SAGGI NEVO
Associate Professor
Department of Information Systems & Business Analytics
Office: #393
Massry Center for Business
School of Business
University at Albany

Earned Degrees

Institution	Specialization	Degree	Date Received
York University (Canada)	Information Systems	Ph.D.	2007
Northwestern University (USA)	Economics	M.A.	1997
University of Haifa (Israel)	Business Administrations	B.A.	1995

Employment History

2007 – Present   University at Albany, Albany, NY
- Associate Professor, 2013 – Present
- Assistant Professor, 2007 – 2013

2014   McGill University
- Visiting Professor, Fall 2014

2003 – 2007   York University, Toronto, ON
- Instructor, 2005 – 2007
- System Administrator, 2003 – 2005

2002 – 2003   University of British Columbia, Vancouver, BC
- Instructor

2001 – 2002   Sight Code, Inc., Wellesley, MA
- Vice President, Engineering

1998 – 2001   Stockgroup.com, Vancouver, BC
- Software Development Manager

1997 – 1998   Attunity Ltd., Tirat Carmel, Israel
- Software Developer

Research Interests

Post-implementation; Technological affordances; Business value of IT; IT strategy; The front-end of innovation; Users' goals and strategies; Social media

Refereed Articles

Moqbel, M., **Nevo, S.,** and Nah, F.F.H. (2022) "Unveiling the dark side in smartphone addiction: mediation of strain and moderation of hedonic use on well-being." ***Internet Research***.

Nevo, S., Nevo, D., and Pinsonneault, A. (2021) "Personal Achievement Goals, Learning Strategies, and Perceived IT Affordances." ***Information Systems Research***[*]. 32(4) 1298-1322.

Chengalur-Smith, I.N., **Nevo, S.**, and Fitzgerald, B. (2021). "Enhancing Hybrid OSS Development Through Agile Methods and High Media Synchronicity." ***The Data Base for Advances in Information Systems***. 52(4) 92-118.

Nevo, S., Nevo, D, and Pinsonneault, A. (2020) The Role of IT in the Front-End of Innovation: An Empirical Study of IT-Enabled Creative Behavior." 30(4) ***Information and Organization***.

Wang, Y., Chen, Y., Wang, N., **Nevo, S.**, Kou, G., and Alsaadi, F.E. (2020) "Impact of the strategic role of IT on explorative and exploitative innovation activities: The role of environmental uncertainty." ***Decision Sciences***. 51(3) 542-574.

Chen, Y., Wang, Y., **Nevo, S.**, Benitez-Amado, J., and Kou, G. (2017). "Improving Strategic Flexibility with Information Technologies: Implications for Firm Performance in an Emerging Economy." ***Journal of Information Technology**** 32(1) 10-25.

Nevo, S. and Chengalur-Smith, I.N. (2017). "Examining Organizations' Continued Use of Open Source Technologies: An Institutional Perspective." ***Information Technology & People***. 30(1) 24-46.

Nevo, S., Nevo, D, and Pinsonneault, A. (2016). "A Temporally Situated Self-Agency Theory of IT Reinvention." ***MIS Quarterly**** 40(1) 157-186.

Wang, Y., Chen, Y., **Nevo, S.**, and Benitez-Amado, J. (2015). "IT Capabilities and Product Innovation Performance: The Roles of Corporate Entrepreneurship and Competitive Intensity." ***Information & Management*** 52(6) 643-657.

Choi, N., Chengalur-Smith. I., and **Nevo, S.** (2015). **"**Loyalty, Ideology, and Identification: An Empirical Study of User Behavior in Open Source Communities." ***Journal of the Association for Information Systems***[*] 16(8).

Wang, Y., Shi, S., **Nevo, S.**, Li, S., and Chen, Y. (2015). "The Interaction Effect of IT Assets and IT Management on Firm Performance: A Systems Perspective." ***International Journal of Information Management*** 35(5) 580-593.

Chen, Y., Wang, Y., **Nevo, S.**, Jin, J., Wang, L., and Chow, W. S. (2014). "IT Capabilities and Organizational Performance: Roles of Business Process Agility and Environmental Factors." ***European Journal of Information Systems***[*] 23(3) 326-342.

Wang, Y., Chen, Y., **Nevo, S.**, Jin, J., Tang, G., and Chow, W. S. (2013). "IT Capabilities and Innovation Performance: The Mediating Role of Market Orientation." ***Communications of the Association for Information Systems*** 33(9) 129-148.

Moqbel, M., **Nevo, S.**, and Kock, N. (2013). "Organizational Members' Use of Social Networking Sites and Job Performance: An Exploratory Study." ***Information Technology & People***. 26(3) 240-264.

Nevo, S., Nevo, D., and Kim, H. (2012). "From Recreational Applications to Workplace Technologies: An Empirical Study of Cross-Context IS Continuance in the Case of Virtual Worlds." ***Journal of Information Technology***[*] 27(1) 74-86.

Duchessi, P., **Nevo, S.**, and Chengalur-Smith, I.N. (2012). "Coping Strategies for Turbulent Time: A Survey of IT Executives." ***IT Professional*** 14(2) 43-53.

Nevo, S. and Wade, M. (2011). "Firm-Level Benefits of IT-Enabled Resources: A Conceptual Extension and an Empirical Assessment." ***Journal of Strategic Information Systems***[*] 20(4) 403-418.

Nevo, S., Nevo, D., and Carmel, E. (2011). "Unlocking the Business Potential of Virtual Worlds." ***MIT Sloan Management Review*** 52(3) 14-17.

Nevo, S. and Wade, M. (2010). "The Formation and Value of IT-Enabled Resources: Antecedents and Consequences of Synergistic Relationships." ***MIS Quarterly***[*] 34(1) 163-183.

Chengalur-Smith, I.N., **Nevo, S.**, and Demertzoglou, P. (2010). "An Empirical Analysis of the Business Value of Open Source Databases." ***Journal of the Association for Information Systems*** 11(11) 708-729.

Nevo, S., Nevo, D., and Ein-Dor, P. (2010). "Classification of Information Technologies: A Multidimensional Scaling Approach." ***Communications of the Association for Information Systems*** 27(1) 831-842.

Nevo, S., Wade, M., and Cook, W. (2010). "An empirical study of IT as a factor of production: The case of Net-enabled IT assets." ***Information Systems Frontiers***. 12(3) 323-335

Ali-Hassan, H., Nevo, D., and **Nevo, S.** (2010)." Mobile Collaboration: Exploring the Role of Social Capital." ***The DATA BASE for Advances in Information Systems***. 41(2) 9-24.

Nevo, D., McClean, R., and **Nevo, S.** (2010). "Harnessing Information Technology to Improve the Process of Students' Evaluations of Teaching: An Exploration of Students' Critical Success Factors of Online Evaluations." ***Journal of Information Systems Education***. 21(1) 99-109.

Nevo, S., Nevo, D., and Ein-Dor, P. (2009). "Thirty Years of IS Research: Core Artifacts and Academic Identity." ***Communications of the Association for Information Systems*** 25(1) 221-242.

Kim, H. and **Nevo, S.** (2008). "Development and Application of a Framework for Evaluating Multi-Mode Voting Risks." ***Internet Research*** 18(1) 121-135.

Nevo, S., Wade, M., and Cook, W. (2007). "An examination of the trade-off between internal and external IT capabilities." ***Journal of Strategic Information Systems***[*] 16(1) 5-23.

Nevo, S. and Kim, H. (2006). "How to compare and analyze risks of Internet voting versus other modes of voting." ***Electronic Government: An International Journal*** 3(1) 105-112.

Wade, M. and **Nevo, S.** (2005). "Development and validation of a perceptual instrument to measure e-commerce performance." *International Journal of Electronic Commerce* 10(2) 123-148.

Work-in-Progress

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   [Available upon request]

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Refereed Conference Papers

Nevo, S., Nevo, D., and Pinsonneault, A. (2019). "Nurturing the creativity potential of organizational IT." *Proceedings of the 2019 Americas Conference on Information Systems*.

Nevo, S., Nevo, D., and Pinsonneault, A. (2016). "Exploring the Role of Users' Achievement Goals in Technological Affordances Actualization." *Proceedings of the 10th Israel Association for Information Systems.*

Nevo, S., Nevo, D., and Pinsonneault, A. (2015). "Differentiating Post-Implementation Change Behaviors Towards Information Technology." *Proceedings of the 48th Hawaii International Conference on System Sciences*.

Nevo, D., **Nevo, S.**, Kumar, N., Braasch, J., and Matthews, K. (2015). "Enhancing the visualization of big data to support collaborative decision-making." *Proceedings of the 48th Hawaii International Conference on System Sciences*.

Wang, Y., Chen, Y., Jin, J., and **Nevo, S.** (2013). "Does IT matter for environmental performance? An empirical study based on the Chinese context." *Academy of Management Proceedings*.

Nevo, D., Kotlarsky, J., and **Nevo, S.** (2012). **"**Vendor capabilities under a mediated outsourcing model: Can a large vendor leverage crowdsourcing?" *Proceedings of the 2012 International Conference on Information Systems***.**

Nevo, S. and Kock, N. (2012). "Are We Becoming Socially Impaired? Electronically-Mediated Communication, Human Evolution, and Social Capital." *Proceedings of the 45th Hawaii International Conference on System Sciences*.

Nevo, S. and Nevo, D. (2012). "Dissatisfaction Does Not Mean Rejection: A Theory of Reinvention of Applicable Technologies by Mindful and Unfaithful Users." *Proceedings of the 45th Hawaii International Conference on System Sciences*.

Chengalur-Smith, I.N. and **Nevo, S.** (2011). "Agile and Open: Mindful Software Development." *Proceedings of the 2011 International Conference on Information Technology, Systems and Management*.

Nevo, S. and Nevo, D. (2011). "Dissatisfaction Does Not Mean Rejection: A Conceptual Model of Mindful and Unfaithful IT Reinvention." *6th ILAIS Conference*.

Nevo, S. and Nevo, D. (2011). "Re-invention of Applicable Innovations: The Case of Virtual Worlds." ***Proceedings of the 44th Hawaii International Conference on System Sciences***. (Nominated for best paper award.)

Nevo, S. and Chengalur-Smith, I.N. (2011). "Enhancing the Performance of Software Development Virtual Teams through the Use of Agile Methods: A Pilot Study." ***Proceedings of the 44th Hawaii International Conference on System Sciences***.

Choi, N., Chengalur-Smith., and **Nevo, S.** (2010). "How Loyal Are Your Users? Loyalty and Loyalty Outcome Behaviors: An Empirical Study in the Free/Libre Open Source Software Context." Poster Presentation. ***DIGIT 2010***.

Lyons, K., Kim, H., and **Nevo, S.** (2010). "Paying Attention in Meetings: Multitasking in Virtual Worlds." Proceedings of the 1st ***Symposium on the Personal Web***.

Nevo, S., Nevo, D., and Ein-Dor, P. (2008). "A Classification of IT Artifacts: A Multidimensional Scaling Approach." ***3rd ILAIS Conference***.

Nevo, S. and Wade, M. (2008). "Development and Validation of Scales to Measure the Strategic Potential of IT-Enabled Resources: A Resource-Based Approach." ***Proceedings of the 41st Hawaii International Conference on System Sciences***.

Nevo, S. and Kim, H. (2006). "How to compare and analyze risks of Internet voting versus other modes of voting." ***Proceedings of the 3rd International Conference on e-Government***.

Nevo, S., Wade, M., Cook, W., et al. (2005). "Internal vs. External IT Capabilities: When to Hire IT Consultants?" ***Proceedings of the 11th Americas Conference on Information Systems***.

Nevo, S. (2005). "Dissertation proposal: The effect of complementarities between IT and organizational resources on firm performance." ***Proceedings of the 11th Americas Conference on Information Systems***.

Book Chapters

Nevo, D., Kotlarsky, J., and **Nevo, S.** 2014. New Capabilities: Can IT Vendors Leverage Crowdsourcing? In Hirschhein et al. Hirschheim et al. (Eds.) ***Information Systems Outsourcing Progress in IS*** (4th ed. pp. 479-500) Springer-Verlag Berlin Heidelberg.

Seminars and Workshops

ITLAL (Institution for Teaching, Learning & Academic Leadership) Workshop, University at Albany, panel member, Fall 2019.

"How to enhance the business value of IT? Think synergies and reinventions," Center for Information Systems Research, Massachusetts Institute of Technology, Cambridge MA, July 2013.

Invited Author, Nevo and Wade (2010), The 2nd Entrepreneurship Research Exemplars Conference, May 2010, University of Connecticut School of Business, Storrs, CT.

Nevo, S., Kim, H., and Nevo, D. "Two Routes to Technology Acceptance: Keeping Utilitarian and Hedonic Technology Usage in Context," Presented at the School of Business Research Seminar, University at Albany, Albany NY, April 2009.

Honors and Awards

- Received a grant from the Office of Online Teaching and Learning at UAlbany ($4,500) to develop an online version of BITM522 (Summer 2018).
- My paper, "Firm-Level Benefits of IT-Enabled Resources: A Conceptual Extension and an Empirical Assessment" was:
  - the winner of the ***Journal of Strategic Information Systems****** Best Paper Award for 2011, and
  - one of the five Best Publications of 2011, as recognized by the association for information systems (AIS), its senior scholars, and ICIS (ICIS 2012)
- Received the *School of Business Research Award* for junior faculty (2011)
- Received a University at Albany Faculty Research Award Program *(FRAP) A*, $9,600 (2010-12)
- Received a Social Sciences and Humanities Research Council (*SSHRC*) grant (2009-12) for "Studying Organizational Social Computing" – Collaborator, CDN $ 72,400
- Received a university research *merit award* (multiple years)
- Received a University at Albany Faculty Research Award Program *(FRAP) B*, $3500 (2008-10)
- Received *Ontario Graduate Scholarship*, $14,000 (2006)
- Accepted to the *ICIS Doctoral Consortium* (2006)
- Accepted to the *AMCIS Doctoral Consortium* (2005)
- Graduated Magna Cum Laude from The University of Haifa (1995)

Teaching

- School of Business, University at Albany   2007 – Present
  - *Improving Business Performance with Information Technologies,* Undergraduate
  - *Managing Information Technology,* Executive MBA
  - *Special Topics in Information Technology*, MBA (FT)
  - *Enterprise-Wide Applications*, MBA (FT)
  - *Managing Information Technology,* MBA (Blended, Online, FT, and PT)
  - *Quantitative Analysis for Business*, MBA and MA Accounting (FT and PT)
  - *Enterprise-wide Application Development and Management*, MBA (FT)
  - *Advanced Excel with VBA*, MBA (PT)
  - *Database Management*, MBA (PT)
  - *Business Information Systems and Technology*, Undergraduate
  - *Statistical Decision Systems*, Undergraduate
  - *Computer Applications in Business,* Undergraduate

- ➢ *Qualitative Analysis for Business*, Undergraduate
- ➢ *Enterprise Application Development and Management*, Undergraduate

- York University, Canada   2005 – 2007
  - ➢ *Strategic Management of E-Business*, MBA
  - ➢ *Management information Systems*, MBA
  - ➢ *Introduction to Information Systems*, MBA
  - ➢ *Statistics for Management Decisions*, BBA

- University of British Columbia, Canada   2002 – 2003
  - ➢ *Advanced Business Programming*, Undergraduate
  - ➢ *Management of Information Systems*, Undergraduate

- University of Haifa, Israel   1995 – 1996
  - ➢ *Introduction to Microeconomics*, Extension Studies
  - ➢ *Introduction to Macroeconomics*, Extension Studies
  - ➢ *Econometrics*, Undergraduate, Department of Economics
  - ➢ *Microeconomics*, Undergraduate, Department of Economics

- Ph.D. Advisor, *2015 – 2018, Nim Dvir.*
- Ph.D. Committee Member*, 2010 – 2011, Namjoo Choi, Dissertation title: "How loyal are your users? Moving beyond continuance intention toward loyalty."*

Service

Service to the Profession

Senior Editor: *Journal of Strategic Information Systems,* 2022 –
Early Career Editorial Board Coordinator: *Journal of Strategic Information Systems*, 2022 –
Guest Senior Editor: *Journal of the Association for Information Systems,* 2012 – 2013

Editorial Board:
- *Journal of Strategic Information Systems* 2015 – 2022
- *Journal of the Association for Information Systems* 2012 – 2017

Associate Editor:
- *Decisions Support Systems* 2014 – 2017
- *International Conference on Information Systems* (ICIS) 2012 – 2021

Minitrack Co-Chair: Americas Conference on Information Systems (AMCIS) 2019, 2020
Session Chair: Americas Conference on Information Systems (AMCIS) 2017
Program Committee: WITS 2010, 8th & 9th Annual Pre-ICIS HCI/MIS Workshop
Session Chair: International Conference on Information Systems (ICIS) 2012, Administrative Sciences Association of Canada 2005 Conference – Information Systems Division

Ad Hoc Reviewer: All top IS journals and conferences.

Service to the University at Albany and the School of Business

Chair, Graduate Affairs Committee, School of Business, 2021-22
Member, Undergraduate Affairs Committee, School of Business, 2021
Chair, Hiring Committee, Information Systems & Business Analytics Department, 2022-23
Chair, Hiring Committee, Information Systems & Business Analytics Department, 2019-20
Member, Tenure & Promotion Committee, School of Business, 2019-2021
Chair, Tenure & Promotion Committee, School of Business, 2017-2019
Co-Chair, Hiring Committee, Information Systems & Business Analytics Department, 2017-18
Member, Tenure & Promotion Committee, School of Business, 2016-17
Department Representative, United University Professions, 2015-18
Member, Academic Concerns Committee, United University Professions, 2013-17
Member, Senate, University at Albany, 2013-2015
Member, APRC sub-committee, University at Albany, 2013-15
Chair, Teaching & Learning Committee, School of Business, 2012-13
Member, Teaching & Learning Committee, School of Business, 2013-14
Member, Full Time MBA Task Force, School of Business, 2012
Member, MBA Recruiting Committee, School of Business, 2011-12
Member, Course Assessment/Evaluation Advisory Committee, University at Albany, 2010-12
Member, Doctoral Program Task Force, School of Business, 2009
Member, Research Committee, School of Business, 2008-11

Service to the Community

Volunteer Instructor, Introduction to Programming, After School Program, Montessori Magnate School, Albany, NY, 2014

Member, City School District of Albany's ad hoc High School Facilities Advisory Committee, 2012

Service, Other

Excelsior College, NY: Standard-Setting Process for a Quantitative Analysis Course (2012)

SUNY Canton, NY: Program Assessment for New Management Information Systems Specialization (2008)

Professional Affiliations
Association for Information Systems (AIS)

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[*] Included in the Senior Scholars' Basket of IS Journals:
http://aisnet.org/general/custom.asp?page=SeniorScholarBasket