

Curriculum Vitae
Kelly J. Gross, LMSW
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EDUCATION

September 2022 **University at Albany, State University of New York (SUNY), School of Social Welfare**

Anticipated Doctor of Philosophy in Social Work

Dissertation Title: “Small Business Owners Social Networks as Mechanism to More Inclusive Development: A Mixed Methods Social Network Analysis”

1998 **University of Houston, Houston, TX**
Master of Social Work

1995 **Millersville University, Millersville, PA**
Bachelor of Arts in Social Work

RESEARCH INTERESTS

Integrated, sustainable, and equitable community economic development; Indigenous knowledge systems; participatory action research; classroom dialogic and iterative processes

TEACHING INTERESTS

Macro social work; community building and social work; community engaged research; international development; social justice & equity in micro practice

RESEARCH EXPERIENCE

2019-2022 **Research Assistant**
Community on Multimodality: Participatory Action, Service and Support (COMPASS), Smart and Connected Communities Project, School of Social Welfare, Albany, NY

- Data analysis for technology application development and app useability via community engaged methods
- Sharing expertise of community engaged research methods
- Preparing manuscripts for publication

2018-Present **Researcher**
M’bwana/Malawi Children’s Mission (MCM) Community Partnership Community Based Participatory Action Research, Binghamton University/MCM/University of Zululand, Binghamton, NY; Malawi, Africa; KwaZulu-Natal, South Africa

- Multi-year, multi-project qualitative and CBPR research study
- Provided iterative design, development, and analysis for 3 projects with co-researchers
- Created research protocols: 2 observation data collections, interviews, & 3 focus groups
- Provided action research steps and action with teaching staff
- Current on-going reporting of and manuscript writing for potential publication on findings

- 2019-2021 **Graduate Assistant**
 School of Social Welfare, Associate Dean and Academic Programs Office
 Albany, NY
- Develop and edit implicit curriculum exit survey on Qualtrics for BS/MSW exiting graduates
 - Develop and edit alumni and burnout survey on Qualtrics for SSW alumni
 - Coordinate execution of curriculum exit survey with faculty and students
 - Report findings from 2019 exit survey to BS and MSW curriculum committees in writing and in committee meetings to include discussion points and recommendations
- 2015-2018 **Senior Research Support Specialist**
 Center for Human Services Research, University at Albany, SUNY
 Albany, NY
- Co-facilitated and co-developed county wide meetings monthly for the *Albany County Equity Agenda 2-year evaluation*
 - Development of survey, interview, and focus group protocols for *NYS Office of Victim Services, Victim Legal Assistance Network Development multi-year project*
 - Developed recruitment plan, recruited participants and conducted interviews and focus groups for *NYS Delivery System Reform Incentive Payment Program (DSRIP) 3-year evaluation, NYS Medicaid Redesign Team Supportive Housing (MRT) 3-year evaluation, and NYS Office of Victim Services, Victim Legal Assistance Network Development multi-year project*
 - Provide data analysis and reports for multiple projects

TEACHING EXPERIENCE

- Fall 2022 **Visiting Instructor**, SSW 222, Intro to Social Work, In-person
 Skidmore College, Social Work Department
- Fall 2022 **Visiting Instructor**, SSW 338, Social Policy and Justice, In-person
 Skidmore College, Social Work Department
- Fall 2021 **Course Instructor**, SSW 792, Community Building, In-person
 University at Albany, SUNY, School of Social Welfare
- Fall 2021, 2020, 2019 **Course Instructor**, SSW 630, Macro Practice I in Organizations, In-person & Hybrid
 University at Albany, SUNY, School of Social Welfare
- Summer 2021 **Course Instructor**, SSW 621, Micro Practice II/Advanced Standing, Synchronous
 2022 University at Albany, SUNY, School of Social Welfare
- Spring 2021 **Course Instructor**, SSW 631, Macro Practice II in Community Practice, In-person & Hybrid
 2022 University at Albany, SUNY, School of Social Welfare
- Spring 2020 **Course Instructor**, SSW 406Y, Practice IV in Social Work, In-person then Asynchronous
 University at Albany, SUNY, School of Social Welfare
- Fall 2018 **Teaching Assistant**, SSW 630, Macro Practice I in Organizations with Salome Raheim, Ph.D.

University at Albany, SUNY, School of Social Welfare

- Fall 2018 **Teaching Assistant**, SSW 792, Community Building with Loretta Pyles, Ph.D.
University at Albany, SUNY, School of Social Welfare
- 2018-2019 **Course Instructor**, Seminar in Field Instruction (BS/MSW field instructors required course)
Field Office, University at Albany, SUNY, School of Social Welfare
- 2015-2021 **MSW Field Faculty**, Field Instructor for MSW Field Office
2003-2005 University at Albany, SUNY, School of Social Welfare
- Spring/
Summer
2018 **Course Co-Instructor**, Asset-based Community Development to Promote Social-Emotional
Wellbeing for Youth in Malawi, Africa, Service learning for Bachelors and Masters students
Binghamton University, SUNY, College of Community and Public Affairs

Guest Lecturer--School of Social Welfare, University at Albany, SUNY

- 2022 “Autism, Neurodivergence, & Ableism”-Human Behavior in the Social Environment, MSW class
2020 “Community Organizing and Evaluation”-- Macro II, MSW class
2020 “MSW Orientation: Anti-racism White Caucus”--co-facilitation with Dr. Sarah Mountz
2019/2020 “Transnational Research Using CBPAR”--Action Research, MSW/Ph.D. class
2020 “Community Organizing in Social Work”--Social Work in the U.S., BS class
2019 “Being a Community Social Worker—Micro/Macro”--Social Work in the U.S., BS class
2017/2018 “What is Social Work Like in the Field? A micro/macro sharing”--Practice IV, BS class

Guest Lecturer—Other organizations

- 2022 “The Issue of Wellbeing Imposition—Theory to Research Practice”, Wellbeing Economics
International Workgroup
2019 “Economic Development and Social Work.” #MacroSW on Twitter.
2018 “Health care and macro practitioners: Why social workers must be at the forefront of the changing
healthcare system. #MacroSW on Twitter

PUBLICATIONS

Peer-Reviewed Publications

Journals

Lee, W.H. & **Gross, K.J.**, Chelmis, C., Zois, D-S. (Accepted 2022, July). Community-Engaged technology development for bridging service users and service providers: Lessons from the field. *Journal of Community Practice*.

Edited Books

Masoga, M.A., Shokane, A.L., & **Gross, K.J.** (Eds.) (2021). Problematising Local Indigenous Community Research: Afro-Sensed Perspectives. AOSIS Publishing.

Book Chapters

Blitz, L.V., Shokane, A.L., Masoga, M.A., Kufeyani, P., **Gross, K.J.**, Welch-Scott, C. (2021).

- Asset-Based and participatory methods in Malawi women's community partnership to protect African indigenous knowledge. In Masoga, M.A., Shokane, A.L., & Gross, K.J. (Eds.) *Problematising Local Indigenous Community Research: Afro-Sensed Perspectives*. AOSIS Publishing
- Gross, K.J.** & Kufeyani, P. (2021). Chapter 13: Decolonization of social work research: An exploratory application. In Masoga, M.A., Shokane, A.L., & Gross, K.J. (Eds.) *Problematising Local Indigenous Community Research: Afro-Sensed Perspectives*. AOSIS Publishing.
- Gross, K.J.** (2020). Displacement: A typology to inform social entrepreneurs. In K. Briar Lawson, P. Miesing, B. Ramos. (Eds.), *Social Entrepreneurship and Enterprises in Social and Economic Development*. Oxford University Press.

In-progress manuscripts

- Mbamba, C., Alhassan, A., **Gross, K.J.**, Community-led child saving efforts: Perspectives from practitioners involved in child trafficking interventions in trafficking-hotspot communities in Ghana. *Journal of Community Psychology*.
- Gross, K.J.** Decolonizing trauma informed care: Using indigenous knowledge in a CBPAR study. Planning on submitting to *Social Work Research Journal*.
- Gross, K.J.**, DiNicola, K., & Lee, W.H. Context of user matters: An exploratory finding for technology enhanced practice. Planning on submitting to *Journal of Technology in Human Services*.

Unpublished Reports

- Campbell Wilcox, K., McBride, E., **Gross, K.J.** & Fang Yu, L. (2018). Promising practices: Preparing critical needs students for college or career. Case Study: Alfred-Almond Junior- Senior High School. NYKids, Albany: University at Albany.
- Erhard-Dietzel, S., **Gross, K.J.**, & Siwach, G. (2017). An assessment of issues, services, and challenges in meeting the civil legal needs of victims. Center for Human Services Research.

PRESENTATIONS

National and International Peer-Reviewed Presentations

- DiNicola, K. & **Gross, K.J.** (2022, November). Digital Inequities—A social injustice? Social, Economic, & Environmental Justice Track. Interactive Workshop. Council on Social Work Education Annual Conference.
- Gross, K.J.** (2021, November). Acknowledgement and elevation of Indigenous Knowledge over Western Knowledge during CBPAR. Indigenous and Tribal Track. Council on Social Work Education Annual Conference.
- Gross, K.J.**, Bhat, M.R., Svistova, J. (2021, July). Entrepreneurship of the poor: Experiences from the Global South and the Global North. 22nd Biennial International Conference for Social Development. Johannesburg, South Africa & On-line
- Briar-Lawson, K., Lee, W. H., **Gross, K.J.** (2021, June). Micro-enterprises, character based lending and social entrepreneurship: Advancing the role of social work. The Network for Social Work Management's 31st Annual Management Conference: Forward Thinking Summit. On-line.
- Briar-Lawson, K., Lee, W. H., **Gross, K.J.**, Nardan, M., Stanley, B. (2020, November). Social entrepreneurs and design thinking: Partnerships that advance social work. Panel Presentation. Council on Social Work Education Annual Conference. (Meeting changed to virtual).

- Lee, W. H., **Gross, K.J.**, Briar Lawson, K. (2020, November). The role of schools of social work in promoting micro-enterprises and social entrepreneurship: Advancing human relations and the UN Sustainable Development Goals. Social Work Education and Social Development (SWESD 2020) Joint World Conference on Social Work Education and Social Development. Rimini, Italy. (Conference cancelled).
- Gross, K. J.** (2019, May). Informal networks and use in development: Changing the face of economics to include the social. Fifteenth International Congress of Qualitative Inquiry. University of Illinois, Urbana-Champaign, IL. **Invited Chair of panel.**
- Gross, K.J.** (2019, May). Shared knowledge and discourse: Changing the privilege and expertise landscape. Fifteenth International Congress of Qualitative Inquiry. University of Illinois, Urbana-Champaign, IL.
- Masoga, M.A., Shokane, A.L., Blitz, L., Yull, D., **Gross, K.J.** (2019, April). Presidential Invited Session: Bridging the gap between researchers and Indigenous communities: Participatory research and Indigenous Knowledge Systems. American Educational Research Association (AERA), Presidential Presentation, Toronto, CA.
- Gross, K.J.** (2017, July). Toward an integrative design for economic and social development. The 20th International Conference for Social Development. Zagreb, Croatia. **Invited Chair of Panel**

State and Regional Invited Presentations

- Gross, K.J.** (2019, April). Development induced displacement: Effects, recommendations, interdisciplinary poverty, and racial equity work. 6th Annual Global Well-Being and Social Change Conference: Social Justice, Valuing Difference, Pursuing Equity, and Finding Space for Solidarity. Millersville University, Millersville, PA.
- Gross, K.J. & Svistova, J.** (2019, April). Participatory action research to enhance social/racial justice: Cases of Haiti and Malawi. 6th Annual Global Well-Being and Social Change Conference: Social Justice, Valuing Difference, Pursuing Equity, and Finding Space for Solidarity. Millersville University, Millersville, PA.
- Gross, K.J.** (2019, April). Comparative neighborhood level examination of network use among small businesses. 6th Annual Global Well-Being and Social Change Conference: Social Justice, Valuing Difference, Pursuing Equity, and Finding Space for Solidarity. Millersville University, Millersville, PA.
- Fennell, E., **Gross, K.J.**, & Lamkin, L., Shur, N., MD (2012). Building a community of families as experts in a participatory family centered model. Rare Disease Day Forum, Albany Medical College. Presentation. Albany, NY

National Peer-Reviewed Poster Presentations

- Gross, K.J.**, Vitalis, K., & Larralde, A. (2021, November). Character based lending: A role for social workers towards economic justice. Social, Economic, and Environmental Justice Track. Council on Social Work Education Annual Conference.
- Gross, K.J. & Windyanigrum, N.** (2017, October). MSW student health insurance navigators: Dual impact on learning and reaching clients. Council on Social Work Education Annual Conference.

PRACTICE EXPERIENCE

- 2018-2021 **Program Director, Small Enterprise Economic Development (SEED) Program,** Small Business Development Center, Albany, NY
- Managed MSW interns to teach case management, counseling, curriculum and program development for small business clients

- Created institutional memory, strategic planning, and curriculum development for financial capacity of small businesses
 - Promoted local economic development strategy through small business training and loan fund
- 2014-2018 **Director**, UAlbany Navigator Program, School of Social Welfare, University at Albany, SUNY Albany, NY
- Directed all program needs and evaluated program effectiveness under the Affordable Care Act
 - Managed MSW student employees to promote social work skills with clients and agencies
 - Program Liaison with Contract Agency, NYS, and the SUNY Research Foundation including the administration of a 5-year budget of \$700,00
 - Procured additional funding for outreach and evaluative efforts-\$28,000
 - Supervised Ph.D. student for program evaluation
- 2015 **Consultant**, UAlbany Office of Diversity and Inclusion, University at Albany, SUNY, Albany, NY
- Supported University self-study on diversity
 - Co-wrote draft of University at Albany Diversity Strategic Plan
- 2006-2014 **Family Services Coordinator**, Early Childhood Education Center Troy, NY
- Provided therapeutic intervention services to parents of children with special health care needs as both crisis intervention and short-term counseling, intensive training, and education
 - Worked closely with local medical personnel (pediatricians, developmental specialists, neurologists) for diagnosis of children and education about their special health care needs
- 2012;
2003-2005 **Consultant**, United Way of the Greater Capital Region Albany, NY
- 2001-2003 **Program Developer/Program Coordinator**, Community Human Services Burnt Hills, NY
- 1998-2001 **Foster/Adoption Home Study Interviewer**, Family County Courts Taos, NM and Corpus Christi, TX
- 1998-1999 **Consultant**, Citizen Review Board, Albuquerque, Santa Fe, Taos NM
- 1996-1997 **Fundraising Manager/VISTA volunteer**, Bexar County Lel Aid Association San Antonio, TX
- Coordinated fundraising portfolio of grants and first time fundraising efforts of over \$200,000
 - Provided board training
- 1996-2000 **Community Organizer**, Revisioning New Mexico, SEIU TX, & ACORN, Albuquerque, Santa Fe, Taos, NM & Houston, TX
- 1994-1996 **Residential Counselor**, Alternative Rehabilitation Communities York, Camp Hill, & Harrisburg, PA

SCHOLARSHIPS & FELLOWSHIPS

- Spring 2022 UAlbany Graduate Student Association—Research Award (\$300)
- Fall 2021 UAlbany Graduate Student Association—Research Award (\$295)
- Fall 2021 UAlbany School of Social Welfare Ph.D. Conference Fund (\$500)
- June 2021 NSWM Doctoral Scholars Institute 2021 Cohort. The Network for Social Work Management’s 31st Annual Management Conference: Forward Thinking Summit. On-line.
- April 2020 New York State Graduate Student Employees Union Professional Development Award (\$500)
- January 2020 UAlbany School of Social Welfare Ph.D. Conference Fund (\$350)
- July 2019 Initiatives for Women—General Award for Research Fund, UAlbany (\$400)
- July 2018 Initiatives for Women—Honoring Our Mothers Fund Award, UAlbany (\$1000)
- 2017, 2019 UAlbany Graduate Student Association—Professional Development Award (\$260 & \$406)
- 2016 Elfreida Textores Scholarship, School of Social Welfare, UAlbany (\$1000)

GRANTS

- 2016-2017 Troy Savings Bank Foundation, Navigator Program ACA Grant (\$18,000)
- 2015-2018 Community Service Society ACA Navigator Health Care Grant (multiyear contract) (\$600,000)
- 2015 Empire Justice Center, Ambassadors For Coverage Grant, ACA outreach grant (\$15,000)
- 1996-1997 Violence Against Women’s Act, Legal Aid grant (\$212,000)

UNIVERSITY SERVICE

- 2022 **Search Committee for Regulatory and Research Compliance Office, Reviewer,** UAlbany Office of Compliance, Institutional Review Board (IRB)
- 2017-2022 **Scientist Reviewer,** UAlbany Institutional Review Board (IRB)
- 2015-2022 **Mentor,** UAlbany SSW BSW, MSW, and Ph.D. students
- 2019 **Search Reviewer,** UAlbany SSW Search Committee Liberty Partnership Program
- 2019 **Peer Reviewer,** UAlbany SSW Critical Conversations Student Journal Papers

2018-2019 **Resume Reviewer**, UAlbany SSW MSW Field Office Student Resume Development

2015, 2016, 2022 **Candidate Reviewer**, UAlbany MSW Admissions

SERVICE TO THE PROFESSION

2019/2020 **Peer Reviewer**, American Educational Research Association (AERA) Conference Papers

- SIG for Action Research (2019/2020)
- SIG for Critical Educators for Social Justice (CESJ) (2020)

2015-2016 **Board Member**, National Family Voices Board of Directors

2015 **Board Member**, Spectrum Employment Services

2013 **Co-creator** of Spectrum Employment Services

2012-2015 **Co-creator and co-coordinator**, Albany Medical College Rare Disease Forum/Participatory Family Center Model for NYS Rare Disease Alliance

COMMUNITY SERVICE

2020-2022 **Cook**, Street Soldiers of Albany, Albany, NY

- Provided 50 weekly, home cooked meals for non-profit that feeds homeless population

2009-2021 **Annual Meeting Server**, United Tenants of Albany, Albany, NY

- Supported annual meeting by serving food to community members and board members

2016-2019 **Counselor & Event Helper**, Buxton School, Williamstown, MA

- Short term emergency planning and crisis counseling
- Helped at school events as needed

2007-2010 **Co-Chair Science Fair**, Averill Park, NY

- Co-chaired science fair committee helping to develop, coordinate, obtain donations, procured science expert speaker, and provided fun filled, teaching event night for students and families

2005-2016 **Volunteer**, Averill Park, NY

- In school support to teachers and students as needed weekly in classrooms
- Procured donations for events and classrooms

PROFESSIONAL AWARDS & HONORS

2016 **The University at Albany President's Awards for Exemplary Public Engagement**

PROFESSIONAL ASSOCIATIONS & LICENSURE

2005-Present **Licensed Master of Social Work, LMSW, New York State**

- Acquired supervision hours for clinical licensure (LCSW)

- 2017-Present **Council on Social Work Education (CSWE) Member**
- 2018-2021 **American Education Research Association (AERA) Member**
- 2019-Present **International Association of Schools of Social Work (IASSW) Member**
- 2020-Present **International Consortium of Social Development (ICSD) Member**
2017-2018
- 2020-Present **Association of South African Social Work Education Institutions (ASASWEI) Member**
- 2020-Present **The Network for National Social Work Management (NSWM) Member**
- 2020-Present **Well-Being Economics Scholarly Workgroup International Invited Member**
- Invited to join economists, development planners, and social workers from the Netherlands, Tanzania, & Zambia
- 1999-2001 **Licensed Master of Social Work, LMSW, State of Texas**

PROFESSIONAL CERTIFICATIONS

- 2020 **Quality by Design (QbD) Course**, SUNY Center for Professional Development
- Acquired skills for course accessibility, online course design, instructional design, evaluation and interactive pedagogy
- 2020 **Financial Social Work Certification**, Center for Financial Social Work
- Skills for increasing practitioner and teaching of financial social work