

**SAGGI NEVO**  
Associate Professor  
Department of Information Technology Management  
Office: #393  
School of Business  
University at Albany

### Earned Degrees

<b>Institution</b>	<b>Specialization</b>	<b>Degree</b>	<b>Date Received</b>
York University (Canada)	Information Systems	Ph.D.	2007
Northwestern University (USA)	Economics	M.A.	1997
University of Haifa (Israel)	Business Administrations	B.A.	1995

### Employment History

2007 – Present	University at Albany, Albany, NY <ul style="list-style-type: none"><li>• Associate Professor, 2013 – Present</li><li>• Assistant Professor, 2007 – 2013</li></ul>
2003 – 2007	York University, Toronto, ON <ul style="list-style-type: none"><li>• Instructor, 2005 – 2007</li><li>• System Administrator, 2003 – 2005</li></ul>
2002 – 2003	University of British Columbia, Vancouver, BC <ul style="list-style-type: none"><li>• Instructor</li></ul>
2001 – 2002	Sight Code, Inc., Wellesley, MA <ul style="list-style-type: none"><li>• Vice President, Engineering</li></ul>
1998 – 2001	Stockgroup.com, Vancouver, BC <ul style="list-style-type: none"><li>• Software Development Manager</li></ul>
1997 – 1998	Attunity Ltd., Tirat Carmel, Israel <ul style="list-style-type: none"><li>• Software Developer</li></ul>

### Refereed Articles

- Nevo, S.**, Nevo, D, and Pinsonneault, A. A Temporally Situated Self-Agency Theory of IT Reinvention. *MIS Quarterly*\* (Forthcoming).
- Chen, Y., Wang, Y., **Nevo, S.**, and Benitez-Amado, J. Improving Strategic Flexibility with Information Technologies: Implications for Firm Performance in an Emerging Economy. *Journal of Information Technology*\* (Forthcoming)
- Wang, Y., Chen, Y., **Nevo, S.**, and Benitez-Amado, J. IT Capabilities and Product Innovation Performance: The Roles of Corporate Entrepreneurship and Competitive Intensity. *Information & Management* 52(6) 643-657.

- Choi, N., Chengalur-Smith, I., and **Nevo, S.** Loyalty, Ideology, and Identification: An Empirical Study of User Behavior in Open Source Communities. *Journal of the Association for Information Systems*\* 16(8).
- Wang, Y., Shi, S., **Nevo, S.**, Li, S., and Chen, Y. 2015. The Interaction Effect of IT Assets and IT Management on Firm Performance: A Systems Perspective. *International Journal of Information Management* 35(5) 580-593.
- Chen, Y., Wang, Y., **Nevo, S.**, Jin, J., Wang, L., and Chow, W. S. 2014. IT Capabilities and Organizational Performance: Roles of Business Process Agility and Environmental Factors. *European Journal of Information Systems*\* 23(3) 326-342.
- Wang, Y., Chen, Y., **Nevo, S.**, Jin, J., Tang, G., and Chow, W. S. 2013. IT Capabilities and Innovation Performance: The Mediating Role of Market Orientation. *Communications of the Association for Information Systems* 33(9) 129-148.
- Moqbel, M., **Nevo, S.**, and Kock, N. 2013. Organizational Members' Use of Social Networking Sites and Job Performance: An Exploratory Study. *Information Technology & People*. 26(3) 240-264.
- Nevo, S.**, Nevo, D., and Kim, H. 2012. From Recreational Applications to Workplace Technologies: An Empirical Study of Cross-Context IS Continuance in the Case of Virtual Worlds. *Journal of Information Technology*\* 27(1) 74-86.
- Duchessi, P., **Nevo, S.**, and Chengalur-Smith, I.N. 2012. Coping Strategies for Turbulent Time: A Survey of IT Executives. *IT Professional* 14(2) 43-53.
- Nevo, S.** and Wade, M. 2011. Firm-Level Benefits of IT-Enabled Resources: A Conceptual Extension and an Empirical Assessment. *Journal of Strategic Information Systems*\* 20(4) 403-418.
- Nevo, S.**, Nevo, D., and Carmel, E. 2011. Unlocking the Business Potential of Virtual Worlds. *MIT Sloan Management Review* 52(3) 14-17.
- Nevo, S.** and Wade, M. 2010. The Formation and Value of IT-Enabled Resources: Antecedents and Consequences of Synergistic Relationships. *MIS Quarterly*\* 34(1) 163-183.
- Chengalur-Smith, I.N., **Nevo, S.**, and Demertzoglou, P. 2010. An Empirical Analysis of the Business Value of Open Source Databases. *Journal of the Association for Information Systems*\* 11(11) 708-729.
- Nevo, S.**, Nevo, D., and Ein-Dor, P. 2010. Classification of Information Technologies: A Multidimensional Scaling Approach. *Communications of the Association for Information Systems* 27(1) 831-842.
- Nevo, S.**, Wade, M., and Cook, W. 2010. An empirical study of IT as a factor of production: The case of Net-enabled IT assets. *Information Systems Frontiers*. 12(3) 323-335
- Ali-Hassan, H., Nevo, D., and **Nevo, S.** 2010. Mobile Collaboration: Exploring the Role of Social Capital. *The DATA BASE for Advances in Information Systems*. 41(2) 9-24.
- Nevo, D., McClean, R., and **Nevo, S.** 2010. Harnessing Information Technology to Improve the Process of Students' Evaluations of Teaching: An Exploration of Students' Critical Success Factors of Online Evaluations. *Journal of Information Systems Education*. 21(1) 99-109.

- Nevo, S.**, Nevo, D., and Ein-Dor, P. 2009. Thirty Years of IS Research: Core Artifacts and Academic Identity. *Communications of the Association for Information Systems* 25(1) 221-242.
- Kim, H. and **Nevo, S.** 2008. Development and Application of a Framework for Evaluating Multi-Mode Voting Risks. *Internet Research* 18(1) 121-135.
- Nevo, S.**, Wade, M., and Cook, W. 2007. An examination of the trade-off between internal and external IT capabilities. *Journal of Strategic Information Systems*\* 16(1) 5-23.
- Nevo, S.** and Kim, H. 2006. How to compare and analyze risks of Internet voting versus other modes of voting. *Electronic Government: an International Journal* 3(1) 105-112.
- Wade, M. and **Nevo, S.** 2005-6. Development and validation of a perceptual instrument to measure e-commerce performance. *International Journal of Electronic Commerce* 10(2) 123-148.

#### Refereed Conference Papers

- Nevo, S.**, Nevo, D., and Pinsonneault, A. 2015. Differentiating Post-Implementation Change Behaviors Towards Information Technology. *Proceedings of the 48<sup>th</sup> Hawaii International Conference on System Sciences*.
- Nevo, D., **Nevo, S.**, Kumar, N., Braasch, J., and Matthews, K. 2015. Enhancing the visualization of big data to support collaborative decision-making. *Proceedings of the 48<sup>th</sup> Hawaii International Conference on System Sciences*.
- Wang, Y., Chen, Y., Jin, J., and **Nevo, S.** 2013. Does IT matter for environmental performance? An empirical study based on the Chinese context. *Academy of Management Proceedings*.
- Nevo, D., Kotlarsky, J., and **Nevo, S.** 2012. Vendor capabilities under a mediated outsourcing model: Can a large vendor leverage crowdsourcing? *Proceedings of the 2012 International Conference on Information Systems*.
- Nevo, S.** and Kock, N. 2012. Are We Becoming Socially Impaired? Electronically-Mediated Communication, Human Evolution, and Social Capital. *Proceedings of the 45<sup>th</sup> Hawaii International Conference on System Sciences*.
- Nevo, S.** and Nevo, D. 2012. Dissatisfaction Does Not Mean Rejection: A Theory of Reinvention of Applicable Technologies by Mindful and Unfaithful Users. *Proceedings of the 45<sup>th</sup> Hawaii International Conference on System Sciences*.
- Chengalur-Smith, I.N. and **Nevo, S.** 2011. Agile and Open: Mindful Software Development. *Proceedings of the 2011 International Conference on Information Technology, Systems and Management*.
- Nevo, S.** and Nevo, D. 2011. Dissatisfaction Does Not Mean Rejection: A Conceptual Model of Mindful and Unfaithful IT Reinvention. *6<sup>th</sup> ILAIS Conference*.
- Nevo, S.** and Nevo, D. 2011. Re-invention of Applicable Innovations: The Case of Virtual Worlds. *Proceedings of the 44<sup>th</sup> Hawaii International Conference on System Sciences*. (Nominated for best paper award.)

- Nevo, S.** and Chengalur-Smith, I.N. 2011. Enhancing the Performance of Software Development Virtual Teams through the Use of Agile Methods: A Pilot Study. *Proceedings of the 44<sup>th</sup> Hawaii International Conference on System Sciences*.
- Choi, N., Chengalur-Smith., and **Nevo, S.** 2010. How Loyal Are Your Users? Loyalty and Loyalty Outcome Behaviors: An Empirical Study in the Free/Libre Open Source Software Context. Poster Presentation. *DIGIT 2010*.
- Lyons, K., Kim, H., and **Nevo, S.** 2010. Paying Attention in Meetings: Multitasking in Virtual Worlds. Proceedings of the 1<sup>st</sup> *Symposium on the Personal Web*.
- Nevo, S.**, Nevo, D., and Ein-Dor, P. 2008. A Classification of IT Artifacts: A Multidimensional Scaling Approach. *3<sup>rd</sup> ILAIS Conference*.
- Nevo, S.** and Wade, M. 2008. Development and Validation of Scales to Measure the Strategic Potential of IT-Enabled Resources: A Resource-Based Approach. *Proceedings of the 41<sup>st</sup> Hawaii International Conference on System Sciences*.
- Nevo, S.** and Kim, H. 2006. How to compare and analyze risks of Internet voting versus other modes of voting. *Proceedings of the 3<sup>rd</sup> International Conference on e-Government*.
- Nevo, S.**, Wade, M., Cook, W., et al. 2005. Internal vs. External IT Capabilities: When to Hire IT Consultants? *Proceedings of the 11<sup>th</sup> Americas Conference on Information Systems*.
- Nevo, S.** 2005. Dissertation proposal: The effect of complementarities between IT and organizational resources on firm performance. *Proceedings of the 11<sup>th</sup> Americas Conference on Information Systems*.

#### Book Chapters

- Nevo, D., Kotlarsky, J., and **Nevo, S.** 2014. New Capabilities: Can IT Vendors Leverage Crowdsourcing? In Hirschheim et al. Hirschheim et al. (Eds.) *Information Systems Outsourcing Progress in IS* (4<sup>th</sup> ed. pp. 479-500) Springer-Verlag Berlin Heidelberg.

#### Seminars and Workshops

- “How to enhance the business value of IT? Think synergies and reinventions,” Center for Information Systems Research, Massachusetts Institute of Technology, Cambridge MA, July 2013.
- Invited Author, Nevo and Wade (2010), The 2<sup>nd</sup> Entrepreneurship Research Exemplars Conference, May 2010, University of Connecticut School of Business, Storrs, CT.
- Nevo, S., Kim, H., and Nevo, D. “Two Routes to Technology Acceptance: Keeping Utilitarian and Hedonic Technology Usage in Context,” Presented at the School of Business Research Seminar, University at Albany, Albany NY, April 2009.

## Non-refereed Articles

- Irving, R. and S. Nevo (2005) *2005-2006 Report on IT in Canadian Hospitals: Current Capabilities and Upcoming Acquisitions*, ON, Thornhill: Canadian Healthcare Technology.
- Carr, P.D., Irving, R., and S. Nevo (2004) *The 2003 ITX Survey Report*.

## Honors and Awards

- My paper, “Firm-Level Benefits of IT-Enabled Resources: A Conceptual Extension and an Empirical Assessment” is:
  - the winner of the *Journal of Strategic Information Systems*\* Best Paper Award for 2011, and
  - one of the five Best Publications of 2011, as recognized by the association for information systems (AIS), its senior scholars, and ICIS (ICIS 2012)
- I received the *School of Business Research Award* for junior faculty (2011)
- I received a University at Albany Faculty Research Award Program (*FRAP*) A, \$9,600 (2010-12)
- I received a Social Sciences and Humanities Research Council (*SSHRC*) grant (2009-12) for “Studying Organizational Social Computing” – Collaborator, CDN \$ 72,400
- I received a university research *merit award* (2008, 2009, 2010, 2011)
- I received a University at Albany Faculty Research Award Program (*FRAP*) B, \$3500 (2008-10)
- I received *Ontario Graduate Scholarship*, \$14,000 (2006)
- I was accepted to the *ICIS Doctoral Consortium* (2005)
- I was accepted to the *AMCIS Doctoral Consortium* (2005)
- I graduated Magna Cum Laude from The University of Haifa (1995)

## Teaching

- School of Business, University at Albany 2007 – Present
  - *Managing Information Technology*, Executive MBA
  - *Special Topics in Information Technology*, MBA (FT)
  - *Enterprise-Wide Applications*, MBA (FT)
  - *Managing Information Technology*, MBA (FT and PT)
  - *Quantitative Analysis for Business*, MBA and MA Accounting (FT and PT)
  - *Enterprise-wide Application Development and Management*, MBA (FT)
  - *Advanced Excel with VBA*, MBA (PT)
  - *Database Management*, MBA (PT)
  - *Business Information Systems and Technology*, Undergraduate
  - *Statistical Decision Systems*, Undergraduate
  - *Computer Applications in Business*, Undergraduate
  - *Qualitative Analysis for Business*, Undergraduate
  - *Enterprise Application Development and Management*, Undergraduate

- York University, Canada 2005 – 2007
  - *Strategic Management of E-Business*, MBA
  - *Management information Systems*, MBA
  - *Introduction to Information Systems*, MBA
  - *Statistics for Management Decisions*, BBA
  
- University of British Columbia, Canada 2002 – 2003
  - *Advanced Business Programming*, Undergraduate
  - *Management of Information Systems*, Undergraduate
  
- University of Haifa, Israel 1995 – 1996
  - *Introduction to Microeconomics*, Extension Studies
  - *Introduction to Macroeconomics*, Extension Studies
  - *Econometrics*, Undergraduate, Department of Economics
  - *Microeconomics*, Undergraduate, Department of Economics
  
- Committee Member, 2010 – 2011, Namjoo Choi, *Dissertation title: “How loyal are your users? Moving beyond continuance intention toward loyalty.”*

## Service

### **Service to the Profession**

Guest Senior Editor: *Journal of the Association for Information Systems* 2012 – Present

Associate Editor: *Decision Support Systems* 2014 – Present

Editorial Board:

- *Journal of the Association for Information Systems* 2012 – Present
- *Journal of Strategic Information Systems* 2015 – Present

Associate Editor: *International Conference on Information Systems (ICIS)* 2012 – 2014

Program Committee: WITS 2010, 8<sup>th</sup> Annual Pre-ICIS HCI/MIS Workshop, 9<sup>th</sup> Annual Pre-ICIS HCI/MIS Workshop

Session Chair: International Conference on Information Systems (ICIS) 2012, Administrative Sciences Association of Canada 2005 Conference – Information Systems Division

Ad Hoc Reviewer: DSS, EJIS, ISR, IT&M, IT&P, IEEE TEM, JAIS, JOM, JSIS, MISQ, AMCIS, DIGIT, HICSS, ICIS, PACIS.

## **Service to the University at Albany**

Department (ITM) Representative, UUP, 2015 – 2016  
Member, Academic Concerns Committee, 2013 – Present  
Member, Senate, 2013 – 2015  
Member, APRC sub-committee, 2013 – 2015  
Chair, Teaching & Learning Committee, 2012 – 2013  
Member, Teaching & Learning Committee, 2013 – 2014  
Member, Full Time MBA Task Force, 2012  
Member, MBA Recruiting Committee, 2011 – 2012  
Member, Course Assessment/Evaluation Advisory Committee, 2010 – 2012  
Member, Doctoral Program Task Force, 2009  
Member, Research Committee, 2008 – 2011

## **Service to the Community**

Volunteer Instructor, Introduction to Programming, After School Program, Montessori Magnate School, Albany, NY, 2014  
Member, City School District of Albany's ad hoc High School Facilities Advisory Committee, 2012

## **Service, Other**

Excelsior College, Albany, NY: Standard-Setting Process for a Quantitative Analysis Course (July 2012)  
SUNY Canton: Program Assessment for New Management Information Systems Specialization (Summer 2008)

## Professional Affiliations

Association for Information Systems (AIS)

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\* Included in the Senior Scholars' Basket of IS Journals:  
<http://aisnet.org/general/custom.asp?page=SeniorScholarBasket>