such as Damien's
 - Mo explained that different venues/brands have different rules/pricing.
- **Chloe's Soft Serve in 518 Market:**
 - Not too many students have gotten around to trying it yet, but those that had tried it said that it was really good. However, they also said that the toppings were a little too expensive.
- **Cusato's Pizza:**
 - Students said that the pizza was too doughy and not crispy or cooked enough. Regarding pizza temperatures, students said that usually specialty pizzas are more likely to be heated up when you order a slice, rather than plain cheese pizza that is available for a meal trade.
 - Students said that pizza toppings (parmesan cheese, red pepper flakes, etc.) are often empty or missing.
- **Late night dining: Colonial/Alumni**
 - Students said that it is convenient, especially for people who go to the gym at night that can get something to eat afterwards
 - Students asked if there will still be late night snacks during finals week this semester
- **Dining hall feedback:**

- One student suggested that omelets should be available at night rather than just in the morning, since they are so popular
- Students said they would like fresh squeezed OJ on all of the quads, not just on state.
- One student said that there is too much fried/unhealthy food on Colonial, and they would prefer a wider variety of healthy options.

Next Meeting
Thursday, December 5, 2013
7p, Patroon Room