Alumni Questionnaire

Start of Block: Default Question Block

Opening
The College of Emergency Preparedness, Homeland Security, and Cybersecurity (the new home of the former Department of Information Science and the Master of Science in Information Science (M.S.I.S.) Program) at the University at Albany is conducting a survey of its alumni, specifically those who have completed the M.S.I.S. program, about their impressions of the programs, curriculum, and facilities.

This survey was last conducted in Fall 2017. Some of you may have completed this questionnaire. We ask that you please take a few minutes from your busy schedule and complete this questionnaire for the current year, by January 31st. Your responses are very important and they will be used for evaluation and future planning in order to improve the experiences of current and future students.

This questionnaire is anonymous and no personal information will be collected. To ensure anonymity, avoid including any personal information when replying to open-ended questions.

There is an optional question at the end of the survey to sign up for an alumni listserv. We have asked for your email address and will only communicate with you regarding M.S.I.S news and events. Your email will not be distributed or used in any other way.

Thank you very much for your participation.

Q1 Did you participate in this survey in 2017?

☐ Yes (1)

☐ No (2)

☐ Not sure/Can’t remember (3)
Q2 Year in which you received your M.S.I.S. or Certificate of Advanced Study (C.A.S.):

▼ 2010 (1) ... 2018 (9)

Q3 Program of Study in which you were enrolled:

- B.A./M.S.I.S. Combined Program (1)
- M.A./M.S.I.S. Combined Program (2)
- M.S.I.S. Program (3)
- Non-degree Study (4)
- Other (please specify): (5) ________________________________________________

Q4 If you were in the dual M.A./M.S.I.S. program, you M.A. is in:

- History (1)
- English (2)
- Other (please specify): (3) ________________________________________________

Q5 What was your M.S.I.S. specialization or track?

- Archives & Records Management (1)
- Information Management & Policy (2)
- Information Systems & Technology (3)
- Library & Information Services (4)
- School Library Media Specialist (5)
Q6 Number of semesters required to earn your M.S.I.S. or Certificate of Advanced Study (C.A.S.) (NOT including summers):

▼ 1 (1) ... 12 (12)

Q7 Gender:

- Male (1)
- Female (2)
- Other (3)

Q8 Age (years):

- Younger than 20 (1)
- 20-29 (2)
- 30-39 (3)
- 40-49 (4)
- 50-59 (5)
- 60-69 (6)
- 70 or older (7)
Q9 Graduate degrees held in addition to the M.S.I.S. or Certificate of Advanced Study (C.A.S.) (check all that apply):

- Master's degree (Other than the M.S.I.S) (1)
- PhD.D. (2)
- J.D. (3)
- Other (please specify) (4) __________________________________________

Q10 Current residence:

- Capital District (Albany, Schenectady, Rensselaer, Saratoga counties) (1)
- Other, New York State (specify county) (2)
- Other, U.S. state (specify state) (3)
- Non-U.S. (specify country) (4)

Q11 Permanent residence while you were enrolled in the M.S.I.S. program:

- Capital District (Albany, Schenectady, Rensselaer, Saratoga counties) (1)
- Other, New York State (specify county) (2)
- Other, U.S. state (specify state) (3)
- Non-U.S. (specify country) (4)
Q12 Are you currently employed as an information professional?

○ Yes (1)
○ No (2)

Display This Question:
If Q12 = Yes

Q13 If the answer to #12 was 'yes,' please indicate your employment status:

○ Employed full time (1)
○ Employed part time (20 hours/week or fewer) (2)

Display This Question:
If Q12 = Yes

Q14 If the answer to #12 was 'yes,' please indicate the type of library/information center:

○ Academic (1)
○ Public (2)
○ School (3)
○ Special (e.g., corporate, government, law, medical/hospital, etc.) (4)
○ Archives (5)
○ Other (please specify) (6) ________________________________________________

Q15 What is your current position or job title?

__________________________________________________
Q16 Annual salary (if you are employed part-time, indicate the full-time equivalent salary - e.g., if you are working 20 hours/week and your salary is $20,000, then your full-time equivalent is $40,000)

- Less than $20,000 (1)
- $20,000 - $29,999 (2)
- $30,000 - $39,999 (3)
- $40,000 - $49,999 (4)
- $50,000 - $59,999 (5)
- $60,000 - $69,999 (6)
- $70,000 - $79,999 (7)
- $80,000 or more (8)
- N/A (Unemployed) (9)
Q17 **Admissions/Advisement/Support**

Please rate your level of satisfaction with the following items by choosing the appropriate number. In this scale, 1 = 'Very Dissatisfied' and 5 = 'Very Satisfied.' Use 'N/A' if the item does not apply to you.

<table>
<thead>
<tr>
<th></th>
<th>Very Dissatisfied 1 (1)</th>
<th>2 (2)</th>
<th>3 (3)</th>
<th>4 (4)</th>
<th>Very Satisfied 5 (5)</th>
<th>N/A (6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advice and information received prior to admission (1)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Advice and direction on course selection (2)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>College and program administration (Dean, Assistant Dean, Program Director, Office Staff) (3)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Advice and direction in planning my internship (4)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Career advisement (5)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Placement information and services provided by the program (6)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Opportunity to participate in program governance (7)</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
</tbody>
</table>
Opportunity to participate in student organizations (8)

Opportunity to participate in activities that have introduced me to the "culture" of the information professions (9)
Q18 **Curriculum and Courses**  
Please rate your level of satisfaction with the following items by choosing the appropriate number. In this scale, 1 = 'Very Dissatisfied' and 5 = 'Very Satisfied.' Use 'N/A' if the item does not apply to you.

<table>
<thead>
<tr>
<th></th>
<th>Very Dissatisfied</th>
<th>2 (2)</th>
<th>3 (3)</th>
<th>4 (4)</th>
<th>Very Satisfied</th>
<th>N/A (6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core required courses (1)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Number and choice of elective courses (2)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Overall design of the curriculum for my program (3)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Class size of core courses (4)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Class size of elective courses (5)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Scheduling of classes (e.g., days &amp; times, frequency, etc.) (6)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Mix of face-to-face and online courses (7)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Internship/Field experience (8)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of instruction (9)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tr>
</tbody>
</table>

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Q19 **Facilities**  
Please rate your level of satisfaction with the following items by choosing the appropriate
number. In this scale, 1 = 'Very Dissatisfied' and 5 = 'Very Satisfied.' Use 'N/A' if the item does not apply to you.

<table>
<thead>
<tr>
<th></th>
<th>Very Dissatisfied 1 (1)</th>
<th>2 (2)</th>
<th>3 (3)</th>
<th>4 (4)</th>
<th>Very satisfied 5 (5)</th>
<th>N/A 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>The classrooms and general space for instruction (1)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>The electronic classrooms (2)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Computer laboratory and equipment (Draper 022) (3)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Blackboard and other online learning resources/support (4)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Student lounge (Draper 101) (5)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Accessibility of physical facilities (6)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Availability of facilities (computer lab, library, etc.) (7)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Library resources and support for coursework and research (8)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>
### Q20 Overall satisfaction

<table>
<thead>
<tr>
<th>Very Dissatisfied (1)</th>
<th>2 (2)</th>
<th>3 (3)</th>
<th>4 (4)</th>
<th>Very Satisfied 5 (5)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The overall quality of my educational experience (1)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The overall preparation for career as an information professional (2)</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

### Q21 Number of times during your program that you met, spoken, or emailed with your faculty advisor?

- None (1)
- 1-3 (2)
- 3-5 (3)
- More than 5 (4)

### Q22 In looking back at the professional education you received at the Department of Information Science, what do you consider to be the major strengths of the program?

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Q23 What do you consider to be the major weaknesses of the program at the Department of Information Science?

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

Q24 Please rank the following components of your experience at the Department of Information Science by importance/usefulness in preparing you for a career as an information professional:

1. Required courses
2. Elective courses
3. Seminars
4. Internship/Field experience
5. Interaction with Information Science faculty
6. Participation in professional organizations
7. Activities (class trips, speakers, programs, etc.)

Q25 Please share any suggestions you have to improve the program to better prepare its graduates for the library & information profession:

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
Q26 Since graduating from the M.S.I.S. program, have you taken any post-graduate coursework here or someplace else?

○ Yes (1)
○ No (2)

Q27 What continuing education programs would you like to see the Information Science program offer its graduates?

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

Q28 If you are interested in continuing education programs, would you prefer online, face-to-face, or a mix of class types?

○ Online (1)
○ Face-to-Face (2)
○ A mix of online and face-to-face (3)

Q29 Have you recommended this program to others?

○ Yes; would you please explain your answer? (1)

○ No; would you please explain your answer? (2)
Q30 Would you be interested in receiving periodic updates from the M.S.I.S. program in the form of an alumni-only listserv?

- Yes (1)
- No (2)

Display This Question:
If Q30 = Yes

Q31 If you answered 'yes' to the previous question, please enter your email:

________________________________________________________________

Q32 Please share any additional comments you have concerning the M.S.I.S. program:

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

End of Block: Default Question Block