

RUKHSANA AHMED, Ph.D.

Department of Communication
University at Albany, State University of New York (SUNY)
Social Science 351
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EDUCATION

Ohio University, Athens, OH, USA

- **Doctor of Philosophy, Communication Studies** 2007
Primary Area: Health Communication
Secondary Areas: Interpersonal and Organizational Communication
Dissertation Title: *Assessing the Role of Cultural Differences on Health Care Receivers' Perceptions of Health Care Providers' Cultural Competence*
Advisors: Dr. Benjamin R. Bates and Dr. Nagesh Rao
- **Master of Arts, Communication Studies** 2005
Primary Area: Health Communication
- **Master of Arts, International Development Studies** 2000

Southern Illinois University at Carbondale, Carbondale, IL, USA

- **Ph.D. Student, Political Science** 2001-2003
Major: International Relations and Comparative Politics
Minor: Political Theory

University of Dhaka, Dhaka, Bangladesh

- **Master of Social Sciences, International Relations** 1997
 - **Bachelor of Social Sciences, (Honors), International Relations** 1995
 - **Junior Certificate in French Language** 1992
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PROFESSIONAL EXPERIENCE

University at Albany, SUNY, Albany, NY, USA

Department of Communication

- **Full Professor** 2024, Sept.- Present
- **Department Chair** 2020, Jan.- 2022, Aug.
- **Associate Professor (Tenured)** 2018, Sept.- 2024, Aug.

Center for Technology in Government

- **Faculty Fellow** 2022, Nov.- Present

Information Science Ph.D. Program, College of Emergency Preparedness,
Homeland Security and Cybersecurity

- **Affiliate Faculty** 2020, Nov.- Present

State University of New York, NY, USA

Institute on Immigrant Integration Research and Policy
Rockefeller Institute on Government

- **Scholar in Residence** 2026, Jul.- Present

University of Ottawa, Ottawa, ON, Canada

Department of Communication

- **Adjunct Professor** 2018, Sept.- Present
- **Full Professor** 2018, May-2018, Aug
- **Associate Professor** (Tenured) 2012, May-2018, Apr.
- **Assistant Professor** 2007, July- 2012, Apr.

Institute for Science, Society and Policy (ISSP)

- **Faculty Affiliate** 2018, Sept.- Present
- **Core Member** 2017, June-2018, Aug.

Population Health Ph.D. Program

- **Affiliate Faculty** 2017-2023

Digital Transformation and Innovation Program

- **Affiliate Faculty** 2015-Present

Institute of Feminist and Gender Studies

- **Affiliate Faculty** 2011-Present

Loeb Research Consortium on Organ and Tissue Donation, Faculty of Arts

- **Research Affiliate** 2008-2013

Monash University, Melbourne, Australia

School of Nursing & Midwifery

- **Visiting Scholar** 2025, May

Bangkok University, Bangkok, Thailand

- **Visiting Scholar** 2025, May
- **Visiting Professor** 2015, May

University of Lugano, Lugano, Switzerland

Institute of Communication and Health (ICH)

- **External Researcher** 2015-2024, June

- **Visiting Professor**

2015, June

Ohio University, Athens, OH, USA

School of Communication Studies

- **Graduate Teaching Associate**
- **Graduate Research Assistant**

Fall 2004-Spring 2007

Winter 2007, Winter & Spring 2005

University of Dhaka, Dhaka, Bangladesh

Department of International Relations

- **Assistant Professor** 2003-2007 (on study leave)
- **Lecturer** 1998-2003 (on study leave from 1999-2000 & 2001-2002)

Southern Illinois University at Carbondale, Carbondale, IL, USA

Department of Political Science

- **Graduate Teaching Assistant**
- **Graduate Research Assistant**

Fall 2001-Spring 2003

Summer 2002

Bangladesh Institute of Development and Studies (BIDS), Dhaka, Bangladesh

- **Research Officer** 1997, May-1997, November; 1998, January

GRANT FUNDING

Federal Funding

- **Role: Collaborator** (PI: Dr. Luís LM Aguiar, History and Sociology, University of British Columbia, Okanagan, British Columbia, Canada.)

Project Title: *Ethnic Media in Canada at a Crossroads: Challenges, Opportunities and Contributions to Canadian Society*

Source: Social Sciences and Humanities Research Council (SSHRC) Insight Grants, Canada

Total Funding: **CAD \$378,328**

Period: 2025 – 2030

- **Role: Co-Investigator** (PIs: Drs. Eric Crighton, Department of Geography, Environment and Geomatics, University of Ottawa, Canada, and Graeme Smith, Department of Obstetrics and Gynecology, Queen's University, Canada.)

Project Title: *Integrating Prenatal Environmental Health Education into Clinical Care in Canada: The PEHE Study*

Source: Canadian Institutes of Health Research (CIHR) Project Grant, Canada.

Total Funding: **CAD \$378,676**

Period: 2019 – 2025

- **Role: Co-Investigator** (PI: Dr. Juan Pablo Alperin, Publishing Programs, Simon Fraser University, Canada.)

Project Title: *Sharing Health Research: The Circulation of Reliable Health Science in a*

Changing Media Landscape

Source: SSHRC Insight Grants, Canada

Total Funding: **CAD \$256,482**

Period: 2020 – 2024

➤ Role: **Co-Investigator** (PI: Dr. Monica Gattinger, Institute for Science, Society, and Policy, University of Ottawa, Canada.)

Project Title: *@Risk: Strengthening Canada's Ability to Manage Risk*

Source: SSHRC Partnership Development Grant and Genome Canada

Total Funding: **CAD \$195,166**

Period: 2017 – 2019

➤ Role: **Principal Investigator**

Project Title: *Staying in Touch, Connecting, Integrating: Social Media Use of Newly Arrived Syrian Refugee Youth in Canada*

Source: SSHRC-Immigration, Refugees and Citizenship Canada (IRCC), Targeted Research: Syrian Refugee Arrival, Resettlement and Integration Grant, Canada.

Total Funding: **CAD \$25,000**

Period: 2016 – 2018

➤ Role: **Co-Investigator** (PI: Dr. Monica Gattinger, Institute for Science, Society, and Policy, University of Ottawa, Canada.)

Project Title: *@Risk: Risk Management, Democratization and Evidence-Based Decision-Making*

Source: SSHRC Connection Grant, Canada

Total Funding: **CAD \$17,817**

Period: 2016 – 2017

➤ Role: **Principal Investigator**

Project Title: *The Ottawa Multicultural Media Initiative (OMMI)*

Source: SSHRC Partnership Development Grant, Canada

Total Funding: **CAD \$200,000**

Period: 2011 – 2016

➤ Role: **Principal Investigator**

Project Title: *Religion and Organ Donation: Knowledge and Attitudes toward Organ and Tissue Donation and Transplantation among Christians Living in Canada*

Source: Innovation Grant under the Religion and Diversity Project, SSHRC Major Collaborative Research Initiatives (MCRI) program, Canada

Total Funding: **CAD \$6,900**

Period: 2015 – 2017

➤ Role: **Collaborator** (PI: Dr. Victoria Esses, Department of Psychology, University of Western Ontario, Canada)

Project Title: *The Pathways to Prosperity Partnership*

Source: SSHRC Partnership Grant, Canada

Total Funding: **CAD \$2,500,000**

Period: 2012 – 2019

➤ **Role: Principal Investigator**

Project Title: *Let's Talk! Interprofessional Dialogue at the Intersections of Religion, Diversity, and Healthcare*

Source: One Day Workshop Grant under the Religion and Diversity Project, SSHRC MCRI program, Canada

Total Funding: CAD \$3,000

Period: 2012 – 2013

➤ **Role: Co-Applicant** (PA: Dr. Kevin Pottie, Departments of Family Medicine and Epidemiology and Community Medicine, University of Ottawa, Canada)

Project Title: *The Last Mile Project: Improving the Delivery of Primary Care for Vulnerable Migrants*

Source: Meetings, Planning and Dissemination Grant, CIHR, Canada

Total Funding: CAD \$24,989

Period: 2011 – 2012

➤ **Role: Co-Investigator** (PI: Dr. Lori Beaman, Department of Classics and Religious Studies University of Ottawa, Canada)

Project Title: *Religious Diversity and its Limits: Moving Beyond Tolerance and Accommodation*

Source: Social Sciences and Humanities Research Council Major Collaborative Research Initiatives program, Canada

Total Funding: CAD \$2,500,000

Period: 2010 – 2017

➤ **Role: Principal Investigator**

Project Title: *An Assessment of Health Beliefs among Muslim Women in Canada: Implications for Culturally and Religiously Appropriate Health Care Practices*

Source: Grants to Co-Investigators Research Program under the Religion and Diversity Project, SSHRC MCRI program, Canada

Total Funding: CAD \$7,200

Period: 2010 – 2011

➤ **Role: Co-Applicant** (PA: Dr. Kevin Pottie, Departments of Family Medicine and Epidemiology and Community Medicine, University of Ottawa, Canada)

Project Title: *Health Profile on Immigrant and Refugee Children and Youth in Canada*

Source: Knowledge Synthesis Grant, CIHR, Canada

Total Funding: CAD \$94,780

Period: 2010 – 2011

➤ **Role: Co-Recipient** (with Dr. Momtaz Uddin Ahmed and Dr. Zahirul Hasan Khan)

Grant Purpose: Travel Grant to present a prepared panel entitled: Globalization and Sustainable Development: A Critical Look at Selected Aspects of Development Policies For Pro-poor Growth and Sustained Poverty Reduction in South Asia

Source: The Canadian Federation for the Humanities and Social Sciences and the Canadian International Development Agency (CIDA) Collaborative Program, Canada

Total Funding: CAD \$4,000

Period: 2008

Foundation and Other External Sponsor Funding

➤ **Role: Recipient**

Grant Purpose: Grant for Supervised Fieldwork: “Women in the Local Government in Bangladesh,” Field Supervisor: Dr. Kathryn B. Ward, Department of Sociology, Southern Illinois University at Carbondale, USA

Source: Research Institute for the Study of Man (RISM)/Landes, USA

Total Funding: USD \$5,000

Period: 2002 – 2003

University/Institutional Funding

➤ **Role: Co-Investigator** (PI: Seulgi Park, Department of Communication, University at Albany, SUNY)

Project Title: *Applying the Ecological Model of Medical Encounters to Understand Patient-Centered Communication for Older Korean Migrants in the U.S*

Source: Waterhouse Family Institute (WFI) Research Grant

Total Funding: USD \$5,486

Period: 08/01/2024– 05/31/2025

➤ **Role: Co-Principal Investigator** (with Co-PIs: Drs. Dina Refki, Department of Public Administration & Policy, & Jeanette Altarriba, Department of Psychology, University at Albany, SUNY)

Project Title: *Measuring Social Cohesion, Inclusive Governance and Integration of New Americans*

Source: Faculty Research Award Program University at Albany, SUNY

Total Funding: USD \$9,780

Period: 15/01/2022– 10/30/2022

➤ **Role: Co-Principal Investigator** (with Co-PI: Dr. Lindsey Disney, School of Social Welfare, University at Albany, SUNY)

Project Title: *Refugee Telehealth Use during COVID-19: Feasibility, Preferences, and Recommendations*

Source: The President’s COVID-19 and Minority Health Disparities Seed Funding Program.

Total Funding: USD \$7,998

Period: 11/01/2021– 06/01/2022

➤ **Role: Co-Principal Investigator** (with Co-PIs: Drs. Dina Refki, Department of Public Administration & Policy, & Jeanette Altarriba, Department of Psychology, University at Albany, SUNY)

Project Title: *Designing a Prototype of a Multilingual Multicultural Healthcare Communication System*

Source: The President’s COVID-19 and Minority Health Disparities Seed Funding Program.

Total Funding: USD \$4,000

Period: 11/01/2021– 06/01/2022

➤ **Role: Co-Principal Investigator** (with Co-PI: Drs. Julia Hastings & Feng Qian, Department of Health Policy, Management & Behavior, University at Albany, SUNY)

Project Title: *COVID-19 and Telemental Health Services among Therapeutic Professionals and Consumers in New York*

Source: The President's COVID-19 and Minority Health Disparities Seed Funding Program.

Total Funding: **USD \$4,000**

Period: 11/01/2021 – 06/01/2022

➤ **Role: Project Team Member** (PI: Dr. Monica Gattinger, Institute for Science, Society, and Policy, University of Ottawa, Canada.)

Project Title: *Equity, Diversity, and Inclusion (EDI) in Research and KMB at the Interface of Science, Society and Policy*

Source: Knowledge Mobilization Grants 2020-2021, Office of the Vice-President, Research, University of Ottawa, Canada.

Total Funding: **CAD \$7,000**

Period: 06/01/2021– 03/31/2022

➤ **Role: Principal Investigator**

Project Title: *Innovative Health Communication Strategy to Combat COVID-19 Health Disparities*

Source: 2020-21 SUNY Prepare Innovation and Internship Seed Grant Program, The State University of New York

Total Funding: **USD \$10,000**

Period: 12/17/2020 – 05/31/2021

➤ **Role: Co-Principal Investigator** (with Co-PIs: Drs. Dina Refki, Department of Public Administration & Policy, & Jeanette Altarriba, Department of Psychology, University at Albany, SUNY)

Project Title: *Understanding the Experiences of Limited English Proficient Patients through the Perceptions of Healthcare Providers and Community Health Workers during COVID 19*

Source: University at Albany New York State COVID-19 Minority Health Disparities Initiative on behalf of [former] Governor Andrew Cuomo. Differential Impacts of COVID-19 in New York State: Understanding and Eliminating Minority Health Disparities in a 21st-Century Pandemic.

Total Funding: **USD \$13,560**

Period: 09/01/2020 – 02/28/2021

➤ **Role: Faculty Sponsor and Supervisor**

Project Title: *Mapping Media Representations of Refugee Mental Health during COVID- 19*

Source: Undergraduate Research Opportunity Program Award, Office of Undergraduate Research, University of Ottawa, Canada to support an undergraduate research project.

Total Funding: **CAD \$500** (CAD \$1000 awarded to student laureate, Victoria Strachan, Department of Health Sciences, University of Ottawa, Canada)

Period: 2020, December – 2021, March

➤ **Role: Principal Investigator**

Project Title: *Blended Course Design: Qualitative Methods*

Source: Source: The Blended Learning Initiative (BLI), the Teaching and Learning Support Service, University of Ottawa, Canada
Total Funding: **CAD\$3,500**
Period: 2017

➤ Role: **Principal Investigator**

Project Title: *Blended Course Design: Qualitative Methods*

Source: Source: The Blended Learning Initiative (BLI), the Teaching and Learning Support Service, University of Ottawa, Canada

Total Funding: **CAD\$4,600**

Period: 2016

➤ Role: **Faculty Sponsor and Supervisor**

Project Title: *Cultural Competence in Medical Education: A Systematic Review*

Source: Undergraduate Research Opportunity Program Award, Office of Undergraduate Research, University of Ottawa, Canada to support an undergraduate research project.

Total Funding: **CAD \$500** (CAD 1000 awarded to student laureate, Rayhan Pitigala, Department of Health Sciences, University of Ottawa, Canada)

Period: 2015, December – 2016, March

➤ Role: **Principal Investigator**

Project Title: *The Diversity and Equity Research Group (DERG)*

Source: The Faculty of Arts Research and Publications Fund (FARPF), Support for Interdisciplinary Research Groups, University of Ottawa, Canada

Total Funding: **CAD \$4,300**

Period: 2014 – 2015

➤ Role: **Principal Investigator**

Project Title: *The Diversity and Equity Research Group (DERG)*

Source: The Faculty of Arts Research and Publications Fund (FARPF), Support for Interdisciplinary Research Groups, University of Ottawa, Canada

Total Funding: **CAD \$2,709**

Period: 2012 – 2013

➤ Role: **Faculty Sponsor and Supervisor**

Project Title: *Many Dimensions, Many Directions: Exploring Representations of Cultural Integration and Identity in an Italian-Canadian Newspaper*

Source: Undergraduate Research Opportunity Program Award, Office of Undergraduate Research, University of Ottawa, Canada to support an undergraduate research project.

Total Funding: **CAD \$500** (CAD 1000 awarded to student laureate, Oksana Kravets, Department of Communication, University of Ottawa, Canada)

Period: 2011, December – 2012, March

➤ Role: **Recipient**

Grant Purpose: Conference Travel Grant to present papers at the International Association for Intercultural Communication Studies Conference, Kumamoto, Japan in September 2009.

Source: Faculty of Arts, University of Ottawa, Canada

Total Funding: CAD \$1,300
Period: 2009

➤ **Role: Principal Investigator**

Project Title: *Designing, Developing, Implementing, and Evaluating an Online Course in Health Communication*

Source: Teaching and Learning Grant from the Senate Sub-Committee on the Practice of Teaching and from the Centre for University Teaching at the University of Ottawa, Canada

Total Funding: CAD \$11,475
Period: 2008 – 2010

➤ **Role: Principal Investigator**

Project Title: *Cultural Diversity and Conflict between Health Care Receivers and Providers: Understanding Sources of Conflict from Health Care Receivers' Perspectives*

Source: The University Research Committee, University of Ottawa, Canada

Total Funding: CAD \$2,836
Period: 2008 – 2010

➤ **Role: Principal Investigator**

Project Title: *Cultural Diversity and Conflict between Health Care Receivers and Providers: Understanding Sources of Conflict from Health Care Receivers' Perspectives*

Source: The Faculty of Arts Research and Publications Fund (FARPF), Research Grants (Seed Funding), University of Ottawa, Canada

Total Funding: CAD \$2,835.50
Period: 2007 – 2009

➤ **Role: Recipient**

Grant Purpose: Conference Travel Grant to present paper at the Singapore Youth and Media Conference, Ngee Ann Polytechnic, Singapore in May 2006.

Source: School of Communication Studies, Scripps College of Communication, & CRSCA Discretionary Fund, Ohio University, USA

Total Funding: USD \$1,320
Period: 2006

➤ **Role: Principal Investigator**

Project Title: *Assessing the Role of Cultural Differences on Health Care Receivers' Perceptions of Health Care Providers' Cultural Competence*

Source: Summer Research Award, School of Communication Studies, Ohio University, USA

Total Funding: USD \$850
Period: 2006

➤ **Role: Principal Investigator**

Project Title: *Role of Culture in Physician-Patient Relationships: A Study of Appalachian Ohio*

Source: American Cancer Society (ACS)/ Scripps College of Communication Partnership Grant, Ohio University, USA

Total Funding: USD \$1,500
Period: 2006

➤ **Role: Principal Investigator**

Project Title: *Assessing the Role of Cultural Differences on Health Care Receivers' Perceptions of Health Care Providers' Cultural Competence*

Source: American Cancer Society (ACS)/ Scripps College of Communication Partnership
Grant, Ohio University, USA

Total Funding: **USD \$1,500**

Period: 2005

Recent Unfunded Applications

Federal Funding

➤ **Role: Co-Investigator** (PI: Dr. Julia Hastings School of Public Health, Health Policy, Management, & Behavior; School of Social Welfare at the University at Albany, SUNY)

Project Title: *Generative AI-based Digital Twin Model for Depression Treatment*

Source: The National Institute of Mental Health (NIMH)

Total Funding Requested: **USD \$4,083,590.00**

Period: 2026-2031

Submitted: October 2025

➤ **Role: Co-Applicant** (with PA: Dr. Kevin Pottie, Distinguished Professor and Research Chair in Family Medicine at Dalhousie University, Canada)

Project Title: *Mobilizing Immigrant Communities to Improve Cardiometabolic Health: Driving Co-Production and Health Equity for Obesity and Diabetes Prevention and Care. a National eDelphi*

Source: CIHR Catalyst Grant: Partnering for Impact, Canada

Total Funding Requested: **CAD \$150,000.00**

Period: 2026-2027

Submission: October 2025

➤ **Role: Chief Investigator** (with PAs: Dr. Helen Rawson, Deputy Head of Nursing and Midwifery, Monash University; Dr. Philip Russo, Director of Research, Nursing and Midwifery at Monash University and Cabrini Health)

Project Title: *Implement and Evaluate an Infection Prevention Strategy in Residential Aged Care.*

Source: Medical Research Future Fund (MRFF) – Dementia, Ageing and Aged Care Mission: The 2025 Dementia, Ageing and Aged Care Grant Opportunity. Australian Government Department of Health and Aged Care, National Health and Medical Research Council.

Total Funding Requested: **\$3.0 million**

Period: 5 years

Submitted: August 2025

➤ **Role: Project Team Member** (Project Lead: Dr. Eric Stern, Professor, Emergency Management and Homeland Security Department, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, SUNY)

Project Title: *SPIRIT: Scalable Person-Centered Interventions for Resilience through Integrated*

Technologies

Source: MacArthur Foundation 100&Change 3rd round competition

Value: \$100 million (USD)

Period: January 1, 2026– December 31, 2031

Submitted: September 2024

University/Institutional Funding

➤ Role: **Principal Investigator**

Project Title: *Strengthening Health Communication Through Telehealth Training: A Community Health Worker Intervention Model for Expanding Healthcare Access Among Refugee Families*

Source: Waterhouse Family Institute (WFI) Research Grant

Total Funding Requested: **USD \$10,050**

Period: 2025-2026

Submitted: May 2025

Applications Under Review

➤ Role: **Co-Applicant** (with PA: Dr. Kevin Pottie, Distinguished Professor and Research Chair in Family Medicine at Dalhousie University, Canada)

Project Title: *Co-Designing Equitable Community-Based Diabetes and Obesity Care with Racialized Communities*

Source: Meeting & Planning Grant, CIHR-Institute of Nutrition, Metabolism and Diabetes (INMD), Canada.

Total Funding Requested: **CAD \$15,000.00**

Period: 2026-2027

Submission: June 2026

➤ Role: **Co-Applicant** (with PA: Dr. Kevin Pottie, Distinguished Professor and Research Chair in Family Medicine at Dalhousie University, Canada)

Project Title: *Advancing Health Equity Among Women of African Descent in Canada Through Community-Engaged Priority Setting and Planning*

Source: Planning and Dissemination Grants, Institute of Gender and Health (IGH), CIHR, Canada.

Total Funding Requested: **CAD \$15,000.00**

Period: 2026-2027

Submission: June 2026

RECOGNITION

Awards, Honors, Fellowships, & Scholarships

- **AI & Society Public Engagement Fellow** (2026-2027), University at Albany, State University of New York, USA, 2026.

- **Pathbreaking Researcher Award**, University at Albany, State University of New York, USA, 2025.
- **Outstanding Research and Scholarship Award**, University at Albany, State University of New York, USA, 2024.
- **ECA Distinguished Research Fellow**, Eastern Communication Association, USA, 2024.
- Team Member for the inaugural **Inclusive Health Research Programme Award** from Nature Awards, Sao Paulo, Brazil, 2023. Awarded to the *Canadian Collaboration for Immigrant and Refugee Health: Power of Sharing Newcomer Stories Program*.
<https://www.nature.com/immersive/inclusivehealthresearch/index.html>
- **Top Paper** in Health Communication, National Communication Association 108th Annual Convention, USA, 2022.
- Team Member for the inaugural **USU Racial Justice and Equity Pitch Competition Finalist** for the submission *A Multicultural and Multilingual Communication System for Equitable Health Outcomes*. Named by the Improving Health Literacy for Equitable Outcomes Intensive and Pitch Competition, Coalition of Urban Serving Universities, 2021.
<https://www.usucoalition.org/arje-thriving-communities>
- Chapter Author for the **2020 Distinguished Edited Book Award** from the Applied Communication Division of the NCA, USA, 2020. Awarded to *The Routledge Handbook of Communication and Bullying*.
- **Top Paper** in Health Communication, Eastern Communication Association 109th Annual Convention, USA, 2018.
- **Top Paper** in Business Communication, National Communication Association 103rd Annual Convention, USA, 2017.
- **Top 3 Paper** in Applied Communication, Eastern Communication Association 108th Annual Convention, USA, 2017.
- **Top Open Paper** in Game Studies, National Communication Association 102nd Annual Convention, USA, 2016.
- **2013 Distinguished Edited Book Award**, Applied Communication Division of the National Communication Association, USA.
- **Nominee**, Faculty of Arts Young Researcher of the Year Award, University of Ottawa, Canada, 2010 & 2011.
- **Top Student Paper** in Rhetoric and Public Address, Southern States Communication Association 77th Annual Convention, USA, 2007.

- **Top 5 Paper** in Health Communication, Eastern Communication Association 97th Annual Convention, USA, 2006.
- **Top Paper** in Experiential Learning in Communication, National Communication Association 91st Annual Convention, USA, 2005.
- Women in International Security (WIIS) **Travel Fellowship** award to participate in and present paper at the 12th Annual Summer Symposium, The 21st Century State and Security Challenges, organized by WIIS, Annapolis, MD and Washington, DC, USA.
- U.S. Department of State **Fulbright Scholarship**, 1999-2001.
- The Delta Kappa Gamma Society International **World Fellowship**, 1999-2001.
- Higher Secondary School **Board Scholarship** (Government of Bangladesh), 1991-1995.
- Secondary School **Board Scholarship** (Government of Bangladesh), 1988–1990.

RESEARCH ACTIVITIES

Graduate (*) and undergraduate (**) student collaborators during the production of the manuscript and presentation.

Books Authored

- Sen, D., & **Ahmed, R.** (2024). *Communicating effectively during a health crisis: A critical examination of communication breakdowns during the COVID-19 pandemic*. Routledge. [ISBN 9781032496849](#)
- Hoffman-Goetz, L., Donelle, L., & **Ahmed, R.** (2014). *Health literacy in Canada: A primer for students*. Toronto: Canadian Scholars' Press Inc. [ISBN 9781551305592](#)
- **Review:** O'Donnell, J. (2017). *Health Literacy in Canada; a Primer for Students*: Laurie Hoffman-Goetz, Lorie Donelle, and Rukhsana Ahmed: Canadian Scholars Press, Toronto, Ontario, Canada, 2014. *Journal of Cancer Education*, 32(2), 211–212. <https://doi.org/10.1007/s13187-016-1028-z>

Books Edited

- Ahmed, R.**, Mao, Y., & Jain, P. (Eds.). (Expected publication: Spring 2027). *The Palgrave handbook of communication and health disparities*. Palgrave Macmillan. Manuscript completion in progress. (invited)
- Qian, Y., & **Ahmed, R.** (Eds.). (2024). *Theory and application of health acculturation: A communication perspective*. Series: Lexington Studies in Health Communication. ISBN: [9781666938814](#) (invited)

Ahmed, R., & Mao, Y. (Eds.). (2024). *Communication research on health disparities and coping strategies in COVID-19 related crises*. Routledge. Invited to publish the special issue of *Health Communication* – [Communication Research on Health Disparities and Coping Strategies in COVID-19 Related Crises](#), 37(12), 2022 – as a book, as part of the Routledge Special Issues as Books (SPIBs) programme.

Sen, D., & Ahmed, R. (Eds.). (2021). *Privacy concerns surrounding personal information sharing on health and fitness mobile Applications*. Hershey, PA: IGI Global. DOI: [10.4018/978-1-7998-3487-8](#)

Mao, Y., & Ahmed, R. (Eds.). (2018). *Culture, migration, and health communication in a global context*. Routledge Research in Health Communication New York, NY: Routledge. [ISBN 9780367885182](#)

- **Nominated:** 2023 Distinguished Book Award by the Health Communication Division of the National Communication Association, USA
- **Review:** Ji, Y. (2023). *Culture, Migration, and Health Communication in a Global Context*, by Yuping Mao and Rukhsana Ahmed, 2018. Routledge: New York and London, UK (2018). *Health Communication*, 38(3), 638 639. DOI: [10.1080/10410236.2022.2129657](#)

Ahmed, R. & Bates, B. R. (Eds.). (2016). *Health communication and mass media: An integrated approach to policy and practice*. New York, NY: Routledge (First published by Gower Publishing in 2013). [ISBN 9781409447139](#)

- **Nominated:** 2013 Distinguished Edited Book Award by the Applied Communication Division of the National Communication Association, USA
- **Review:** Bekalu, M. W. (2015). *Health Communication and Mass Media: An Integrated Approach to Policy and Practice*, by Ahmed, Rukhsana & Bates, Benjamin R., *Health Communication*, 30(1), 100 102. DOI: [10.1080/10410236.2014.944333](#)

Nahon-Serfaty, I. & Ahmed, R. (Eds.). (2014). *New media considerations and communication across religions and cultures*. Hershey, PA: IGI Global. DOI: [10.4018/978-1-4666-5035-0](#)

- **Review:** Ferré, J. P. (2015). [Book Review: New Media and Communication across Religions and Cultures](#), edited by Isaac Nahon-Serfaty and Rukhsana Ahmed. *Journalism & Mass Communication Quarterly*, 92(1), 247–248.

Bates, B. R., & Ahmed, R. (Eds.). (2012) *Medical communication in clinical contexts*. Dubuque, IA: Kendall Hunt. [ISBN 9781465210715](#)

- **Awarded:** [2013 Distinguished Edited Book Award](#) by the Applied Communication Division of the National Communication Association, USA

Journal Special Issues Edited

- Ahmed, R., & Jain, P.** (Eds.). (2026). [Insights in Health Communication: 2022-2025](#) [Research topic]. *Frontiers in Communication: Health Communication* section, *Frontiers in Health Psychology*, and *Frontiers in Public Health Education and Promotion*.
- Ahmed, R., Mao, Y. Refki, D., & Richter, M. S.** (Eds.). (2025). [Communicating Breastfeeding Benefits and Supporting New Mothers' Wellbeing: Cross-Cultural Perspectives](#) [Research topic]. *Frontiers in Communication: Health Communication* section.
- Ahmed, R., & Jain, P.** (Eds.). (2024). [Communication Research on Coping Strategies during Global Crises](#) [Special issue]. *Communication Studies*, 75(5), 535-751.
- Ahmed, R., Jamil, R., & Team, V.** (Eds.). (2024). [Towards 2030: Sustainable Development Goal 10: Reduced Inequalities. A Communication Perspective](#) [Research topic]. *Frontiers in Communication: Health Communication* section, *Frontiers in Health Psychology*, and *Frontiers in Public Health Education and Promotion*.
- Team, V., Ahmed, R., Bouguettaya, A., & Dutta, M. J.** (Eds.). (2024). [COVID-19: Vaccine and Vaccination Communication](#) [Research topic]. *Frontiers in Communication: Health Communication* section, *Frontiers in Health Psychology*, and *Frontiers in Public Health Education and Promotion*.
- Team, V., Ahmed, R., Dutta, M. J., & Diers-Lawson, A.** (Eds.). (2024). [COVID-19: Risk Communication and Blame](#). *Frontiers in Communication: Health Communication* section, *Frontiers in Culture and Communication*, *Frontiers in Health Psychology*, and *Frontiers in Public Health Education and Promotion*.
- Ahmed, R., & Mao, Y.** (Eds.). (2022). [Communication Research on Health Disparities and Coping Strategies in COVID-19 Related Crises](#) [Special issue]. *Health Communication*, 37(12), 1455-1561.
- Kim, D. K. D., Kreps, G., & Ahmed, R.** (Eds.). (2021). [Diffusion of Human-Machine Communication During and After the COVID-19 Pandemic](#). *Human-Machine Communication*, 3. DOI 10.30658/hmc.3
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Refki, D., **Ahmed, R.**, Altarriba, J., & Shaw, A. (2021, June). [Framework for understanding health disparities in Culturally and Linguistically Diverse \(CALD\) communities.](#) Extended abstract presented at the 2021 Summer Symposium: *Addressing Differential Impacts of COVID-19 in New York State* held virtually at the University at Albany, SUNY.

Aboueid, S., **Ahmed, R.**, Jasinska, M., Pouliot, C., Hermosura, B. J., Bourgeault, I., & Giroux, I. (2021, March). Weight communication: How do health professionals communicate about weight with their patients in primary care settings? Paper presented to the Health Communication Interest Group at the Eastern Communication Association 112th Annual Convention (Virtual).

Fleerackers, A. *, Riedlinger, M., **Ahmed, R.**, Maggio, L., & Alperin, J.P. (2021, May). Sharing uncertain science: Mapping the media coverage of COVID-19 preprints on Facebook and Twitter. Work in progress paper presented to the Journalism Studies Division at the International Communication Association 71st Annual Conference (Virtual). Converted from Denver, Colorado, USA to virtual due to COVID-19.

Khan, Z. M. *, **Ahmed, R.**, & Sen, D. (2021, May). How do mobile applications for cancer communicate about their privacy practices?: An analysis of privacy policies. (2021, May). Paper presented to the Communication and Technology Division at the International Communication Association 71st Annual Conference (Virtual). Converted from Denver, Colorado, USA to virtual due to COVID-19.

Fleerackers, A. *, Riedlinger, M., Moorhead, L., **Ahmed, R.**, & Alperin, J.P. (2021, May). Communicating scientific uncertainty during COVID-19: Investigating the use of preprint research by digital media outlets. Paper presented at the 16th International Public Communication of Science and Technology Conference (Virtual). Converted from Aberdeen, Scotland to virtual due to COVID-19.

Ahmed, R., & Khan, Z. M. * (2020, November). Bonding over K-Drama: Cross-cultural influence of K-Pop Culture in South Asian immigrant families. Paper presented to the Korean American Communication Association Panel, Cultural Diffusion of K-culture from a Grassroots Perspective of Western People: Exploring Western Minds towards Korean Popular Culture, at the National Communication Association 106th Annual Convention (Virtual).

Katem, E., & **Ahmed, R.** (2020, May). Dietary acculturation and nutritional discourse in Canada: A phenomenological inquiry of the experiences of female immigrants with

type II diabetes. Paper presented to the Intercultural Communication Division at the International Communication Association 70th Annual Conference (Virtual).
Converted from Australia to virtual due to COVID-19.

Ahmed, R., & Mao, Y. (2019, November). Measuring physicians' religious competence in clinical health communication context: Female Muslim immigrant patients' expectations. Paper presented at the Religious Communication Association Annual Meeting in Baltimore, MD, USA.

Ahmed, R. (2019, November). Student training in field data collection for a project on bullying and immigrant youth. Presentation to the Applied Communication Division Panel, Outreach for Survival: Applying Scholarship through the NCA Anti-Bullying Taskforce, at the National Communication Association 105th Annual Convention in Baltimore, MD, USA.

Ahmed, R. (2019, November). Navigating workplace bullying as a female minority faculty member at a majority institution. Presentation to the Peace and Conflict Communication Division Panel, Surviving Academic Incivility: Discourses of Conflict and Peace in Higher Education, at the National Communication Association 105th Annual Convention in Baltimore, MD, USA.

Alghazali, I.,* & **Ahmed, R.** (2019, November). The role of health information and communication technologies in reducing health care disparities: A systematic literature review: A systematic literature review. Paper presented to the Applied Communication Division at the National Communication Association 105th Annual Convention in Baltimore, MD, USA.

Alghazali, I.,* & **Ahmed, R.** (2019, May). Cultural competence for better management in healthcare organizations: A systematic literature review. Paper presented to the Communication and Technology Division at the International Communication Association 69th Annual Conference in Washington, D.C., USA.

Ahmed, R. (2019, April). Exploring bullying experiences among immigrant youth in Canada. Paper presented to the Applied Communication Interest Group at the Eastern Communication Association 110th Annual Convention in Providence, RI, USA.

Ahmed, R., Veronis, L., & Alghazali, I.* (2019, April). Syrian Refugee youth's use of social media as a space for communicating social support during resettlement. Paper presented to the Communication Technology Interest Group at the Eastern Communication Association 110th Annual Convention in Providence, RI, USA.

Ahmed, R. (2019, April). Effective communication with Gen Z students: A person-centered approach to teaching and learning. Presentation to the Instructional Communication Interest Group Panel, Instructing Our Future: The Role of Communication in Teaching and Mentoring Gen Z, at the Eastern Communication Association 110th Annual Convention in Providence, RI, USA.

- Pinchin, G.,* & **Ahmed, R.** (November, 2018). Inuit health frameworks and maternal care: Understanding the complexities of removing and returning birth to Inuit communities in Northern Canada. Paper presented to the Feminist and Women Studies Division at the National Communication Association 104th Annual Convention in Salt Lake City, UT, USA.
- Carmack, H. J., **Ahmed, R.**, & Harville, K. L. * (2018, April). Patients' perceptions of provider cultural competence, patient communication willingness, and patient communication apprehension: Predictors of university health center patient satisfaction. Paper presented to the Health Communication Interest Group at the Eastern Communication Association 109th Annual Convention in Pittsburgh, PA, USA. **Top Paper in Health Communication.**
- Ahmed, R.**, & Veronis, L. (2018, April). Tracing gendered practices in social media use among Syrian refugee youth in Ottawa, Canada. Paper presented to the Communication and Technology Interest Group at the Eastern Communication Association 109th Annual Convention in Pittsburgh, PA, USA.
- Khan, Z. H., & **Ahmed, R.** (2017, November). Patients' perceptions of service quality of private dental care in Canada: The role of communication. Paper presented to the Association for Business Communication at the National Communication Association 103rd Annual Convention in Dallas, TX, USA. **Top Paper in Business Communication.**
- Ahmed, R.**, & Veronis, L. (2017, November). Digital technology for community building: An examination of ethnic media consumption across four ethnocultural and immigrant groups in Ottawa, Canada. Paper presented to the Human Communication and Technology Division at the National Communication Association 103rd Annual Convention in Dallas, TX, USA.
- Ahmed, R.** (2017, June). Online health information seeking among female Muslim immigrants in Canada: At the crossroads of communicative empowerment and vulnerability. Paper presented to the Panel, Professional Ethics and Communicative Vulnerability in Healthcare, at the International and Interdisciplinary Conference on Communication, Medicine and Ethics Conference at Indiana University-Purdue University Indianapolis, USA.
- Ahmed, R.**, & Schulz, P. (2017, June). The role of religious beliefs and values on knowledge and attitude toward organ and tissue donation and transplantation among Muslims in Canada: An exploratory study. Poster presented at the International and Interdisciplinary Conference on Communication, Medicine and Ethics Conference at Indiana University-Purdue University Indianapolis, USA.
- Teng, J.,* & **Ahmed, R.** (2017, April). Using the health belief model to examine preconception care-related knowledge and attitudes among Chinese immigrants in Canada. Paper presented to the Applied Communication Interest Group at the Eastern Communication Association 108th Annual Convention in Boston, MA, USA. **Top 3**

Paper in Applied Communication.

- Ahmed, R., & Qasmi, H.** (2017, March). Social media and refugee resettlement: The experiences of Syrian refugee youth in Ottawa, Canada. Paper presented at the 19th National Metropolis Conference, Looking Forward: Migration and Mobility in 2017 and Beyond, in Montreal, Quebec, Canada.
- Ahmed, R., & Mao, Y.** (2016, November). Mental Health Beliefs and Practices among Muslim Immigrant Women in Canada. Poster presented at the Scholar-to-Scholar session at the National Communication Association 102nd Annual Convention in Philadelphia, PA, USA.
- Sabourin, R.,* & Ahmed, R.** (2016, November). Empathizing with the Criminally Insane: Establishing Good Practices for Patient-Provider Communication at Arkham Asylum. Paper presented to the Game Studies Division at the National Communication Association 102nd Annual Convention in Philadelphia, PA, USA.
Top Open Paper in Game Studies.
- Khan, Z. M.,** & Ahmed, R.** (2016, October). Communication about Genetically Modified Food among Immigrant Populations in Canada: A Systematic Review. Paper presented at the Association for Interdisciplinary Studies Conference, Interdisciplinary Approaches to Health, Wellness and Sustainability, in Ottawa, Canada.
- Ahmed, R. & Veronis, L.** (2016, July). The Role of Multicultural Media Use in Local, Diasporic, and Transnational Community Building among Refugees in Ottawa, Canada. Paper presented at the 2016 International Association for Media and communication Research Conference at the University of Leicester, United Kingdom.
- Veronis, L. & Ahmed, R.** (2016, July). Transnational, translocal and multilayered belonging: Multicultural media use and community building among four migrant groups in Ottawa, Canada. Paper presented at the 2016 International Association for Media and communication Research Conference at the University of Leicester, United Kingdom.
- Ahmed, R.** (2016, April). (R)evolutions in teaching health communication: Innovative ideas in health communication pedagogy. Panel presentation to the Health Communication Interest Group at the Eastern Communication Association Annual Convention, Baltimore, MD, USA.
- Ahmed, R.** (2015, November). Enhancing women's empowerment in Canada through promoting health literacy: The role of Information and Communication Technology (ICT). Presentation to the Panel, Embracing Opportunities for Enhancing Women's Empowerment in Healthcare Contexts through Information and Communication Technologies (ICTs), of the Association for the Rhetoric of Science and Technology, Feminist and Women's Studies Division and Health Communication Division at the National Communication Association 101st Annual Convention in Las Vegas, NV, USA.

- Ahmed, R., & Veronis, L.** (2015, July). Creating in-between spaces through diasporic and mainstream media consumption: A comparative study of four immigrant communities in Ottawa, Canada. Paper presented at the International Association for Media and Communication Research Conference in Montreal, Canada.
- Ahmed, R., Veronis, L., & Jaya, P. S.** (2015, June). Multicultural media use and community capacity building: A comparative examination of four immigrant groups in Ottawa, Canada. Paper presented to the panel, The Contingencies of Multicultural Media: Integration, Inclusion, and Civic Participation of Immigrants in Canada, at the Canadian Communication Association Annual Conference at the University of Ottawa, Ottawa, Canada.
- Veronis, L., Ahmed, R., & Jaya, P. S.** (2015, June). The role of multicultural media in connecting local municipal government with ethnocultural communities: The case of Ottawa. Paper presented at the roundtable, Fostering dialogue between municipal governments and ethnocultural communities: Challenges and opportunities for multicultural media, at the Canadian Communication Association Annual Conference at the University of Ottawa, Ottawa, Canada.
- Jaya, P. S., & Ahmed, R.** (2015, April). A qualitative content analysis of South Asian Mail: Representing the diversity of South Asian ethnic identity? Paper presented at the Qualitative Methods Conference in Melbourne, Australia.
- Jaya, P. S., Ahmed, R., & Veronis, L.** (2015, April). Multicultural mediascapes: Perspectives from focus group interactions with Chinese and Latin American community media users in Ottawa. Paper presented at the Qualitative Methods Conference in Melbourne, Australia.
- Veronis, L., & Ahmed, R.** (2015, April). Multicultural media and immigrant settlement among four communities in Ottawa, Canada. Paper presented at the Special Session, Geographies of Media III: Multicultural Media, International Migration, and Transnationalism, at the Association of American Geographers' Annual Meeting in Chicago, Illinois, USA.
- Ahmed, R., & Bates, B. R.** (2014, November). To accommodate, or not to accommodate: Exploring patient satisfaction with doctors' accommodative behaviors during the clinical encounter. Paper presented to the Health Communication Division at the National Communication Association 100th Annual Convention in Chicago, IL, USA.
- Ahmed, R.** (2014, November). Performance of emotional labor in health care settings: An ecological perspective. Presentation to the Nonverbal Communication Division Panel, Emotion Communication, Interaction, and Adaptation in the Workplace, at the National Communication Association 100th Annual Convention in Chicago, IL, USA.
- Khan, Z. H., & Ahmed, R.** (2014, October). Quality improvement and safety issues in private dental care practices in Canada: What do patients say? Paper presented at the Canadian Health Workforce Conference, Canadian Health Human Resources Network, Ottawa,

Canada.

Jaya, P. S., & **Ahmed, R.** (2014, July). The cons/truction of gender in the Canadian construction industry. Paper presented at the International Sociological Association for the XVIII World Congress of Sociology in Yokohama, Japan.

Ahmed, R., & Bates, B. R. (2014, June). Do patients who fear their physicians tend to be less satisfied with the clinical encounter? Paper presented at the International and Interdisciplinary Conference on Communication, Medicine and Ethics in Lugano, Switzerland.

Ahmed, R. (2014, June). Perceptions of ethical issues in health care practices: The experiences of Muslim immigrant women in Canada. Paper presented to the Panel, The Contingencies of Culture, Communication and Ethics in Complex Healthcare Environments, at the International and Interdisciplinary Conference on Communication, Medicine and Ethics in Lugano, Switzerland.

Ahmed, R. (2014, May). The convergence of digital divide and low health literacy in Canada: Promoting health literacy through the use of technology. Paper presented at the “Communication and ‘The Good Life’ Around the World After Two Decades of the Digital Divide” Partnership for Progress on the Digital Divide (PPDD) Preconference at the International Communication Association 2014 Conference in Seattle, Washington, USA.

Ahmed, R., & Khan, Z.H. (2014, May). Meaningful work: Canadian immigrant entrepreneurs at a crossroads. Paper presented at the International Communication Association 2014 Preconference, (Re)defining and (Re)negotiating the meaning of Work, Success, Happiness, and Good Life, in Seattle, Washington, USA.

Ahmed, R. (2014, May). Multicultural media use by elderly Chinese immigrants in Ottawa. Paper presented at the Canadian Communication Association Annual Conference at the Brock University, Saint Catharines, Ontario, Canada.

Ahmed, R., & Khan, Z. M.** (2014, May). Identity in the making: An intercultural dialogue between Twilight mom and Twilight daughter. Paper presented at the Canadian Communication Association Annual Conference at the Brock University, Saint Catharines, Ontario, Canada.

Ahmed, R., & Bates, B. R. (2014, April). Fear of physicians and patient perceptions of physicians’ cultural competence in health care. Paper presented to the Health Communication Interest Group at the Eastern Communication Association Convention in Providence, RI, USA.

Ahmed, R. (2013, December). “Professional Face” of Emotional Labor: An Exploration into Student Health Services. Paper presented at the 3rd Global Congress for Qualitative Health Research (GCQHR): “Holistic Caring in the Global Context: Evidence from Qualitative Health Research,” in Khon Kaen, Thailand.

- Ahmed, R.** (2013, December). Cultural diversity and conflict between health care receivers and providers: Understanding sources of conflict from health care receivers. Poster presented at the 3rd Global Congress for Qualitative Health Research (GCQHR): “Holistic Caring in the Global Context: Evidence from Qualitative Health Research,” in Khon Kaen, Thailand.
- Ahmed, R.** (2013, May). Media Use and Civic Engagement: What do we know about Somali Immigrants in Ottawa? Paper presented to the Special Panel, Media, Migration and Civil Society, at the Canadian Association for Latin American Caribbean Studies (CALACS) Congress 2013 at Carleton University, Ottawa, Canada.
- Ahmed, R.** (2013, March). Multicultural Media Use and Immigrant Integration: Gender Differences among Somali, South Asian, Chinese, and Latin American Communities in Ottawa. Paper presented at the 2013 National Metropolis Conference in Ottawa, Canada.
- Ahmed, R. & Jaya, P. S.** (2013, May). Multicultural Media Use among Chinese Immigrants in Ottawa. Paper presented to the Special Panel, The Role of Multicultural Media in the Immigration Process, at the 2013 Ryerson Centre for Immigration and Settlement (RCIS) Conference at Ryerson University, Toronto, Canada.
- Ahmed, R.** (2012, September). “*This is your body and you have to be careful to ask for your rights*”: Muslim Immigrant Women in Canada talk about Reproductive Health Beliefs and Behavior. Paper presented at the Religion and Diversity Project Annual Meeting at St John's College Cambridge, United Kingdom.
- Ahmed, R.** (2012, May). Integrating personal experiences and course materials to promote net generation student learning in an online health communication course. Paper presented to the Instructional & Developmental Communication Division at the International Communication Association Annual Conference in Phoenix, AZ, USA.
- Jaya, P. S., & **Ahmed, R.** (2011, July). Women of color in the academy: The South Asian ‘corner.’ Paper presented at the Women’s Worlds 2011 Congress in Ottawa-Gatineau, Canada.
- Ahmed, R.** (2011, April). Cultural- religious approaches to reproductive justice in Canada. Paper presented at the Workshop, Sexual Diversity and Religious Diversity, at Queen’s University, Kingston, ON, Canada.
- Ahmed, R. & Bates, B. R.** (2010, June). News coverage of H1N1: Avoiding panic in pandemic flu vaccination campaign or fear mongering in media? Paper presented at the International Communication Association 2010 Preconference, Health Communication Campaigns: Issues and Strategies in Asia, Australia and Southeast Asia in Singapore.
- Jaya, P. S., & **Ahmed, R.** (2010, June). Comparison of communicative practices in

Bangladeshi Muslim and Indian Hindu marriage rituals. Paper presented at the Canadian Communication Association Annual Conference at Concordia University, Montréal, Canada.

Ahmed, R. & Jaya, P. S. (2010, February). Cultural integration of internationally educated health professionals into the Canadian workforce: A meta-analysis. Paper presented at the Internationally Educated Health Professionals (IEHP) Atlantic Connection Symposium in Halifax, NS, Canada.

Ahmed, R., Islam, D., & Khan, Z.H. (2009, October). A Case Study of the Hazipur eHealth-mHealth System: A Developing Country Perspective. Poster presented at the 16th Canadian Conference on International Health held in Ottawa, ON, Canada, Crowne Plaza Hotel.

Ahmed, R. & Bates, B. R. (2009, September). Communicating health in intercultural, cross-cultural, and multicultural contexts: A contextual understanding of cultural competence in provider-patient communication. Paper presented at the IAICS (International Association for Intercultural Communication Studies) Conference at Kumamoto Gakuen University, Kumamoto, Japan.

Ahmed, R. & Bates, B. R. (2009, September). Assessing the relationship between patients' ethnocentric views and patients' perceptions of physicians' cultural competence in health Care interactions. Paper presented at the IAICS (International Association for Intercultural Communication Studies) Conference at Kumamoto Gakuen University, Kumamoto, Japan.

Ahmed, R. & Jaya, P. S. (2009, May). Ethnic media and representations of south Asian women. Paper presented at the Canadian Communication Association Annual Conference at Carleton University, Ottawa, Canada.

Ahmed, R., Bates, B. R., & Romina, S. M. (2008, November). Assessing the Influence of Patients' Perceptions of Physicians' Cultural Competence on Patient Satisfaction in an Appalachian Ohio Context. Paper presented to the Health Communication Division at the National Communication Association Annual Convention in San Diego, CA, USA.

Ahmed, R. & Khan, Z. H. (2008, June). Opening doors to the poorest of the poor: Grameen Bank's Struggling (Beggar) Members Program. Paper presented at the Canadian Communication Association Annual Conference at the University of British Columbia, Vancouver, BC, Canada.

Ahmed, R. (2008, June). Addressing health disparity in South Asia through health Communication strategies. Paper presented to the CIDA sponsored prepared panel at the Canadian Communication Association Annual Conference at the University of British Columbia, Vancouver, BC, Canada.

Ahmed, R., & Bates, B. R. (2008, May). Development and validation of scales to assess patients' perception of physicians' cultural competence in health care interactions.

Paper presented to the Health Communication Division at the International Communication Association 58th Annual Conference in Montreal, Quebec, Canada.

Ahmed, R. (2008, May). Teaching with technology: Enhancing student participation and learning. Paper presented at the Symposium on Teaching & Technology at the University of Ottawa, Ottawa, Canada.

Ahmed, R. & Bates, B. R. (2007, May). Cultural competence and gendered experiences of health care. Paper presented to the International Sociological Association: Research Committee on Family Studies, Health in Families, Healthy Families: Gendered Explorations, University of Toronto, Toronto, Canada.

Ahmed, R. (2007, April). Scale development to assess patients' perception of physician cultural competency. Paper presented at the 2007 Research Update: Addressing Health Disparities in Appalachia. Appalachia Community Cancer Network: A Program of the National Cancer Institute, Dublin, OH, USA.

Ahmed, R. (2007, April). Scale development to assess patients' perceptions of physicians' cultural competence in health care interactions. Poster presented at the Ohio University Outreach EXPO: A Celebration of Teaching, Research and Service in Appalachia Ohio. Baker University Center, Athens, OH, USA.

Ahmed, R. (2007, March). Interface of political opportunism and Islamic extremism in Bangladesh: Rhetorical identification in governmental response. Paper presented to the Rhetoric and Public Address Division at the Southern States Communication Association 77th Annual Convention in Louisville, KY, USA. **Top Student Paper in Rhetoric and Public Address.**

Ahmed, R., & Blankson, H. (2006, November). Learning by (doing) Dewey: Enacting pragmatist philosophies in the Basic Communication Course. Paper presented to the Basic Course Division at the National Communication Association Annual Convention in San Antonio, TX, USA.

Bates, B. R., & Ahmed, R. (2006, November). Disaster pornography: Hurricanes, voyeurism, and the home television viewer. Paper presented to the Mass Communication Division at the National Communication Association Annual Convention in San Antonio, TX, USA.

Ahmed, R. (2006, November). Interface of transnational feminism and multiracial feminism: The case of Women for Women International. Panel presentation to the Women's Caucus at the National Communication Association Annual Convention in San Antonio, TX, USA.

Ahmed, R. (2006, October). Who do they see?: Photography and the performance of national identity. Panel presentation at the Organization for the Study of Communication, Language, and Gender Annual Conference in St. Louis, MO, USA.

- Ahmed, R.** (2006, October). Intercultural differences in the classroom: From the standpoint of an international graduate teaching associate. Panel presentation at the Ohio Communication Association Annual Conference in Perrysburg, OH, USA.
- Ahmed, R.** (2006, April). A story of sustenance, dignity, and hope: Symbolic interaction perspective on emancipation. Poster presented at the Ohio University Student Research and Creative Activity Fair. Athens, OH, USA.
- Ahmed, R.** (2006, May). Communication, culture, and mental health: What is different about the Tsunami survivors? Paper presented at the Singapore Youth and Media Conference at Ngee Ann Polytechnic, Singapore.
- Ahmed, R., & Han, M.** (2006, June). When body becomes symbol: Problematizing media representation of Muslim women. Paper presented at the Canadian Communication Association Annual Conference at York University, Toronto, ON, Canada.
- Bates, B. R., Romina, S. M., **Ahmed, R.** & Hopson, D. (2006, April). The effect of source credibility on consumers' perceptions of the quality of health information on the internet. Paper presented to the Health Communication Interest Group at the Eastern Communication Association 97th Annual Convention in Philadelphia, PA, USA. **Top 5 Paper in Health Communication**
- Ahmed, R.** (2006, April). The story of an international graduate student: A narrative analysis. Panel presentation to the Voices of Diversity Interest Group at the Eastern Communication Association Annual Convention in Philadelphia, PA, USA.
- Ahmed, R.** (2005, November). Experiential learning: The case study of rural action's environmental learning program. Paper presented to the Experiential Learning in Communication Division at the National Communication Association 91st Annual Convention in Boston, MA, USA. **Top Paper in Experiential Learning in Communication.**
- Ahmed, R.** (2005, November) Of roots and wings: Liminality and temporality. Paper presented to the Performance Studies Division panel at the National Communication Association Annual Convention in Boston, MA, USA.
- Ahmed, R., & Khan, Z. H.** (2005, November) Health promotion through entertainment education in Bangladesh: Making narrativizing matter. Poster presented to the Poster Sessions at the National Communication Association Annual Convention in Boston, MA, USA.
- Bates, B. R., **Ahmed, R.**, Blankson, H., Kim, D.-K., Mumba, M., & Young, S. (2005, November). Refining the genetic discrimination instrument: the influence of national culture on attitudes linked to genetic discrimination. Paper presented to the Third Annual National Academies Keck *Futures Initiatives* Conference: The Genomic Revolution: Implications for Treatment and Control of Infectious Diseases, Irvine, CA, USA.

Ahmed, R., & Han, M. (2005, June). The Process of representation of Muslim women in the U.S. media. Paper presented at the MEDIACOM Workshop on The Media and International Communication, Lodz Academy of International Studies, Lodz, Poland.

Ahmed, R., & Bates, B. R. (2005, April). Young adults' understanding of gender specific medicine. Paper presented to the Health Communication Interest Group at the Eastern Communication Association Annual Convention in Pittsburgh, PA, USA.

Khatun, M., **Ahmed, R., & Barkdull, J.** (2004, April) The gender dimension in local government institutions in Bangladesh. Paper presented at the 20th Annual All-University Conference on the Advancement of Women in Higher Education at the Texas Tech University, Lubbock, Texas.

Invited Academic Presentations

Ahmed, R. (October, 2025). *From Margins to Mainstream: Communication Research for Inclusive Global Health*. **Pathbreaking Research Talk Speaker** for the Inaugural Pathbreaking Research Talk Series, University at Albany, State University of New York, USA

Ahmed, R. (July, 2025). *AI as a Co-Creator in Storytelling*. **Masterclass** delivered at Bangkok University, organized by the Department of Communication and New Media and the Department of Broadcasting and Streaming within the School of Communication Art, Bangkok, Thailand.

Ahmed, R. (May, 2025). *Community-Based Participatory Health Communication Research to Address Health Disparities Across Diverse Populations*. **Visiting Scholar Research Presentation** at the School of Nursing & Midwifery Research Forum, Monash University, Melbourne, Australia.

Ahmed, R. (February, 2024). *The Role of Communication in Developing Cultural Competence in Healthcare*. **Keynote** delivered for the Program for Master of Communication Arts in Global Communication at Bangkok University, Bangkok, Thailand.

Ahmed, R. (2024, April). *Mental Health and Migrant Communities*. Invited **Panelist** for the CODE^SHIFT Research Symposium, Othered Immigrants: Inclusive Storytelling for Well-Being, Advocacy, and Counternarratives, held at the Newhouse School of Public Communications, Syracuse University.

Ahmed, R. (2023, November). Invited **Panelist** for the [*Food for Thought: Motivated Reasoning - Valuing Values or Devaluing Science*](#) held on November 29, 2023, and organized by the Institute for Science, Society and Policy (ISSP), University of Ottawa, Canada.

Ahmed, R. (2023, September). Invited **Panelist** for the SUNY SCHENECTADY County

Community College podcast [Many Voices, One Call](#): Season Three/Episode Three: [Artificial Intelligence \(AI\): Why We Need To Talk About It](#), held on September 13, 2023.

Ahmed, R. (2023, September). *The Role of Communication in Addressing Health Disparities and Equity*. Invited **Guest Speaker** for SPH 711 Advanced Topics in Public Health Research and Practice I, a seminar-style required course for students in the DrPH (Doctor of Public Health) and Fellowship in Applied Public Health programs at the University at Albany, SUNY, USA.

Ahmed, R. (2022, March). *Publication Advice for Early Career Scholars: “A Conversation with Editors.”* Invited **Panelist** for the ICA Health Communication Division Conversation Series held virtually on March 28, 2022.

Ahmed, R. (2022, February). *Information is an Equity Issue: Concepts and strategies for understanding & bridging gaps*. Invited **Presenter** for Part 1 of the Refugee 613 Webinar series, Improving Health Communication for Newcomers: Lessons and strategies from the pandemic.

Ahmed, R. (2022, March). *Health communication strategies for culturally and linguistically diverse communities during the COVID-19 pandemic*. Invited **Speaker** for the Workshop: Developing Strategic Communications for Immigrants and Refugees: Best Practices for the Present and the Future arranged by Refugee 613 for the 24th Metropolis Canada Conference held from March 24-26, 2022, Vancouver, BC, Canada.

Refki, D., **Ahmed, R.**, Altarriba, J., & Caldwell, S. (2021, October). *Multicultural and multilingual communication system for equitable health outcomes*. Invited **Panelist** for the Coalition of Urban Serving Universities (USU) first Racial Justice and Equity in Practice Webinar Series event: Authentically Engaging Stakeholders for Campus and Community Success.

Ahmed, R. (2021, June). *Public health risk communication during COVID-19 infodemic*. **Keynote** delivered at the International Symposium on “[Infodemic Management: How mis \(dis\) & mal-information can affect the world & How to swamp the landscape of information disorder with accurate information?](#)” organized by the Department of Library & Information Science, The Islamia University of Bahawalpur, Pakistan (Virtual).

Refki, D., **Ahmed, R.**, & Altarriba, J. (2021, March). [Serving culturally and linguistically diverse patients amid and beyond COVID-19](#). Invited **Panelist** for the Healthcare Associate of New York State (HANYS) and University at Albany, SUNY Webinar Series, Turning the Tide: Understanding and Eliminating Minority Health Disparities.

Ahmed, R. (2021, January). [Uncovering health disparities among immigrant communities during the COVID-19 pandemic](#). Invited **Speaker** for the Food for Thought monthly series hosted by the Institute for Science, Society and Policy (ISSP), University of Ottawa, Canada.

- Ahmed, R., & Veronis, L.** (2019, April). *Syrian Refugee youth's use of social media as a space for communicating social support during resettlement*. Invited **Presenter** at the Research Matters event at the Immigration, Refugees and Citizenship Canada, Government of Canada, Ottawa, Canada.
- Ahmed, R.** (2018, April). *Women's experiences in academia*. Invited **Speaker** for the Roundtable on discussion of women's experiences in the academy arranged by the Communication Graduate Student Association, University of Ottawa, Canada.
- Ahmed, R.** (2018, March). *Ethics of sharing personal information on mobile applications*. Invited **Guest Speaker** for the EBC8101– E-Business Research Seminar, Electronic Business PhD Program, University of Ottawa, Canada.
- Ahmed, R.** (2017, November). *Staying in touch, connecting, integrating: Social media use of newly arrived Syrian refugee youth in Canada*. Invited **Presenter** at the Association for Canadian Studies (ACS)-Canadian Institute for Identities and Migration (CIIM) Forum: *Measuring Identity, Diversity and Inclusion in Canada @ 150 and Beyond*, Gatineau, Quebec, Canada.
- Ahmed, R.** (2017, May). *Public health risk communication*. Invited **Speaker** for the Institute for Science, Society and Policy (ISSP) Expert Panel: *Managing Risk in A Post-Trust Era*, University of Ottawa, Canada.
- Ahmed, R.** (2017, May). *Health communication: An intersectional approach*. Invited **Speaker** for the Canadian Anthropology Society Women's Network Roundtable: *Cross-disciplinary Research in Gender and Feminist Research, Epistemology and Teaching*, University of Ottawa Healthcare Symposium, University of Ottawa, Canada.
- Ahmed, R.** (2017, March). *Staying in touch, connecting, integrating: Social media use of newly arrived Syrian refugee youth in Canada*. Invited **Presenter** at the Children, Youth and Family Workshop Session for the Syrian Refugee Arrival, Resettlement and Integration Award holders at the 2017 National Metropolis Conference held from March 16-18, 2017, Montreal, Quebec, Canada.
- Ahmed, R.** (2016, May). *Communicating health risks across multicultural populations: Key considerations*. Invited **Speaker** for the Institute for Science, Society and Policy (ISSP) Workshop: *Risk Management, Democratization and Evidence-Based Decisions Making*, University of Ottawa, Canada.
- Ahmed, R.** (2015, October). *Health communication: Research and methodology*. Invited **Speaker** for the EBC8101/EBC8102 – E-Business Research Seminar, Electronic Business PhD Program, University of Ottawa, Canada.
- Ahmed, R.** (2014, September). *Health communication: Understanding doctor-patient interpersonal conflict from the perspectives of Chinese immigrants in Canada*. Invited **Guest Lecture** given at Lanzhou University, China.

- Ahmed, R.** (2014, April). *The use of technology among Muslim immigrant women in Canada to seek health information.* **Keynote** delivered at the Women and Technology Conference, Carleton University, Canada.
- Ahmed, R.** (2014, March). *Delivering bad news during medical encounter: How to breakthrough communication impasse?* Invited **Speaker** for the University of Ottawa Healthcare Symposium, University of Ottawa, Canada.
- Ahmed, R.** (2014, March). *Asian immigrants in Canada share experiences of conflict with health care providers.* Invited **Paper Presentation** at the Interdisciplinary Research Group in Organizational Communication Conference, University of Ottawa, Canada.
- Ahmed, R.** (2011, August). *Teaching and learning civic engagement through community service learning courses.* Invited **Speaker** for the New Professor Orientation “Speed Training” Series organized by the Centre for University Teaching, University of Ottawa, Canada.
- Ahmed, R.** (2011, April). *Construction, communication, and performance of expertise in the health care context.* **Keynote** delivered at the International Conference: *Extending Expertise? Experts and Amateurs in Communication and Culture*, University of Ottawa, Canada.
- Ahmed, R.** (2010, December). *The role of ICTs and mobile communications in improving healthcare services in remote and resource poor environments.* Invited **Speaker** for the CT Lamont Centre’s Research in Progress Rounds.
C.T. Lamont Primary Health Care Research Centre, Élisabeth Bruyère Research Institute, Department of Family Medicine, University of Ottawa, Canada.
- Ahmed, R.** (2010, March). *Women and health.* Invited **Guest Lecture** given for the undergraduate course, CMN 3104: Women and Media, Department of Communication, University of Ottawa, Canada.
- Ahmed, R.** (2010, March). *Autobiographical performance of self: Academic vitae.* Invited **Seminar Presentation** on how to write an academic CV/resume arranged by the Communication Graduate Student Association, University of Ottawa, Canada.
- Ahmed, R.** (2010, January). *Health communication: How to make sense of the media.* Invited **Seminar Presentation** at the 2009-10 Peer Education Training Session organized by the Peer Education & Resource Centre, Health Promotion, University of Ottawa, Canada.
- Ahmed, R.** (2009, March). *Autobiographical performances of self: Academic vitae.* Invited **Seminar Presentation** on how to write an academic CV/resume arranged by the Communication Graduate Student Association, University of Ottawa, Canada.

- Ahmed, R.** (2008, August). *Health promotion through health communication*. Invited **Seminar Presentation** at the 2008-09 Peer Education Training Session organized by the Peer Education & Resource Centre, Health Promotion, University of Ottawa, Canada.
- Ahmed, R.** (2008, April). *Staying motivated: Completing the thesis*. Invited **Guest Speaker** for the panel on Staying Motivated as part of the one day Conference in English on Graduate Writing arranged by the Academic Writing Help Center, University of Ottawa, Canada.
- Ahmed, R.** (2008, February). *Organizing for social improvement: Grameen Bank's Struggling (Beggar) Members Program in perspective*. Invited **Paper Presentation** at the 2nd Interdisciplinary Research Group in Organizational Communication Conference, University of Ottawa, Canada.
- Ahmed, R.** (October 2006). *The role of health communication in disease prevention and control*. Invited **Guest Lecture** given for the undergraduate/graduate course, BIOS 444: Tropical Disease Biology, Department of Biomedical Sciences, Ohio University, USA.
- Ahmed, R.** (August 2006). *Special adjustment issues for international teaching assistants*. Invited **Speaker** for the Fall Teaching Associate Orientation, School of Communication Studies, Ohio University, USA.
- Ahmed, R.** (July 2006). *The role of health communication in disease prevention and control*. Invited **Guest Lecture** given for the graduate course, INST 610D: Disease and Development, Center for International Studies, Ohio University, USA.
- Ahmed, R.** (May 2006). *Preparing for and taking the preliminary examination*. Invited **Speaker** for the Professional Development Seminar, School of Communication Studies, Ohio University, USA.
- Ahmed, R.** (May 2006). *Interviewing techniques*. Invited **Seminar Presentation** at the National Student Speech Language Hearing Association (NSSLHA) meeting, Ohio University, USA.
- Ahmed, R.** (February 2006). *Ethnography*. Invited **Guest Speaker** for the undergraduate course, COMS 304: Principles & Techniques of Interviewing, School of Communication Studies, Ohio University, USA.
- Ahmed, R.** (February 2003). *Role of language in everyday life*. Invited **Speaker** for the International Forum on "Language, culture, and national identity: Bangladesh revisited." Southern Illinois University at Carbondale, USA.
- Ahmed, R.** (September 2001). *Women and politics in South Asia*. Invited **Speaker** for the workshop on "Unequal sisters: Learning about women in South Asia." Southern Illinois University at Carbondale, USA.

Invited Training/Workshop/Webinar Presentations

- Ahmed, R., & Sarwar, A.** (2026, March). *Environmental Scan of Prenatal Health Education Resources*. Invited **Presenter** for the the Canadian Partnership for Children's Health and Environment (CPCHE) and the Prenatal Environmental Health Education (PEHE) Collaboration, Canada, Webinar 3: [Filling the Gaps: Environmental Health Knowledge-Mobilization Resources & Strategies for Prenatal Care](#).
- Ahmed, R.** (2025, May). *Using AI to Enhance Teaching and Learning in the Communication Classroom*. Invited Workshop presented at the BUI Faculty Development Series, Bangkok University, Bangkok, Thailand.
- Ahmed, R.** (2025, May). *Empowering Teachers: A Research Skills Workshop*. Invited Workshop presented at the BUI Faculty Development Series, Bangkok University, Bangkok, Thailand.
- Ahmed, R.** (2019, July). *Cultural competence: Professional development workshop*. Invited Training Workshop presented at the Columbia County Department of Health Staff Professional Development Day, Hudson, NY, USA.
- Carmack, H. J., & **Ahmed, R.** (2018, November). *Bullying in healthcare: A patient safety issue*. Invited Workshop presented as part of the NCA Anti-Bullying Workshop Series for Shriners Hospital for Children, held in Salt Lake City, UT, USA.
- Ahmed, R.** (2016, December). *Key essentials of public speaking*. Invited Workshop presented at the National STBBIs (Sexually Transmitted & Blood Borne Infections) Youth Conference, Ottawa, Canada.
- Ahmed, R.** (2015, December). *Key essentials of public speaking*. Invited Workshop presented at the National STBBIs (Sexually Transmitted & Blood Borne Infections) Youth Conference, Ottawa, Canada.
- Ahmed, R.** (2013, January). *Health communication in global contexts: Insights from health intervention and communication programs in Nigeria and Bangladesh*. Invited Workshop presented at the International Development Week 2013, University of Ottawa.
- Ahmed, R.** (2011, March). *The use of technology as a communication tool for self-management supports*. Invited Workshop presented at the 3rd Annual Chronic Disease Self-Management Conference, Centurion Conference Centre, Ottawa, Canada.
- Ahmed, R.** (2010, August). *Higher education: Enabling possibilities*. Invited Workshop presented for Youth University, University of Ottawa, Canada.

Conference/Symposium/Workshop/Panel Organizer

- Ahmed, R., Mao, Y., & Jain, P. (2024). Workshop Co-organizer.** Title of Session: *Communication Responses for Bridging Global Health Disparities and Promoting Health Equity*. This Blue Sky Workshop: Big Ideas Session for the 74th Annual Conference of the International Communication Association was held on June 22, 2024 in Gold Coast, Queensland, Australia.
- Ahmed, R. (2022). Program Committee Co-Chair** for the UAlbany Artificial Intelligence (AI) Symposium, planned at UAlbany and the College of Nanoscale Sciences and Engineering (CNSE) and held at SUNY Polytechnic Institute on November 21, 2022.
- Ahmed, R. (2022). Member of the Planning Group.** UAlbany Artificial Intelligence (AI) Symposium, planned at UAlbany and the College of Nanoscale Sciences and Engineering (CNSE) and held at SUNY Polytechnic Institute on November 21, 2022.
- Ahmed, R. (2022). Member of the Planning Committee.** A series of three workshops on *EDI in research, education and KMb at the interface of science, society* hosted by the Institute of Science, Society and Policy at the University of Ottawa, Canada and held virtually on March 29, April 12, & April 26, 2022.
- Ahmed, R. (2021). Panel Organizer.** Title of Panel: *Resilience in Intercultural Communication Teaching and Research*. Panel presented at the Eastern Communication Association 112th Annual Convention (Virtual), held on March 25, 2021.
- Ahmed, R. (2021). Member of the Planning Committee.** Three Campus Community Conversation: *Achieving Health Equity Through Eliminating Health Disparities in a 21st Century Pandemic*. A Three Session Event of The University at Albany, SUNY Downstate and SUNY Upstate held on January 8, 15, & 22, 2021.
- Ahmed, R. (2020). Panel Organizer.** Title of Panel: *Intercultural Dialogue about Diversity, Equity, & Inclusion*. Virtual panel discussion with graduate students and faculty from the Department of Communication, held on July 28, 2020, at the University at Albany, SUNY, USA.
- Ahmed, R. (2017). Workshop Organizer.** Title of Session: *Social media use and refugee resettlement: From staying in touch to connecting and integrating*. Workshop presented at the 2017 National Metropolis Conference, held from March 16-18, 2017, in Montreal, Quebec, Canada.
- Ahmed, R. (2017). Co-organizer** of the 2nd DERG Graduate Student Symposium: *Diversity and Equity in Focus*, held on March 10, 2017, at the University of Ottawa, Canada.
- Ahmed, R. (2016). Workshop Co-organizer.** Second in a series of international workshops: *Towards Better Privacy Policies: Developing More Ethical Guidelines for Sharing Personal Information on Leisure and Fitness Applications*. With funding from the

Faculty of Arts and the Diversity and Equity Research Group (DERG), the workshop was held on June 24, 2016, at the University of Ottawa, Canada.

Ahmed, R. (2016). Workshop Co-organizer. First in a series of international workshops: *Fostering Dialogue to Explore the Ethics of Sharing Personal Information on Leisure and Fitness Applications: Towards Better Informed Consent*. With funding from the Faculty of Arts and the Diversity and Equity Research Group (DERG), the workshop was held on April 20, 2016, at the University of Ottawa, Canada.

Ahmed, R. (2015). Panel Organizer. Title of Panel: *The Contingencies of Multicultural Media: Integration, Inclusion, and Civic Participation of Immigrants in Canada*. Panel presented at the Canadian Communication Association Annual Conference, held from June 3-5, 2015, at the University of Ottawa, Ottawa, Canada.

Ahmed, R. (2013). Member of the Organizing Committee. *Media Democracy Days Ottawa* Conference co-sponsored by the Ottawa Multicultural Media Initiative and the University of Ottawa's School of Information Studies, held from November 8-9, 2013, at the University of Ottawa, Canada.

Ahmed, R. (2013). Organizer. One Day Workshop: *Let's Talk! Interprofessional Dialogue at the Intersections of Religion, Diversity, and Healthcare* co-sponsored by the *Religion and Diversity Project* and the Bertram Loeb Chair in Organ and Tissue Donation, Faculty of Arts, University of Ottawa, and held on March 28, 2013, at the University of Ottawa, Canada.

Ahmed, R. (2013). Co-organizer. Professional Development Workshop for Graduate Students in Classics and Religious Studies: *Researching Religion: Health Care as Laboratory*, facilitated by Dr. Sheryl Reimer-Kirkham in the School of Nursing at Trinity Western University, and held on March 27, 2013, at the University of Ottawa, Canada.

Ahmed, R. (2013). Workshop Organizer. Title of Session: *The Role of Multicultural Media in Integration, Social Inclusion, and Economic Participation of Immigrants: Experiences from Ottawa and British Columbia*. Workshop presented at the 2013 National Metropolis Conference, held from March 14-16, 2013, in Ottawa, Canada.

Ahmed, R. (2013). Co-organizer. The 1st DERG Graduate Student Symposium: *Diversity and Equity in Focus*, held on February 27, 2013, at the University of Ottawa, Canada.

Ahmed, R. (2011). Member of the Organizing Committee. *Women's Worlds 2011* co-hosted by the Carleton University and the University of Ottawa in concert with l'Université du Québec en Outaouais and Saint Paul University, held from July 3- 7, 2011, in Ottawa-Gatineau, Canada.

Ahmed, R. (2011). Member of the Organizing Committee. *Extending Expertise? Experts and Amateurs in Communication and Culture* Conference organized by the Research Group on Media, Identity, and Community, University of Ottawa, Canada,

held from April 30-May 1, 2011, at the University of Ottawa, Canada.

Ahmed, R. (2009). Member of the Organizing Committee. International Workshop: *Cultural Dialogues, Religion and Communication* organized by the Department of Communication, University of Ottawa, in collaboration with the Consortium for International Studies in Religion, Communication, and Culture, University of Miami, USA, Canada Research Chair in Collective Intelligence, Canada Research Chair in the Contextualization of Religion in a Diverse Canada, and Saint Paul University, held on October 22, 2009, at the University of Ottawa, Canada.

Ahmed, R. (2008). Panel Organizer. Title of Panel: *Globalization and sustainable development: A critical look at selected aspects of development policies for pro- poor growth and sustained poverty reduction in South Asia*. Prepared panel sponsored by the Canadian Federation for the Humanities and Social Sciences (CFHSS) and the Canadian International Development Agency (CIDA) Collaborative Program and presented at the CCA Annual Conference held from June 4-6, 2008, at the University of British Columbia in Vancouver, BC, Canada.

Invited Forum/Panel/Roundtable/Symposium/Workshop Participation

Ahmed, R. (2026, November). Presenter at the 11th Annual NCA Anti-Bullying Roundtable Discussion to be held at the National Communication Association 112th Annual Convention in National Harbor, MD, USA.

Ahmed, R. (2023, November). Presenter at the 9th Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 109th Annual Convention in National Harbor, MD, USA.

Hastings, J., & **Ahmed, R. (2023, September).** COVID-19 and telemental health services among therapeutic professionals and consumers in New York. Lightning Talk
Presenter at the *Summer Workshop: Building the Global Center for AI in Mental Health* held at the University at Albany, State University of New York, USA [Hybrid].

Ahmed, R. (2022, November). Participant at the *CODE^SHIFT Research Symposium*, Healthy Communities, Inclusive Storytelling, and Data Justice, held at the Newhouse School of Public Communications, Syracuse University.

Ahmed, R. (2022, September). Moderator of the Food for Thought -- An ISSP Luncheon Speaker Series: From Concept to Action: Good practices for EDI in research, teaching, and knowledge mobilization at the interface of science, society and policy, organized by the Institute for Science, Society and Policy, University at Ottawa, Canada [Virtual].

Ahmed, R. (2022, September). Speaker at the COMS Alumni Spotlight series, organized by the School of Communication Studies, Scripps College of Communication, Ohio University, USA [Virtual].

- Ahmed, R.** (2022, June). **Participant** at the Workshop: Ethnic media at the Crossroads, held at the University of British Columbia, Okanagan, Kelowna, British Columbia, Canada [Hybrid].
- Ahmed, R.,** Refki, D., Altarriba, J., & Sa, E. (2022, April). Communication barriers and facilitators to caring for LEP patients during COVID-19: Exploring frontline providers' perspectives. **Panelist** at the 2022 President's Forum on *Health Disparities: Moving to Action in the Achievement of Health Equity* for the panel on Health Communication, Digital Divide and Messaging. An Annual NIH/NIMHD S21 Endowment Sponsored Event held on April 15, 2022.
- Ahmed, R.** (2021, November). **Panelist** at the Celebrating the 2020 Charles H. Woolbert Research Award Winner: Mohan Jyoti Dutta's (2007) "Communicating about Culture and Health: Theorizing Culture-Centered and Cultural Sensitivity Approaches," sponsored by the NCA Research Council and held at the National Communication Association 107th Annual Convention in Seattle, WA, USA.
- Ahmed, R.** (2021, June). **Participant** in the Urban Serving Universities (USU) Health Literacy Intensive + Pitch Competition meeting held virtually on June 3-4, 2021.
- Ahmed, R.** (2021, April). **Facilitator** of the Breakout Session: Health Communication, the Digital Divide and Messaging on Covid 19 at the 2021 President's Forum on *Health Disparities: Health Disparities in the World of Covid-19 and Going Forward*. Annual NIH/NIMHD S21 Endowment Sponsored Event held on April 30, 2021.
- Ahmed, R.** (2021, January). **Facilitator** of the Small Group Discussion: Multi-Level Services and Interventions at the Three Campus Community Conversation: Achieving Health Equity Through *Eliminating Health Disparities in a 21st Century Pandemic*. A Three Session Event of The University at Albany, SUNY Downstate and SUNY Upstate.
- Ahmed, R.** (2021, January). **Reporter** for the Small Group Discussion: Multi-Level Services and Interventions at the Three Campus Community Conversation: Achieving *Health Equity Through Eliminating Health Disparities in a 21st Century Pandemic*. A Three Session Event of The University at Albany, SUNY Downstate and SUNY Upstate.
- Ahmed, R.** (2020, November). **Panelist** at the Peace and Conflict Communication Division Panel, Crossroads in Anti-Bullying Research, held at the National Communication Association 106th Annual Convention [Virtual].
- Ahmed, R.** (2020, November). **Presenter** at the 6th Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 106th Annual Convention [Virtual].
- Ahmed, R.** (2019, November). **Presenter** at the 5th Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 105th Annual Convention in Baltimore, MD, USA.

Ahmed, R. (2018, November). **Presenter** at the 4th Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 104th Annual Convention in Salt Lake City, UT, USA.

Ahmed, R. (2017, November). **Presenter** at the 3rd Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 103rd Annual Convention in Dallas, TX, USA.

Ahmed, R. (2016, November). **Presenter** at the 2nd Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 102nd Annual Convention in Philadelphia, PA, USA.

Ahmed, R. (2015, November). **Presenter** at the 1st Annual NCA Anti-Bullying Roundtable Discussion held at the National Communication Association 101st Annual Convention in Las Vegas, NV, USA.

Ahmed, R. (2011, February). **Participant** at the Media, Public Engagement & Health Policy Workshop, held at McMaster University, Hamilton, ON, Canada.

Ahmed, R. (2010, May). **Participant** at the Innovative Knowledge Translation Activity: Using Narratives for Dissemination of Evidence-Based Messages Workshop, organized by the Center for Global Health, Institute of Population Health, University of Ottawa, Canada.

Ahmed, R. (2010, March). **Participant** at the Planning Workshop: Health System Improvement in Diabetes Prevention and Management for High-Risk Ethnic Populations in the Champlain Region, Ottawa, Canada.

Ahmed, R. (2009, November). **Participant** at the Media, Public Engagement & Health Policy Workshop, held in Montreal, QC, Canada.

Ahmed, R. (2001, June). **Participant** at the The WIIS Summer Symposium for Graduate Students in International Affairs: The 21st Century State & Security Challenges, held in Annapolis, MD and Washington D.C., USA.

Service Learning Project Presentation

Ahmed, R. (2015, November). **Presenter** at the *Embracing Opportunities to Make a Difference about Bullying: NCA 2015 Service Learning Project* held at the National Communication Association 101st Annual Convention in Las Vegas, NV, USA.

Public Engagement

Presentations

Altarriba, J., **Ahmed, R.**, Refki, D. (2024, May). Towards a Framework for Addressing Issues and Implementing Solutions for Culturally and Linguistically Diverse (CALD) Communities within Healthcare Systems. **Presentation** at the *conference on*

“Leveraging Opportunities for Immigrant Integration in New York State,” held at UAlbany, Albany, NY, USA.

- Disney, L., **Ahmed, R.**, Carnes, S., & Moon, Y. (2022, September). *Refugee telehealth and COVID-19 Knowledge, Attitudes, and Preferences (KAP) study*. **Lightning Talk** at the Differential Impacts of COVID-19 in NYS Engaged Researchers Meeting.
- Altarriba, J., Refki, D., & **Ahmed, R.** (2022, June). Serving linguistically- and culturally diverse patients: Challenges & strategies. **Paper presented** to Albany Medical College, Albany, New York.
- Hastings, J., Feng, Q., **Ahmed, R.**, & Randolph, A. (2022, February). *COVID-19 and telemental health services among therapeutic professionals and consumers in New York*. **Lightning Talk** at the Differential Impacts of COVID-19 in NYS Engaged Researchers Meeting.
- Refki, D., **Ahmed, R.**, & Altarriba, J., & Antonikowski, A. (2022, February). *Designing a prototype of a multilingual multicultural healthcare communication system*. **Lightning Talk** at the Differential Impacts of COVID-19 in NYS Engaged Researchers Meeting.
- Sa, E., Abdelkarim, S., Avery, M. C., **Ahmed, R.**, Altarriba, J., & Refki, D. (2021, April). YouTube as a COVID-19 communication strategy for limited English proficient populations. Poster presented at the SUNY Student Success Summit 2021: Embracing Equity and Building Inclusive Excellence. (Virtual conference)
- Refki, D., **Ahmed, R.**, & Altarriba, J. (2020, December). *Serving culturally and linguistically diverse communities during COVID-19 and beyond*. **Lightning Talk** at the New York State COVID-19 Minority Health Disparities Engaged Researchers Project Meeting.
- Refki, D., **Ahmed, R.**, & Altarriba, J. (2020, August). *Closing the health disparities gap for limited English proficient individuals during a public health pandemic*. **Lightning Talk** at the New York State COVID-19 Minority Health Disparities Engaged Researchers Project Meeting.

Community Engagement

- **Participating Faculty**, Visiting/Affiliated Faculty Program, AI for Public Good initiative (a partnership between the University at Albany, SUNY Oneonta, SUNY Cobleskill, and Hudson Valley Community), AI & Society College, University at Albany, State University of New York, USA. A collaborative initiative designed to build institutional capacity for AI by equipping faculty with the tools and critical frameworks to teach about and with AI, while fostering interdisciplinary dialogue, hands-on learning and exchange of practices.
- **Participating Faculty**, AI for Good Challenge, AI for Good Challenge, AI for Public Good initiative (a partnership between the University at Albany, SUNY Oneonta, SUNY Cobleskill, and Hudson Valley Community), AI & Society College, University at

Albany, State University of New York, USA. An annual cross-campus hackathon bringing together interdisciplinary teams of students and faculty to develop AI-powered solutions to real-world community challenges.

Media Engagement

Media Interviews

- Interview with *MCTV Boston* for the [INTERNATIONAL WOMEN'S DAY 2023: “DigitALL: Innovation and technology for gender equality”](#) special feature, March 09, 2023.
- Interviewed by Kaya Oakes of *America* for the feature story: [Want to improve communication between men and women in the Catholic church? Start in the seminary](#), August 18, 2022.
- Interviewed by Sarah A. Samuel of the magazine *Review of Journalism* for the feature story: [The War of Metaphors](#), May 27, 2021.
- Interviewed by Nicole Stillger of *Global News* for the TV news story: [Concerns over mixed messaging in Alberta amid COVID-19 pandemic](#), October 23, 2020.
- Interviewed by Rachel Watts of *Nouvelle* for the article: [Montreal, Quebec City and Chaudière-Appalaches Regions in Level 4-Maximum Alert After Cases Surge](#), October 1, 2020.
- Interviewed by Ryan Patrick Jones of *CBC News* for the article: [People of colour make up 66% of Ottawa's COVID-19 cases](#), September 21, 2020.
- Interviewed by Kajal Pawar of *Humber News* for the article: [Timeline: How Social Media Platforms Have Responded to COVID-19 Misinformation](#), July 28, 2020.
- Interviewed by Kajal Pawar of *Humber News* for *COVID-19 Update* on 96.9 FM Radio Humber, a Canadian community/campus radio station, regarding the misinformation floating around amid COVID-19 and what social media platforms are doing to stop it, July 17, 2020.
- Interviewed by Courtney Shea regarding how to handle the somewhat awkward interpersonal situations that many are dealing with around COVID and best practices for the article: [How To Tell Your Boomer Parents To Stay Home — & More COVID-19 Tough Talk](#), published in *Refinery29 Canada*, March 17, 2020.
- Interviewed on CBC’s radio show *Ottawa Morning* with Robyn Bresnahan regarding Ottawa Multicultural Media Initiative (OMMI), June 24, 2016.
- Interviewed by *Marca-RO* on Media etnică de limba română din Canada, regarding ethnic media, March 12, 2016.
- Interviewed by Jagjit Sharma of *Asian Sounds* radio show on CKCU-FM, a Canadian community-based campus radio station, regarding Ottawa Multicultural Media Initiative

(OMMI), July 22, 2015.

■ Interviewed by Jagjit Sharma of *Asian Sounds* radio show on CKCU-FM, a Canadian community-based campus radio station, regarding Ottawa Multicultural Media Initiative (OMMI), February 19, 2014.

■ Interviewed on CBC's radio show *Ottawa Morning* with Robyn Bresnahan regarding Ottawa Multicultural Media Initiative (OMMI), May 14, 2012.

■ Interviewed by Louisa Taylor regarding Ottawa Multicultural Media Initiative (OMMI) for the article: Multicultural Media Growing Fast as Immigration Increases in Capital, published in the *Ottawa Citizen*, April 26, 2012.

■ Podcast Interview with Helen M. Muleme, the *C.T. Lamont Primary Health Care Research Centre*, Élisabeth Bruyère Research Institute, Department of Family Medicine, University of Ottawa, Canada, on the role of ICTs and mobile communications in improving healthcare services in remote and resource poor environments, December 16, 2010.

Selected Media Coverage of Research

["Study: Tailor Healthcare Messages to Language and Culture of Target Community | University at Albany."](#) *News Center. UAlbany*, June 27, 2023.

["Top 22 of 2022: SFU's Scholarly Impacts, Innovations and Ideas."](#) *SFU Research*, Dec 2, 2022.

["The Future of AI Robots in Health Care: 5 Questions with Rukhsana Ahmed."](#) *Jordan Carleo-Evangelist – Today at UAlbany*, October 27, 2022.

["How different are preprints from their published versions? Two studies have some answers."](#) *Journalist's Resource*, Feb 2, 2022.

["Top 21 of 2021: SFU Scholars Making An Impact."](#) *SFU Research*, Dec 15, 2021.

["Interdisciplinary Team Suggests Ways to Address Pandemic Telemental Health Disparities."](#) *Today at UAlbany - Focus on Research*, November 18, 2021.

["UAlbany Team Suggests Ways to Address Pandemic Telemental Health Disparities."](#) *News – UAlbany School of Public Health*, November 8, 2021.

["How Science Moved Beyond Peer Review During the Pandemic."](#) *FiveThirtyEight*, July 8, 2021.

["Covid-19 and the rise in news misinformation."](#) *Press Gazette*, April 15, 2021.

["A Student-Faculty Team Weighs Effective COVID-19 Messaging to Those with Limited](#)

[English Proficiency.](#)” *Today at UAlbany - Focus on Research*, March 25, 2021.

“[Preprints in the Public Eye.](#)” *The Scientist*, March 18, 2021.

“[Journalists ‘gloss over’ preprints’ unreliability.](#)” *Times Higher Education*, February 12, 2021.

“[News outlets vary widely in how they cover the “Wild West” of Covid-19 preprint studies.](#)” *Nieman Lab*, Feb 8, 2021.

“[Need to Know: Jan. 27, 2021.](#)” *American Press Institute*, Jan 27, 2021.

“[News media outlets vary widely in how they cover preprint studies, new research finds.](#)” *Journalist’s Resources*, January 26, 2021.

“[Media outlets inconsistently mention uncertain status of COVID-19 preprints,](#)” *Sciences*, January 21, 2021.

“[Pivotal Year for Preprints.](#)” *Inside Higher Ed*, Jan 20, 2021.

“[Weekend reads: Pollution of COVID-19 research; climate papers lead to reassignment; time to publish less?](#)” *Retraction Watch*, Jan 16, 2021

“[Ever-changing pandemic pressures scientific research publication: SFU study.](#)” *Abbotsford News*, Jan 7, 2021.

“[About half of media stories fail to label 'preprint' COVID-19 research - study.](#)” *EurekAlert! Science News*, January 5, 2021.

“[Don’t Hold Back the Vaccine for a Second Dose. And More New Virus Science.](#)” *The Tyee*, 5 January, 2021.

“[Communication Expert Helps Create Education Module on Facemasks to Stop COVID-19 Spread.](#)” *News Center. The World within Reach. News Release - UAlbany*, September 8, 2020.

“[A Faculty Member’s Opinion Piece Considers the Serious Plight of Refugees during COVID-19.](#)” *News Center. The World within Reach. News Release - UAlbany*, September 3, 2020.

“[The social media stronghold.](#)” *Fulcrum*, March 12, 2014.

TEACHING EXPERIENCE

University at Albany, SUNY

Graduate Courses:

COM 697B – Guided Research Project (Fall 2024, Spring 2022, 2021)
COM 697A – Guided Research Project (Summer 2024, Fall 2021, 2020)
COM 696 – Independent Study in Communication (Fall 2022, 2020)
COM 693 – Studies in Specialized Areas (Fall 2022, 2021; Spring 2022)
COM 659 – Topics in Organizational Communication: Communication and Culture across Organizational Contexts (Online: Fall 2021, 2020, 2019)
COM 595 – Communication and Culture across Organizational Contexts (Online: Fall 2026, 2025, 2023, 2022)
COM 580 – Qualitative Research Methods (Spring 2022, 2021, 2020, 2019)
COM 560/HHPM 561 – Health Communication (Spring 2026, 2024)

Undergraduate Courses:

COM 499 – Senior Honors Project (Fall 2023)
COM 465 – Studies in Communication Theory: Communication Skills Training: Diversity, Equity, and Inclusion in the Workplace (Online: Spring 2023)
COM 465 – Studies in Communication Theory: Gender & Communication (Online: Fall 2026, 2025, 2023, 2022; Spring 2023)
COM 371 – Theories of Intercultural Communication (Summer 2026, 2024, 2023 [Online]; Spring 2024; Winter 2025, 2024 [Online]; Fall 2019)
COM 369 – Theories of Organizational Communication (Spring 2019)
COM 340 – Health Communication (Spring 2026)
COM 304 – Conference and Group Leadership (Fall 2018)

University of Ottawa

Graduate Courses:

CMN8101B – Research Methods I
CMN 5195 HC – Special Topics: Health Communication (Online)
CMN 5133 – Health Communication Theories
CMN 5200 – Directed Studies
CMN 5100 – Research Methods

Undergraduate Courses:

CMN 4100 – Special Topics (Media or Organizational): Introduction to Health Communication
CMN 4100 – Special Topics (Media or Organizational): Health Communication: Cultural Contexts (offered this course in a blended/hybrid format)
CMN 4100 – Special Topics (Media or Organizational): Gender and Communication
CMN 3912 – Directed Studies
CMN 3148 – Communication Skills Training (For three consecutive years, taught this course with a community service-learning component and thus afforded students a formal opportunity to become competent in communication skills and acquire the expertise to put communication theory into practice and serve community needs.)
CMN 3138 – Group Dynamics

CMN 3103 – Qualitative Methods (offered in a face-to-face setting as well as a blended/hybrid format)

CMN 2181 – Intercultural Communication

CMN 2130 – Interpersonal Communication

CMN 1148 – Introduction to Organizational Communication

Bangkok University

Undergraduate Course:

CSI508 Independent Study/ CAI566 Independent Study Section – Special Topics in Communication: Current Issues in Advertising and Media Productions

ICA427 – Special Topics in Communication: Current Issues in Health Communication

Ohio University

Undergraduate Courses (Instructor of Record):

COMS 420 – Gender and Communication COMS 304 – Interviewing

COMS 110 – Communication between Cultures (A multicultural class including both Japanese exchange students from Chubu University as part of the Ohio Program of Intensive English program and students at Ohio University.)

COMS 103 – Introduction to Public Speaking

University of Dhaka

Graduate Course:

International Relations and Global Environment

Undergraduate Courses:

International Relations and Human Rights

Introduction to Research Methodology

International Organizations

Introduction to Political Science

Southern Illinois University at Carbondale

Undergraduate Courses Assisted with:

POLS 278 – Domestic Sources of American Foreign Policy

POLS 375 – War and Force

Curriculum Development/Assessment and Teaching Innovations

Online Course

2019, Mar.- June Designed and developed an online graduate course: Communication & Culture across Organizational Contexts (earlier known as COM 659 – Topics in Organizational Communication: Communication and Culture across Organizational Contexts), supported by a grant from the Office of Online Teaching and Learning at the University at Albany (UALbany) as

part of an Online Teaching and Learning initiative for 2019-2020 to develop courses for the online Graduate Certificate in Communication program at the Department of Communication, UAlbany, Albany, NY, USA.

2014, Feb.-July Developed course book on the subject "Medical and Health Journalism" for a compact 18-month Journalism course, aligned to distance education programs implemented in the two leading and renowned journalism schools in Germany, Freie Journalistenschule (Free Journalism School) and Deutsches Journalistenkolleg (German Journalism Academy).

2013, Feb.-May Co-developed and co-moderated the e-learning course: Parliamentary Communications as part of the Executive Training Program for Parliamentary Staff, offered by The World Bank Institute and McGill University in collaboration with the Commonwealth Parliamentary Association and the Parliamentary Centre.

2010-2011 Evaluated the master's-level online course in Health Communication (CMN 5195HC) offered for the first time in Spring/Summer 2009, and improved and implemented it in Winter 2011 at the Department of Communication, University of Ottawa, Canada.

2008, Dec.-
2009, May Designed, developed, and implemented a new master's-level online course in Health Communication to offer during Spring/Summer 2009 at the Department of Communication, University of Ottawa, Canada.

2008,
July-Oct. Developed course materials for an online graduate course in Health Communication as an elective in the M.A. in Communications and Technology (MACT) program at the University of Alberta, Canada.

Blended/Hybrid Course

2026,
Sept.- Oct. Designed, developed, and implemented a new Albany Lifelong Learning Institute (ALLI) course in Health Communication and Artificial Communication to offer during Fall 2026 for the UAlbany Emeritus Center, which focuses on continued learning and social engagement options for older adults.

2017,
May- Dec. Improved and implemented a blended/hybrid course in Qualitative Methods for Fall 2017 at the Department of Communication, University of Ottawa, Canada.

2016,

May-Dec. Designed, developed, and implemented a blended/hybrid course in Qualitative Methods for Fall 2016 at the Department of Communication, University of Ottawa, Canada.

STUDENT ADVISING AND COMMITTEE WORK

Doctoral Advising, Completed

University at Albany, SUNY

■ Park, Seulgi. Ph.D. in Communication (2025). Dissertation: Applying the Ecological Model of Medical Encounters to Understand Patient-Centered Communication for Older Korean Migrants in the U.S. Department of Communication.

Doctoral Advising, In Progress

University at Albany, SUNY

■ Ferdous, Sajida. Ph.D. Student (2026, August – Present). Program of Study in progress. Department of Communication.

■ Amemiya, Saki. Ph.D. Student (2026, August – Present). Program of Study in progress. Department of Communication.

■ Jovillar, Julianna. Ph.D. Student (2026, April – Present). Program of Study in progress. Department of Communication.

■ Appleman, Jack. Ph.D. Candidate (2021, April – Present). Dissertation in progress. Department of Communication.

Doctoral Advising, Completed

University of Ottawa

■ Rahbari, Hamed. Ph.D. in Digital Transformation and Innovation (2026). (Co-supervisor with Dr. Rocci Luppicini). Dissertation: *Social Media Literacy in the Iranian Population Regarding Health Information in the Context of the COVID-19 Pandemic*. Digital Transformation and Innovation Program [Previously: Electronic Business Programs] the Telfer School of Management, the Faculty of Arts and the Faculty of Engineering.

■ Alghazali, Idris. Ph.D. in Digital Transformation and Innovation (2023). Dissertation: *Cultural Competence in Healthcare: Examining the Role of Information and Communication Technologies in Reducing Healthcare Disparities for Immigrant Patients*. Digital Transformation and Innovation Program [Previously: Electronic Business Programs] the Telfer School of Management, the Faculty of Arts and the Faculty of Engineering.

■ Qasmi, Hosai. Ph.D. in Feminism and Gender studies (2020). Institute of Feminist and Gender Studies. Dissertation: *Representations of Gender Relations in Turkish Soap Operas and Afghan Audiences' Reception*.

■ Arora, Pavithra. Ph.D. Student (2017, September – December). Institute of Feminist and Gender Studies. Completed one semester of Ph.D. course work.

■ Shahbar, Honaida. Ph.D. Student (2017, May – 2018, October). Completed Ph.D. Dissertation Proposal: *Adaptation Experiences of SWSC and the Specific Role of Communication in Shaping the Acculturation Process*. Institute of Feminist and Gender Studies.

Doctoral Advising, In Progress

University of Ottawa

■ Yahuza, Jibril, Ph.D. Candidate (2019, September – Present). (Co-supervisor with Dr. Rocci Luppigini). Dissertation in progress: *Brand Management: Exploring the Use of Rhetoric in Social Media Branding and Marketing*. Digital Transformation and Innovation Program [Previously: Electronic Business Programs], the Telfer School of Management, the Faculty of Arts and the Faculty of Engineering.

**Note: The Department of Communication at the University of Ottawa launched its Ph.D. program only in Fall 2016.*

Master's Advising, In Progress

University at Albany, SUNY

- Keita, Yaya. M.A. Student (Fall 2025). Department of Communication.
- Yosufzai Noori, Madiha. M.A. Student (Fall 2025 – Present). Department of Communication.

Master's Advising, Completed

University at Albany, SUNY

- Hicks, Brian. M.A. in Communication (2025). Department of Communication.
- Quinones, Joanie. M.A. in Communication (2025). Department of Communication.
- Mirasola, Gabriela. M.A. in Communication (2025). Department of Communication.
- Jackson, Audem. M.A. Student (Fall 2023). Department of Communication. Left the program in 2023.
- Gbur, Veronica. M.A. in Communication (2022). Department of Communication.
- Beliard, Nestor. M.A. in Communication (2021). Department of Communication.
- Kaminski, Kirsten. M.A. in Communication (2021). Department of Communication.
- Prince, Klutsey. M.A. in Communication (2020). Department of Communication.
- Kirchner, Jamie. M.A. Student (Fall 2019 – Spring 2022). Department of Communication. Left the program in 2022.

University of Ottawa

- Akisanmi, Oluwaseun Deborah. M.A. in Communication (2018). Major Research Paper: *Internal Crisis Communication and Implications on Employees' Health: A Study of MTN*

Nigeria \$1.6 Billion Fine and Etisalat \$1.2 Billion Debt. Department of Communication.

- Liu, Baozhen. M.A. in Communication (2018). Thesis: *Providing Care for Chinese Elderly Chinese people in Ottawa: The Case of the Glebe Center as a Multicultural Long-Term Care Providing Facility.* Department of Communication.
- Pinchin, Gemma. M.A. in Globalization and International Development (2017). Major Research Paper: *Inuit Health Frameworks and Maternal Care: Understanding the complexities of removing and returning birth to Inuit communities in Northern Canada.* School of International Development and Global Studies (SIDGS), the Faculty of Social Sciences.
- Adeife, Taiwo. M.A. in Electronic Business Technology (2017). Major Research Project: *How Information and Communication Technology can be Used to Enhance Healthcare in Rural Africa.* Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts.
- Sabourin, Randy. M.A. in Communication (2016). Major Research Paper: *Empathizing with enemies: Establishing good practices for patient-provider communication at Arkham Asylum.* Department of Communication.
- McGreevy, Madeleine. M.A. in Communication (2016). Major Research Paper: *Competing visions for the Toronto waterfront: A content analysis of the Island Airport expansion debate.* Department of Communication.
- Mohammed, Iman. M.A. in Communication (2015). Thesis: *A phenomenological inquiry: The impact of the process of dietary acculturation and the nutritional discourse in Canada on female immigrants with type II diabetes.* Department of Communication.
- Yahuza, Jibril. M.A. in Communication (2015). Thesis: *Communication in health care organizations: The perceived use of rhetoric among healthcare professionals.* Department of Communication.
- Teng, Jing. M.A. in Communication (2015). Major Research Paper: *Examining preconception care-related knowledge and attitudes of Chinese immigrants in Canada.* Department of Communication.
- Liang, Wenzhuo. M.A. in Communication (2015). Major Research Paper: *Understanding the role of Weibo in health-seeking process of Chinese international Students in Canada.* Department of Communication.
- Samuels, Samantha. M. A. Candidate (2015, April-2015, December). Completed M.A. Research Paper Proposal: *Gender inequality and food security: Using gender mainstreaming to promote equality.* School of International Development and Global Studies.
- McGlynn, Carley. M.A. in Communication (2014). Major Research Paper: *Agricultural communication in a changing media environment: A case study of the dairy farmers in Canada.* Department of Communication.
- Cochrane, Emma. M.A. in Communication (2014). Major Research Paper: *News media framing and risk communication: A content analysis of British Columbia's 2014 measles outbreak.* Department of Communication.

- Han, Anthony Byung-Yoon. M.A. Candidate (2014, January-2019, April). Completed M.A. Thesis Proposal: *Experiences of Diabetes for the Korean-Canadian Immigrant Population: Using the Transtheoretical Model of Behaviour Change for a Cultural Insight* and drafts of four chapters of the Thesis: *Experiences of diabetes for the Korean- Canadian immigrant population: Using the transtheoretical model of behaviour change for intercultural communication insights*. Department of Communication.
- Qasmi, Hosai. M.A. in Communication (2013). Thesis: *Building solidarity and social cohesion through the participatory communication in Afghanistan: A Case of the National Solidarity Program*. Joint Scholarship Program by University of Ottawa and Foundation Open Society Institute, Department of Communication.
- Lu, Han. M.A. in Communication (2013). Thesis: *The cults of fashion brands in China and application of microblogging*. Department of Communication.
- Mayar, Wahidullah. M.A. in Communication (2013). Thesis: *The role of telemedicine in the management of stroke patients and knowledge sharing among health care providers in Afghanistan*. Joint Scholarship Program by University of Ottawa and Foundation Open Society Institute, Department of Communication.
- Mahmood, Sultan. M.A. in Communication (2013). Thesis: *Drugs in the news: What do the Afghan news media say about illicit drugs?* Joint Scholarship Program by University of Ottawa and Foundation Open Society Institute, Department of Communication.
- Kazemiyan, Azam. M.A. in Communication (2012). Thesis: *A Thousand Splendid Suns: Rhetorical vision of Afghan women*. Joint Scholarship Program by University of Ottawa and Foundation Open Society Institute, Department of Communication.
- (2011, January-2012, January). Completed M.A. Thesis Proposal: *Muslim immigrant women's health seeking behaviour regarding reproductive health*. Department of Communication.
- Ghani, Faadia. M.A. in Communication (2011). Thesis: *Gendered emotional manipulation: An investigation of male and female perceptions of the player identity in romantic relationships*. Department of Communication.
- Samim, Ghulam Farouq. M.A. in Communication (2011). Thesis: *Communication for conflict resolution: The Pashtun tribal rhetoric for peace building in Afghanistan*. Joint Scholarship Program by University of Ottawa and Foundation Open Society Institute, Department of Communication.
- Shen, Xueyi. M.A. in Communication (2011). Thesis: *Understanding the role of culture in health-seeking behaviours of Chinese international students in Canada*. Department of Communication.
- Frissa, Merertu Mogga. M.A. in Globalization and International Development (2011). Thesis: *Reproduction of power: A discourse analysis on female circumcision*. Interdisciplinary Master's Program: Globalization and International Development, the School of International Development and Global Studies (SIDGS), the Faculty of Social Sciences.
- Khoury, Cathy. M.A. in Communication (2010). Thesis: *Exploring the tension between modernization and the deployment of information and communication technologies in developing countries: A case study of the XO Laptop*. Department of Communication.

- Reimer, Vanessa. M.A. in Communication (2010). Thesis: *Can you pinch more than an inch: Understanding representations of the healthy woman in Special K advertisements*. Department of Communication.
- Levesque, Lauren Patricia. M.A. in Communication (2010). (Co-supervisor with Dr. Lise Boily). M.A. Thesis: *Media culture, artifact, and gender identity*. Department of Communication.
- McGrath, Caroline. M.A. in Communication (2009). Major Research Paper: *The lack of career advancement and mobility of visible minority females*. Department of Communication.
- Ruttan, Andrea. M.A. in Communication (2009). Thesis: *Understanding the relationship between female sexual assault survivors' perceptions of police investigations and their reasons for not reporting their assaults*. Department of Communication.
- Callaghan, Ashley. M.A. in Communication (2009). Major Research Paper: *The role of communication and apology in the disclosure of adverse medical events*. Department of Communication.

Committee Work

Doctoral Committee, In Progress

University at Albany, SUNY

- Moon, Yohan. Ph.D. Student (2024-Present). School of Social Welfare. Dissertation Committee Member.
- Stankus, Alex. Ph.D. Candidate (2023-Present). Dissertation in progress: Department of Communication. Dissertation Committee Member.
- Mata, Olivia. Ph.D. Candidate (2022-Present). Dissertation in progress: Department of Communication. Dissertation Committee Member.
- Li, Youyou. Ph.D. Candidate (2022-Present). Dissertation proposal in progress: Department of Communication. Dissertation Committee Member.
- Bowen, Lara. Ph.D. Candidate (2021-Present). Dissertation in progress: *Deconstructing stigmatization of mental illness through digital storytelling*. Dissertation Committee Member.
- Zhang, Xuwei. Ph.D. Candidate (2020-Present). Dissertation proposal in progress: Department of Communication. Dissertation Committee Member.
- Kelleher, Mary Ellen. Ph.D. Student (2020-Present). Department of Communication. Plan of Study Committee Member. On leave.
- Sohns, Dawn. Ph.D. Candidate (2020-Present). Dissertation in progress: Department of Communication. Dissertation Committee Member.
- Ericka, Medina. Ph.D. Candidate (2019-Present). Dissertation in progress: Department of Communication. Dissertation Committee Member.

Doctoral Committee, Completed

University at Albany, SUNY

- Burnet, Susie. Ph.D. in Communication (2025). Department of Communication, University at Albany, State University of New York. Dissertation: *A Structurationally Informed View of Emergency Medical Services Professionals' Work-Related Communication and Behaviors While Off Duty*. Dissertation Committee Member.
- George, Nerissa. Ph.D. in Public Health (2022). Department of Health Policy and Management, School of Public Health, University at Albany, State University of New York. Dissertation: *Missed Opportunities in Social Media to Reduce Maternal Health Disparities for Black Women*. DrPH Dissertation Committee Outside Member.
- Willis, Diana. Ph.D. in Communication (2024). Department of Communication, University at Albany, State University of New York. Dissertation: *Dishes of Yesteryear: Memories, Stories, and Representations of the Past within Food Media*. Dissertation Committee Member.

University of Ottawa

- Elfituri, Emad. Ph.D. in Digital Transformation and Innovation (2024). Dissertation: *Exploring opportunities and challenges of E-health adoption in Libya*. **Digital Transformation and Innovation Program** [Previously: Electronic Business Programs], the Telfer School of Management, the Faculty of Arts and the Faculty of Engineering.
- Hussein, Mariam. Ph.D. (2023). **Telfer School of Management**. Dissertation: *An integrative model of cultural intelligence & empathy for intercultural communication with recent immigrants in health care contexts..* Dissertation Committee Member.
- Hany, Radamis Zaky. Ph.D. in Feminism and Gender studies (2022). **Institute of Feminist and Gender Studies**. Dissertation: *Beyond the Ousting of Mubarak: Intersectional Analysis of Egyptian Women Activism in Post 2011 Egyptian Revolution*. Dissertation Committee Member.
- Ba Haroon, Hussein. Ph.D. (2021). **School of Rehabilitation Sciences, Faculty of Health Sciences**. Dissertation: *The Complex Roles of Acculturation and Religious Coping in Shaping the Recovery Experiences after Cardiac Events among Arab Individuals in Ottawa*. Dissertation Committee Member.
- Gutierrez, Heidy, Ph.D. in Translation Studies (2021). **School of Translation and Interpretation, Faculty of Arts**. Dissertation: *Towards a typology of challenges and strategies in community interpreting: A grounded theory study in Canadian settings*. External Examiner.
- Acharya, Bhanu Bhakta. Ph.D. in Electronic Business Technologies (2021). **Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts**. Dissertation: *The Capabilities of Family and Friends: How Nepali Immigrants to Canada Experience and Overcome Digital Inequalities*. Dissertation Committee Member.
- Basahih, Eman, Ph.D. in Electronic Business Technologies (2020). **Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer**

Engineering, the Faculty of Law, and the Faculty of Arts. Dissertation: *Using mobile applications for patient-healthcare provider communication in the Kingdom of Saudi Arabia: An investigative analysis.* Dissertation Committee Member.

■ Walabe, Eman Ahmad. Ph.D. in Electronic Business Technologies (2020). **Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts.** Dissertation: *E-Learning delivery in the Saudi Arabian universities.* Dissertation Committee Member.

■ Intahchomphoo, Channarong. Ph.D. in Electronic Business Technologies (2018). **Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts.** Dissertation: *Facebook and urban indigenous youth at risk in Ontario: A social computing research framework.* Dissertation Committee Member.

■ Skrumedi, Craig. Ph.D. in Classics and Religious Studies (2017). Dissertation: *The question of violence in new religious movements: A meta-analysis of aggregates.* **Department of Classics and Religious Studies.** Internal Jury Member.

■ Paulhus, Eric. Ph.D. Candidate (2017). Dissertation Research: *Le rôle de la radio autochtone dans la préservation des langues, cultures et traditions des peuples des Premières Nations canadiennes.* Completed Ph.D. Comprehensive Exam. Department of Communication. Dissertation Committee Member.

Other Universities in Canada

■ Bukhari, Syeda. Ph.D. in Gender, Sexuality, and Women's Studies (2017). **Department of Gender, Sexuality, and Women's Studies, Simon Fraser University, British Columbia.** Dissertation: *Mapping the Terrain: South Asians and Ethnic Media in Metro Vancouver, British Columbia.* External Examiner.

■ Stoops, Melissa Ann. Ph.D. in Community Health and Epidemiology (2012). Dissertation: *The 2009 H1N1 pandemic Narrative in newspapers distributed within Saskatoon, Saskatchewan.* **Department of Community Health and Epidemiology, University of Saskatchewan, Saskatoon.** External Examiner.

Other Universities Outside of the USA and Canada

■ Wong, Carrie. Ph.D. in Public Health (2025). Dissertation: *epistemology and axiology in cross-cultural health literacy research with resettled refugees from Myanmar living in Melbourne: a reflexive approach to cross-cultural research.* **School Allied Health, Human Services & Sport, La Trobe University, Melbourne, Australia.** External Examiner.

■ Rahman, Mahbub. Ph.D. in Communication and Journalism (2024). Dissertation: *Construction of health among the Rohingya refugees in Bangladesh: A Culture Centred Approach.* **School of Communication, Journalism and Marketing, Massey University, New Zealand.** External Examiner.

■ Mantwill, Sarah. Ph.D. in Communication Science (2015). Dissertation: *Linking health literacy and health disparities: Conceptual implications and empirical results.* **Faculty of Communication Sciences, University of Lugano, Switzerland.** External Examiner.

■ Yo, Meylani. Ph.D. in Communication Science (2015). Dissertation: *From exclusion to agency in Papua: Pagar Adat Papua (the Papuan Customary Framework) as a culture-*

centred approach to HIV and AIDS communication. School of Communication & Creative Arts, Deakin University, Australia. External Examiner.

Master's Committee. In Progress

University of Ottawa

■ Sanko, Brianna. M.A. in Health Sciences (2022-Present). Thesis in progress: *Perceptions, attitudes, and advocacy intentions of future health care professionals regarding perinatal environmental health*. Thesis Committee Member.

Master's Committee. Completed

University of Ottawa

■ Li, Boya. M.A. in Women's Studies (2018). Thesis: *Translating Feminism in 'Systems': The Representation of Women's Sexual and Reproductive Health and Rights in the Chinese Translation of Our Bodies, Ourselves*. Institute of Feminist and Gender Studies. Thesis Committee Member.

■ Yu, Fangfang. M.A. in Communication (2018). Thesis: *Identity construction and negotiation of Chinese students in Canada*. Department of Communication. Thesis Committee Member.

■ Cant, Mercedes. M.A. Student (2017-2018). Completed Thesis Proposal: *#AerieREAL: Exploring the tactics of using authentic images in branding of young women's fashion companies*. Department of Communication. Thesis Committee Member.

■ Salven, Julia. M.A. in Communication (2017). Thesis: *English language self-perceptions of Chinese international Engineering students in Anglophone Canada*. Department of Communication. Thesis Committee Member.

■ Ward, Brooke. M.A. Candidate (2016-2018). Completed Major Research Paper Proposal: *Understanding Western influence on the food environment and food choice in Cameroon*. School of International Development and Global Studies (SIDGS), the Faculty of Social Sciences. Major Research Paper Committee Member.

■ Arango, Catalina. M.A. in Communication (2016). Thesis: *Floating narratives: Transnational families and digital storytelling*. Department of Communication. Thesis Committee Member.

■ MacFarlane, Gaby. M.A. in Communication (2016). Thesis: *A phenomenology exploration of engineers' experiences using communication technologies in telework*. Department of Communication. Thesis Committee Member.

■ Donovan, Kathleen. M.A. in Communication (2016). Thesis: *Perceptions of female aggression on reality television*. Department of Communication. Thesis Committee Member.

■ Jamieson, Sarah. M.A. in Communication (2016). Thesis: *Building connections and belonging: Social capital among adjunct faculty*. Department of Communication. Thesis Committee Member

■ Burt, Zelda. M.A. in Communication (2016). Thesis: *A case study of creating a sustainable*

- marine transportation workforce*. Department of Communication. Thesis Committee Member.
- Baribeau, Julie. M.A. in Communication (2016). Major Research Paper: *Discourse analysis of an organic farmers market online*. Department of Communication. Major Research Paper Committee Member.
 - Parniak, Simone. M.A. in Women's Studies (2015). Thesis: *How might Canadian women talk about peri-coital contraception?* Institute of Feminist and Gender Studies,. Thesis Committee Member.
 - Williston, John. M.A. in Communication (2015). Thesis: *Towards a strategic communication plan for the Afghanistan humanitarian intervention mission*. Department of Communication. Thesis Committee Member.
 - Guo, Xin. M.A. in Communication (2015). Major Research Paper: *Deskilling and devaluation of Chinese immigrant women in Ottawa*. Department of Communication. Major Research Paper Committee Member.
 - Saleh, Ramzia Hisham. M.Sc. in Electronic Business Technologies (2014). Thesis: *The supporting role of online social networks for divorced Saudi women*. Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts. Thesis Committee Member.
 - Karmali, Rahim. M.A. in Communication (2014). Thesis: *Legislated multiculturalism & second generation hybrid identities: A case study of Canadian Ismaili Muslims in Montreal, Quebec*. Department of Communication. Thesis Committee Member.
 - Williams, Breanne. M.A. in Communication (2014). Major Research Paper: *Life goes on through organ donation*. Department of Communication. Major Research Paper Committee Member.
 - Bezhan, Mohammad Sediq. M.A. in Communication (2013). Thesis: *Socio-technological analysis of development assistance database Afghanistan: A case study*. Department of Communication. Thesis Committee Member.
 - Moravej, Masuma. M.A. in Communication (2013). Thesis: *Cross-cultural adaptation among young Afghan refugees returning from Iran to Afghanistan*. Department of Communication. Thesis Committee Member.
 - McDonald, Kyung Hee. M.A. in Women's Studies (2013). Major Research Paper: *The emergence of cultural biases upon gender in the wild goose family through Korean media rhetoric*. Institute of Women's Studies. Major Research Paper Committee Member.
 - DeLenardo, Samantha K. M.A. in Communication (2013). Thesis: *Game changer: Mental health campaign design for varsity football players*. Department of Communication. Thesis Committee Member.
 - Kawooya, Tina. M.A. in Communication (2012). Thesis: *One sound bite at a time: Examining the discourse of the representation of people living with HIV/AIDS on an entertainment-education drama RockPoint 256*. Department of Communication. Thesis Committee Member.
 - Berger, Jessica. M.A. in Communication. (2012). Thesis: *Disease representations in late modernity: Lung cancer stories in the Canadian print media*. Department of

Communication. Thesis Committee Member.

■ Myhill, Carol. M.A. in Communication (2012). Thesis: *Greatest commandment: Lived religion in a small Canadian non-denominational church*. Department of Communication. Thesis Committee Member.

■ Birks, Ying. M.A. in Communication (2012) Thesis: *Encounters with westerners: Understanding the Chinese construction of the western other*. Department of Communication. Thesis Committee Member.

■ Hao, Yiren. M.A. in Communication. (2011) Thesis: *The ever-changing roles of Chinese women in society: A content analysis and semiotic analysis of some contemporary Chinese films*. Department of Communication. Thesis Committee Member.

■ Cronin-Albert, Shauna. M.A. in Globalization and International Development (2011). Major Research Paper: *Commodifying the producer: Analyzing Transfair Canada's portrayal of southern Fair-Trade Coffee producers*. Interdisciplinary Master's Program: Globalization and International Development. Major Research Paper Committee Member.

■ Pang, Wuji. M.A. in Communication (2011). Thesis: *An Exploration of the Experience of Chinese Emerging Adults-university students transitioning to mature adulthood*. Department of Communication. Thesis Committee Member.

■ Campbell, Heather. M.A. in Communication (2011). Major Research Paper: *Organizational storytelling, organizational communication and the freelance workforce: The challenges of polyphonic branding*. Department of Communication. Major Research Paper Committee Member.

■ Malleck, Julia. M.A. in Communication (2011). Major Research Paper: *The Public Health Agency of Canada's Risk Communication Strategy during the H1N1 flu pandemic*. Department of Communication. Major Research Paper Committee Member.

■ Hajdasz, Peter. M.A. in Communication (2011). Thesis: *The meditating effect of defensive and supportive talk on the relationship between verbal aggressiveness and communication climate*. Department of Communication. Thesis Committee Member.

■ Elliott, Rebecca. M.A. in Communication (2011). Thesis: *From lip smackers to wrinkle cream: Priming the next generation of consuming women*. Department of Communication. Thesis Committee Member.

■ El-Hashash, Mohammed. M.A. in Communication (2010) Thesis: *Rationalization of terrorization: Analytical investigation into the Israeli-Palestinian political communication (2008-2009)*. Department of Communication. Thesis Committee Member.

■ Rahman, Asif Ali. M.A. in Communication (2010) Thesis: *Using social capital as a public policy tool: Integration of immigrants into the Canadian workplace*. Department of Communication. Thesis Committee Member.

■ Ramoz, Hossain Ali. M.A. in Communication (2010) Thesis: *Who holds the steering wheel in Afghanistan? The governor-governed (mis)communication for power, human rights, and prosperity*. Department of Communication. Thesis Committee Member.

■ Aceti, Victoria. M.A. in Communication (2010) Thesis: *Exploring mHealth solutions: A*

case study on the influence of mHealth technologies on communication and information sharing at Hamilton Health Sciences. Department of Communication. Thesis Committee Member.

■ Bindra, Ruchika. M.A. in Communication. (2010). Major Research Paper: *I am Indian: A critical investigation into the visual narratives and conventions of Indian soap operas in the creation of parasocial relations and nationalistic, imagined communities.* Department of Communication. Major Research Paper Committee Member.

■ Husseni, Roya. (2010). Thesis Proposal: *The self-presentation of women in post-Taliban Afghanistan: A content analysis of women's media in Afghanistan.* Department of Communication. Thesis Proposal Committee Member. Switched to Research Paper which she completed in 2011.

■ Fisher, Laura. M.A. in Communication (2009). Major Research Paper: *Impact of mentoring on the retention rate, job satisfaction, and career outcomes of nurses: A qualitative meta-analysis.* Department of Communication. Major Research Paper Committee Member.

■ Khan, Sarah. M.A. in Communication (2009). Thesis: *The many faces of the Muslim woman in Canada: A re-constructed image in CBC's Little Mosque on the Prairie.* Department of Communication. Thesis Committee Member.

■ Lafontaine, Constance. M.A. in Communication (2009). Thesis: *The representation of the Canadian seal hunt: Analysing the rhetorical strategies of the animal rights movement and the Canadian government.* Department of Communication. Thesis Committee Member.

Guided Research

University at Albany, SUNY

■ Aden, Faysal (Summer 2024–Fall 2024). Guided research project on *Provider Burnout.* Department of Communication.

■ Gbur, Veronica (Fall 2021– Spring-Summer 2022). Guided research project on *Muting female leaders vis-à-vis male dominated communication styles.* Department of Communication.

■ Park, Seulgi. (Fall 2020 – Spring 2021). Guided research project on *Health Literacy and Patient Engagement of Korean Immigrants During COVID-19 Pandemic.* Department of Communication.

Directed Studies

University of Ottawa

■ Alghazali, Idris (Summer 2016), Ph.D. student. Directed study on *Research methods in Health communication and information technology.* Electronic Business Programs, the Telfer School of Management, the School of Electrical and Computer Engineering, the Faculty of Law, and the Faculty of Arts.

■ Li, Jianfeng (Fall 2014), M.A. student. Directed study on *Health literacy: Knowledge*

About genetically modified Food among Chinese international college students in Ottawa.
Department of Communication.

- Crawford, Jenny Lynn (Spring 2011), B.A. student. Directed study on *Active life in a wheelchair – Motivation*. The School of Human Kinetics.
- Wolff, Alexandra (Winter 2010), B.A. student. Directed study on *Communication within sports teams*. Department of Communication.
- Khoury, Cathy (Winter 2009), M.A. student. Directed study on *Modernization, the diffusion of innovation, and information and communication technologies in developing countries*. Department of Communication.
- Gerhold, Nicole (Winter 2009), M.A. student. Directed study on *Women's cable networks and audience perceptions of the programming*. Department of Communication.
- Ruttan, Andrea (Winter 2008), M.A. student. Directed study on *Anthony Giddens' theory of structuration*. Department of Communication.
- Callaghan, Ashley (Spring/Summer 2008), M.A. student. Directed study on *Interpersonal communication in the physician-patient relationship and disclosure of adverse medical events*. Department of Communication.

Honors Research

University at Albany, SUNY

Dickinson, Jaime. (Fall 2023). Honors research project on *Female expression of power and/or rage in regard to gender inequality through media, specifically music*. Department of Communication.

SERVICE ACTIVITIES

Service to University

University at Albany, SUNY

University Level

- | | |
|---------------------|--|
| 2026, Apr.-Present | Co-Chair , Pathbreaking Research Talk Series for the 2026 and 2027 Research & Entrepreneurship Weeks. |
| 2026, Feb. -Present | Member , Ad Hoc Committee on Advancing Public Impact Research, convened in alignment with President Rodríguez's participation in the Pew Presidents and Chancellors Commission on Public Impact Research. |
| 2024, Apr.-Present | Chair , Steering Committee, Global Center for AI in Mental Health (GCAIMH) |
| Fall 2023 | Member , New Publishable Paper Requirements Committee, College of Emergency Preparedness, Homeland Security and |

Cybersecurity

Summer 2023	Reader , Comprehensive Examination, Information Science Ph.D program, College of Emergency Preparedness, Homeland Security and Cybersecurity
2023, Apr.-June	Member , Search Committee for Grant Writer for STEM (with a focus on AI/Engineering)
2023, Feb.-Present	Member , AI Supercomputing Cluster Building Advisory Group
2022, Sept.-Present	Member , AI Working Group
2022, May-Dec	Member , Search Committee for Vice President for Communications and Marketing
2022, Feb.-May	Member , Search Committee for Chief Communications and Marketing Officer
Fall 2021-Spring 2022	Member , Academic Implementation Team, UAlbany's Climate Action and Sustainability Plan
Summer 2021	Reader , Comprehensive Examination, Information Science Ph.D. program, College of Emergency Preparedness, Homeland Security and Cybersecurity
2021, Mar.-Present	Member , Diversity and Inclusive Excellence (D&IE) Advisory Committee. University at Albany, SUNY.
2021, March	Judge , 2021 Three Minute Thesis (3MT) Final Round, The Graduate School.
2020, May-Present	Member , University at Albany New York State COVID-19 Minority Health Disparities Initiative on behalf of [former] Governor Andrew Cuomo. Differential Impacts of COVID-19 in New York State: Understanding and Eliminating Minority Health Disparities in a 21 st Century Pandemic.
2020, May-June	Member , Undergraduate Subgroup of the Academic Continuity Workgroup of the University at Albany Forward Together Task Force.
Summer 2019-2020	Member , President's Council on Diversity and Inclusion.
Summer 2019-2020	Member , Communication Sub-Committee, President's Council on Diversity and Inclusion.
2018, Dec.	Department Representative , "Celebrity" Food Server at Food for

Finals.

College Level

2024	Reviewer , 2 nd annual CAS Dean's External Funding Incentive Fellowship
2023, Nov. -2024, Apr.	Member , 2023-24 College of Arts and Sciences (CAS) Review Committee.
2023, Aprl.	Reviewer , 2022-23 Distinguished Doctoral Dissertation/MFA Awards program, College of Arts and Sciences.
2021, Oct.	College of Arts and Sciences Spotlight Series Faculty Representative , Virtual Fall Preview Evening Session.
2020, Aprl.	College of Arts and Sciences Representative , Virtual Open House.

Departmental Level

2023, Aug. - 2024 Aug.	Director , Honors Program, Department of Communication.
2022, Sept. -Present	Member , Graduate Admissions Committee, Department of Communication
2020, Jan -2022, Aug.	Chair , Department of Communication.
Fall 2019	Chair , Faculty Search Committee for Assistant Professor in Organizational, Political, or Interpersonal Communication, Department of Communication.
Spring 2019	Member , Search Committee for Professional Advisor, Department of Communication.
Spring 2019	Department Representative , Spring Open House for Accepted Students.
2019	Member , Committee for Graduate Student in Communication Research Award.
2018, Sept. - 2019, Dec.	Member , Graduate Admissions Committee, Department of Communication.

2018, Sept
-2019, Dec. **Member**, Undergraduate Curriculum Committee, Department of Communication.

Fall 2018 **Core Member**, Faculty Search Committee for Assistant Professor in Organizational Communication, Department of Communication.

Fall 2018 **Department Representative**, Fall Open House for Prospective Students.

University of Ottawa

University Level

2015-2017 **Member**, Social Sciences and Humanities Research Ethics Board.

2017, Sept. **Guest Speaker**, as a Graduate Faculty Representative, for the Graduate Studies Orientation Session (Humanities Stream) organized by the Graduate Studies Mentoring Centre, the International Office and the Office the Vice-Provost, Graduate and Postdoctoral Studies.

Faculty Level

2010-2014 **Member**, Faculty Council, Faculty of Arts.

Departmental Level

2017, July-
2018, Aug. **Member**, Department Teaching Personnel Committee, Department of Communication.

2015-2017 **Member**, Strategic Communication Committee, Department of Communication.

2011-2013 **Member**, Graduate Studies Committee, Department of Communication.

2010- 2013 **Professor-Mentor**, First Year Professor Mentor Program, Department of Communication.

2009-2011 **Member** of the Special Events and Awards Committee, Department of Communication.

2008-2011 **Member** of the Selection Committee, Afghan Communication Scholarship Program (the Open Society Foundations and the University of Ottawa,

incooperation with the Embassy of the Islamic Republic of Afghanistan in Ottawa), Department of Communication, University of Ottawa, Canada.

Ohio University

- Fall 2006-
Spring 2007 **Member**, School Director's Ad hoc Advisory Committee,
School of Communication Studies.
- Fall 2005-
Spring 2007 **Graduate Peer Mentor**, School of Communication Studies.
- Fall 2005-
Summer 2006 **Co- Chair**, Interdisciplinary Research Colloquium,
Communication Studies Graduate Student Organization (GradCo),
School of Communication Studies.
- Spring 2006 **Judge**, Preliminary round of the Public Speaking Showcase
arranged by the College of Communication and School of
Communication Studies.
- 2006, Feb. **Judge**, the Novice Ohio State Championship Tournament, Ohio
University, USA.
- Spring 2005 **Judge**, Preliminary round of the Public Speaking Showcase
arranged by the College of Communication and School of
Communication Studies.

Professional Service

Federal Service: Grant, Fellowship, and Award Committees

- 2024 **Member**, Social Sciences and Humanities Council (SSHRC)
selection committee for the prestigious Vanier Canada Graduate
Scholarships (Vanier CGS) program; Canada.
- 2024 **Member**, Social Sciences and Humanities Council (SSHRC) Banting
Postdoctoral Fellowships selection committee; Canada.
- 2023 **Member**, Social Sciences and Humanities Council (SSHRC)
selection committee for the prestigious Vanier Canada Graduate
Scholarships (Vanier CGS) program; Canada.
- 2023 **Member**, Social Sciences and Humanities Council (SSHRC)
selection committee for the Partnership Development Grants (PDG);
Canada.
- 2023 **Expert External Reviewer**, Grant of Excellence application to the
Social Science and Educational Research for the Icelandic Research

Fund; Government of Iceland.

- 2023 **Peer Reviewer**, Canadian Institutes of Health Research (CIHR) National Women's Health Research Initiative: Pan-Canadian Women's Health Coalition - Hubs Committee; Canada.
- 2022 **Reviewer**, Canadian Institutes of Health Research (CIHR) Institute Community Support (ICS) Planning and Dissemination Grants Program; Canada.
- 2021-2022 **Selection Committee Member**, Encouraging Vaccine Confidence in Canada (EVCC), Natural Sciences and Engineering Research Council of Canada (NSERC); Canada.
- 2021 **Peer Reviewer**, Canadian Institutes of Health Research (CIHR) COVID-19 Vaccine Confidence Competition; Canada.
- 2020-2021 **Selection Committee Member**, 2020-2021 Social Sciences and Humanities Research Council (SSHRC) Postdoctoral Fellowship Competition; Canada.
- 2019-2020 **Selection Committee Member**, 2019-2020 Social Sciences and Humanities Research Council (SSHRC) Postdoctoral Fellowship Competition; Canada.
- 2020 **External Reviewer**, The Fonds de recherche du Québec - Société et culture (FRQSC)'s Research Support for New Academics Program; Canada.
- 2019 **Peer Reviewer**, Canadian Institutes of Health Research (CIHR) Institute of Population and Public Health (IPPH)'s Women Deliver 2019 committee for the Institute Community Support (ICS) Planning and Dissemination Grants Summer 2019 competition; Canada.
- 2017- **Member**, College of Reviewers, Canadian Institute of Health Research (CIHR).
- 2017 **Member**, Social Sciences Adjudication Panel, Early Researcher Awards (ERA) Program. Ministry of Research, Innovation and Science; Ministry of Economic Development and Growth; Canada.
- 2016 **Member**, Canadian Institute of Health Research (CIHR) Peer Review Committee for Stage 1 of the Project Grant: Fall 2016 competition.
- 2016 **Member**, Evaluation Committee, ANR 2016 Work Program and the France – Québec Joint Call for Proposals on Humanities and Social

Sciences (2016).

- 2014-2015 **Member**, Canadian Institute of Health Research (CIHR) Humanities, Social Sciences, Law & Ethics in Health Peer Review Committee in the 2014-2015 Transitional Open Operating Grant Program competition.
- 2014-2015 **Selection Committee Member**, Social Sciences and Humanities Research Council (SSHRC) Banting Postdoctoral Fellowship (Banting PDF).
- 2012, 2014 **Reviewer**, Social Sciences and Humanities Research Council (SSHRC) Insight Grant application.
- 2013-2018 **Member**, Mitacs College of Reviewers (COR), Mitacs, Canada.
- 2013-2018 **Reviewer**, Elevate Postdoctoral Fellowship Program, Mitacs, Canada.

Editorial Positions

- 2027, Jan.-2029, Dec. **Editor**, *Qualitative Research Reports in Communication*
- 2026, Aug.-Dec. **Editor-Elect**, *Qualitative Research Reports in Communication*
- 2026, Jan.- Present **Associate Editor**, *Hallucinations*, Official Magazine of the AI Plus Institute at the University at Albany, SUNY, USA.
- 2023, Aug.-Present **Editorial Board Member**, *Journal of International and Intercultural Communication*
- 2023, Mar.-Present **Guest Editor**, *Communication Studies*
- 2023, Jan.-Present **Editorial Board Member**, *Communication Studies*
- 2022, Sept.-Present **Editorial Board Member**, *Health Communication*
- 2021, Aug.-2024, Dec. **Editorial Board Member**, *Korean Communication Research*.
- 2020, Dec.
-2022, Aug. **Guest Editor**, *Health Communication*, Volume 37, Issue 12 (2022)
- 2020, Sept.
-2021, Sept. **Guest Editor**, *Human-Machine Communication*, Volume 3 (2021)
- 2019, Dec.-Present **Chief Editor**, *Health Communication, Frontiers in Communication*.
- 2020, Mar.-Present **Guest Associate Editor**, *Frontiers in Medicine, Frontiers in Public Health, Infectious Diseases – Surveillance, Prevention and*

Treatment, cross-listed specialty section of *Frontiers in Medicine* and *Frontiers in Public Health*

2016, Apr.- 2019, Dec.	Associate Editor , <i>Health Communication</i> , specialty section of <i>Frontiers in Communication</i> .
2018-2021	Peer Review Board Member , <i>Journal of International Students</i> .
2016-2017	Editorial Board Member , <i>Iowa Journal of Communication</i> .
2012-2015	Editorial Board Member , <i>Communication Quarterly</i> .
2011-Present	Editorial Board Member , <i>Online Journal of Communication and Media Technologies</i> .
2007, Jan.-June	Editorial Assistant , <i>Review of Communication</i> .
2006-2017	Editorial Board Member , <i>Ohio Communication Journal</i> .

Reviewer Service

Journal Manuscript Reviewer

2026	Guest Reviewer , <i>Qualitative Research Reports in Communication</i> ; <i>Journal of Health Communication</i> ;
2025	Guest Reviewer , <i>Communication & Medicine</i>
2023	Guest Reviewer , <i>Communication Studies</i> ; <i>Frontiers in Public Health</i> ; <i>Health Communication</i> ; <i>Journal of Applied Communication Research</i> ; <i>Journal of Health Communication</i> ; <i>Southern Communication Journal</i>
2022	Guest Reviewer , <i>Journal of Communication</i> ; <i>Health Communication</i> ; <i>Human-Machine Communication</i> ; <i>Frontiers in Communication</i> ; <i>Frontiers in Reproductive Health</i> ; <i>Southern Communication Journal</i>
2019-2021	Guest Reviewer , <i>Communication Studies</i> ; <i>Health Communication</i> ; <i>Frontiers in Medicine</i> ; <i>Frontiers in Public Health</i>
2017-2018	Guest Reviewer , <i>Global Health Promotion</i> ; <i>International Journal of Communication</i> ; <i>Iowa Journal of Communication</i> ; <i>Journal of Medical Internet Research</i> ; <i>Patient Education and Counseling</i> , <i>Journal of International Students</i>
2014	Guest Reviewer , <i>Intercultural Communication Studies</i> ; <i>Canadian Journal of Communication</i> ; <i>Journal of Communication</i> ; <i>Communication & Medicine</i>

- 2013 **Guest Reviewer**, *Journal of Health Communication: International Perspectives; Communication Review*
- 2012 **Guest Reviewer**, *The Social Science Journal; Journal of Health Care for the Poor and Underserved*
- 2011-2013 **Member**, Peer Review Panel, *Contemporary Nurse*
- 2008 **Guest Reviewer**, *Global Media Journal* – American Edition, Special Issue on *The Right to Communicate: History, current debates, and future Challenges; Journal of Family Communication*

Book Proposal and Manuscript Reviewer

- 2019, 2017 Routledge
- 2014-2018 SAGE Publications
- 2012-2014 McGraw-Hill Education
- 2008-2010 Oxford University Press Canada
- 2006 Houghton Mifflin Company

Conference Paper, Proposal, and Abstract Reviewer

- 2026 **Abstract Reviewer** for the 24th International and Interdisciplinary Conference on Communication, Medicine & Ethics hosted by Yokohama City University in association with Yokohama City University Medical Centre, Japan.
- 2025 **Abstract Reviewer** for the 23rd International and Interdisciplinary Conference on Communication, Medicine & Ethics hosted by Adam Mickiewicz University in Poznań and Poznań University of Medical Sciences in Poznań, Poland.
- 2024 **Abstract Reviewer** for the 22nd International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 26-28 June and hosted by the University of Brescia, Italy.
- 2024 **Conference Paper Reviewer** for the 74th Annual International Communication Association Conference on Communication and Global Human Rights held from 20-24 June 2024 in Gold Coast, Queensland, Australia.
- 2023 **Abstract Reviewer** for the 21st International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 20-22 June and hosted by the University College Cork, Ireland.
- 2022 **Paper Reviewer** for Research in Progress Roundtables, National Communication Association.
- 2022 **Panel Discussion Reviewer** for Preconferences, National Communication Association.

Association.

- 2022 **Panel Discussion Reviewer** for Honoring PLACE, National Communication Association.
- 2022 **Abstract Reviewer** for the 20th International and Interdisciplinary Conference on Communication, Medicine & Ethics held (Virtual) from 13-15 July and hosted by the Hong Kong Polytechnic University, Hong Kong, China.
- 2021 **Abstract Reviewer** for the 19th International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 28-30 June and hosted by the University of Insubria, Como, Italy.
- 2021-2022 **Conference Paper Reviewer** for the Intercultural Communication Interest Group of the Eastern Communication Association.
- 2019-2022
2015-2016 **Conference Paper Reviewer** for the Health Communication Interest Group of the Eastern Communication Association.
- 2019, 2014 **Conference Paper Reviewer** for the Health Communication Division of the National Communication Association.
- 2019, 2015 **Conference Paper Reviewer** for the International Communication Association.
- 2019 **Abstract Reviewer** for the 17th International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 26-28 June and hosted by the University of South Australia, Adelaide, Australia.
- 2022, 2018
2014-2016 **Conference Paper Reviewer** for the Applied Communication Division of the National Communication Association.
- 2017 **Abstract Reviewer** for the 15th International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 26-28 June and hosted by Indiana University - Purdue University Indianapolis (IUPUI), USA.
- 2017 **Conference Paper Reviewer** for the Game Studies Division of the National Communication Association.
- 2016 **Proposal Reviewer** for the Mediated Communication, Public Opinion & Society Section of the 2016 conference of the International Association for Media and Communication Research, University of Leicester, UK.
- 2014 **Conference Paper Reviewer** for the Disability Issues Caucus of the National Communication Association.
- 2011 **Abstract Reviewer**, The 2012 Chronic Disease Prevention Alliance of Canada (CDPAC) Fourth Pan-Canadian Conference: *Integrated Chronic Disease Prevention: It Works!* Delta Ottawa City Centre, Ottawa, ON, Canada.

- 2010 **Conference Paper Reviewer** for the Communication and the Future Division of the National Communication Association.
- 2007 **Conference Paper Reviewer** for the Health Communication Division of the International Communication Association.
- 2007 **Conference Paper Reviewer** for the Interpersonal Communication Division of the International Communication Association.
- 2007 **Conference Paper Reviewer** for the National Communication Association, Student Section.
- 2006 **Conference Paper Reviewer** for the Experiential Learning in Communication Division of the National Communication Association.
- 2005 **Conference Paper Reviewer** for the Global Fusion Conference: Global Media, Culture, and Health, Ohio University, Athens, Ohio, USA.

Panel Chair/Discussant/Respondent/Facilitator Roles at Conferences

- 2024, June **Session Chair.** Oral Session 17 at the 22nd International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 26-28 June and hosted by the University of Brescia, Italy.
- 2023, June **Session Chair.** Oral Presentation Session 1 at the 21st International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 20-22 June and hosted by the University College Cork, Ireland.
- 2022, Apr. **Panel Respondent.** *Top Papers in Health Communication*, sponsored by the Health Communication Interest Group at the Eastern Communication Association 113th Annual Convention, Philadelphia, PA, USA.
- 2021, Mar. **Panel Chair.** *Resilience in Intercultural Communication Teaching and Research*, sponsored by the Intercultural Communication Interest Group at the Eastern Communication Association 112th Annual Convention (Virtual).
- 2019, Apr. **Panel Respondent.** *Top Three Papers in Health Communication*, sponsored by the Health Communication Interest Group at the Eastern Communication Association Annual Convention, Providence, RI, USA.
- 2018, Nov. **Panel Respondent.** *Applied Communication Division Top Paper Panel*, sponsored by the Applied Communication Division at the National Communication Association Annual Convention, Salt Lake City, UT, USA.
- 2018, Apr. **Panel Respondent.** *Building Bridges between Knowledge and Perceptions of Risk to Address Public Health Epidemics*, sponsored by the Health Communication Interest Group at the Eastern Communication Association Annual Convention, Pittsburgh, PA, USA.

- 2016, July **Panel Respondent.** *Theorizing Diasporas in the Media*, at the International Association for Media and communication Research Conference, University of Leicester, United Kingdom.
- 2016, Aprl. **Panel Respondent.** *Top Four Papers in Health Communication*, sponsored by the Health Communication Interest Group at the Eastern Communication Association Annual Convention, Baltimore, MD, USA.
- 2014, Nov. **Panel Respondent.** *Applied Communication Research in Women's Health*, sponsored by the Applied Communication Division at the National Communication Association Annual Convention, Chicago, IL, USA.
- 2014, May **Session Chair.** *Chinese Media Globally*, at the Canadian Communication Association Annual Conference, Brock University, Saint Catharines, Ontario, Canada.
- 2009, Oct. **Session Chair.** *The Representations of the "Other,"* at the International Workshop: Cultural Dialogues, Religion and Communication, University of Ottawa, Canada.
- 2009, Sept. **Panel Chair.** *Health Communication*, at the International Association for Intercultural Communication Studies Conference, Kumamoto Gakuen University, Kumamoto, Japan.
- 2008, June **Panel Chair.** *Communication and Public Policy*, at the Canadian Communication Association Annual Conference, University of British Columbia, Vancouver, BC, Canada.
- 2008, May **Panel Chair.** *Research on Healthcare and Sick Roles*, at the 58th Annual Conference of the International Communication Association, Montreal, QC, Canada.
- 2006, June **Panel Chair.** *Discourse, Narratives, and Framing*, at the Canadian Communication Association Annual Conference, York University, Toronto, ON, Canada.

External Reviewer

- 2024 **External Reviewer**, the State University of New York at Plattsburgh Department of Communication Studies.
- 2024 **External Reviewer**, Tenure and Promotion case at East Carolina University, Greenville, North Carolina, USA. (Appoint to Associate Professor)
- 2021 **External Reviewer**, External Tenure Review at George Mason

University, Fairfax, Virginia, USA. (Appoint to Associate Professor)

2018 **External Reviewer**, Promotion and Tenure case at Bishop's University, Sherbrooke, Quebec, Canada. (Appoint to Professor)

2017 **External Reviewer**, Promotion and Tenure case at University of Vermont, Burlington, Vermont, USA. (Appoint to Associate Professor)

Leadership Positions

2023 **NCA Elected At-Large Representative**, Nominating Committee, National Communication Association, USA.

2022, Oct.
-Present **Board of Director**, Center for Women in Government Civil Society, Rockefeller College of Public Affairs & Policy, University at Albany, State University of New York, USA

2022-2024 **Intercultural Communication Interest Group Representative**, Executive Council, Easter Communication Association, USA.

2020-2021 **Chair**, Intercultural Communication Interest Group, Easter Communication Association, USA

2019-2020 **Chair**, Intercultural Communication Interest Group, Eastern Communication Association, USA.

2018-2019 **Chair**, Intercultural Communication Interest Group, Eastern Communication Association, USA.

2019 **Immediate Past Chair**, Applied Communication Division, National Communication Association, USA.

2018 **Chair**, Applied Communication Division, National Communication Association, USA.

2017 **Vice-Chair**, Applied Communication Division, National Communication Association, USA.

2016-2017 **Chair**, Health Communication Interest Group, Eastern Communication Association, USA.

2015-2016 **Chair Elect**, Health Communication Interest Group, Eastern Communication Association, USA.

2016 **Vice-Chair Elect**, Applied Communication Division, National Communication Association, USA.

Program Planning

- 2025 **Program Planner**, Intercultural Communication Interest Group, 11th Annual Eastern Communication Association Convention *Resilience Contemporary Problems, Creative Solutions*, March 26 - March 30, 2025, Buffalo, NY, USA.
- 2023 **Scientific and Review Committee Member**, the 21st International and Interdisciplinary Conference on Communication, Medicine & Ethics held from 20-22 June and hosted by the University College Cork, Ireland.
- 2021 **Program Planner**, Intercultural Communication Interest Group, 112th Annual Eastern Communication Association Convention (Virtual), *Resilience* March 24 - March 28, 2021, Cambridge, MA, USA.
- 2020 **Program Planner**, Intercultural Communication Interest Group, 111th Annual Eastern Communication Association Convention, *Harboring Innovation*, April 01-05, 2020, Baltimore, MD, USA. (Canceled due to COVID-19.)
- 2019 **Program Planner**, Intercultural Communication Interest Group, 110th Annual Eastern Communication Association Convention, *Creating Our Future* April 10 - April 14, 2019, Providence, RI, USA.
- 2017 **Program Planner**, Health Communication Interest Group, 108th Annual Eastern Communication Association Convention, *[R]evolution*, March 29-April 2, 2017, Boston, MA, USA.
- 2017 **Program Planner**, Applied Communication Division, National Communication Association 103rd Annual Convention, *Our Legacy, Our Relevance*, November 16–19, 2017, Dallas, TX, USA.
- 2016 **Awards Chair and Planner**, Applied Communication Division, National Communication Association 102nd Annual Convention, *Communication's Civic Callings*, November 10–13, 2016, Philadelphia, PA, USA.
- 2015 **Coordinator**, *Club U21*, National Communication Association 101st Annual Convention, *Embracing Opportunities*, November 19–22, 2015, Las Vegas, Nevada, USA.
- 2011-2012 **Scientific Board Member**, International Conference on Communication, Media, Technology and Design (ICCMTD), May 2012, Istanbul, Turkey.

Advisory Committees

- 2018-2019 **Member**, NCA Anti-Bullying Task Force, National Communication

Association, USA.

2010-2015 **Expert Advisory Committee Member**, Health Profile on Immigrant and Refugee Children and Youth in Canada in The Health of Canada's Children and Youth: A CICH Profile.

2010-2013 **Core Leadership Group Member**, Healthy Communities Ontario, funded by the Ministry of Health Promotion and sponsored by Ottawa Public Health, Ottawa, ON, Canada.

Ad-Hoc Committees

2026 **Member**, IDEA Award Committee for the Human Communication and Technology Division of the National Communication Association, USA.

2026 **Member**, Early Career Award committee for the Human Communication and Technology Division of the National Communication Association, USA.

Mentoring

2024 **Mentor**, 2024 Fellow on Women & Public Policy in the 2024 class of the Fellowship on Women and Public Policy. Center for Women in Government & Civil Society, Rockefeller College of Public Affairs & Policy, UAlbany, Albany, NY, USA.

2021, 2020 **Mentor**, ICA Health Communication Division Mentor Mentee Program.

2022, 2021
2020 **Mentor**, NCA Health Communication Division Mentorship Program, USA.

Research Groups

2025, Aug.-
Present **Co-Founder & Co-Director**, Health Equity and Justice Lab (HEJab), University at Albany, SUNY & Georgia State University, USA.

2012, Sept.-
2018, Aug. **Founding Co-Director**, Diversity and Equity Research Group (DERG), Faculty of Arts, University of Ottawa, Canada.

2018, Aug.-
2012, Sept. **Core Member**, Diversity and Equity Research Group (DERG), Faculty of Arts, University of Ottawa, Canada.

2010-2012 **Member**, Health and Healthcare Research Domain of a Social Sciences and Humanities Research Council (SSHRC) funded Community University Research Alliance (CURA) on Welcoming Communities Initiative (WCI).

2008, Aug.- **Member**, Interdisciplinary Research Group in Organizational Communication

2018, Aug. (IRGOC), Department of Communication, University of Ottawa, Canada.

Service to Community

- 2021-2022 **Member**, Health Equity Action Group, Coalition of Urban Serving Universities.
- 2021-2022 **Researcher**, Tug Hill Commission - University at Albany, SUNY Collaboration on the project [*Measuring Social Cohesion in New York State's Tug Hill Region*](#).
- 2020 **Presenter**, Open Mic Night, Advocacy Center for Sexual Violence. University at Albany, SUNY, USA.
- 2015-Present **Advisory Board Member**, New Immigrant Entrepreneurs Association, Ottawa, Ontario, Canada.
- 2010-2018 **Mentor**, Career Mentoring Program, Settlement to Employment Program (STEP), Ottawa Community Immigrant Services Organization (OCISO), Ottawa, Canada.
- 2010-2012 **Research Committee Member**, Amethyst Women's Addiction Centre, Ottawa, Canada.
- 2008 **Judge**, Environmental Innovation Interdisciplinary Division, Canada Wide Science Fair (CWSF), Ottawa, ON, Canada.
- Spring 2006 **Cultural Consultant**, the Ohio Valley International Council (OVIC), Ohio University. Held presentations on different aspects of life in native country to public school classes and after school programs in Southeastern Ohio, USA.
- Spring-Summer, 2006 **Volunteer**, Passion Works. Athens, Ohio. U.S.A. Helped at the Passion Works Studio with cleaning and organizing, and painting and pressing petals.
- Winter-Spring, 2004 **Facilitator**, Teen Child Assault Program, Athens, Ohio, USA. Facilitated workshops in Athens and Hocking County Middle Schools.

SELECTED OTHER WORK EXPERIENCE

Intern (Fall 2000). Environmental Learning Program, Rural Action, Trimble, Ohio, USA.

Facilitated school-site and field-site program visits for environmental education to grade K-8 teachers and students in local school districts in Southeastern Ohio, USA.

PROFESSIONAL DEVELOPMENT

- Completed the Brightspace Webinar: *Brightspace Basics: Introduction to the Look and Feel of Brightspace* at the University at Albany, SUNY, on April 6, 2023 (Virtual).
- Completed the Brightspace Webinar: *Brightspace Tools: Introduction to the Key Features of Brightspace* at the University at Albany, SUNY, on April 5, 2023 (Virtual).
- Completed the Brightspace Webinar: *Preparing for Brightspace: Saving Materials from your Blackboard Courses* at the University at Albany, SUNY, on April 4, 2023 (Virtual).
- Completed the Ed Tech Webinar: *Using Groups in Blackboard to Facilitate Collaborative Learning* at the University at Albany, SUNY, on August 18, 2022 (Virtual).
- Completed the Instructional Leadership Academy: *Course Design for Deeper and More Lasting Student Learning* offered by the Institute for Teaching, Learning and Academic Leadership (ITLAL), University at Albany, SUNY, on June 4, & 7-11, 2021 (Virtual).
- Completed the Short Course entitled *Teaching Listening Across the Communication Curriculum* at the Eastern Communication Association 112th Annual Convention on April 27, 2021 (Virtual).
- Completed the Inclusive Search Training offered by the Office of Diversity and Inclusion at the University at Albany, SUNY, USA, on November 06, 2020.
- Participated at the Remote Teaching “Brown Bag” organized by the Institute for Teaching, Learning & Academic Leadership at the University at Albany, SUNY, USA, on October 30, 2020.
- Completed the “That None Shall Perish: Best Practices Workshop” organized by the Office of Diversity and Inclusion at the University at Albany, SUNY, USA, on May 28, 2020.
- Completed the Cultural Competency and Implicit Bias Workshop offered by the Office of Diversity and Inclusion at the University at Albany, SUNY, USA, on March 03, 2020.
- Completed the Short Course entitled *Create Our Future Utilizing Media Based Pedagogies to Promote Social Awareness in Our Students* at the Eastern Communication Association 110th Annual Convention in Providence, RI, USA, on April 13, 2019.
- Completed the Short Course entitled *Transforming Students’ Lives Through Faculty- Led Short-Term Study Abroad Programs* at the Eastern Communication Association 110th Annual Convention in Providence, RI, USA, on April 13, 2019.
- Completed the Blended Course Design, Part 1 – *Starting the Design Process Workshop* offered by the Teaching and Learning Support Service (TLSS), University of Ottawa, Canada, on January 22, 2016.
- Completed the Blended Course Design, Part 2 – *Designing Learning Activities: The*

Importance of Complementarity Workshop offered by the Teaching and Learning Support Service (TLSS), University of Ottawa, Canada, on February 10, 2016.

- Completed the Blended Course Design, Part 3 – *Evaluating Learning: Blended Course Options Workshop* offered by the Teaching and Learning Support Service (TLSS), University of Ottawa, Canada, on March 09, 2016.

- Completed the Blended Course Design, Part 4 – *Concluding the Design Process: The Final Steps and the Importance of Ongoing Assessment Workshop* offered by the Teaching and Learning Support Service (TLSS), University of Ottawa, Canada, on April 14, 2016.

- Completed the Short Course entitled *Teaching New Media Literacies* at the 100th Annual Convention of the National Communication Association in Washington, DC, USA, in Chicago, Illinois, USA, in November 2014.

- Completed the Pre-conference Workshop entitled Qualitatively-Driven Mixed Methods at the 3rd Global Congress for Qualitative Health Research (GCQHR): “*Holistic Caring in the Global Context: Evidence from Qualitative Health Research*,” in Khon Kaen, Thailand, on December 3, 2013.

- Completed the Short Course entitled *Imagining New Normals: Teaching Collegiate, Non-profit, Corporate and Health Communication Courses on Narrative Theory in Applied contexts* at the 99th Annual Convention of the National Communication Association in Washington, DC, USA, in November 2013.

- Completed the Teen CAP (Child Assault Prevention) Project’s Facilitator Training Program on March 7, 2004, Ohio, USA.

- Completed the Training Workshop on *Research Methodology in Social Sciences* organized by the Bangladesh Institute of International and Strategic Studies (BISS), from July 8-9, 1998, Dhaka, Bangladesh.

LANGUAGE PROFICIENCY

- Fluent in English: Spoken, reading, and written
 - Fluent in Bengali: Spoken, reading, and written
 - Passive knowledge of French: Comprehension, Spoken, reading, and written
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PROFESSIONAL AFFILIATIONS

- National Communication Association (Member)
- Eastern Communication Association (Life Member)
- International Communication Association (Member)
- Dhaka University International Relations Department Alumni Association (Life Member)