

CURRICULUM VITAE

YVONNE DENISE HARRISON

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CITIZENSHIP AND IMMIGRATION STATUS

- Canadian Citizen
- Permanent Resident of the United States of America ¹

EDUCATION

- 2005 Ph.D. (Public Administration), University of Victoria, British Columbia, CANADA

Supervisor: Dr. James N. MacGregor

Harrison, Y. D. (2005). “Motivated to Adopt: Understanding the Digital Effectiveness Divide (DED) in Volunteerism”, Dissertation
- 2000 MPA, School of Public Administration, University of Victoria, B.C.

Supervisor: Dr. James N. MacGregor

Harrison, Y.D. (1999). “Analysis of the Shared Leadership Management Strategy”, Management Report
- 1996 BSN (*with Distinction*), School of Nursing, University of Victoria, B.C.

¹ Permanent Residency status is based on meeting the criteria for *Outstanding Researcher or Outstanding Professor* (OR/OP). The OR/OP category, otherwise known as EB1b, is defined by The United States Citizenship and Immigration Services (USCIS) as appropriate for individuals who have “demonstrated international recognition for outstanding achievements in a particular field”. Permanent Residency based on this category was awarded to me, and subsequently, my family (husband and four children) in 2009.

1987 Diploma in Nursing (General Duty), Vancouver General Hospital
School of Nursing, Vancouver, B.C.

ACADEMIC EXPERIENCE

September 2010, Tenure Track Assistant Professor, Public Management,
Department of Public Administration, Rockefeller College of Public Affairs and
Policy, University at Albany, SUNY, New York, USA

October 2005, Adjunct Assistant Professor, School of Public Administration,
Faculty of Human and Social Development, University of Victoria, BC, CANADA

September 2005 to June 2010, Tenure Track Assistant Professor, Nonprofit
Leadership, Institute of Public Service, Seattle University, Seattle, WA, USA

2007, Academic Service Learning Fellow, Seattle University

2004, Teaching Assistant, School of Public Administration, University of Victoria,
CANADA

2003-2004, Research Associate, Centre for Public Sector Studies, School of Public
Administration, University of Victoria, CANADA

1998; 2001-2002, Research Assistant, Centre for Public Sector Studies, School of
Public Administration, University of Victoria, CANADA

TEACHING

University at Albany, Open SUNY, Massive Open Online Course hosted on
Coursera's Online Teaching and Learning Platform, January 26 - June 7 2015

- The Governance of Nonprofit Organizations,
<https://www.coursera.org/course/nonprofitgov>

Master of Public Administration Program, Department of Public Administration,
Rockefeller College of Public Affairs and Policy, University at Albany, SUNY

- RPAD 506 Foundations of Public Management

- RPAD 607 Nonprofit Governance
- RPAD 303 Public Administration and Management
- RPAD 509 Public Service Intern Seminar

Master of Nonprofit Leadership Program, Center for Nonprofit and Social Enterprise Management, Institute of Public Service, College of Arts and Sciences, Seattle University

- NPLR 537 Boards and Volunteers
- NPLR 590 Summary Project (Capstone)

Master of Public Administration, Institute of Public Service, College of Arts and Sciences, Seattle University

- PUBM 588 Nonprofit Governance
- PUBM 584 Information Management for Government
- PUBM 561 Information Management for Nonprofits
- PUBA 490 Policy Reform (Senior Synthesis)
- PUBM 590 Prospectives in Public Service (Capstone)

Master of Sport Administration and Leadership, Center for the Study of Sport and Exercise, College of Arts and Sciences, Seattle University

- SADL 501 Sport and Society

Master of Fine Arts in Arts Leadership, Department of Fine Arts, College of Arts and Sciences, Seattle University

- NPLR 537 Boards and Volunteers

RESEARCH GRANTS RECEIVED

2015 A proposal to increase access to nonprofit management and leadership education and research through an on demand MOOC learners can take for continuing education and academic credit, SUNY Open Innovative Instructional Technology Grant (IITG) (\$40,000)

- 2014 The impact of online board performance self-assessment on nonprofit board and organizational effectiveness, University at Albany, SUNY Faculty Research Award Program (FRAP B) (\$4,000)
- 2014 Increasing access to nonprofit management and leadership education, SUNY Open Innovative Instructional Technology Grant (IITG) (\$10,000)
- 2014 A proposal to increase access to nonprofit management and leadership education, University at Albany, Online Teaching and Learning Grant (Round 2) (\$7100)
- 2014 Dr. Nuala McGann Drescher Leave Program, New York State, United University Professions (\$4800)
- 2013 A Proposal to Advance Research and Funding: Development of the Board Check-Up Online Impact Assessment, Rockefeller College of Public Affairs and Policy, University at Albany, NY, (\$6500.00)
- 2012 NSF Regional Conference Grant, Chicago, Il, March 19th-20th (\$1425)
- 2011 The Impact of online self-assessment on perceptions of nonprofit board and organizational effectiveness, University at Albany Faculty Research Award Program (FRAP A) (\$10,000)
- 2009 Development of an application for an on-line governance diagnostic tool (see www.boardcheckup.com), Institute for Nonprofit Studies, Mount Royal University (\$8500)
- 2008 Capacity building for peace grant to assess board governance and organizational needs of a nonprofit special needs education program for traumatized children in the West Bank, Endowed Mission Fund, Seattle University, 2008 (\$7500)
- 2008 Perceptions of the leadership role and impact of the chair of the nonprofit board of directors, Faculty Fellowship Research Grant, College of Arts and Sciences, Seattle University (\$5000)
- 2006 Evaluation of Catholic Relief Services Donated Aid on Health Care in Honduras, Endowed Mission Fund, Seattle University (\$1000)

- 2004 Follow-up investigation to the impact of information and communications technology (ICT) on the management of volunteer management in Canada, 2004, Knowledge Development Centre, Imagine Canada (PI with Co-Investigators Vic Murray and Jim MacGregor) (\$50,000)
- 2003 The impact of information and communications technology on volunteerism in Canada, International Year of The Volunteer Research Project, Canadian Centre for Philanthropy, 2003 (Co-Investigator with PI, Vic Murray) (\$47,000)

INTELLECTUAL PROPERTY

OPEN ACCESS PUBLISHING

1. Harrison, Y. D. and Murray, V (2010-2015). The Board Check-Up, Board Effectiveness Survey Application (BESA), www.boardcheckup.com
2. Murray, V. and Harrison, Y. D. (Dec. 2014). Guidelines for Improving the Effectiveness of Boards of Directors of Nonprofit Organizations, SUNY Open Textbooks, ISBN online version 978-1-942341-00-0; print 978-1-942341-01-7
3. Harrison, Y. D. (2015). The Governance of Nonprofit Organizations, Course, <https://www.coursera.org/course/nonprofitgov>

Note: To learn more about open access publishing; how the above publications advance Professor Harrison's scientific research, click on the following link:

- https://youtu.be/MpiA_Bqqn6Y

TRADITIONAL PEER REVIEWED SCHOLARLY JOURNAL ARTICLES

1. Harrison, Y.D. and Murray, V. (2014). The Effect of an Online Self-Assessment Tool on Nonprofit Board Performance, *Nonprofit and Voluntary Sector Quarterly*, Online First DOI 10.1177/0899764014557361
2. Harrison, Y.D., Murray, V. and Cornforth, C. (September 2013). "Perceptions of Board Chair Leadership Effectiveness in Nonprofit and Voluntary

Organizations”, *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, DOI 10.1007/s11266-012-9274-0

3. Harrison, Y. D. and Murray, V. (Summer 2012). “Perspectives on the Leadership of Chairs of Nonprofit Organization Boards of Directors: A Grounded Theory Mixed-Method Study”, *Nonprofit Management and Leadership, Special Governance Issue*, 22 (4).
4. Harrison, Y, Kostic, K, Toton, S, & Zurek, J. (June, 2010). “Globalizing Social Justice Education: The Case of the Global Solidarity Network Study eBroad Program”, *Internet and Higher Education*, 13 (3), pp. 115-126.
5. Harrison, Y & Lidman, R. (April 2007). “Modernizing the Aid Relief Supply Chain through Information and Communications Technology (ICT): The Case of the Impact of Donated Aid for Healthcare in Honduras”, *Journal of Information Technology in Social Change*.
6. Harrison, Y. and Murray, V. (2004). “Information and Communications Technology: Navigating Technological Change and Changing Relationships in Volunteer Administration”, *Journal of Volunteer Administration*, 22 (3), pp. 4-15.
7. Langford, J. and Harrison, Y. (Winter 2001). "Partnering to Produce Electronic Government: Challenges for Public Administrators", *Canadian Public Administration*, Volume 44, pp. 292-416. (Note: Hodgetts Award for Best Article)

PEER-REVIEWED BOOK CHAPTERS AND OTHER PUBLICATIONS

1. Harrison, Y. D. (2014), “Optimizing the Potential for Information and Communications Technology in Nonprofit Organizations”, Chapter 12 in Seel, K. *The Management of Nonprofit and Charitable Organizations in Canada*, Toronto: LexisNexis, Butterworths.
2. Harrison, Y. D, Murray, V., & Cornforth, C., (2013). “The Role and Impact of Chairs of Nonprofit Boards”, Chapter 4 in *New Perspectives on Nonprofit Governance*, Cornforth, C., and Brown, W. Editors, Routledge, UK.
3. Harrison, Y. D. and Murray, V. (December 2012). “The Best and Worst of Board Chairs”, Special Governance Issue, *The Nonprofit Quarterly*, Vol. 9, Issue 4.

4. Harrison, Y.D. (September 2011). “How Technology Helps Humanity Flourish: Directions for Future Research”, *Conversations on Jesuit Higher Education*, Vol. 40, Article. 9. Access from http://epublications.marquette.edu/cgi/viewcontent.cgi?article=1655&context=conversations&seiredi=1&referer=http%3A%2F%2Fwww.google.com%2Furl%3Fsa%3Dt%26rct%3Dj%26q%3Dhow%2520technology%2520helps%2520humanity%2520flourish%26source%3Dweb%26cd%3D1%26ved%3D0CCwQFjAA%26url%3Dhttp%253A%252F%252Fepublications.marquette.edu%252Fcgi%252Fviewcontent.cgi%253Farticle%253D1655%2526context%253Dconversations%26ei%3DWva5UbmGPLHyigKx_IDQAw%26usg%3DAFQjCNFmjhH0IS1a5KTeVDq2LW-JSu5VXA%26bvm%3Dbv.47883778%2Cd.cGE#search=%22how%20technology%20helps%20humanity%20flourish%22
5. Global Washington (July 2010). “Global Development through Aid, Partnerships, Trade and Education: Recommendations from Global Washington”, Policy Paper, Contributor, <http://globalwa.org/wp-content/uploads/2010/07/GW-recommendations-summary.pdf>
6. Harrison, Y. D. (2010). “Book Review: The Challenges of Volunteer Management”, *Nonprofit and Voluntary Sector Quarterly*, 39 (2), pp. 375-378.
7. Harrison, Y. D. (2009), “Optimizing the Potential for Information and Communications Technology in Nonprofit Organizations”, Chapter 12 in Murray V. *The Management of Nonprofit and Charitable Organizations in Canada*, Toronto: LexisNexis, Butterworths, pp. 429-464.
8. Harrison, Y. D. & Murray V. (Summer 2007). “The Best and Worst of Board Chairs”, *The Nonprofit Quarterly*, Volume 14, No. 2, July, pp. 24-29.
9. Harrison, Y. D. (2007). “Common Misconceptions about Virtual Volunteering”, *e-Volunteerism*, Vol. VIII, Issue 3, April-July.
10. Harrison, Y. D. (2007). “Managing Virtual Volunteering: A Model for Decision-Making”, *e-Volunteerism* Vol. VII, Issue 4, July 15-October 14th
11. Harrison, Y. D. (2006), “Optimizing the Potential for Information and Communications Technology in Nonprofit Organizations”, Chapter 12 in Murray V. *The Management of Nonprofit and Charitable Organizations in Canada*, Toronto: LexisNexis, Butterworths, pp. 429-464.
12. Harrison, Y. D. and Murray, V. (2007). Bridging the Effectiveness Divide in ICT Use: The Case of Volunteer Recruitment in Canada. Chapter 5 in Cortes, M & Rafter, K, *Nonprofits and Technology*, Chicago: Lyceum Books, pp. 68-84.
13. Murray, V. and Harrison, Y. D. (2005). Virtual Volunteering. In J. Brudney (Ed.), *Emerging Areas of Volunteering (ARNOVA Occasional Series Volume 1, No. 2, pp. 30-48)*. Athens, GA: Association for Researchers in Nonprofit and Voluntary Action (ARNOVA).

14. Harrison, Y. D. (2004). "What Influences the Use and Effectiveness of Information and Communications Technology?" *Canadian Journal of Volunteer Resources Management*, 12 (2), pp. 17-19

RESEARCH REPORTS (NATIONALLY FUNDED)

1. Harrison, Y., Murray, V & MacGregor, J. "The Use and Effectiveness of Information and Communications Technology in Volunteer Programs", 2004, Canadian Centre for Philanthropy: Toronto, pp. 1-2.
2. Harrison, Y., Murray, V & MacGregor, J. "Beyond Anecdotes: The Impact of Information and Communications Technology on the Management of Volunteer Programs in Canada", 2004, Canadian Centre for Philanthropy: Toronto, p. 1-26.
3. Murray, V. and Harrison, Y. "The Impact of Information and Communications Technology (ICT) on Volunteer Management", 2002, Canadian Centre for Philanthropy: Toronto, pp. 1-14
4. Murray, V. and Harrison, Y. "Virtual Volunteering: Current Status and Future Prospects", 2002, Canadian Centre for Philanthropy: Toronto, pp. 1-10.
5. Murray, V. and Harrison, Y., "Virtual Volunteering in Canada", 2002, Canadian Centre for Philanthropy: Toronto, pp. 1-2.

PUBLICATION IN PROCESS

1. Liu, H., Harrison, Y.D, Lai, J. and Luongo, K. (2015). "From In-Person to Virtual Volunteering", Chapter 13 in Horton Smith, D et al, Palgrave Research Handbook on Volunteering and Nonprofit Associations. Macmillan Publishers

UNDER REVIEW FOR PUBLICATION

1. Lee, J., Harrison, Y.D., and Andersen, D. Do Nonprofits Benefit from Failure? Results of an Empirical Test of Failure Management in a Sample of Nonprofit Organizations, *Nonprofit and Voluntary Sector Quarterly (NVSQ)*.

WORKS IN PROGRESS

1. Harrison, Y. D. The Efficacy of a Problem-Based Approach to the Development of Nonprofit Boards: Results from a longitudinal study of the

effect of online board performance assessment on nonprofit governance and organizational effectiveness, Scholarly journal article—Public Administration Review or Management Journal Submission Summer 2015.

2. Kim, S. and Harrison, Y. D. Motivated to Adopt Nonprofit Inter-Organizational Collaborations. (Scholarly Journal Article, Submission to NVSQ—Fall 2015)
3. Kim, S. and Harrison, Y. D. Mapping Nonprofit Inter-Organizational Collaborations Using Social Network Analysis (Scholarly Journal Article, Submission to JPART—Fall 2015)
4. Harrison, Y. D. and Murray, V. Strategic Leadership of Nonprofit Organizations, *The Nonprofit Quarterly*, Spring 2016
5. Harrison, Y.D. Comparative Perspectives on the Governance of Nonprofit Organizations, Scholarly Book, 2016 -2017.

ACADEMIC CONFERENCES, PAPERS AND INVITED PRESENTATIONS

1. Panel Presentation, 2015 Conference on Information Technology (CIT), SUNY, Geneseo, May 28, 2015
 - *The Governance of Nonprofit Organizations MOOC*
2. Paper Presenter, Complications and Conundrums: The New Era of Research on Nonprofit Governance and the Work of Boards, Midwest Center for Nonprofit Leadership, Henry W. Bloch School of Management, University of Missouri—Kansas City, April 22, 2015
 - *How do boards make decisions about changing their governance practices?*
3. Paper Presenter (3), Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Denver, Colorado, November, 2014

- *The Evolving Role of a Public University in the Nonprofit Community*
 - *What Influences Changes in Governance Practices?*
 - *Motivated to Adopt: Understanding Nonprofit Inter-Organizational Collaboration*
4. Paper Presenter (3), Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Hartford, Connecticut, November, 2013
- *“Images and Impacts of Community”*
 - *“Changes in the Performance of Nonprofit Boards of Directors. The Effects of Online Board Performance Assessment (with Vic Murray)*
 - *“Motivated to Adopt: Nonprofit Inter-organizational Collaborations” (with Sung-eun Kim)*
5. Paper presentation at the annual conference of the Association for Nonprofit and Social Economy Research (ANSER), Victoria, British Columbia, June, 2013
- *“Changes in the Performance of Nonprofit Organization Boards of Directors: The Impact of Board Performance Self-Assessment”*
6. Presentations to The Midwest Center for Nonprofit Leadership, The Henry W. Bloch School of Business & Public Administration at the University of Missouri - Kansas City
April 3-5th, 2013
- *“The Efficacy of Board Performance Self-Assessment Using the Board Effectiveness Survey Application (BESA)” (Paper)*
 - *“Setting the Agenda: Planning for the Future of Research on Nonprofit Boards and Governance” (Invited Presentation)*
7. Conference paper for the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Indianapolis, Indiana
November, 2012

- *“The Efficacy of Board Performance Self-Assessment Using the Board Effectiveness Survey Application (BESA)”*
8. Conference paper for the Association for Nonprofit and Social Economy Research, Fredericton, New Brunswick, June, 2011
- *“Perceptions of Problems Facing Nonprofit Boards of Directors: Preliminary Results from a Large Scale International Study”*
9. Conference paper for the Association for Nonprofit and Social Economy Research, Fredericton, New Brunswick, June, 2011
- *“Perceptions of Problems Facing Nonprofit Boards of Directors: Preliminary Results from a Large Scale International Study”*
10. Conference papers (3) for the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Arlington, Virginia November, 2010:
- *“Assessing the Effectiveness of Nonprofit Boards: A Report on the Development and Pilot Test of an Online Board Performance Self-Assessment Tool”*
 - *“Globalizing Social Justice Education: The Case of the Global Solidarity Network Study eBroad Program”*
 - *“Towards a Contingency Model of Nonprofit Leadership: Results from a Four Year Grounded Theory Mixed Methodology Investigation into the Role and Impact of Nonprofit Board Chairs”*
11. Conference paper for the Association for Nonprofit and Social Economy Research, Montreal Quebec, June, 2010
- *“An Exploration of the Value and Impact of Board Performance Self-Evaluation”*
12. Conference paper for the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Cleveland, Ohio November, 2009

- *“Degree of Congruence in the Perception of Nonprofit Organization Boards by Key Actors”*
13. Conference paper for the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Cleveland, Ohio November, 2009
- *“Board Chairs in United Kingdom and North American Nonprofit Organizations”*
14. Conference Paper for the VSSN/NVCO Annual Conference, Warwick University, UK, July 2009
- *“The Role and Impact of Chairs of Governing Bodies in the UK Voluntary Sector”*
15. Conference Paper for Presentation to the Association for Non-Profit and Social Economy Research (ANSER) Conference, May 27-29th, Ottawa, Ontario, CANADA
- *“A Comparison of the Role and Impact of Board Chairs in United Kingdom and North American Nonprofit Organizations”*
16. Paper presentation to The Midwest Center for Nonprofit Leadership, The Henry W. Bloch School of Business & Public Administration at the University of Missouri - Kansas City April 23-24th, 2009
- *“A Comparison of the Role and Impact of Board Chairs in United Kingdom and North American Nonprofit Organizations”*
17. Conference Paper for Presentation to the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Philadelphia, PA November 19, 2008
- *Perceptions of Board Chair Leadership*
18. Paper Presentation to the Annual Conference of the Medical Surplus Recovery Organization, October 28th, 2008

- *The Use and Impact of Donated Aid on Health Care in Honduras*
- 19. Paper Presentation to the Association for Nonprofit and Social Enterprise Researchers (ANSER), Vancouver, British Columbia
June 6, 2008
- *The Missing Link: Explorations of the Informal Leadership Contributions of Nonprofit Board Chairs The Best and Worst of Nonprofit Board Chairs*
- 20. Paper Presentation to the “Globalization and Justice: Interdisciplinary Dialogues”
Seattle University Conference, Seattle, WA
February 21, 2008
- *Service of Faith and Promotion of Social Justice through eLearning*
- 21. Paper Presentation to the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Atlanta, GA , November 16, 2007
- *Factors Influencing the Impact of Chairs of Nonprofit Organization Boards of Directors*
- 22. Presentation to the Daring to Lead 2 Conference: Modeling Excellence in Executive Director & Board Chair Relationships, Washington, DC
November 13th, 2007
- *Crafting the Executive Director-Board Chair Partnership*
- 23. Paper Presentation to the International Research Conference on Academic Service Learning and Community Engagement, Tampa Bay, FL
Oct. 6, 2007
- *Motivated to Adopt: The Case of Academic Service Learning at Seattle University*
- 24. Video Conference Paper Presentation to the Nonprofit Technology Enterprise Network (NTEN), Washington, DC., April 6th, 2007
- *The Impact of Donated Aid on Health Care in Honduras*
- 25. Paper Presentation to the Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Chicago, Ill., November 17, 2006
- *The Role and Impact of Board Chairs on Nonprofit Organization Boards of Directors: An Exploratory Study*

26. Research Presentation to the West Coast Data Conference, University of Washington, Seattle, WA, March, 2006
- *The Impact of Board Chairs: Conceptual Framework for an Exploratory Research Investigation*
27. Book Chapter Presentation to the Association of Researchers in Nonprofit Organizations and Voluntary Action annual meeting in Washington, D.C., November 15, 2005
- “Virtual Volunteering”*
28. Paper Presentation, Symposium on Nonprofit Technology Adoption, Institute of Nonprofit Organizational Management/Community Technology Foundation of California, University of San Francisco, October 2004
- *“Bridging the Effectiveness Divide in ICT Use: The Case of Volunteer Recruitment in Canada”*
29. International Conference Paper Presentation, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), Denver, Colorado, November, 2003
- *“Beyond Anecdotes: The Impact of Information and Communications Technology on the Management of Volunteer Programs in Canada”*
30. Presentation to Nonprofit leaders in the Nanaimo (B.C.) Region, October, 2003
- *“Use of Information and Communications Technology in the Management of Volunteer Programs”*
31. Conference Paper Presentation, Institute of Public Administration in Canada Toronto, Ontario, August, 2003
- *“New Roles, Responsibilities, Promises and Governance Challenges: Information and Communications Technology Usage and the Third Sector”*
32. Breakfast Forum Paper Presentation, Institute of Public Administration in Canada Victoria (B.C.) Regional Group, November, 2002
- *“Enhancing Volunteer Management with ICT”*

33. International Conference Paper Presentation, ARNOVA, Montreal, Quebec, November, 2002

- *“What’s Up with Virtual Volunteering?”*

34. National Conference Paper Presentation, Institute of Public Administration in Canada, Edmonton, Alberta, May, 2001

- *“Partnering to Produce Electronic Government: Challenges for Public Administrators”*

35. Conference Presentation, Government Agents Branch, Government of British Columbia, May, 2000

- *“Creating a Leadership Competency Profile for the Government Agent Position”*

INVITED PRESENTATIONS

1. Featured Presenter, Growing Strong Boards for a New Era: A Workshop for Leaders and Executives of Nonprofit Organizations, Midwest Center for Nonprofit Leadership, Henry W. Bloch School of Management, University of Missouri—Kansas City, April 22, 2015

- *The Issues that Challenge the Effectiveness of Nonprofit Boards of Directors*
- *Leading Board Performance Assessment and Change*
- *The Difference that Effective Board Chairs Make*

2. Program Presenter, Nonprofit Board Leadership: Strategies for Becoming an Effective Board Member, Midwest Center for Nonprofit Leadership, Henry W. Bloch School of Management, University of Missouri—Kansas City, April 22, 2015

- Facilitated Dialogue with Academic Service Learning Students in KC colleges and universities

3. Seminar Presenter, Emerging Issues in the Nonprofit Sector Seminar on Information and Communications Technology, May 9, 2014.

- *Optimizing the Potential for Information and Communications Technology in Nonprofit Organizations*
- Seminar Presenter, Emerging Issues in the Nonprofit Sector Seminar on Optimizing the Potential of Information and Communications Technology in Nonprofit Organizations, May 2013
- *Overcoming the Greatest Challenges to Governance Effectiveness*
- Panel Presenter, Annual Affordable Housing Conference and Membership Meeting of the Neighborhood Preservation Coalition of New York State, Albany, New York, October, 2013
- *The Evolving New York Nonprofit*
- Webinar Presentation to the Alliance for Nonprofit Management, June 11th, 2013
- *Board Assessment: Overcoming the Challenges Facing Nonprofit Boards*
- Keynote and Presenter, Better Boards Conference, Melbourne, Australia, July 25th-27th, 2012.
- *New Directions in Nonprofit Governance and their Implications for Practice (Key Note)*
- *Meeting Challenges and Expectations in Difficult Times” (Roundtable)*
- *Overcoming the Greatest Challenges to Board Effectiveness (Workshop)*
- *Harnessing the Potential of Nonprofit Leadership: Meeting Expectations and Achieving High Levels of Performance (Workshop)*
- Wisner Professor “Our Academics” Lecture, Seattle University, Seattle, WA. May 20th, 2009
- *Chair Leadership*
- Plenary Address to The Midwest Center for Nonprofit Leadership, The Henry W. Bloch School of Business & Public Administration at the University of Missouri - Kansas City, April 23-24th, 2009

- *What Matters About the Board Chair*
 - Key Note Address to the Third Annual Conference of the Alliance for Nonprofit Excellence on “Boards of Directors: Myths and Realities”,
Memphis, TN May 1, 2008
- *The Best and Worst of Board Chairs*
 - Presentation to the Federal Government of Canada, 2002
- *Partnering to Produce e-Government*

AWARDS AND NOMINATIONS

- 2015 University at Albany, SUNY, President’s Award for Exemplary Public Engagement
- 2014 Nominated, Conference Paper of the Year, “Changes in the Performance of Nonprofit Boards of Directors: The Effects of Online Self-Assessment”, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), 2013
- 2012 Nominated, Conference Paper of the Year, “Perceptions of Board Chair Leadership”, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA), 2011
- 2008 Most engaged faculty (top 25), Center for Teaching and Learning, Seattle University
- 2006 Nominated, Outstanding Teacher of the Year, Seattle University
- 2006 Nominated, Spirit of Community Award, Seattle University
- 2002 The J.E. Hodgetts Award for Article of the Year, “Partnering for e-government: Challenges for public administrators”,
Canadian Public Administration

SERVICE

ACADEMIC ADVISING

Fall 2012-Present Faculty advisor, MPA Public Service Internship
 2014 Chair, PhD Committee, Jody Schmid (graduated)
 2012- Present Academic advisor to Sung-eun Kim, PhD student
 2012 - 2014 Co-Chair, PhD Committee, Junesoo Lee, PhD (graduated)
 2011-Present Academic advisor to MPA and MNPL students
 2010-2012 Member, PhD Committee, Simon Grant, PhD (graduated)
 2010- 2012 Member, PhD committee, Elisa Marin, PhD (graduated)

PROFESSIONAL

2015 Governance Track Primary Chair, *“Boards, Governance, and Accountability, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA).*

2005-Present Book Reviewer, *Nonprofit and Voluntary Sector Quarterly, University of Toronto Press.*

Journal Article Reviewer, *Nonprofit Management and Leadership, Nonprofit and Voluntary Sector Quarterly, Voluntas, The International Journal of Nonprofit and Voluntary Organizations, Administrative Sciences, Public Personnel Administration, Sage Open*

2010/11/12/14 Governance Track Co-Chair, *“Boards, Governance, and Accountability, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA).*

2007-2014 Conference Session Chair, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA).

2007 Emerging Scholars Reviewer, Association for Researchers in Nonprofit Organizations and Voluntary Action (ARNOVA)

- 2007 Conference Session Chair, Washington Nonprofit Conference, Bellevue, WA
- 2006-2010 Conference Organizer and Chair, Master of Public Administration Capstone, Institute for Public Service in Action Conference, College of Arts and Sciences, Seattle University
- 2006- 2010 Global Solidarity Network Study eBroad Working Group Member, Catholic Relief Services-Catholic Higher Education
- 2009 “Capacity Building for Peace”, Children of Peace Foundation, Beit Sahour, West Bank
- 2008 Seattle University Leadership Delegation, Nicaragua (cooperatives and social enterprises)
- 2006 Capacity Development to “Improve the Foreign Aid Supply Chain”, Catholic Relief Services, Honduras

INSTITUTIONAL

- 2015 UAlbany (lead)/Albany Law School Nonprofit/Public Interest/Health Law Conversation Group
- 2014-Present Search Committee, Dean and Director of Libraries, University at Albany, SUNY
- 2014-Present Participant, Public Law Group, University at Albany, SUNY and Albany Law School
- 2013-2014 Program Coordinator, April 12 (Mergers, Collaborations, and Partnerships) and May 10th (Governance in the Nonprofit and Voluntary Sector), Emerging Issues in the Nonprofit Sector Seminars, University at Albany Community Engagement Initiative
- 2013 Faculty Spotlight, *Team-Based Learning*, Institute for Teaching, Learning, and Academic Leadership
- 2009-2010 University Representative, Task Force for Senators Cantwell and Murray for Global Education

- 2008-2010 Institutional Review Board, Seattle University
- 2012 Faculty Spotlight, *Team-Based Learning*, Institute for Teaching, Learning, and Academic Leadership
- 2010 “*Demystifying the Academic Job Market*”, Institute for Teaching, Learning, and Academic Leadership

COLLEGE

- 2013-Present Member, Online Teaching and Learning Committee, Rockefeller College of Public Affairs and Policy
- 2012-Present Steering Group Member, Emerging Issues in the Nonprofit Sector Seminar Series, Rockefeller College of Public Affairs and Policy.
- 2012 SUNY 2020 Nonprofit Group, Rockefeller College, University at Albany, SUNY (Rockefeller Board Fellows, Board Development, MNPL contributions)
- 2009 Faculty Scholarship Reviewer, College of Arts and Science Faculty Research Fellowships Review Committee
- 2006-2010 Founding Member and Seattle University Site Administrator, Global Solidarity Network: Study eBroad Program, College of Arts and Sciences
- 2008-2010 Institutional Review Board Committee, College of Arts and Sciences, Seattle University

DEPARTMENT

- 2013-Present Junior Faculty Representative, Executive Committee
- 2014 Member, Nonprofit Hiring Committee
- 2013-2015 Member, MPA Admissions Committee

- 2011-2013 Curriculum Work Group to Develop a Nonprofit Concentration, Rockefeller College, University at Albany, SUNY (Leadership Competencies, NASPAA Accreditation, Visioning and Values contributions)
- 2010 Member, Nonprofit Hiring Committee
- 2009 Chair, Bylaws Committee
- 2006-2010 Institute of Public Service and Center for Nonprofit and Social Enterprise Management Library Liaison (Book Ordering)
- 2005-2007 Nonprofit World Affairs Group Meetings, IPS Faculty Search Reviews, IPS Leadership Luncheon Facilitator

COMMUNITY

- 2013-2014 Presenter, Emerging Issues in the Nonprofit Sector, University at Albany, SUNY, Nonprofit Governance (2013); Information and Communications Technology (2014)
- 2005 –Present Numerous and Various Nonprofit and Public Service Academic Service Learning and Community Engagement Consulting Experiences in Seattle, WA and Albany, New York

OTHER EXPERIENCE

- 2002 Director of Accreditation and Volunteers, FIFA U-19 Women's World Championships, Local Organizing Committee, Victoria, British Columbia Venue
- 2000 - pres Founder and Developer, Virtual Public Administration
- 2000-2005 Head Coach, Girls U10 Division, Lower Island Soccer Academy, Lower Island Soccer Association, Victoria, CANADA (2004-2005);

- Bays United Youth Soccer Organization (2000-2004—Girls U9-U13; Certification: Community Youth Coach, C License, B-License Prep; National Level 2 Coach)
- 1998-1999 Management Consultant, Development of a Leadership Competency Profile for the Government Agent Management Position, Government Agents Branch, Government of British Columbia
- 1998 Consultant to the Conflict of Interest Commission of British Columbia, Development of Conflict of Interest Disclosure Forms
- 1997-1998 Management Consultant, Development of a General Orientation Program, Human Resources, Capital Health Region, Victoria, BC, CANADA
- 1995-1996 Community Development Organizer, *BC Baby Friendly Hospital Initiative* (World Health Organization), Mount Waddington Region, British Columbia, CANADA
- 1987-1993 General Duty Nurse, Vancouver General Hospital, British Columbia, CANADA
- 1982-1983 Manufacturing, Shipping, Receiving and Purchasing Expediting Roles Epic Data Inc., Richmond, British Columbia, CANADA
- 1977-1985 Professional Ski Instructor, Mount Seymour Ski School, North Vancouver, BC, Canada (1980-1985); Ski Bees Ski School, Ottawa, Ontario, Canada (1977-1978)