

SUNNY A. ALBANY

1400 Washington Avenue · Albany, NY 12222

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SUMMARY OF QUALIFICATIONS (*optional*)

- Solution-oriented and versatile public health professional with experience in policy, research and statistical analysis, training personnel and health education
- Adept at planning, coordinating and implementing wellness and healthcare screening programs;
- Demonstrated success with operations management, process improvement and program development

EDUCATION

MPH, Health Policy and Management May 2014
School of Public Health, University at Albany, Albany, NY

BA, English (Minor: Psychology) May 2008
State University of New York (SUNY) at Oneonta, Oneonta, NY

RELEVANT EXPERIENCE

New York State Department of Health, Office of Public Health Practice, Albany, NY May 2013-present
Graduate Assistant

- Collect, compile, and review information from content experts in OPH Centers/Offices in response to requests from Governor's Office, Commissioner of Health, Deputy Commissioner & other executive staff
- Summarize and communicate policy and other issues in collaboration with OPH Center/Office content experts for use by the Deputy Commissioner and other executive staff
- Attend meetings of cross-OPH Center/Office project teams and maintain work places for cross-OPH Center/Office projects; brief the Deputy Commissioner on project status
- Represent the Deputy Commissioner at DOH meetings and participate on cross-departmental workgroups including initiating meeting follow-up activities and briefing the Deputy Commissioner
- Create public presentations using information from content experts and peer reviewed literature

School of Public Health, University at Albany, Albany, NY April 2013-present
Research Assistant (part-time)

- Conduct interviews and qualitative data analysis aimed at understanding long-term follow-up practices in state newborn screening programs
- Prepare reports and presentations dealing with newborn screening follow-up, financing of genetic services and use of information technology in newborn screening
- Design online surveys and assist with database development and statistical analysis for a national survey of State newborn screening programs

Schenectady County Department of Health, Schenectady, NY June 2008-April 2012
Public Health Advisor

- Generated 995 medical provider forms from positive cases out of two major area hospitals; worked with providers and interviewed clients, eliciting 125 contacts for testing with 50 newly diagnosed cases
- Participated in the Medical Monitoring Project (MMP), conducted with the CDC to gain a better understanding for health-related needs for people living with HIV and AIDS
- Built client relations through comprehensive presentations by educating medical and healthcare professionals on HIV/AIDS surveillance guidelines and partner notification reporting
- Contributed to the National Nutritional Health Survey (HANES) by interviewing over 2,000 clients and reporting results; tested 500 clients in six months and referred them for medical follow-up

ADDITIONAL EXPERIENCE

Starbucks, Latham, NY
General Manager

April 2012-March 2013

- Managed over \$50,000 in weekly sales of product merchandise, hired, trained and supervised staff of 25, including customer service front desk associates and Assistant Managers
- Increased customer retention by 25% by improving staff training and instituting new customer service initiative
- Reduced operating costs by 30% by establishing formalized policies and procedures

Planned Parenthood Federation of America, Washington, DC
Public Policy Intern

Summer 2008 (June-August)

- Coordinated and organized all volunteer recruitment and program involvement for more than 250 volunteers and management staff for DC's annual "Capital Pride" event, as well as other DC events and festivals
- Strategized with our Regional Field Manager team, Health Center Advocacy Program team, and Republican Outreach team to help build and implement national Planned Parenthood campaigns
- Tracked, managed, and created reports on state power building, Affordable Care Act outreach, and progress to goal for the 2009 elections

OTHER EXPERIENCE

SUNY Oneonta, Humanities Department, Oneonta, NY
Teaching Assistant, Introduction to Psychology

January 2008 – May 2008

The Cheesecake Factory
Server

May 2008 - present

LEADERSHIP AND COMMUNITY INVOLVEMENT

School of Public Health, University at Albany, Albany, NY
Treasurer, Graduate Student Organization (elected position)

September 2013-May 2014

- Managed budget and financial procedures, planned and implemented events including a multicultural festival to celebrate student and faculty heritage

Capital Region Sponsor-A-Scholar, Albany, NY
Awards Coordinator

- Recruited sponsors and managed correspondence with 25 Capital District schools for an awards program for high school students demonstrating academic excellence

AWARDS AND HONORS

- Delta Omega Honor Society, Alpha Gamma Chapter, May 2013
- Community Service Award, School of Public Health, University at Albany, May 2013
- Student Poster Day Excellence in Research Award, School of Public Health, University at Albany, May 2013
 "Health Communities Capacity Building & MAPP Model as a Strategic Community Health Improvement Plan"
- Axelrod Fellowship, School of Public Health, University at Albany, 2004-2005.
 - Awarded to one student per year on the basis of academic promise.

COMPUTER/LANGUAGE SKILLS

- Quality management approaches (e.g. Six Sigma, pay-for-performance)
- Financial reporting and analysis
- Survey design and implementation
- Qualitative data analysis
- Literature review and analysis
- Statistical analysis using SPSS
- Basic knowledge of Swedish and Spanish