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Dept. of Communication, SS339
University at Albany, SUNY
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EDUCATION

Rensselaer Polytechnic Institute, Troy, New York
Ph.D., Communication and Rhetoric
Dissertation: *Speaking of Work and Parenting: The Discursive Production of Self-Identity in the Context of Modernity*

Syracuse University, Syracuse, New York
M.A., English

State University of New York College at Brockport
B.A., English

EXPERIENCE IN HIGHER EDUCATION

University at Albany, State University of New York
Department of Communication
9/25 to Present – Professor
9/09 to 8/25 – Associate Professor
1/13 to 12/19 – Associate Professor & Chair
9/03 to 8/09 – Assistant Professor
9/02 to 5/03 – Visiting Assistant Professor

University at Albany, State University of New York
Center for the Elimination of Minority Health Disparities
8/21/23 to 8/31/24 - Associate Director for Communications
and Planning
1/1/23 to 8/20/23 – Director
8/21 to 12/31/22 – Interim Director
1/20 to 7/20 – Interim Director

Rensselaer Polytechnic Institute
Department of Language, Literature and Communication
9/98 to 5/99 – Adjunct Lecturer

LeMoyne College
Writing Center
9/79 to 5/85 – Director

OTHER EXPERIENCE

1/86 to 8/02 – Director (from 11/01; previously Associate Director) National Program on Noncollegiate Sponsored Instruction, a program of The Board of Regents of The University of the State of New York, New York State Education Department Office of Higher Education.

ARTICLES IN REFEREED JOURNALS

* Denotes doctoral student co-author

Yamamoto, M., Krishnan, A., **Golden, A.**, Owen, G., Schell, L. M., Mata, O.*, & Holdsworth, E. A.* (2024). Correlates of COVID-19 information overload and information seeking: Evidence from a community survey. *American Journal of Health Promotion*, 38(4) 503-512 <https://doi.org/10.1177/08901171241227302>

Selected as one of 11 “Papers of the Year” in the *American Journal of Health Promotion*.

Golden, A. G., & Bencherki, N. (2024). Navigating knowledges: Community health workers as liminal professionals. *Journal of Professions and Organization*, 11(2), 163-177
<https://doi.org/10.1093/jpo/joad013>

Golden, A. G., Jorgenson, J., & Williams, A.* (2023). Community health workers and the communicative transformation of work-life interrelationships during the COVID-19 pandemic. *Journal of Computer-Mediated Communication*, 28(4), 1-12.
<https://doi.org/10.1093/jcmc/zmad009>

Golden, A. G., Medved, C. E., & Andaya, E. (2023). “I never even tried to get out of work”: Low wage service work, work-life interrelationships, and women’s health. *Journal of Applied Communication Research*, 51(6), 662-681.
<https://doi.org/10.1080/00909882.2023.2179415>

Golden, A. G., & Jorgenson, J. (2022). “If something were to happen”: Communicative practices of resilience in the management of work-life precarity. *Management Communication Quarterly*, (37)3, 508-541. <https://doi.org/10.1177/08933189221121323>

Scott, M. E.*, Elia, A. R.*, & **Golden, A. G.** (2015). A communicative analysis of a sexual health screening intervention conducted in a low-income housing complex. *Journal of Applied Communication Research*, 43(4), 450-467.
<https://doi.org/10.1080/00909882.2015.1083603>

Matsaganis, M. D., & **Golden, A. G.** (2015). Interventions to address reproductive health disparities among African American Women in a small urban community: The communicative construction of a ‘field of health action.’ *Journal of Applied Communication Research*, 43, 163-184. <https://doi.org/10.1080/00909882.2015.1019546>

Golden, A. G., & Pomerantz, A. (2015). Interpretative repertoires that shape African American women's reproductive healthcare seeking: “Don't Want to Know” and “Take Charge of Your Health.” *Health Communication*, 30, 746–757.
<https://doi.org/10.1080/10410236.2014.89836>. Published online August 21, 2014.

Matsaganis, M. D., **Golden, A. G.**, & Scott, M. E.* (2014). Communication infrastructure theory and reproductive health disparities: Enhancing storytelling network integration by developing interstitial actors. *International Journal of Communication*, 8, 1495-1515.
Available <http://ijoc.org/index.php/ijoc/article/view/2566/1145>

- Golden, A. G.** (2014). Permeability of public and private spaces in reproductive healthcare seeking: Barriers to uptake of services among low income African American women in a smaller urban setting. *Social Science & Medicine*, 108, 137-146.
<https://doi.org/10.1016/j.socscimed.2014.02.034>
- Golden, A. G.** (2013). The structuration of information and communication technologies and work-life interrelationships: Shared organizational and family rules and resources and implications for work in a high-technology organization. *Communication Monographs*, 80(1), 101-123. <https://doi.org/10.1080/03637751.2012.739702>
- Golden, A. G.** (2011). Our research participants/our selves. *Women & Language*, 34(2), 99-101.
- Golden, A. G.** (2009). Employee families and organizations as mutually enacted environments: A sensemaking approach to work-life interrelationships. *Management Communication Quarterly*, 22(3), 357-384.
<https://doi.org/10.1177/0893318908327160>
- Kuhn, T., **Golden, A. G.**, Jorgenson, J., Buzzanell, P., Berkelaar, B. L., Kisselburgh, L. G., Kleinman, S., & Cruz, D. (2008). *Management Communication Quarterly*, 22(1), 162-171. Cultural discourses and discursive resources for meaningful work: Constructing and disrupting identities in contemporary capitalism.
<https://doi.org/10.1177/0893318908318262>
- Golden, A. G.** (2007). Fathers' frames for childrearing: Evidence toward a "masculine concept of caregiving." *The Journal of Family Communication*, 7(4), 265-285.
<https://doi.org/10.1080/15267430701392164>
- Golden, A. G.**, & Geisler, C. (2007). Work-life boundary management and the personal digital assistant. *Human Relations*, 60(3), 519-551. <https://doi.org/10.1177/001872670706698>
- Golden, A. G.**, & Geisler, C. (2006). Flexible work, time, and technology: Ideological dilemmas of managing work-life interrelationships using personal digital assistants. *The Electronic Journal of Communication /La Revue Electronique de Communication*, 16(3-4). Available <http://www.cios.org/www/ejc/v16n34.htm>
- Golden, A. G.**, Kirby, E. L., & Jorgenson, J. (2006). Work-life research from both sides now: An integrative perspective for organizational and family communication. In C. S. Beck (Ed.), *Communication Yearbook 30* (pp. 143-195). Mahwah, NJ: Lawrence Erlbaum Associates.
- Kirby, E. L., **Golden, A. G.**, Medved, C. E., Jorgenson, J. & Buzzanell, P. M. (2003). An organizational communication challenge to the discourse of work and family research: From problematics to empowerment. In P. J. Kalbfleisch (Ed.), *Communication Yearbook 27* (pp. 1-44). Mahwah, NJ: Lawrence Erlbaum Associates.

- Golden, A. G.** (2002). Speaking of work and family: Spousal collaboration on defining role-identities and developing shared meanings. *Southern Communication Journal*, 67(2), 122-141. <https://doi.org/10.1080/10417940209373225>
- Golden, A. G.** (2001). Modernity and the communicative management of multiple role-identities: The case of the worker-parent. *The Journal of Family Communication*, 1(4), 233-264. https://doi.org/10.1207/S15327698JFC0104_02
- Golden, A. G.** (2000). What we talk about when we talk about work and family: A discourse analysis of parental accounts. *The Electronic Journal of Communication/La Revue Electronique de Communication*, 10(3-4). Available <http://www.cios.org/www/ejc/v10n3400.htm>

CHAPTERS IN EDITED COLLECTIONS

* Denotes doctoral student co-author

- Golden, A. G., & Williams, A.*** (Accepted for publication in 2024) (Peer reviewed). Community health workers and the communicative accomplishment of connection. In Ahmed, R., Mao, Y., & Jain, P. (Eds.) *Handbook of communication and health disparities*. New York: Palgrave Macmillan.
- Golden, A. G.,** Holdsworth, E., Albany Minority Health Task Force, Schell, L., Krishnan, A., Yamamoto, M., Pieterse, A., Mata, O. S.*, Myo, H. W. L.*, Khurana, P.*, Williams, A.* (Accepted for publication in 2027) (Peer reviewed). Impacts of COVID-19 in New York's Capital Region: A view from the local community on the socioemotional experience of the pandemic. In Rodriguez, H., Holtgrave, D., Bennet-Gayle, D. Warner, L., & Pardo., T. (Eds.), *Addressing differential impacts of Covid-19 in NYS*. SUNY Press. <https://soar.suny.edu/handle/20.500.12648/9953>
- Golden, A. G., & Bencherki, N.** (2022). "I'm just saying": The practical management of multiple voices in a community health initiative. In Chantal Benoit-Barné and Thomas Martine (Eds.), *Speaking with one voice: Multivocality and univocality in organizing* (pp. 41-64). New York, NY: Routledge.
- Wilkin, H. A., Matsaganis, M. D., & **Golden, A. G.** (2018). Implementing communication infrastructure theory-based strategies in community health access interventions: Lessons learned from two projects in two cities. In Y.-C. Kim, M. D. Matsaganis, H. A. Wilkin, & J.-Y. Jung, (Eds.), *The Communication Ecology of 21st Century Urban Communities* (pp. 185-202). New York, NY: Peter Lang.
- Golden, A. G., & Elia, A. R.*** (2017). Alternative work arrangements. In C. R. Scott, and L. L. Lewis (General Eds.), and J. Barker, J. Keyton, T. Kuhn, and P. Turner (Associate Eds.), *The International Encyclopedia of Organizational Communication* (pp. 1-10). Chichester: Wiley Blackwell.
- Golden, A. G.** (2009). A technologically gendered paradox of efficiency: Caring more about work while working in more care. In S. Kleinman (Ed.), *The Culture of Efficiency* (pp. 339-354). New York: Peter Lang.

Golden, A. G. (2009). "This Just Isn't Working Out": Gender, Technology, and Work/Family. In E. L. Kirby and M. C. McBride (Eds.) *Gender Actualized: Cases in Communicatively Constructing Realities*. Dubuque, IA: Kendall/Hunt Publishing.

WHITE PAPERS

* Denotes doctoral student co-author

Center for Human Services Research, **Golden, A. G.**, Williams, A.* (2023). *Final Report for the Northern Manhattan Perinatal Partnership Telehealth Project*.
<https://scholarsarchive.library.albany.edu/chsr-hhs-reports-and-briefs/22/>

Golden, A. G., & Williams, A.* (2021) *Community health workers and COVID-19 in New York State: Adaptable and resilient, but strained* [White paper]. University at Albany, State University of New York.
https://scholarsarchive.library.albany.edu/covid_mhd_nys_white_papers/1

The Albany Minority Health Task Force, Schell, L. M., Golden, A. G., Pieterse, A., Krishnan, A., Holdsworth, E.*, Khurana, P.*, Mata, O.*, Williams, A.*, & Myo, H. W. L.* (2021) *Capital region collaborative community survey project to document impacts of COVID-19* [White paper]. University at Albany, State University of New York.
https://scholarsarchive.library.albany.edu/covid_mhd_nys_white_papers/9

WORKS IN PROGRESS

* Denotes doctoral student co-author

Golden, A. G., & Matsaganis, M. D. *Sustainability in community engaged research: A case study through the lens of communication infrastructure theory*.

Jorgenson, J., & Golden, A. G. *Interpretative repertoires of dual presence: Mothers' moral positions in the communicative management of work and family*.

Williams, A.*, & Golden, A. G. *Maternal health disparities and perinatal telehealth: A scoping review*

Gettings, P. E., Golden, A. G., & Jorgenson, J. *Navigating between Freedom and Constraint: A Feminist Organizational Communication Research Agenda for Understanding Women's Aging in the Workplace*

HONORS

2024 "Papers of the Year" designation in the *American Journal of Health Promotion*. Selected as one of 11 papers for this designation in 2024. Yamamoto, M., Krishnan, A., Golden, A., Owen, G., Schell, L. M., Mata, O.*, & Holdsworth, E. A.* (2024). Correlates of COVID-19 information overload and information seeking: Evidence from a community survey. *American Journal of Health Promotion*, 38(4) 503-512
<https://doi.org/10.1177/08901171241227302>

President's Award for Exemplary Public Engagement, 2013 for the Women's Health Project, in collaboration with Anita Pomerantz, Matthew Matsaganis, the Center for Elimination of Minority Health Disparities, and residents and health and human service organizations of Hudson, New York. To honor effective University-community partnerships having an impact locally and globally.

Top Three Paper in Organizational Communication. Organizational Communication Division, National Communication Association, 2005 (for Golden, A. G. & Geisler, C. Work-life boundary management and the personal digital assistant: Practical activities and interpretative repertoires. Presented to the Organizational Communication Division at the annual meeting of the National Communication Association, Boston, November.)

Research Award for best article of 2003 from the Organizational Communication Division of the National Communication Association (for Kirby, E. L., Golden, A. G., Medved, C. E., Jorgenson, J. & Buzzanell, P. M. An organizational communication challenge to the discourse of work and family research: From problematics to empowerment. In P. J. Kalbfleisch (Ed.), *Communication Yearbook 27* (pp. 1-44). Thousand Oaks, CA: Sage.)

Best conference paper presentation of 2003 from the Organization for the Study of Language, Communication and Gender (for (Re)constructing Work-Family Research: From Problematics to "Communication in Action." Presented with P. M. Buzzanell, J. Jorgenson, E. L. Kirby, C. E. Medved, D. L. Mumby, L. L. Putnam, C. Stohl, L. M. Turner, and R. L. West. Co-sponsored by the Organizational Communication Division and the Family Communication Division at the annual meeting of the National Communication Association, New Orleans, November.)

Top Four Paper in Family Communication. Family Communication Division, National Communication Association, 1995 (for Golden, A. G. *Juggling work and parenting: Modernity and the communicative management of multiple roles*. Presented to the Family Communication Division at the annual meeting of the Speech Communication Association, San Antonio, TX, November.)

CONFERENCE PAPERS/PRESENTATIONS

* Denotes doctoral student co-author

Gettings, P. E., Golden, A. G., & Jorgenson, J. (2026). *Navigating between freedom and constraint: A feminist organizational communication research agenda for understanding women's aging in the workplace*. Paper to be presented at the annual meeting of the Organization for the Study of Communication, Language & Gender, Philadelphia, October.

Jorgenson, J., & **Golden**, A. G. (2025). *Interpretative repertoires of dual presence: Mothers' moral positions in the communicative management of work and family*. Paper presented at the annual meeting of the Organization for the Study of Communication, Language & Gender, Memphis, October.

Golden, A. G. (2025). *Embracing muddy research Waters while resisting dualities: Approaches to engaged research in an age of polarization*. Discussion panel at the annual

meeting of the Organization for the Study of Communication, Language & Gender, Memphis, October.

Golden, A. G., & Bencherki, N. (2022). *Navigating knowledges: Community health workers as liminal professionals*. Paper presented at the annual meeting of the International Communication Association, Paris, May.

Golden, A. G., Jorgenson, J., & Williams, A.* (2022). *Community health workers and the communicative transformation of work-life interrelationships during the COVID-19 pandemic: Unintended consequences of technological adaptations for staying socially connected while physically distant*. Paper presented at the annual meeting of the International Communication Association, Paris, May.

Golden, A. G., Albany Minority Health Task Force, Schell, L. M., Krishnan, A., Yamamoto, M., Pieterse, A., Mata, O.*, Holdsworth, E., Myo, H. W. L.*, Khurana, P.*, Williams, A.* (2021). *Disparate Impacts of COVID-19 in New York's Capital Region: A View from the Local Community on the Socioemotional Experience of the Pandemic*. 2021 Summer Symposium - Differential Impacts of COVID-19 in NYS. June.

Golden, A. G., & Bencherki, N. (2021). *Navigating the space between marginalized communities and health and human service institutions: Community health workers as liminal "professionals."* Presentation at International Communication Association online post-conference "Opening up the meanings of "the professional," professional organizations, and professionalism in communication studies," June.

Golden, A. G., & Matsaganis, M. D. (2020) *Sustainability in community engaged research: A case study through the lens of communication infrastructure theory*. Presentation at the Kentucky Conference in Health Communication, Lexington, April.

Jorgenson, J., & **Golden, A. G. (2019).** *The interactional accomplishment of dual presence*. Paper presented at the annual meeting of the International Communication Association, Washington, D.C., May.

Golden, A. G., & Jorgenson, J. (2018). *The communicative practice of resilience in the context of precarity and work-life interrelationships*. Presentation at National Communication Association preconference on Resilience and Communication, Salt Lake City, November.

Golden, A. G., & Bencherki, N. (2018). *Multivocality in the Women's Health Project: Challenges for a Janus organization*. Paper presented at International Communication Association Preconference on Voice and voices: Exploring tensions between plurivocity and univocity, Prague, May.

Golden, A. G., & Jorgenson, J. (2018). *Voices of precarity: The communicative constitution and management of precarity in work-life interrelationships*. Paper presented at the annual meeting of the International Communication Association, Prague, May.

Golden, A. G. (2017). *The Women's Health Project: A case study of the problematics of a liminal organization*. Presentation at Academia-Meets-Practice workshop "Communication Constitutes Organization: The Practical and Social Relevance of Communication-Centered

Organizational Research,” sponsored by Organization as Communication Standing Working Group of the European Group for Organizational Studies (EGOS) and Department of Management, Society, and Communication at the Copenhagen Business School.

Golden, A. G., Medved, C. E., & Andaya, E. (2016). *“I never even tried to get out of work”: Low wage service work, work-life interrelationships, and health and well-being.* Paper presented at the annual meeting of the National Communication Association, Philadelphia, November.

Golden, A. G., Bencherki, N., & Matsaganis, M. (2015). *Communication processes in a community-based gun violence reduction program: Challenges in managing the visible and the invisible.* Paper presented at the annual meeting of the National Communication Association, Las Vegas, November.

Andaya, E., **Golden, A. G.,** & Medved, C. E. (2014). *Preventative healthcare-seeking among female service workers in New York State: Implications for the Affordable Care Act.* Paper presented at the American Anthropological Association, Washington, DC, December.

Golden, A. G., Medved, C. E., & Andaya, E. (2014). *The structuring of low wage service work and healthcare seeking: Workplace-employee interactions as a dance of reinforcement and resistance.* Paper presented at the annual meeting of the National Communication Association, Chicago, November.

Matsaganis, M. D., Wilkin, H. A., & **Golden, A. G.** (2014, November). *Mapping “fields of health action” in two disadvantaged urban communities: Implications for health communication interventions.* Paper presented at the annual conference of the National Communication Association (NCA), Chicago, IL.

Wilkin, H. A., Matsaganis, M. D., & **Golden, A. G.** (2014). *A social ecological approach to community-based health communication interventions.* Paper presented at the annual conference of the American Public Health Association (APHA), New Orleans, LA, November.

Matsaganis, M. D., & **Golden, A. G.** (2014). *Challenges to addressing reproductive health disparities in a smaller urban setting.* Paper presented at the annual conference of the Society for the Study of Social Problems (SSSP), San Francisco, CA, August.

Golden, A. G., Medved, C. E., & Andaya, E. (2014). *“Can You Come in Two Hours Earlier? ”: An exploratory study of interrelationships between low wage work and reproductive healthcare seeking.* Paper presented at the Conference of the Work and Family Researchers Network, New York, NY, June.

Matsaganis, M. D., & **Golden, A. G.** (2014). *Does size really matter? Place-based challenges to addressing reproductive health disparities in a smaller urban setting.* Paper presented at the Kentucky Conference on Health Communication, Lexington, April.

Golden, A. G., & Matsaganis, M. D. (2014). *“It’s showing how much we care for ya’ll”: Processes of social support in a peer health advocate intervention to address reproductive*

health disparities. Paper presented at the Center for the Elimination of Health Disparities 10th Anniversary Symposium. Albany, NY, March.

Golden, A. G., & Andaya, E. (2014). *Peer health advocates as messengers and members in a participatory community-based health intervention to promote reproductive health*. Competitive poster presented at Sixth Annual Health Disparities Conference, Teachers College, Columbia University, New York, March.

Golden, A. G., & Matsaganis, M. D. (2013). *The power of peers to connect: A community-based reproductive health intervention*. Paper presented at the annual meeting of the National Communication Association, Washington, DC, November.

Matsaganis, M. D., **Golden, A. G., & Scott, M. E.** (2013). *A communication infrastructure approach to reproductive health disparities: Engaged research as a storytelling network intervention*. Competitive poster presented at the International Communication Association annual convention, London, UK, June.

Scott, M. E., Elia, A., & **Golden, A. G.** (2013). *A communicative analysis of the effectiveness of sexual health screening conducted in a low-income housing complex*. Paper presented at the International Communication Association annual convention, London, UK, June.

Golden, A. G., Matsaganis, M. D., & Curry, R. (2012). *Multilevel analysis of an academic-community collaboration to reduce reproductive health disparities through sustainable community intervention*. Competitive poster presented at the 2012 Summit on the Science of Eliminating Health Disparities, National Harbor, MD, November.

Golden, A. G., & Pomerantz, A. (2012). *Neglected barriers to underserved African American women's reproductive healthcare seeking practices: "Don't Want to Know" as an account for not seeking services*. Paper presented at the Kentucky Conference on Health Communication, Lexington, KY, April.

Golden, A. G., & Pomerantz, A. (2011). *Intermediate and behavioral health outcomes of community education events: Evidence from interventions to increase reproductive healthcare seeking among small town, low income African American women*. Paper presented at the APHA Annual Meeting, Washington, DC, November.

Golden, A. G., Pomerantz, A., & Scott, M.* (2011). *Becoming part of the environment of the underserved: An ecologically informed intervention to increase reproductive healthcare seeking among low income African American women*. Paper presented at the National Conference on Health Communication, Marketing, and Media of the CDC, Atlanta, August.

Golden, A. G., & Pomerantz, A. (2011). *Communicating in time: Temporal dimensions of community health promotion*. Competitive poster presented at the D.C. Health Communication Conference, Fairfax, VA, April.

Golden, A. G. (2010). *A reproductive healthcare organization's challenges in serving the underserved in a small-town setting: An ecological analysis*. Paper presented at the annual meeting of the National Communication Association, San Francisco, November.

- Golden, A. G.** (2010). *A communicative approach to work/family research: What do we contribute?* Discussion panel at the annual meeting of the National Communication Association, San Francisco, November.
- Golden, A. G.** (2010). *Dual presence as gendered multitasking: ICTs, work and family.* Paper presented at the annual meeting of the National Communication Association, San Francisco, November.
- Golden, A. G.** (2010). *Constructions of the good life in research: Our research participants and our selves.* Panel discussion organized for the annual meeting of the Organization for the Study of Communication, Language and Gender, St. Petersburg, FL, October.
- Golden, A. G.** (2009). *African American women voice their preferences for reproductive healthcare: Qualitative research findings from a small town setting.* Paper presented at the annual meeting of the National Communication Association, Chicago, November.
- Golden, A. G.** (2008). *Work-life interrelationships and ICTs: Gender and the limits of dual presence.* Paper presented at the annual meeting of the Organization for the Study of Communication, Language and Gender, Nashville, TN, October.
- Golden, A. G.** (2008). *Understanding privacy concerns in accessing reproductive healthcare for low-income African American women in a small-town Setting: Intersections of organizational and individual identities and the social construction of public and private.* Paper presented at the annual meeting of the International Communication Association, Montreal, May.
- Golden, A. G.** (2007). *The role of information and communication technologies in the management of organizational inclusion: Interaction, integration, and segmentation of work and personal-life.* Paper presented at the annual meeting of the National Communication Association, Chicago, November.
- Golden, A. G.** (2007). *Understanding privacy concerns in accessing reproductive healthcare among low-income African American women in a small-town setting: The ecology of the individual-organization relationship.* Paper presented at the annual meeting of the Organization for the Study of Communication, Language and Gender, Omaha, NE, October.
- Golden, A. G.** (2006). *Managing organizational inclusion: The influences of organizational identification, employee identity, and relationship partners.* Paper presented at the annual meeting of the National Communication Association, San Antonio, TX, November.
- Golden, A. G.** (2006). *Work-life management: Private and public dimensions and their implications for communication research.* Paper presented at the annual meeting of the National Communication Association, San Antonio, TX, November.
- Golden, A. G.** (2006). *Fathers' frames for childrearing: Evidence toward a "masculine concept of caregiving."* Paper presented at the annual meeting of the National Communication Association, San Antonio, TX, November.

Golden, A. G. (2006). *Reframing work and family conflict: Metaphors and dialectics of work and childcare in the discourse of working fathers*. Paper presented at the annual meeting of the Organization for the Study of Communication, Language, and Gender, St. Louis, MO, October.

Geisler, C., & **Golden, A. G.** (2006). *Time, technology, and text*. Presented at the WIDE (Writing in Digital Environments) Conference, East Lansing, Michigan, April.

Golden, A. G. (2006). *New health information technology systems: Their representation in public discourse and potential for impact on patient-provider interaction*. Presented to the Health Communication Division at the annual meeting of the Eastern Communication Association, Philadelphia, April.

Golden, A. G., & Geisler, C. (2005). *Work-life boundary management and the personal digital assistant: Practical activities and interpretative repertoires*. Presented to the Organizational Communication Division at the annual meeting of the National Communication Association, Boston, November.

Golden, A. G., & Geisler, C. (2005). *Time, technology, and empowerment: An ideological dilemma*. Presented to the Organizational Communication Division at the annual meeting of the National Communication Association, Boston, November.

Medved, C. E., **Golden, A. G., & Jorgenson, J.** (2005). *Organizing time, self, and rationality through Franklin-Covey*. Paper presented at the annual meeting of the National Communication Association, Boston, November.

Golden, A. G. (2004). *Moving forward/looking back: Paradoxes of the humanized organization*. A discussion panel with Teresa M. Harrison, Dennis K. Mumby, Erika L. Kirby, Sarah J. Tracy, Angela C. Trethewey, Paige P. Edley, Annika K. Hylmo, David Butts, Jennifer Bezek, Jennifer Dane, Lorraine Kisselburgh, Joshua Frye. Sponsored by the Organizational Communication Division at the annual meeting of the National Communication Association, Chicago, November.

Golden, A. G. (2004). *Bringing family "forward" in work-family/work-life research*. A discussion panel with Erika L. Kirby, Karla J. Bergen, Patrice M. Buzzanell, Jane E. Jorgenson, Kathleen J. Krone, Kristen Lucas, M. Chad McBride, Paul Schrodtt, Paige W. Toller, Lynn H. Turner.

Geisler, C., & **Golden, A. G.** (2003). *Mobile technologies at the boundary of work and life*. Presented to the Human Communication and Technology Division at the annual meeting of the National Communication Association, Miami, November.

Golden, A. G., & Geisler, C. (2003). *Technology and work-life/personal-life boundary management: The personal digital assistant as metaphor and tool*. Presented to the Organizational Communication Division at the annual meeting of the National Communication Association, Miami, November.

- Golden, A. G. (2002).** *(Re)constructing work-family research: From problematics to "Communication in Action."* Presented with P. M. Buzzanell, J. Jorgenson, E. L. Kirby, C. E. Medved, D. L. Mumby, L. L. Putnam, C. Stohl, L. M. Turner, and R. L. West. Co-sponsored by the Organizational Communication Division and the Family Communication Division at the annual meeting of the National Communication Association, New Orleans, November.
- Golden, A. G. (2001).** *Work and family: Toward a communication research agenda.* A roundtable discussion with P. M. Buzzanell, B. Farley-Lucas, S. Ferris, K. Galvin, J. Jorgenson, E. L. Kirby, and C. E. Medved. Co-sponsored by the Organizational Communication Division and the Family Communication Division at the annual meeting of the National Communication Association, Atlanta, November.
- Golden, A. G. (2000).** *What we talk about when we talk about work and family: A discourse analysis of conversational accounts by working parents.* Presented to the Family Communication Division at the annual meeting of the National Communication Association, Seattle, November.
- Golden, A. G. (1999).** *Speaking of work and family: Spousal collaboration in the discursive production of self-identity.* Presented to the Ethnography Division at the annual meeting of the National Communication Association, Chicago, November.
- Golden, A. G. (1998).** *Public discourse and personal accounts: Work and parenting as a model for the private management of culturally contested meanings.* Presented to the Family Communication Division at the annual meeting of the National Communication Association, New York, NY, November.
- Golden, A. G. (1996).** *Together talking: The collaborative construction of worker-parent identities in dual earner couples.* Presented to the Language and Social Interaction Division at the annual meeting of the Speech Communication Association, San Diego, CA, November.
- Golden, A. G. (1996).** *Classical rhetoric and everyday conversation.* Presented at the annual meeting of the New York State Speech Communication Association, Monticello, NY, October.
- Golden, A. G. (1995).** *Juggling work and parenting: Modernity and the communicative management of multiple roles.* A "Top Four Paper" and "Top-Ranked Student Paper" presented to the Family Communication Division at the annual meeting of the Speech Communication Association, San Antonio, TX, November.
- Golden, A. G. (1994).** *Communicative processes in the construction of the expectant father's role.* Presented to the Family Communication Division at the annual meeting of the Speech Communication Association, New Orleans, November.
- Golden, A. G. (1994).** *Men and women, work and family: The communicative management of couples' work in the transition to parenthood.* Presented to the Interpersonal and Small Group Interaction Division at the annual meeting of the Speech Communication Association, New Orleans, November.

GRANTS/AWARDS

Funded Applications

Federal Grants

Golden, A. G. Co-Investigator (Co-chair, Community Outreach Committee). (August 2016 to August 2021). *Endowment for Community-Based Health Disparities Research and Training (S21)*. Funded: \$10,000,000 over 5 years by the National Institute on Minority Health and Health Disparities. Lawrence Schell and Havidan Rodriguez, Co-Principal Investigators. From August 2021 to August 2023, Co-PI. From September 2023 to Present, Co-Investigator.

Golden, A. G., Principal Investigator. (May 4, 2009 to August 31, 2016) (Pomerantz, A., Co-Principal Investigator through December 2011; Matsaganis, M., Co-Principal Investigator January 2012 through December 2013). *Overcoming Barriers to African American Women's Reproductive Healthcare Seeking (P20MD003373)* Funded: \$1,325,322 (Total Direct and F&A) by the National Institute on Minority Health and Health Disparities (of the National Institutes of Health) as part of an Exploratory Centers of Excellence grant to the University at Albany's Center for Elimination of Minority Health Disparities (Total Award \$6.8 million).

Foundation Grants

Golden, A. G. Co-PI. *Northern Manhattan Maternal Action Network Telehealth Project*. (June 2021 through September 2022). Application led by Northern Manhattan Perinatal Partnership, in collaboration with New York Presbyterian Hospital, and UAlbany Center for Human Services Research. Funded \$210,000 by New York State Health Foundation "Patients as Partners" initiative.

Golden, A. G. Principal Investigator. (February 1, 2016 to February 28, 2019). *Women's Health Project*. Hudson, NY. A continuation of the community engaged, peer health advocate project (funded by the NIMHD) to encourage reproductive healthcare seeking by underserved minority women. Funded: Total of \$121,500 (\$50,000 in 2016, \$44,000 in 2017, and \$27,500 in 2018) by the Dyson Foundation.

Golden, A. G. Principal Investigator. (September 1, 2014 to October 31, 2015). *Women's Health Project*. Hudson, NY. A continuation of the community engaged, peer health advocate project (funded by the NIMHD) to encourage reproductive healthcare seeking by underserved minority women. Funded: \$15,000 by the Galvan Foundation.

Golden, A. G. Principal Investigator. (October 6, 2014 to January 30, 2018). *Women's Health Project*. Hudson, NY. A continuation of the community engaged, peer health advocate project to encourage reproductive healthcare seeking by underserved minority women. Funded: \$3,000 in 2014, \$3,000 in 2015, and \$3,000 in 2017 by the Hudson River Bank and Trust Company Foundation.

Internal Grants

Golden, A. G. Principal Investigator. (August 2020 to February 2021). *Using Community Health Workers to Address Disparities in Incidence and Outcomes of COVID-19*. Funded \$9,526 by the University at Albany NYS COVID-19 and Minority Health Disparities Project. Co-Principal Investigator: Lawrence M. Schell.

Golden, A. G. Co-Principal Investigator (August 2020 to February 2021). *Capital Region Collaborative Community Survey Project to Document Disparate Impacts of COVID-19*. PI: Lawrence M. Schell Funded \$6,930 by the University at Albany NYS COVID-19 and Minority Health Disparities Project.

Golden, A. G. Principal Investigator. (2015). University at Albany, Faculty Research Awards Program – Category B. Funded \$3,135. *Low Wage Service Work and Women's Healthcare Seeking*.

Golden, A. G. (2006). Travel Award from the Center for the Elimination of Minority Health Disparities, University at Albany. Funded \$1,200 as support for attending the Summer Institute for Social Marketing and Health Communication at Emerson College.

Golden, A. G. (2006). The Dr. Nuala McGann Drescher Leave Program. Funded Leave, Fall 2006 to support health communication research projects.

Golden, A. G. Principal Investigator. (2005). Health Disparities Research Development Award from the Center for the Elimination of Minority Health Disparities, University at Albany. Funded \$6,500. *Reaching Out to a Minority Community to Promote Use of Reproductive Healthcare Services*.

Golden, A. G. Principal Investigator. (2004). University at Albany, Faculty Research Awards Program – Category B. Funded \$3,780. *Managing Organizational Inclusion: Organizational, Employee and Personal Life Influences*.

Golden, A. G. (2004). University at Albany, Innovations in Teaching Awards. Funded \$4,250. *Innovation in the Large Lecture Class: Encouraging Excellence in Undergraduate Education through Integrating Undergraduate Learning and Teaching*.

Campbell, N., Deery, J. Geisler, C., Golden, A. (2001). *Managing Time and Space: The Impact of Wireless Technologies on Work-Family Accommodation*. Rensselaer Polytechnic Institute, School of Humanities and Social Sciences, Research Grant. Funded \$4,000.

Unfunded applications

Internal

Golden, A. G. Principal Investigator/Gettings, P. E. Co-Principal Investigator. (2026). University at Albany, Faculty Research Awards Program – Category B. Funding Requested \$3,782. *Communicative Practices of Community Health Workers in Maternal*

Child Health. Application withdrawn from consideration after community partner withdrew from the project.

Federal

Golden, A. G. Co-Lead for Community Engagement Core (CEC) in NIH P20 application for a *Center for Advancing Health Equity and Policy in a Changing Climate (CHEQ-UP)* – Total funds (direct and indirect) requested for the Center: \$3,917,271 over 3 years. Funds (direct and indirect) requested for the CEC over 3 years: \$585,319. Shao Lin and Christopher Thorncroft, Co-Principal Investigators.

Golden, A. G. January 2023. Co-PI. *Renewal Application to the John Lewis NIMHD Research Endowment Program for the University at Albany's Endowment for Community-Based Health Disparities Research and Training*. PI: Rodriguez, H., Co-PI Morgan, P. Funding sought: \$10,000,000.

Golden, A. G. Co-Investigator. January 2022. (Community Engagement Core). Downstate Center for the Elimination of Cancer Disparities (DECADE). Submitted to the National Institute on Minority Health and Health Disparities (NIMHD) Research Centers in Minority Institutions (RCMI) (U54) in response to RFA-MD-22-002. Total funding requested for University at Albany investigators \$537,134. Co-Principal Investigators Moro Salifu, Kitaw Demissie, and W. Marcus Lambert, SUNY Downstate Health Sciences University.

Golden, A. G., April 2020. Co-Investigator on Community Engagement Core in U54 application *SUNY Downstate RCMI: Training and Research in Underrepresented Minority Population Health (TRIUMPH)*. Total grant funding requested: \$23,481,198. Co-Principal Investigators Kitaw Demissie, Carlos Pato, and Moro Salifu.

Golden, A. G., November 2019. Co-Principal Investigator on R01 project in P50 Center for Environmental Health Equity, Research, Training and Engagement (CEHRTE). Total grant funding requested: \$7,074,158. Funding requested for R01 project: \$1,669,672. Co-Directors, Lawrence Schell and Erin Bell.

Golden, A. G. November 2018. Co-Principal Investigator of Community Engagement Core in proposal for a State University of New York Research Center in Minority Institutions (**SUNY-RCMI**), co-hosted by the Brooklyn Health Disparities Center (**BHDC**) at SUNY Downstate and the Center for the Elimination of Minority Health Disparities (**CEMHD**) SUNY Albany. Submitted to National Institute of Minority Health and Health Disparities. Total grant funding requested: \$23,351,266. Co-Directors Moro Salifu (SUNY Downstate) and Lawrence Schell (UAlbany).

Golden, A. G. May 2017. Co-Director of Community Engagement and Dissemination Core in U54 proposal for a Center of Excellence on Minority Health Disparities. Submitted to National Institute of Minority Health and Health Disparities. Total grant funding requested: \$7,338,750. U54 Director, Lawrence Schell.

Golden, A. G. January 2015. Co-Principal Investigator on R01 project in P50 Center on environmental health disparities. Risk from Lead Exposure for Low Income African

Americans and Bangladeshi Immigrants in an Ethnically Diverse Community. Project funding requested: \$1,075,000. P50 Director, Lawrence Schell.

Golden, A. G. Co-Principal Investigator. August 2015. Mitigating Risk from Lead Exposure for Low Income African Americans and Bangladeshi Immigrants in an Ethnically Diverse Community. U01, Funding requested: \$2,524,000.

Golden, A. G. December 2015. Co-Principal Investigator on R01 project in U54 Transdisciplinary Collaborative Center (TCC) on diabetes and chronic kidney disease. A Community-Based Multi-Level Approach to Prevent Type 2 Diabetes in Guyanese Immigrant Communities. Project funding requested: \$2,833,150. U54 Project Co-Director, Lawrence Schell.

Other

Golden, A. G. Co-Investigator. June 2020. *COVID-19 Telehealth Disparities: A Comparative Effectiveness Study*. Submitted to PCORI. Total funding requested \$4,956,825. Moro Salifu and Lawrence Schell, Co-Principal Investigators.

TEACHING

Department of Communication, University at Albany, State University of New York Graduate

COM 551 Theories and Research in Organizational Communication (Fall 2003, Fall 2004, Fall 2005, Fall 2007, Fall 2008, Spring 2018, Spring 2019, Spring 2020, Spring 2021, Spring 2022, Spring 2023, Spring 2024, Spring 2025, Spring 2026)

COM 552 Advanced Studies in Organizational Communication Theory and Practice (Spring 2004, Spring 2005)

COM560 Health Communication (Fall 2009, Fall 2010, Fall 2011, Spring 2013, Spring 2014, Spring 2015, Spring 2016)

COM 655 Communication, Work and Organization Life (Spring 2007, Spring 2008, Spring 2009, Spring 2010, Spring 2011, Spring 2012, Fall 2018, Fall 2019, Fall 2022, Fall 2023, Fall 2024, Fall 2025, Fall 2026)

Undergraduate

COM 100 Language and Social Action (Spring 2003, Spring 2004, Spring 2005, Spring 2006, Spring 2007)

TCOM 250Z (Honors College) Communication, Work and Organization Life (Fall 2008, Spring 2026)

COM 298Z Introduction to Persuasion (online writing intensive course) (Summer 2007)

COM 355 Introduction to Rhetorical Theory (Fall 2002)

COM 369 Organizational Communication (Fall 2002, Spring 2003, Fall 2003)

COM 378Z Argumentative Methods (writing intensive) (Fall 2002)

COM 465 Undergraduate Teaching Practicum (Spring 2004)

COM 465 Teaching and Learning in Communication (Spring 2005, Spring 2006, Spring 2007)

COM 378 Communication, Work and Organization Life (Fall 2005, Fall 2007, Spring 2008; from Spring 2009 forward, taught under permanent course number COM412)

TCOM 412Z Communication, Work and Organization Life (writing intensive version for the Honors College, Spring 2008)
COM 465/ 659 Communication, Work and Organization Life (online course) (Summer 2007, Summer 2008)
COM 340 Health Communication (Fall 2009)
COM 412 Communication, Work and Organization Life (Spring 2021, Spring 2025, Fall 2025)

Department of Language, Literature & Communication, Rensselaer Polytechnic Institute
Undergraduate

COM1510 Introduction to Communication Theory
COM2000 Interpersonal Communication

ADVISING

Current Ph.D. Advisees

Ph.D. candidate Ericka Parks-Medina, advisor (Fall 2018 – Present).
Ph.D. candidate James Snack, co-advisor (Fall 2018 – Present).
Ph.D. candidate Amy Williams, advisor (Fall 2012 – Present).
Ph.D. candidate Mary Christiano, advisor (Fall 2010 – Present).
Ph.D. candidate Sunny Zhao, advisor (Fall 2010 – Present).

Ph.D. Advisees with degrees conferred

Ph.D. candidate Susie Burnett, advisor (Fall 2017 – Spring 2025; degree conferred May 2025).
Ph.D. candidate Alana Elia, advisor (Fall 2011 – Spring 2024; degree conferred May 2024).
Ph.D. candidate Lin Lin, Co-Advisor (Fall 2017 – August 2026; degree conferred August 2026).
Ph.D. candidate Alison Romain, Co-Advisor (Fall 2018 – August 2023; degree conferred August 2023).
Ph.D. candidate Muriel Scott, advisor (Fall 2010 – Spring 2014; degree conferred May 2014).

Ph.D. Committees currently serving on

DrPH student Pamela Icochea Calenzani, Dissertation committee member (Spring 2022 – Present)
Ph.D. student Olivia Mata, Plan of Study/Comps/dissertation committee member (Fall 2022 – Present)
Ph.D. student Youyou Li, Plan of Study/Comps committee member/dissertation committee member (Fall 2021 – Present)
Ph.D. candidate Dawn Sohns (Fall 2018 – December 2020 advisor; dissertation committee member January 2021 to present).

Ph.D. Committees with candidates' degree conferred

Ph.D. student Seulgi Park, Plan of Study/Comps/dissertation committee member (Fall 2021 – August 2025; degree conferred August 2025)
Ph.D. student Yunmi Lee, dissertation committee member (Fall 2010 – July 2023; degree conferred August 2023).
Ph.D. student Crystal Brandow, dissertation committee member (Spring 2014-Spring 2016; degree conferred 2016).

Ph.D. student Jisung Lioba Kim, dissertation committee member (Spring 2011- Spring 2013; degree conferred 2013).

Ph.D. student Kim Nazi, dissertation committee member (Spring 2009 – Spring 2012; degree conferred 2012).

Other advising

Undergraduate honors project advisor, Sakinah Smith (Spring 2010 – Spring 2011).

Undergraduate honors project advisor, Savanah Fox (Fall 2010 – Spring 2011).

Undergraduate honors project advisor, Lisa Sorrentino (Fall 2003 – Fall 2004).

M.A. student Colette Crawford-Mack, MA capstone guided research project advisor (Fall 2008 – Spring 2010).

M.A. student Muriel Scott, MA capstone guided research project advisor (Spring 2009 – Summer 2010).

M.A. student Alana Elia, MA capstone guided research project advisor (Fall 2010 – Fall 2011).

Ph.D. student Chendan Cui-Laughton, comprehensive exam committee member (Fall 2015-Spring 2016).

D.A. student Steven McIntosh, thesis committee member (Fall 2003 – Spring 2013).

COMMUNITY SERVICE AND PUBLIC ENGAGEMENT

May 2025. Golden, A. G. Invited Community Partner in Columbia-Greene Counties Community Health Improvement Plan development process.

July 2021. Golden, A. G., with Patricia Peretz, Marielena Chacon-Travis, Fajah Ferrer, Lina Sinesterra, and Renee Cadzow. HANYS and UAlbany Webinar Series Turning the Tide: Understanding and Eliminating Minority Health Disparities. *Community Health Workers and COVID-19: Rising to the Challenge*.

June 2021. Krishnan, A. & Golden, A. G. Minority Health Disparities Engaged Researchers Lightning Talk. *Technology Access, Information Seeking and Vaccine Hesitancy During the COVID-19 Pandemic in Albany, New York*.

November 2020. Golden, A. G. Minority Health Disparities Engaged Researchers Lightning Talk. *Community Health Workers and COVID-19: Impact on Client Interactions and Potential for Reducing COVID-Related Minority Health Disparities*.

November 2020. Golden, A. G. Invited talk to the UAlbany School of Public Health Maternal-Child Health Program. *Staying (socially) Connected When (physically) Distant: Community Health Workers, MCH, and Digital Literacy in the Context of COVID-19*.

Fall 2009 to Spring 2019. Director, The Women's Health Project, a community based project in Hudson, New York to encourage underserved women to obtain recommended reproductive health services and screenings, with a primary focus on breast and cervical cancer, working with peer health advocates recruited from the community.

UNIVERSITY AND DEPARTMENTAL SERVICE

Ongoing Service

Fall 2025 through Spring 2027. Case Manager for Professor Masahiro Yamamoto's promotion case.

Fall 2024 to Present. Executive Committee member, Center for the Elimination of Minority Health Disparities.

Fall 2024 to Present. Departmental Representative to UUP.

Spring 2024 to Present. Advisory Board member, Center for Human Services Research.

Fall 2020 to Present. University at Albany delegate to Association of Public and Land-Grant Universities/Coalition of Urban Serving Universities Health Equity Working Group.
Fall 2015 to Present. Member, Faculty Committee on Community Engaged Research.

Past Service

Spring 2026. Affiliated faculty participant in the UAlbany Maternal and Child Health Program site visit by representatives of the HRSA Maternal and Child Health Bureau.
Fall 2025. Invited talk in the UAlbany Maternal and Child Health Program Seminar Series: *Community Health Workers and the Communicative Accomplishment of Connection*.
Spring 2024. Chair, Search Committee for Full-time Lecturer, Department of Communication.
Fall 2023 through Summer 2024. Associate Director for Communications and Planning, Center for the Elimination of Minority Health Disparities.
Spring 2023 through Summer 2023. Director, Center for the Elimination of Minority Health Disparities.
Fall 2021 to Fall 2022. Interim Director, Center for the Elimination of Minority Health Disparities.
Fall 2022. Panelist on Discussion with Chairs Panel for the 2022-2023 Leadership Academy sponsored by the Office of the Provost.
Spring 2020 to June 2020. Interim Director, Center for the Elimination of Minority Health Disparities. Also Summer 2019.
Fall 2020 to Spring 2022. Faculty Mentor to Junior Faculty Member Fan Yang.
Fall 2019 to Fall 2022. Faculty Mentor to Junior Faculty Member Patricia Gettings.
Fall 2017 to Fall 2021. Faculty Mentor to Junior Faculty Member Archana Krishnan.
Fall 2018 to Spring 2020. Faculty Mentor to Associate Professor Rukhsana Ahmed.
Fall 2014 to Fall 2020. Faculty Mentor to Junior Faculty Member Alyssa Morey.
Fall 2019 to Fall 2020. University at Albany delegate to Association of Public and Land-Grant Universities/Coalition of Urban Serving Universities Workshop on Social Determinants of Health.
Spring 2020. Provost's Online Teaching and Learning Task Force.
Spring 2013 to December 2019. Chair, Department of Communication. Department is currently home to 9 full-time tenure line faculty; 5 full-time lecturers; offers BA degrees in Communication (approximately 500 majors) and Journalism (approximately 100 majors), and MA and PhD programs in Communication.
Summer 2016 to Summer 2017. Member, Committee on Institutional Readiness for Online Learning at the University at Albany.
Fall 2016. Reviewer, Presidential Innovation Fund for Research and Scholarship.
Spring 2015. Member, Search Committee for Vice President for Communications and Marketing.
Spring 2015 to Spring 2016. Member, University at Albany/SUNY Downstate Medical Center Health Disparities Steering Committee.
Fall 2009 to May 2015. Faculty Mentor to Junior Faculty Member Matthew Matsaganis.
Fall 2010 to Fall 2013. Faculty Mentor to Junior Faculty Member Alan Zemel.
May 2011 to May 2012. Chair, College of Arts and Sciences Faculty Council.
May 2010 through May 2011. Vice-Chair, College of Arts and Sciences Faculty Council.
Fall 2003 to Spring 2012. Communication Department Honors Program Coordinator.
Fall 2003 to Spring 2012. Communication Department BA/MA Program Coordinator.
Spring 2007 to Spring 2012. Organization of Women Faculty, Steering Committee Member.
Fall 2009. Panelist, "Tenure Trek" Discussion Series, organized by the Office of the Provost.

Spring 2011. Panelist, “Tenure Trek” Discussion Series, organized by the Office of the Provost.

Fall 2008 through Spring 2010. College of Arts and Sciences Faculty Council Member, Academic Planning Committee Chair.

Spring 2009. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Spring 2003 through Summer 2010. University in the High School, Communication Department Liaison.

Fall 2003 through Summer 2008. Communication Department Graduate Admissions Committee.

Spring 2004 to 2008. Wilkie Award Selection Committee Chairperson.

Spring 2008. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Spring 2007. Communication Department M.A. Curriculum Committee member.

Fall 2004 to Spring 2006. College of Arts and Sciences Faculty Council Member, Academic Planning Committee.

Spring 2006. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Spring 2005. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Spring 2005. Communication Department Representative at University Open House for Admitted Students.

Fall 2004. Communication Department Undergraduate Planning Committee.

Fall 2004. Communication Department Health Communication Planning Committee.

Spring 2004. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Fall 2003. Communication Department Representative at University Open House for Prospective Students.

Fall 2003. Communication Department Representative at College of Arts and Science Open House for Honors Programs.

Spring 2003. Commencement Participant and Organizer, Department of Communication Commencement Ceremony.

Spring 2003. Participant in General Education Assessment for the College of Arts & Sciences.

PROFESSIONAL SERVICE

Editorial Board Member:

2023-2025 *Frontiers in Communication*

2008-2010 *The Journal of Family Communication*

2004 *Gender in Applied Communication Contexts*. P. M. Buzzanell, H. Sterk, L. H. Turner (Eds.) Thousand Oaks, CA: Sage Publications

Manuscript reviewer: *Communication Theory, Communication Yearbook, Health Communication, Human Relations, Journal of Applied Communication Research, Journal of Communication, The Journal of Family Communication, Journal of Professions and Organization, Management Communication Quarterly, New Technology, Work, and Employment, Qualitative Health Research, Sociological Focus, Western Journal of Communication, Women's Studies in Communication, The Electronic Journal of Communication/La Revue Electronique de Communication*

Book/Article Awards Committee Member. (2008). National Communication Association, Applied Communication Division.

Article/Book Chapter Awards Committee Member. (2008). Organization for the Study of Communication, Language and Gender.

Panel Respondent. (2007). National Communication Association, Organizational Communication Division.

Conference Paper Reviewer. (2007). National Communication Association, Organizational Communication Division.

Book/Article Awards Committee Member. (2006). National Communication Association, Applied Communication Division.

Panel Respondent. (2005). National Communication Association, Organizational Communication Division.

Panel Respondent. (2004). National Communication Association, Organizational Communication Division.

Conference Paper Reviewer (2004). National Communication Association, Organizational Communication Division.

Conference Paper Reviewer (2002). International Communication Association, Communication and Technology Division.

Guest editor (2000). *The Electronic Journal of Communication/La Revue Electronique de Communication* (Available: <http://www.cios.org/www/ejcmmain.htm>) Volume 10 (3-4). Communication Perspectives on Work and Family.

PROFESSIONAL DEVELOPMENT

Fall 2026. Participant in CAS Faculty Retreat: Teaching and AI (CATLOE).

Spring 2025. Participant in Introduction to Generative AI Workshop at the Center for the Advancement of Teaching, Learning, and Online Education (CATLOE).

Spring 2024. Participant in Workshop on Exploring the Potential of AI for Higher Education, sponsored by the Center for the Advancement of Teaching, Learning, and Online Education (CATLOE).

Summer 2020. Participant in Summer Institute in Digital Learning, sponsored by Rhode Island University Media Lab.

Winter 2017. Participant in Seminar on Team-Based Learning, sponsored by the Institute for Teaching, Learning and Academic Leadership (ITLAL).

Fall 2016. Participant in Workshop on Analyzing Medical Interactions, sponsored by Rutgers University School of Communication and Information.

Summer through Fall 2016. Participant in Seminar on Blended Learning Course Development (online and classroom-based), sponsored by ITLAL.

Summer 2013 to Summer 2014. Participant (by nomination) in University level leadership development program CLUE (Career, Leadership, and University Excellence).

Spring 2007. Participant in Seminar on Online Teaching and Learning sponsored by UAlbany.

PROFESSIONAL AFFILIATIONS

Memberships:
 National Communication Association
 International Communication Association

Organization for the Study of Communication, Language and Gender

Other:

Affiliated Faculty, Maternal and Child Health Program,
Department of Health Policy, Management & Behavior
College of Integrated Health Sciences, University at Albany
Executive Committee Member, and Faculty Research Associate,
Center for the Elimination of Minority Health Disparities,
University at Albany