

www•AdvancingCC•org

# Advancing Cultural Competence

In the Public Health &  
Health Care Workforce



## Quick-Start Guidebook



SCHOOL OF PUBLIC HEALTH

UNIVERSITY AT ALBANY State University of New York

Center for Public Health Continuing Education

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# Advancing Cultural Competence

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In the Public Health & Health Care Workforce

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# Advancing Cultural Competence

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## Certificate Program Mission and Description

### **Mission**

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The Advancing Cultural Competence (ACC) Certificate provides cutting-edge cultural competence continuing education through free, self-paced, online courses.

**Target Audience:** The certificate is designed for health professionals, but open to anyone.

### **Program Description**

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Through 12.5 hours of online coursework, the ACC Certificate prepares participants to recognize how the conditions of daily life, sociopolitical forces, and the culture of medicine affect health among underserved racial and ethnic groups in New York and other regions of the United States. Participants will be empowered to transform their professional practice and yield positive health impacts at the population health level or one-on-one in clinical settings through personal reflection exercises and practice-based strategies.

**Each online course covers the following four themes:**

1. Historical frames of oppression
2. Present day sociopolitical barriers and challenges to health
3. Engagement with activists and advocates within the community around health
4. Clinical cases and practical tools for advancing cultural competence

# Advancing Cultural Competence

## Course Information

Course Number & Title	Credit Hours	Credit Types
UASPH-PHL20141218 <a href="#">Bridging Gaps: The Vital Role of Cultural Competence in Healthcare</a>	1	CNE, CME, CHES, SW
UASPH-ACC-SC-101 <a href="#">From Cultural Competency to Structural Competency: A Narrative Humility Approach</a>	1	CNE, CME, CHES, SW
UASPH-ACC-AAB-404 <a href="#">Structural Competency: Engaging Stigma and Inequality in Medicine and Medical Training</a>	1.5	CNE, CME, CHES, CPH, SW
UASPH-ACC-AI-204 <a href="#">Urban Indian Issues in New York City and Buffalo</a>	1.5	CNE, CME, CHES, CPH
UASPH-ACC-AI-203 <a href="#">Resilience from Our Roots</a>	1	CNE, CME, CHES, CPH
UASPH-ACC-LH-301 <a href="#">Latino/a Health Disparities: Beyond the Cultural Answer</a>	1	CNE, CME, CHES, CPH
UASPH-ACC-LH-303 <a href="#">Being Structurally Vulnerable: “Deservedness,” Latino Migrant Laborers and Health</a>	1.5	CNE, CME, CHES, CPH
UASPH-ACC-AAB-402 <a href="#">Mass Incarceration and Its Impact on Community Health</a>	1	CNE, CME, CHES, CPH
UASPH-ACC-AA-502 <a href="#">Trauma and the Refugee Patient: Barriers and Strategies for Care</a>	1.5	CNE, CME, CHES, CPH
UASPH-ACC-AA-504 <a href="#">Community Health Workers Advancing Population Health Equity &amp; Promoting Structural Competence</a>	1.5	CNE, CME, CHES, CPH
<b>Total</b>	<b>12.5</b>	

# Advancing Cultural Competence

## How to Complete a Course

Step 1: Watch the full webcast.

Step 2: Complete the evaluation by selecting “Evaluation, Post-test & Credits” on the course page.

Step 3: Complete post-test. You will need to score an 80% to pass the post-test.

Step 4: Select appropriate credits for your profession or “General Continuing Education Credits” if your profession is not listed.

- You ***must*** select a type of credit to officially demonstrate you have completed a course. All credits offered are ***free***.

Step 5: Repeat this process for **all** 10 courses.

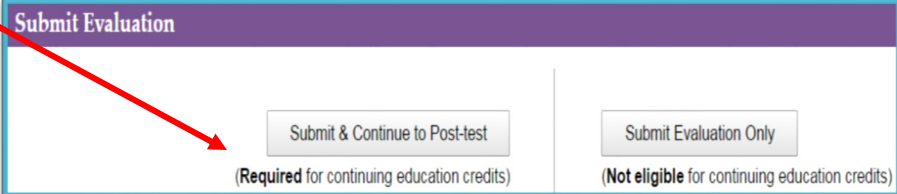


**Bridging Gaps: The Vital Role of Cultural Competence in Healthcare**  
Originally presented on December 18, 2014

Speakers:  
Wilma Alvarado-Little, M.A., M.S.W.  
Language Access Advocate

Useful Links:

- Watch Now
- Handouts
- References and Resources
- Transcript
- Evaluation, Post-test & Credits**



Submit Evaluation

Submit & Continue to Post-test  
(Required for continuing education credits)

Submit Evaluation Only  
(Not eligible for continuing education credits)

**General Continuing Education Credits**

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# Advancing Cultural Competence

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## Certificate Request & Contact Information

### Advancing Cultural Competence Evaluation and Request for Certificate

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Once you have finished all required coursework, you must complete the “Advancing Cultural Competence Evaluation and Request for Certificate” by clicking on the link below or visiting our website [www.advancingcc.org](http://www.advancingcc.org) and selecting the tab “How to Begin.” The evaluation will take five minutes or less to complete. All responses and information will remain confidential. **After you submit the evaluation, the certificate will be sent to you in an email within 2-4 weeks.**



[“Advancing Cultural Competence Evaluation and Request for Certificate”](#)

### Additional Questions?

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Please e-mail us: [advancingcc@albany.edu](mailto:advancingcc@albany.edu)