

## **DR. MILA GASCÓ**

**Research Associate Professor – Rockefeller College of Public Affairs and Policy  
Associate Research Director – Center for Technology in Government  
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### **EDUCATION**

- Ph. D. in Public Management. Rovira i Virgili University. Tarragona (Spain). 2001.

*Dissertation title:* Evaluation of local public policies: An empirical study in the Tarragona City Council.

*Dissertation advisor:* Dr. Manuel Ortigueira Bouzada (University of Seville, Spain).

*Honors:* Award Enric Prat de la Riba granted to the best Ph. D. thesis on public management and administration, given by the Escola d'Administració Pública de Catalunya (Barcelona, Spain). First prize *ex aequo*. December 2002.

- Bachelor and Master in Business Administration. ESADE Business & Law School and Polytechnical University of Catalonia. Barcelona (Spain). 1989-1994.

### **PROFESSIONAL DEVELOPMENT**

- Institute of Public Governance and Management. ESADE Business & Law School. Program on Strategic Management of Public-Private Collaboration Initiatives. Director: Albert Serra. 45 hours. May-July 2015.
- Inter-American Agency for Cooperation and Development (Organization of American States) – Institute of Advanced Studies for the Americas. Diploma on Basic Concepts for an E-government Strategy. Instructor: Charles Kaylor. 120 hours. October-December 2004.
- United States Department of Agriculture Graduate School. Diploma on Information and Communication Technologies (ICTs) for Developing Countries: Bridging the Digital Divide. Instructor: Dr. Barbara Phillip. 100 hours. April-June 2002.

### **PREVIOUS ACADEMIC APPOINTMENTS**

- Senior researcher at the Institute of Public Governance and Management – ESADE Business & Law School. Ramon Llull University. Barcelona (Spain). September 2010-July 2016. Also, senior researcher at ESADE's Institute for Innovation and Knowledge Management and Deputy Director at ESADE's Center for Innovation in Cities between January 2014 and March 2015.

- Adjunct professor at the Department of Political Science and Public Administration. Pompeu Fabra University. Barcelona (Spain). September 2007-August 2011. Courses: Public Policy I, Public Policy II, Labor Policies.
- Assistant professor at the Department of Management. Rovira i Virgili University. Tarragona (Spain). October 1995-August 2000. Courses: Management I, Management II, Economics and Industrial Organization, Entrepreneurship, Human Resources Management I, Human Resources Management II, Computer Science Management.

### **EXECUTIVE EDUCATION TEACHING / PARTICIPATION IN OTHER TEACHING PROGRAMS**

- Lecturer in “Train the trainer”. Course on Interoperability in the Administration of Justice. Universidad Continental. Lima (Peru), July, 21<sup>st</sup>-23<sup>rd</sup>, 2016.
- Lecturer of the 2016 International Summer School (summer school on public management related to the following schools MPA: ESADE, Copenhagen Business School, Bocconi University, Erasmus University, Nord-Trøndelag/South-Trøndelag College, Antwerp Management School, and South Bank University). Theme: “Open government: Transparency and participation revisited”. Castelldefels (Spain), June 29<sup>th</sup>, 2015.
- Lecturer in “Governability and open government”. Specialization on New Technologies, Innovation and City Management. Law School – Observatorio de Sociedad, Gobierno y Tecnologías de Información (Observatics). Universidad Externado de Colombia. Bogota (Colombia), January, 27<sup>th</sup> and 28<sup>th</sup>, 2016.
- Guest lecturer in “Co-production and citizen involvement: Challenges, opportunities, and threats”. Master of Public Administration. Institute of Public Administration, Leiden University. The Hague (The Netherlands), September 21<sup>st</sup>-25<sup>th</sup>, 2015.
- Lecturer in the Young Leaders Program (modules: “Making creativity and innovation work within the organization” and “Smart, innovative, and collaborative government”). Mohammed Bin Rashid Center for Leadership Development and Bocconi University. Dubai (United Arab Emirates), September 15<sup>th</sup> and 16<sup>th</sup>, 2015.
- Lecturer of the 2015 International Summer School (summer school on public management related to the following schools MPA: ESADE, Copenhagen Business School, Bocconi University, Erasmus University, Nord-Trøndelag/South-Trøndelag College, Antwerp Management School, and South Bank University). Theme: “Open government: Transparency and participation revisited”. Snekkersten (Denmark), June 30<sup>th</sup>, 2015.
- Lecturer in “Public sector, business regulations, and lobbying”. Bachelor in Business Administration. ESADE Business & Law School. Barcelona (Spain), two editions: 2015 (January) and 2016 (January-February).

- Author of the background material of the subject “Public management I: Public policy, analysis, definition and formulation”. Degree on Political Science of the International University of La Rioja. February-May 2015.
- Lecturer in “Open innovation in the public sector”. Workshop Foundations of Governmental Information. Toluca City Council, United Nations University, and Faculty of Political Science and Public Administration of the Autonomous University of the State of Mexico. Toluca (México), December 4<sup>th</sup>, 2014.
- Lecturer in “Law and new technologies” (topic: “Adoption of ICT by the public administration”). Law and the Law and Management degrees. University of Córdoba (coordination of the course: Dr. Carlos Arce). Córdoba (Spain), March 21<sup>st</sup>, 2014.
- Lecturer in “Monitoring and evaluation of eGov initiatives”. Virtual degree on Information and Communication Technologies Strategic Management for CIO from the Public and Third Sector. January-February 2014.
- Lecturer in “Good practice examples in the field of evaluation of cultural public policies”. Workshop on Evaluation of Cultural Public Policies. Strategy and Management of the Barcelona Provincial Council”. Barcelona (Spain), November 12<sup>th</sup>, 2013 and November 6<sup>th</sup>, 2014.
- Academic coordinator and lecturer in “Innovation and public value”. Executive Master in Public Administration. ESADE’s Institute of Public Governance and Management. Barcelona (Spain), May 21<sup>st</sup>-22<sup>nd</sup>, 2013. Madrid (Spain).
- Academic coordinator and lecturer in “E-governance”. Executive Master in Public Administration. ESADE’s Institute of Public Governance and Management. Barcelona (Spain), June 12<sup>th</sup>-13<sup>th</sup>, 2012 and June, 21<sup>st</sup>-22<sup>nd</sup>, 2011. Madrid (Spain), October 16<sup>th</sup>-17<sup>th</sup>, 2012 and October, 4<sup>th</sup>-5<sup>th</sup>, 2011.
- Lecturer in “Police Management” (topic “The role of organization and culture in ICT change projects”). Executive Master of Public Governance. Copenhagen Business School (coordinator of the course: Dr. Rex Degnegaard). Copenhagen (Denmark), September 4<sup>th</sup>, 2012.
- Academic coordinator and online lecturer in “Planning and evaluation of electronic government”, organized by the Red Interamericana de Formación en Gobierno Electrónico (Inter-American Network of Training on E-Government) (College of the Americas of the Inter-American Organization for Higher Education, Inter-American Development Bank, Organization of American States, the United Nations Division for Public Administration and Development Management, and the Institute for Connectivity in the Americas). November-December 2011, April-May 2011 and August-September 2010.

- Coordinator and organizer of the 2010 International Summer School (summer school on public management related to the following schools MPA programs: ESADE, Copenhagen Business School, Bocconi University, Erasmus University, Nord-Trøndelag/South-Trøndelag College, South Bank University, and University of Limerick). Sant Cugat, Barcelona (Spain), June 30<sup>th</sup>-July 6<sup>th</sup>, 2010.
- Lecturer in “Public organization and management” (module on e-government). Official Master on Democracy and Government. Autonomous University of Madrid. Madrid (Spain). March 25<sup>th</sup>-26<sup>th</sup>, 2010.
- Author of the background material of the subjects “Competitive growth in Peru: The role of institutions” “Culture policy”, “Education policy” and “Health policy”. Master on Government and Public Management in Latin America of the Pompeu Fabra University. December 2009.
- Coordinator and lecturer in “New online tools to collaborate and exchange information”. University Pompeu Fabra Summer School. Barcelona (Spain). Two editions: July 2009 and September 2009.
- Lecturer in “Workshop on open source to develop and implement e-government”. Iberoamerican School of Public Administration and Policies. Centro Latinoamericano de Administración para el Desarrollo (CLAD) (coordinator of the course: Johanan Pacheco). Santo Domingo (Dominican Republic). July 13<sup>th</sup>-17<sup>th</sup>, 2009.
- ESADE’s representative at the ISS 2009 (Limerick, Ireland, June 24<sup>th</sup>-30<sup>th</sup>, 2009), ISS 2010 (Sant Cugat, Barcelona, Spain, June 30<sup>th</sup>-July 6<sup>th</sup>, 2010), ISS 2011 (London, United Kingdom, June 30<sup>th</sup>-July 6<sup>th</sup>, 2011), ISS 2012 (Napoli, Italy, June 27<sup>th</sup>-July 3<sup>rd</sup>, 2012), ISS 2013 (Egmond aan Zee, The Netherlands, June 28<sup>th</sup>-July 4<sup>th</sup>), ISS 2014 (Roros, Norway, June 27<sup>th</sup>-July 3<sup>rd</sup>), and ISS 2015 (Snekkersten, Denmark, June 26<sup>th</sup>-July 2<sup>nd</sup>).
- Lecturer in “Information society policies and electronic government: Spain and the Autonomous Communities”. Graduate course on Government and Public Management in the Information Society: eGovernment 2007. Pompeu Fabra University’s Instituto de Educación Continua and tEscola d’Administració Pública de Catalunya. Barcelona (Spain). February 5<sup>th</sup>, 2009.
- Lecturer in “Electronic government and administration”. Master on Public Administration. Iberoamerican University. Torreón, Coahuila (Mexico). November-December, 2008.
- Lecturer in “Beyond Internet. The new online tools to collaborate and exchange information”. Rovira and Virgili University (coordinator of the course: Dr. Teresa Torres). Tarragona. November-December, 2008.

- Lecturer in “Strategic planning and evaluation”. Iberoamerican Course on E-Government. Centro Latinoamericano de Administración para el Desarrollo (CLAD) and Argentinean National Institute of Public Administration. Buenos Aires (Argentina). Three editions: 2008, 2009, 2010 and 2011.
- Coordinator and lecturer in “ICT and human development: Opportunities and challenges”. University Pompeu Fabra Summer School. Barcelona (Spain). July 2008.
- Lecturer in “Improving e-government indicators”. Penteo Fórum. Penteo ICT Analyst. Barcelona (Spain). May 14<sup>th</sup>.
- Lecturer in “ICTs and local governance”. Virtual Course on Local Governance and New Technologies. Unión Iberoamericana de Municipalistas (UIM) School of Local Government and Diputación de Córdoba. June-July, 2007.
- Lecturer in “Local electronic government”. Specialization course on Local Electronic Governability. Unión Iberoamericana de Municipalistas (UIM) and United Nations Educational, Scientific and Cultural Organization (UNESCO). January-February 2007.
- Author of the background material of the subjects “Analysis of electronic administration” and “Design, implementation and evaluation of electronic administration”. Graduate course on Electronic Administration of the Open University of Catalonia. February 2007.
- Lecturer in “Electronic government in Latin America”. Graduate course on Government and Public Management in the Information Society: eGovernment 2007. Pompeu Fabra’s Instituto de Educación Continua and Escola d’Administració Pública de Catalunya. Barcelona (Spain). Two editions: 2007 and 2008.
- Lecturer in “E-governance for development (special case Latin America)”. Executive Master in e-Governance 2006/2007. École Polytechnique Fédérale de Lausanne. Barcelona (Spain). Three editions: 2006, 2007 and 2008.
- Lecturer in “Electronic governability and ICTs implementation at the local level”). Summer Course on Government, Management and Public Policies at the Local Level. Unión Iberoamericana de Municipalistas (UIM) and Fundación Internacional para Iberoamérica de Administración y Políticas Públicas” (FIIAPP) (coordinator of the course: Dr. Federico Castillo Blanco). Madrid (Spain). July 2006.
- Lecturer in “Comparing models at the local government” and “Executive skills for local public managers: Negotiation and conflict resolution”. Program on Local Government and Development. Open University of Catalonia. June-August, 2006.
- Tutor for the official Master Program of the Open University of Catalonia on Information and Knowledge Society. From June 2006 to February 2014.

- Lecturer in “Introduction to the information society” and “ICTs and local governance”. Virtual Course on Local Governance and New Technologies. Unión Iberoamericana de Municipalistas (UIM) School of Local Government and Diputación de Córdoba. May-June, 2006.
- Lecturer in “Knowledge and information management at the local government”. Program on Local Government and Development. Open University of Catalonia. February-April, 2006.
- Lecturer in “E-government at the local at the local level”. Summer Course on Government, Management and Public Policies at the Local Level. Unión Iberoamericana de Municipalistas (UIM) and Fundación Internacional para Iberoamérica de Administración y Políticas Públicas” (FIIAPP) (coordinator of the course: Dr. Federico Castillo Blanco). Madrid (Spain). July 2005.
- Lecturer in “Local electronic democracy”. Program on Local Government and Development. Open University of Catalonia. October-December, 2005.
- Lecturer in “Local electronic government”. Program on Local Government and Development. Open University of Catalonia. August-October, 2005.
- Tutor of the subjects “Introducing research” and “Conducting a comparative research”. Political Science and Public Administration degree. Open University of Catalonia. March 2005-February 2013.
- Guest lecturer in “Information technologies and systems”. Executive Master in Public Administration. Executive Master of Public Administrations. ESADE’s Institute of Public Governance and Management (coordinator of the module: Enric Colet). Barcelona (Spain). 2004.
- Lecturer in “Governability in the information society”. Graduate course on Government and Public Management in the Information Society on Institutional Grounds of Development. Open University of Catalonia. July-September, 2005.
- Instructor of the specialization course “TICs para países en desarrollo” (ICTs for developing countries) offered through Knowledge for Development, LLC. Two editions: 2003 and 2004.
- Lecturer in “Local electronic government”. Specialization course on Local Electronic Governability. Escuela Virtual de Gobernabilidad (International Institute on Governance of Catalonia – Open University of Catalonia) and Unión Iberoamericana de Municipalistas (UIM). 2003.
- Guest lecturer in “E-development for Europe and Central Asia countries”. World Bank Institute Global Knowledge and Learning Division (coordinator of the course: Dr. Barbara Fillip). 2003.

- Coordinator of the research seminar “Governance and the information society”. Ph. D. Program of the Open University of Catalonia. Three editions: 2002, 2003 and 2004.
- Lecturer in “Public policy evaluation”. Master on Public Policies of the Political and Social Sciences School. Rafael Landívar University. Guatemala City (Guatemala), March 2002.
- Lecturer in “Governance and governability in the knowledge society”. Master in Governance and Human Development. Escuela Virtual de Gobernabilidad (International Institute on Governance of Catalonia – Open University of Catalonia). Three editions: 2001, 2002 and 2003.
- Lecturer in “Social and political science for public administrations”. Master in Public Management. Polytechnic University of Valencia. Valencia (Spain), September 2001.
- Tutor in the Ph. D. Program of the Open University of Catalonia. From September 2000 to 2006.

## **GRANTS AND AWARDS**

### ***Competitive projects***

- Principal investigator of the project “Open innovation in the public sector”, funded by the University at Albany Faculty Research Award Program (grant: \$3,978). May 2017 to present.
- Principal investigator at ESADE and leader of WP9 (“Exploitation of results”) of the project mySMARTLife (Smart Transition of EU Cities towards a New Concept of Smart Life and Economy), coordinated José R. Perán (Fundación CARTIF) and funded by the Horizon 2020 Programme Smart and Sustainable Cities call (SCC-1-2016-2017) (grant 18.656.112,41 Euros). Granted just before my leaving ESADE.
- Principal investigator at ESADE and leader of WP9 (“Exploitation of results”) of the project REPLICATE (Renaissance of Places with Innovative Citizenship and Technology), coordinated by Eukén Sesé (San Sebastián City Council) and funded by the Horizon 2020 Programme Smart Cities and Communities call (SCC-01-2015) (grant: 25.435.239 Euros). January 2016-July 2016.
- Researcher in the project “Evolution of public employment in an economic crisis context”, coordinated by prof. Francisco Longo (ESADE’s Institute of Public Governance and Management) and funded by the Escola d’Administració Pública de Catalunya (grant: 10.000 Euros). September 2015-June 2016.

- Researcher in the project “Electronic voting: A public management tool to improve democratic quality and political participation”, coordinated by Dr. Jordi Barrat (Rovira i Virgili University) and funded by the Escola d’Administració Pública de Catalunya (grant: 10.000 Euros). September 2015-June 2016.
- Principal investigator at ESADE and leader of WP7 (“Exploitation and sustainability”) of the collaborative project SUNSHINE (Smart Urban Services for Higher Energy Efficiency), coordinated by Dr. Raffaella de Amicis (Fondazione GraphiTech) and funded by the Competitiveness and Innovation Framework Programme (CIP) 2007 – 2013 (CIP-ICT-PSP-2012-6) (grant: 2.313.643 Euros). January 2015-July 2016.
- Principal investigator of the project “Technological innovation and collaborative electronic government: Managing benefits and risks of information exchange projects in Catalonia”, funded by the Escola d’Administració Pública de Catalunya (grant: 10.000 Euros). July 2014-April 2015.
- Researcher in the project “Leadership and innovation in public management”, coordinated by Dr. Tamyko Ysa (ESADE’s Institute of Public Governance and Management) and recognized by the AGAUR (Autonomous Government of Catalonia). May 2014-July 2016.
- Researcher (representing ESADE) in the research project DSI (Digital Social Innovation), coordinated by Dr. Francesca Bria (NESTA) and funded by the European Commission (SMART 2012-0049) (grant: 85.958 Euros). January 2014-November 2015.
- Principal investigator of the project “Social media, transparency and open government in Catalonia”, funded by the Innovation and Democratic Quality Program of the Autonomous Government of Catalonia (grant: 7.500 Euros). August 2013-August 2014.
- Researcher (representing ESADE) of the collaborative project LIPSE (Learning from Innovation in Public Sector Environments), coordinated by Dr. Viktor Bekkers and Dr. Lars Tummers (Erasmus University) and funded by the Seventh Framework Program of the European Commission (FP7-SSH-2012-2) (grant: 2.474.535 Euros). February 2013-June 2016.
- Director of the research project “Managing e-government interoperability in the Catalan public administration”, coordinated by Dr. Tamyko Ysa (ESADE’s Institute of Public Governance and Management) and funded by the Escola d’Administració Pública de Catalunya (grant: 12.000 Euros). November 2011-September 2012.
- Principal investigator at ESADE of the collaborative project COMPOSITE (Comparative Police Studies in the European Union), coordinated by Dr. Gabriele Jacobs (Erasmus University) and financed by the Seventh Framework Program of the European Commission (FP7-SEC-2009-1) (grant: 6.623.303 Euros). August 2010-July 2014.



- Researcher in the project “Leadership and innovation in public management”, coordinated by Dr. Tamyko Ysa (ESADE’s Institute of Public Governance and Management) and financed by the AGAUR (Autonomous Government of Catalonia) (grant: 38.400 Euros). July 2009-June 2013.
- Researcher in the research project “Internet and the information and communication technologies and the improvement of Central America governments and public administrations. Study about the municipal administrative level and proposal of development of a digital training platform about electronic government”, coordinated by Dr. Ignacio Criado (Autonomous University of Madrid) and financed by the Autonomous University of Madrid and the Santander Bank (grant: 12.000 Euros). July 2009-January 2011.
- Researcher in the research project “New advertising and promotion strategies of touristic Spanish brands on the web”, coordinated by Dr. José Fernández-Cavia (Pompeu Fabra University) and financed by the Spanish Ministry of Science and Innovation (grant: 90.750,02 Euros). January 2009-December 2011.

#### ***Consultancy/applied research projects***

- Leading researcher of the project “Meeting the challenges of big data. Towards the responsible reuse of data”, funded by Science Business and coordinated by ESADE. November 2015-July 2016.
- Academic director and leading researcher of the study on Public procurement of Innovation, funded by the Catalan Foundation of Research and Innovation and coordinated by the PARTNERS program of the ESADE’s Institute of Public Governance and Management. September 2014-July 2015.
- Consultant in the project “Diagnosis of the situation of public software in Latin America and the Caribbean”, funded by RedGealc, the Inter-American Development Bank, and the Julio Ricaldoni Foundation. September 2014-May 2015.
- Leading researcher of the project “Technical support to the deployment of open government in the Sant Feliu de Llobregat City Council”. September-October 2013.
- Consultant in the project “Support to the Direction of Fiscal Support of the Colombian Ministry of Finance regarding the design of territorial financial information systems”, funded by the Inter-American Development Bank. August 2013-March 2014.
- Coordinator and main researcher of the project “Open government in Colombia. Promises and achievements”, funded by the Society, Government, and Information Technologies Observatory (Observatics) of the Universidad Externado de Colombia. February 2013-December 2013.

- Coordinator and main researcher in the evaluation project of the director plan of sports facilities of the Autonomous Government of Catalonia's Consell Català de l'Esport (Catalan Sports Committee). August-December 2012.
- Adviser of the Barcelona County Council in the E-COOP Project (Digital cooperatives), coordinated by Marianne Baudouin (Conseil General de la Gironde) and funded by INTERREG IVC (European Regional Development Fund). June 2012-December 2014.
- Researcher-consultant in the project "An Internet public policy for Spain", coordinated by Dr. Carlos Alba (Autonomous University of Madrid) and funded by Google. July 2011-October 2011.
- Coordinator and researcher in the project "Design of a reference framework and a work framework to evaluate e-government sustainability and proposal of a methodology to develop citizen-centered initiatives at the local and regional levels in México, Chile and Peru", financed by the Inter-American Organization for Higher Education, the Organization of American States, the International Development Research Center and the Network on E-Government in Latin America and the Caribbean (Red de Gobierno Electrónico de América Latina y Caribe - RedGEALC). November 2010-November 2012.
- Researcher in the "Exploratory research on ICT-enabled governance models in EU cities" (in particular, in charge of the Barcelona case study), coordinated by Dr. Gianluca Misuraca (Information Society Unit of the Institute for Prospective Technological Studies of the European Commission). July 2010-February 2011.
- Member of the team in charge of the development of the document "Basis for an Iberoamerican Interoperability Strategy", study financed by the Centro Latinoamericano de Administración para el Desarrollo (CLAD). February 2010-July 2010.
- Member of the research team of the project "A new governance model for the Research and Innovation National System of the Innovation, Research and Universities Department of the Autonomous Government of Catalonia", coordinated by professor Francisco Longo. October 2008-March 2009.
- Member of the advisory team of the project "Structure and territorial functions of the Servei Català de la Salut", coordinated by professor Francisco Longo. January-December 2010.
- Contributor to the project "Good Practices Database" (regarding the use of information and communication technologies), led by Fundació Pi i Sunyer and the Diputació de Barcelona (Provincial Government of Barcelona). June 2009-April 2011.

- Leading researcher in the project “Evaluating the internationalization projects of the Instituto Español de Comercio Exterior - ICEX”, coordinated by ESADE’s Institute of Public Governance and Management and the Observatory of the Spanish Multinational Company and coordinated by professor Pere Puig. February 2009-November 2009.
- Adviser to the Catalan Information Society Observatory Foundation (Fundació Observatori per a la Societat de la Informació de Catalunya) in the Project about the ICT industry and micro companies in Catalonia. July-October 2008.
- Contributor to the Eurocities Knowledge Society Forum E-Government benchlearning, led by the Barcelona City Council. October 2007-June 2009.
- Director and leading researcher in the project “Organizational impacts that result from e-government implementation”, financed by the Barcelona City Council. December 2006-October 2007.
- Member of the research team of the project “Evaluation of the Latin America democracy program of the International Institute for Democracy and Electoral Assistance”, coordinated by the International Institute on Governance of Catalonia. February-October 2005.
- Leading researcher in the project “Evaluation of the Iberoamerican School of Government and Public Policies (IBERGOP)”, coordinated by the International Institute on Governance of Catalonia. February-July 2005.
- Member of the University of Hull (United Kingdom) “E-government for local integration with sustainability” research team, coordinated by Dr. José Córdoba. April 2004-September 2008.
- Director and leading researcher in the project “The state of the art of the projects launched by the Spanish central and regional autonomous in the knowledge society field”, financed by the Centre per a la Innovació Local Flor de Maig of Diputació de Barcelona (Provincial Government of Barcelona). July 2003-January 2004.
- Member of the research team of the project “Evaluation of the Spanish Agency of International Cooperation for Development action in Bolivia”, coordinated by the International Institute on Governance of Catalonia. September 2002-March 2003.
- Coordinator and leading researcher of the unit Decentralization and Local Governance of LAGNIKS (Latin America Governance Network Information and Knowledge System), led by the International Institute on Governance of Catalonia and sponsored by the Generalitat de Catalunya (Autonomous Government of Catalonia) and the United Nations Development Program (UNDP). October 2000-June 2002.

- Coordinator and leading researcher of the unit Information and Knowledge Society of LAGNIKS (Latin America Governance Network Information and Knowledge System), led by the International Institute on Governance of Catalonia and sponsored by the Generalitat de Catalunya (Autonomous Government of Catalonia) and the United Nations Development Program (UNDP). October 2000-June 2002.

## **PUBLICATIONS**

### ***Peer-reviewed journal articles accepted/published***

- Gascó, M. & Gil-García, R. (2017) "Is it more than using technology in local governments? Opportunities and challenges for cities to become smarter". *UMKC Law Review*. Symposium on smart cities: Legal and policy implications of municipal innovation. Forthcoming.
- Gascó, M. (2017). "Living labs: Implementing open innovation in the public sector". *Government Information Quarterly*, 34(1): 90-98. Special issue on open innovation in the public sector.
- Griffiths, K., Birdi, K.S., Alsina, V., Andrei, D., Baban, A., Bayerl, P., Bisogni, F., Chirica, S., Costanzo, P., Gascó, M., Gruschinske, M., Horton, K., Jacobs, G., Jochoms, T., Krstevska, K., Mirceva, S., Mouhanna, C., van den Oord, A., Oțoiu, C., Rajkovcevski, R., Rațiu, R., Reguli, Z., Rus, C., Stein-Müller, S., Stojanovski, T., Varga, M., Vít, M. & Vonaș, G. (2016). "Knowledge sharing practices and issues in policing. A systematic review of the literature". *European Journal of Police Studies*, 3(3): 267-291.
- Gascó, M. (2015). "Special issue on open government: An Introduction". *Social Science Computer Review*, 33(5): 535-539.
- Bayerl, S., Horton, K., Jacobs, G., Rogiest, S., Reguli, Z., Gruschinske, M., Costanzo, P., Stojanovski, T., Vonaș, G., Gascó, M. & Elliott, K. (2014). "Perspectives on the police profession: An international investigation". *Policing: An International Journal of Police Strategies and Management*, 37(4): 728-745.
- Zuiderwijk, A., Gascó, M., Parycek, P. & Janssen, M. (2014). "Special issue on transparency and open data policies: Guest editors' introduction". *Journal of Theoretical and Applied Electronic Commerce Research*, 9(3): i-ix.
- Van den Born, A., van Witteloostuijn, A., Barlage, M., Sapulete, S., Oord, A., Rogiest, S., Vallet, N., Reguli, Z., Vít, M., Mouhanna, C., Cassa, D., Binder, H., Blumenthal, V., Christe-Zeyse, J., Giljhan, S., Gruschinske, M., Pautz, H., Stein-Müller, S., Bisogni, F., Costanzo, P., Stojanovski, P., Mirceva, S., Krstevska, K., Rajkovcevski, R., Stamenova, M., Bayerl, S., Horton, K., Jacobs, G., Jochoms, T., Vogel, G., Andrei, D., Baban, A., Chirica, S., Otoui, C., Ratiu, L., Rus, C., Varga, M., Vonaș, G., Alsina, V., Gascó, M., Allen, K., Birdi, K., Betteridge, K., Casey,

R., Graham, L. & Polos, L. (2013). "Policing opportunities and threats in Europe". *Journal of Organizational Change Management*, 26(5): 811-829.

- Gascó, M., Ysa, T. & Fernández, C. (2013). "Variables clave en la gestión estratégica de un modelo de interoperabilidad: ¿Decisiones políticas o cooptación tecnológica?" ("Key variables in the strategic management of an interoperability model: political decisions or technological cooptation?"). *Revista del CLAD Reforma y Democracia*, 57: 93-122.
- Bayerl, S., Jacobs, G., Deneff, S., Van den Berg, R., Kaptein, N. Birdi, K., Bisogni, F., Cassan, D., Constanzo, P., Gascó, M., Horton, K., Jochoms, T., Mirceva, S., Krstevska, Van den Oord, A., Otoui, C., Rajkovicovski, R., Reguli, Z., Rogiest, S., Stojanovsjki, T., Vit, M. & Vonas, G. (2013). "The role of macro context for the link between technological and organizational change". *Journal of Organizational Change Management*, 26(5): 793-810.
- Gascó, M. (2012). "Approaching e-government interoperability". *Social Science Computer Review*, 30(1): 3-6. Special number on interoperability.
- Jiménez, C. E., Criado, I. & Gascó, M. (2011). "Technological e-government interoperability. An analysis of Ibero American countries". *IEEE Latin America Transactions*, 9(7): 1112-1117.
- Criado, I., Gascó, M. & Jiménez, C. E. (2011). "Interoperabilidad de gobierno electrónico en Iberoamérica. Estudio comparativo y recomendaciones de futuro" ("E-government interoperability in Iberoamerica. Comparative study and future recommendations"). *Revista del CLAD Reforma y Democracia*, 50: 75-104.
- Gascó, M. (2011). "Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad?" ("The challenges of collaboration. What, if anything, do we address with interoperability?"). *Revista del CLAD Reforma y Democracia*, 49: 185-202.
- Gascó, M. (2009). "El papel de las instituciones en el desarrollo del gobierno electrónico en América Latina: Algunas reflexiones" ("The role of institutions in the development of electronic government"). *Revista Estado, Gobierno, Gestión Pública*, 14: 37-59. Special number on e-government.
- Gascó, M. & Roy, J. (2006). "E-government and multi-level governance: A comparative examination of Catalonia, Spain and Ontario, Canada". *International Journal of E-Government Research*, 2(4): 57-75.
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- Gascó, M. "Building a smart city: Lessons from Barcelona". *Communications of ACM*. Revised & resubmitted in May 2017.
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### **Manuscripts in preparation**

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- Gascó, M. & Gil-Garcia, R. (2017). "Public engagement or political marketing? The untold story about the use of social media in local governments". Public Management Research Conference 2017. Washington DC (United States), June 8<sup>th</sup>-10<sup>th</sup>.
- Gascó, M. & Luna-Reyes, L. (2017). "The role of networks and collaborative processes in the digital transformation of state governments". Public Management Research Conference 2017. Washington DC (United States), June 8<sup>th</sup>-10<sup>th</sup>.
- Yuan, Q. & Gascó, M. (2017). "Citizens' use of microblogging during emergency: A case study on water contamination in Shanghai". 18th Annual International Conference on Digital Government Research (dg.o 2018). New York City (United States), June 7<sup>th</sup>-9<sup>th</sup>.

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- Gascó, M. (2016). "What makes a city smart? Lessons from Barcelona". Hawaii International Conference on System Science 2016 (HICSS-49). Kauau, HI (United States), January 5<sup>th</sup>-8<sup>th</sup>.
- Gascó, M. (2015). "La llave de la burocracia: La necesaria transformación de la administración pública" (The bureaucracy key: The needed transformation of the public administration). XX CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Lima (Peru), November 10<sup>th</sup>-13<sup>th</sup>.
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- Gascó, M. (2015). "Ciudades inteligentes: Un marco de análisis" (Smart cities: An analysis framework). VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29<sup>th</sup>- October 2<sup>nd</sup>.
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- Gascó, M. & Rodríguez, J. R. (2007). "Gobierno electrónico y transformación de la administración pública municipal: El caso del Ayuntamiento de Barcelona" ("Electronic government and local public administration transformation: The case of the Barcelona City Council"). VIII AECPA Conference about Political Science and Public Administration. Valencia (Spain), September 18<sup>th</sup>-20<sup>th</sup>.
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- Gascó, M. (2006). "La difícil tarea de medir los avances en la era digital" ("The difficult task of measuring advancements in the digital era"). II Catalan Congress on Public Management. Barcelona (Spain), July 5<sup>th</sup>-6<sup>th</sup>.
- Gascó, M. (2002). "Impacto organizacional e institucional de proyectos de gobierno electrónico" ("Organizational and institutional impact of electronic government projects"). I Catalan Congress on Public Management. Barcelona (Spain), September 26<sup>th</sup>-27<sup>th</sup>.
- Gascó, M. & Del Álamo, Ó. (2002). "El acceso como eje vertebrador de la sociedad de la información: Los casos de Bolivia y Paraguay" ("Access as the conducting issue in an information society: The cases of Bolivia and Paraguay"). I Latin-American Conference on Political Science. Salamanca (Spain), July 8<sup>th</sup>-11<sup>th</sup>.

- Gascó, M. & Navarro, M. (2002). “Retos y desafíos de la gobernabilidad local en Bolivia y Paraguay: Un análisis comparativo” (“Challenges for Bolivia’s and Paraguay’s local governance: A comparative analysis”). I Latin-American Conference on Political Science. Salamanca (Spain), July 8<sup>th</sup>-11<sup>th</sup>.
- Gascó, M. (2001). “Una aproximación a la definición de políticas de inserción en la sociedad de la información” (“An approach to the definition of transition public policies to the information society”). VI CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Buenos Aires (Argentina), November 5<sup>th</sup>-9<sup>th</sup>.

### **Keynotes**

- “Co-production and ICT-enables co-production”. International Conference for E-Democracy and Open Government 2016. Danube University Krems. Krems (Austria), May 18<sup>th</sup>-20<sup>th</sup>.
- “How do Southern European cities foster innovation? Lessons from the experience of Barcelona and Milan”. Master of International Healthcare Management, Economics and Policy and Master of Public Management Graduation Ceremony. SDA Bocconi School of Management. Milan (Italy), February 28<sup>th</sup>, 2015.
- “New tools for new ways of policing. The use of ICT by police forces”. E-government symposium: 15 years of e-government research: What is the impact on practice? Hawaii International Conference on System Science 2014 (HICSS-47). Big Island, HI (United States), January 6<sup>th</sup>.

### **Chairing**

- International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 3<sup>rd</sup>-6<sup>th</sup>, 2018 Co-chair of the e-government mini track “Smart cities and smart city government”. Leader of the e-government workshop “Smart cities and smart governments: The enabling role of research and practice collaborations in the urban context”
- Public Management Research Association Conference 2017. Washington DC (United States). June 8<sup>th</sup>-10<sup>th</sup>, 2017. Chair of the panel “Social media use in the public sector”.
- International Research Society for Public Management Conference 2017. Budapest (Hungary), April 19<sup>th</sup>-21<sup>st</sup>, 2017. Co-chair of panels “Leadership” and “Smart cities: A global comparative public management perspective”.
- International Conference on System Science 2017 (HICSS-50). Big Island, HI (United States), January 4<sup>th</sup>-7<sup>th</sup>, 2017. Co-chair of the e-government mini track “Smart cities and smart city government”. Leader of the e-government symposium “Smart cities: Bringing research and practice together”.

- Dual EGOV and ePart 2016 Conference (IFIP 2016). Guimarães (Portugal), September 5<sup>th</sup>-8<sup>th</sup>, 2016. Co-chair of the track “Smart (governance, government and cities)”.
- International Research Society for Public Management Conference 2016. Hong Kong (China), April 13<sup>th</sup>-15<sup>th</sup>, 2016. Co-chair of panel “Leadership”.
- International Conference on System Science 2016 (HICSS-49). Kauau, HI (United States), January 5<sup>th</sup>-8<sup>th</sup>, 2016. Co-chair of the e-government mini track “Smart cities and smart city government. Leader of the e-government symposium “Realizing the promise of social media”.
- XX CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Lima (Peru), November 10<sup>th</sup>-13<sup>th</sup>, 2015. Chair and coordinator of the panel “Three keys to open governments: Citizens, politics and bureaucracy”.
- VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29<sup>th</sup>- October 2<sup>nd</sup>, 2015. Co-chair of group “Ibero-American smart cities governance: Opportunities and challenges”.
- Dual EGOV and ePart 2015 Conference (IFIP 2015). Thessaloniki (Greece), August 31<sup>st</sup>-September 2<sup>nd</sup>, 2015. Co-chair of the track “Smart governance, smart government and smart cities”.
- Public Management Research Association Conference 2015. Minneapolis (Minnesota, United States). June 11<sup>th</sup>-13<sup>nd</sup>, 2015. Chair of the panel “Digital engagement”.
- International Research Society for Public Management Conference 2015. Birmingham (United Kingdom), March 30<sup>th</sup>-April 1<sup>st</sup>, 2015. Co-chair of panel “Contemporary leadership issues: Managing people, change and innovation”.
- Hawaii International Conference on System Science 2015 (HICSS-48). Kauau, HI (United States), January 5<sup>th</sup>-8<sup>th</sup>, 2015. Co-chair of the e-government mini tracks “E-justice and e-law” and “Smart cities and smart city government”. Leader of the e-government symposium “Innovating together: Co-creation and co-production of public services”.
- V International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 30<sup>th</sup>- October 1<sup>st</sup>, 2014. Co-chair of group “Smart cities: Open innovation in the city”.
- XIX CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Quito (Ecuador), November 12<sup>th</sup>-14<sup>th</sup>, 2014. Academic coordinator of the theme on open government.



- International Research Society for Public Management Conference 2014. Ottawa (Canada), April 9<sup>th</sup>-11<sup>th</sup>, 2014. Co-chair of panel “New directions in public leadership, innovation and change research”.
- XVIII CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Montevideo (Uruguay), October 29<sup>th</sup>-November 1<sup>st</sup>, 2013. Chair and coordinator of the panel “Open government in Latin America: Promises and achievements”.
- Public Management Research Association Conference 2013. Madison (Wisconsin, United States). June 20<sup>th</sup>-22<sup>nd</sup>, 2013. Chair of the panel “Social media, crowdsourcing, participation and information technology”.
- 2012 Smart Cities World Congress. Barcelona (Spain), November 13<sup>th</sup>-15<sup>th</sup>, 2012. Chair of the session “Smart & open government”.
- XVII CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Cartagena de Indias (Colombia), October 30<sup>th</sup>-November 2<sup>nd</sup>, 2012. Chair and coordinator of the panel “Managing e-government interoperability in Latin American public administrations”.
- XV Meeting of Spanish Latin American researchers. Madrid (Spain), November 29<sup>th</sup>-December 1<sup>st</sup>, 2012. Co-chair of the panel “Internet, public administration and public management in Latin America: Convergences and divergences in the digital network era”.
- 12th European Conference on e-Government. Barcelona (Spain), June 14<sup>th</sup>-15<sup>th</sup>, 2011. Chair of the PhD colloquium.
- 11th European Conference on e-Government. Ljubljana (Slovenia), June 16<sup>th</sup>-17<sup>th</sup>, 2011. Co-chair of the track “E-government interoperability”.
- XV CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9<sup>th</sup>-12<sup>th</sup>, 2010. Chair and coordinator of the panel “The role of the CIO in the transition to the paradigm of open government in Latin America”.
- XV CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9<sup>th</sup>-12<sup>th</sup>, 2010. Chair and coordinator of panel “The improvement of electronic services: Transversality and interoperability in public administrations”.
- IV Online Congress of the Observatory for Cybersociety “Analogical crisis, digital future”, November 2009. Co-chair of the working group “Challenges and opportunities for electronic government in Latin America: The role of institutions”.

- 9<sup>th</sup> European Conference on E-Government. London (United Kingdom), June 29<sup>th</sup>-30<sup>th</sup>, 2009. Co-chair of the track “e-Justice”.
- 8<sup>th</sup> European Conference on e-Government. Lausanne (Switzerland), July 10<sup>th</sup>-11<sup>th</sup>, 2008. Chair of the track “Regional case studies”.
- The 2008 International Conference on Information Resources Management (Conf-IRM). Niagara Falls (Canada), May, 18<sup>th</sup>-20<sup>th</sup>, 2008. Co-chair of the session “E-business and e-government”.
- Development Cooperation 2.0. I International Conference on Information and Communication Technologies for Development Cooperation. Gijón (Spain), January 30<sup>th</sup>-31<sup>st</sup>, 2008. Coordinator and chair of the working group “ICT and governability (e-governability)”.
- The 18<sup>th</sup> IRMA (Information Resources Management Association) International Conference. Vancouver (Canada), May 19<sup>th</sup>-23<sup>rd</sup>, 2007. Co-chair of the track “Universities and online education”.
- III Online Congress of the Observatory for Cybersociety “Open Knowledge. Free society”. November 2006. Co-chair of the working group “ICTs and development cooperation: After the World Summit on the Information Society”.
- The II International Conference on E-Government. Pittsburgh (United States), October 12<sup>th</sup>-13<sup>th</sup>, 2006. Chair and coordinator of the mini-track “Evaluating e-government”.
- The I International Conference on E-Government. Ottawa (Canada), October 27<sup>th</sup>-28<sup>th</sup>, 2005. Chair and coordinator of the mini-track “Evaluating e-government”.
- AoM (Academy of Management) 2004 Conference “Creating Actionable Knowledge”. New Orleans (United States), August 6<sup>th</sup>-11<sup>th</sup>, 2004. Chair of session “Managing people and relationships in the public and nonprofit sectors” (AoM Public and Nonprofit Division).
- International Conference on Democracy, Governance and Welfare in Global Societies, organized by the International Institute on Governance of Catalonia. Barcelona (Spain), November 27<sup>th</sup>-29<sup>th</sup>, 2003. Chair of session “Governance and participation”.
- The Regional Pan-European Ministerial Conference in preparation of the World Summit on the Information Society. Bucharest (Romania), November 7<sup>th</sup>-9<sup>th</sup>, 2002. Moderator of thematic debate “Quality of life in the Information Society”.
- VI CLAD Conference (Latin America Center for Development Management) about State and Public Administration Reform. Buenos Aires (Argentina), November 5<sup>th</sup>-9<sup>th</sup>, 2001. Chair and coordinator of the panel “Integral public policies of transition to the information and knowledge society”.

### ***Paper discussion***

- APSA (American Political Science Association) 2002 Annual Meeting. Boston, MA (United States), August 29<sup>th</sup>- September 1<sup>st</sup>, 2002. Paper discussant of session “Doing things a little differently: Volunteers, non-profits and coproduction” (APSA Public Administration Section).
- AoM (Academy of Management) 2001 Conference “How Governments Matter”. Washington D.C. (United States), August 3<sup>rd</sup>-8<sup>th</sup>, 2001. Paper discussant of session “Organizational networks and collaboration” (AoM Public and Nonprofit Division).

### **ACADEMIC ADVISING/SUPERVISION**

#### ***PhD dissertation committees***

- Chair of the PhD dissertation committee of Qianli Yuan: “Title TBD”. University at Albany – SUNY. Albany, NY (United States). Defense date: TBD.
- Chair of the PhD dissertation committee of Jennifer Arroyo: “Comparative analysis of open government policies and strategies in Costa Rica, Uruguay, Chile and Colombia”. Central American Institute of Public Administration. San José (Costa Rica). Defense date: TBD.
- Member of the PhD dissertation committee of Felipe Cronemberger: “Information sharing, integration and collaboration and data analytics capability: Policy informatics lessons from smart cities’ initiatives in local governments”. University at Albany – SUNY. Albany, NY (United States). Defense date: TBD.
- Member of the PhD dissertation committee of Mahdi Najafabad: “Modeling open data ecosystems”. University at Albany – SUNY. Albany, NY (United States). Defense date: TBD.
- Member of the PhD dissertation committee of Ivana Merlo: “Title to be determined”. Complutense University of Madrid. Madrid (Spain). Defense date: TBD.
- Chair of the PhD dissertation committee of Marcelo Bieito: “Strategic planning in local e-governments. Where are we, where are we heading and how do we reach local e-government in Uruguay?”. Open University of Catalonia. Barcelona (Spain). Defense date: February 2<sup>nd</sup>, 2016.
- Member of the PhD dissertation committee of Melody Barlage: “Essays on the relations between European police forces and their stakeholders”. Tilburg University. Tilburg (The Netherlands). Defense date: September 29<sup>th</sup>, 2014.

- Member of the PhD dissertation committee of Jairo Augusto Ortegón Bolívar: “The impact of ICT on the Bogota public sector operativity in relation with the citizen involved in the field of education”. Open University of Catalonia. Barcelona (Spain). Defense date: November 11<sup>th</sup>, 2013.
- Chair of the PhD dissertation committee of Ana Laura Rivoir: “The new information and communication policies. The transition from a technology to a complex perspective. The Uruguayan case (2000-2008)”. Open University of Catalonia. Barcelona (Spain). Defense date: April 8<sup>th</sup>, 2013.
- Member of the PhD dissertation committee of Xavier Fernández Marín: “Technology and public policy: An evaluation of Internet and e-government policies in Spain”. Pompeu Fabra University. Barcelona (Spain). Defense date: October 10<sup>th</sup>, 2008.
- Member of the PhD dissertation committee of Yanina Welp: “Towards the end of the bureaucratic public administration? The effects of ICT on organizational change: The cases of Catalonia, Scotland, Emilia-Romagna and Quebec”. Pompeu Fabra University. Barcelona (Spain). Defense date: October 31<sup>st</sup>, 2007.
- Chair of the PhD dissertation committee of Diego Cardona: “ICTs in the public administration-citizen relationship. The electronic income tax return. A comparative evaluation of the Colombian and Peruvian cases”. ESADE Business & Law School. Barcelona (Spain). Defense date: February 23<sup>rd</sup>, 2005.

### ***Master theses***

- José Vicente Monfort: “Human development and e-government initiatives in the Autonomous Government of Valencia”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2015-February 2016.
- Enric Mazorra, Montserrat Oriol & Isabel García: “The relational public administrations: Building a metropolitan O10”. Executive Master in Public Administration of ESADE. July 2015-December 2015.
- Gabriel Berganza, Marta Mercader & Isabel Vidal: “Present and future of county councils”. Executive Master in Public Administration of ESADE. April 2015-October 2015.
- Sònia Armayones, Marta Martí & Cruz Pérez: “To see, to listen, and to speak. Being transparent – Analysis of specific cases”. Executive Master in Public Administration of ESADE. April 2015-October 2015.
- Laura Arlegui & Ariadna Puiggené: “Hiring University professors: The experience of the Serra Húnter plan”. Executive Master in Public Administration of ESADE. April 2015-October 2015.

- Jessica Vázquez: “Quantitative study, using a Likert scale, of the holistic interoperability model of the local public administrations of the county of the Barcelonès”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2013-February 2014.
- Gabriel Capilla, Cristina García & Marta Pedrerol: “ICT in the health sector. How to determine how good a local initiative is?”. Executive Master in Public Administration of ESADE. March 2013-October 2013.
- Rosalía García Seijo: “Intermediate evaluation of electronic access at USC: A model proposal”. Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2013.
- Carmen Mena Cortés: “Factors that condition the implementation process of the interoperability initiative of Catalan knowledge certificates in Catalonia”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2012-June 2013.
- David García Ramírez: “Ex ante evaluation of the future electronic mailbag of the Autonomous Government of Catalonia”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2012-February 2013.
- Francesc Jurado García: “Analysis and evaluation of the Twitter account @012”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2012-February 2013.
- Ricard Jorbà & Mercè Albiol: “The Bages consortium for waste management”. Executive Master in Public Administration of ESADE. March 2012-November 2012.
- Guillermo Barrachina Jornet: “Internal adoption of technology by local governments: Organization impact of ICT”. Official Master on Information and Knowledge Society. Open University of Catalonia. February 2012-February 2013.
- Alba Arza Félez: “Proposal of the new topic “Electronic Administration” to be considered for inclusion in the Barcelona Regional Council Good Practices Database”. Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2012.
- David Gil del Rosal: “Interoperability critical success factors. The case of the Spanish Tax Agency”. Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2012.
- Antoni Agramunt Bertolotti: “Interoperability services at the local level – SeuAjuntament – Terrassa City Council”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2011-June 2012.

- Ander Ibarrondo Rodríguez “Interoperability in the Basque Administration: Using a citizen empowerment strategy to implement interoperability”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2011-June 2012.
- Alberto Gallego Casilda: “Evaluation of the electronic headquarters of the Castilla-La Mancha Government”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2011-June 2012.
- Marta Villalta & Enrique Pereira: “QualiaSiteges. Mediterranean creative space”. Executive Master in Public Administration of ESADE. March 2011-November 2011.
- Carmen Mercedes López Soler: “The transformation of citizen participation in the Internet era. The case of the Cartagena City Council”. Official Master on Information and Knowledge Society. Open University of Catalonia. February 2011-February 2012.
- Pedro López Hernández: “Information systems interoperability. The use of XBRL in the exchange of public sector financial data”. Official Master on Information and Knowledge Society. Open University of Catalonia. February 2011-February 2012.
- Javier Esteban Escaño: “Beyond implementation. Measuring and evaluating e-government initiatives”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2010-June 2011.
- Carl Sherson Clermont: “E-government policy to improve identification and documentation services in Haiti”. Executive Master in E-Governance of the École Polytechnique Fédérale de Lausanne. July 2010-January 2012.
- Edwin Drack, Jordi Cortina Carreras, Ramon Moliner Serra & Sergi Fernández Porta: “Organizational improvement of the information systems unit of the Commissioner for Universities and Research of the Autonomous Government of Catalonia”. Executive Master in Public Administration of ESADE. March 2010-October 2010.
- Francisco Carmona Matías: “Strategic plan of information and communication technologies in UOC City Council”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2009-February 2010.
- Ivana Centanaro: “ICT and justice in the Buenos Aires City”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2009-February 2010.
- Miguel Ángel Morales Roldán: “Evaluating e-government initiatives in the Cerdanyola del Vallès City Council”. Official Master on Information and Knowledge Society. Open University of Catalonia. September 2008-June 2009.

- Amparo Gamero Esteban: "Implementation evaluation of the public services modernization strategy of the Autonomous Government of Andalusia". Official Master on Information and Knowledge Society. Open University of Catalonia. September 2008-June 2009.
- Antonio Peñafiel Escudero: "ICT impact on access to education of the less favored socioeconomic sectors in Chile". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- Wilfredo Villamil Sánchez: "The MUISCA model in Colombia - 2007". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- Juan Carlos Gil Varela: "Studying resistance to change in La Rioja Youth Institute as a consequence of the implementation of the electronic administration project Red de Información Juvenil de La Rioja". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- Jordi Bascuñana Alfaro: "ICTs internal adoption regarding the electronic signature project of Sant Feliu del Llobregat City Council". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- Tomás Lezcano: "Policies for sustainable development in the information society in the European Union. Use of computers, toxic materials management and energy consumption". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- David García Ibáñez: "State and information: China, Cuba and their relationships with the information society". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2008.
- Jairo Augusto Ortégón Bolívar: "The impact of information and communication technologies on the Bogota City Council and on the education sector". Official Master on Information and Knowledge Society. Open University of Catalonia. February-June 2007.
- Daniel Blanquer Marset "New relationships between the Spanish parliaments and the citizens in the information society". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. September 2005-June 2006.
- Marcelo Bieito: "Analysis of the electronic administration and services of the Uruguayan municipalities". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. September 2005-June 2006.

- Katiuzka Flores Guerrero: "E-government as an opportunity to transform the relationship between the citizens and the local government of Zapotlán el Grande (Jalisco)". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. September 2005-June 2006.
- José Luis González García: "The use and potential of the Internet in the city marketing field" by José Luis González García. Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-June 2005.
- Marit E. Maij: "The use of information and communication technologies in the contact with political supporters in the European Parliament. The case of the Dutch members of the European Parliament". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2003.
- Antonio Alberto Teixeira: "The use of the new information and communication technologies (ICTs) and its implications for the parliamentary activity and for citizen participation. The case of the Brazilian legislative power". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2003.
- Néstor Vega Jiménez: "Digital divide: A reality of a formality. Evaluating youth use in Quito (Ecuador)". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.
- Emilia Sáiz Carrancedo: "New technologies: A new democracy? Barendrecht, a modern city getting closer to the new citizen". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.
- Àlex Ruiz Posino: "Local territory strategies for the information society promotion: A comparative analysis of five Catalan cities plans". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.
- Manuel Jacobo Cartea: "Design and evaluation of the project «Wastes collection democratic governability routines in Ciudad de Valencia, Venezuela»". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.
- José Antonio Pagés: "E-readiness assessment in the Ciudad de Tarija City Council, Bolivia". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.
- Fran Equiza: "Analysis of the impact of the e-government policies developed by «Generalitat de Catalunya» in the political dimension of human development". Ph. D. Program in Information and Knowledge Society. Open University of Catalonia. February-September 2002.



## **SERVICE TO THE PROFESSION**

### ***Associate editor***

- International Journal of Civic Engagement and Social Change (IJCESC). From June 2013 to May 2016.
- International Journal of Information Communication Technologies and Human Development (IJICTHD). From January 2009 to May 2016. Also, editor-in-chief from January 2007 to December 2008.
- International Journal of E-Government Research (IJEGR). From November 2006 to present.

### ***Editorial boards***

- Information Polity. From February 2016 to present.
- Government Information Quarterly (GIQ). From June 2015 to present.
- Journal for E-Democracy and Open Government (JeDEM). From April 2014 to present.
- International Journal of Public Administration in the Digital Age (IJPADA). From September 2012 to present.
- Electronic Journal of E-Government (EJEG). From March 2012 to present.
- Book *E-government success factors and measures: Concepts, theories, experiences and practical recommendations* (IGI Global, 2013).
- Book *E-government success around the world: Cases, empirical studies, and practical recommendations* (IGI Global, 2013).
- Social Science Computer Review. From July 2011 to present. Also, member of the Editorial Board of the same journal (as the Book Review Editor) from June 2006 to June 2009.
- Book *Strategic enterprise resource planning models for e-government: Applications & methodologies* (IGI Global, 2011).
- Book *Information communication technologies and the virtual public sphere: Impacts of network structures on civil society*. Advanced in Knowledge Communities and Social Networks Series (IGI Global, 2011).
- Book *Human rights and information communication technologies: Trends and consequences of use* (IGI Global, 2010).

- Journal of Information Technology and Politics (JITP). From May 2005 to present.

### ***Guest editor***

- Symposium on transparency and open government. Public Performance & Management Review. In preparation.
- Special number on information and technology in open justice. Social Science Computer Review. In preparation.
- Special number on open government. Social Science Computer Review, volume 33, issue 5, October 2015).
- Special issue on transparency and open data. Journal of Theoretical and Applied Electronic Commerce Research, volume 9, issue 3, September 2014)
- Special number on e-government interoperability. Social Science Computer Review, volume 30, issue 1, February 2012.
- Special number on “E-government in development countries”. International Journal of Electronic Government Research, volume 4, number 2, April-June 2008.

### ***Conferences’ committees***

- Technical Program Committee of the 1<sup>st</sup> IEEE International Smart Cities Conference. Guadalajara (Mexico), October 25<sup>th</sup>-28<sup>th</sup>, 2015.
- Program Committee of International IFIP Electronic Government (EGOV). Guimarães (Portugal), September 5<sup>th</sup>-8<sup>th</sup>, 2016; Dublin (Ireland), September 1<sup>st</sup>-3<sup>rd</sup>, 2014.
- Program Committee of the IFIP Conference on e-Business, e-Services, and e-Society (I3E). Wales (United Kingdom), September 13<sup>th</sup>-15<sup>th</sup>; Delft (The Netherlands), October 13<sup>th</sup>-15<sup>th</sup>.
- Program chair of the 12<sup>th</sup> European Conference on E-Government. Barcelona (Spain), June 14<sup>th</sup>-15<sup>th</sup>, 2012.
- Organizing Committee of the 1st International Conference Place Branding Online. Pompeu Fabra University. Barcelona (Spain), October 6<sup>th</sup>-7<sup>th</sup>, 2011.
- Program Committee of several International Conferences on Theory and Practice of Electronic Governance (ICEGOV). Tallinn (Estonia), September 26<sup>th</sup>-28<sup>th</sup>, 2011; Albany, NY (United States), October 22<sup>nd</sup>-25<sup>th</sup>, 2012; Guimaraes (Portugal), October 27<sup>th</sup>-30<sup>th</sup>, 2014; Montevideo (Uruguay), March 1<sup>st</sup>-3<sup>rd</sup>, 2015; New Delhi (India), March 7<sup>th</sup>-9<sup>th</sup>, 2017.

- Program Committee of the Annual International Conferences on Digital Government Research (dg.o). Shanghai (China), June 8<sup>th</sup>-10<sup>th</sup>, 2016; College Park (Maryland, United States), June 12<sup>th</sup>-15<sup>th</sup>, 2011 and June 4<sup>th</sup>-7<sup>th</sup>, 2012; Quebec City (Quebec, Canada), June 17<sup>th</sup>-20<sup>th</sup>, 2013; Aguascalientes (Mexico), June 18<sup>th</sup>-21<sup>st</sup>, 2014; Phoenix (Arizona, United States), May 27<sup>th</sup>-30<sup>th</sup>, 2015; Shanghai (China), June 8<sup>th</sup>-10<sup>th</sup>; New York City (United States), June 7<sup>th</sup>-9<sup>th</sup>, 2017.
- Support Committee of the IV Online Congress for the Observatory of the CiberSociety. November 2009.
- Academic Committee of several European Conferences on E-Government. London (United Kingdom), June 29<sup>th</sup>-30<sup>th</sup>, 2009; Limerick (Ireland), June 17<sup>th</sup>-19<sup>th</sup>, 2010; Ljubljana (Slovenia), June 16<sup>th</sup>-17<sup>th</sup>, 2011; Barcelona (Spain), June 14<sup>th</sup>-15<sup>th</sup>, 2012; Como (Italy), June 13<sup>th</sup>-14<sup>th</sup>; Brasov (Romania), June 12<sup>th</sup> -13<sup>th</sup>, 2014; Portsmouth (United Kingdom), June 18<sup>th</sup>-19<sup>th</sup>, 2015; Ljubljana (Slovenia), June 16<sup>th</sup>-17<sup>th</sup>, 2016.
- Executive Committee of the 9<sup>th</sup> Academic Conference on E-Government. London (United Kingdom), June 29<sup>th</sup>-30<sup>th</sup>.
- Scientific Committee of the III Online Congress for the Observatory of the CiberSociety. November 2006.
- Academic Committee of several International Conferences on E-Government. Ottawa (Canada), October 27<sup>th</sup> and 28<sup>th</sup>, 2005; Pittsburgh, PA (United States), October 12<sup>th</sup> and 13<sup>th</sup>, 2006; Montreal (Canada), September 27<sup>th</sup> and 28<sup>th</sup>, 2007; Melbourne (Australia), August 23<sup>rd</sup>-24<sup>th</sup>, 2008; Boston (United States), October 19<sup>th</sup>-20<sup>th</sup>, 2009; Cape Town (South Africa), September 30<sup>th</sup>-October 1<sup>st</sup>, 2010.
- Academy of Management Public and Nonprofit Division American Political Science Association Liaison. August 2001-January 2006.

### ***Academic advisory boards***

- Member of the EU Erasmus + Knowledge Alliance project “International Security Management (ISM): Developing Executive Master Education”. Rotterdam School of Management - Erasmus University. Rotterdam (The Netherlands). From January 2017 to present.

### ***Reviewing activities***

European Conference on Information Systems, International Conference on Theory and Practice of Electronic Governance (ICEGOV), Annual International Conference on Digital Government Research, Hawaiian International Conferences on System Sciences (HICSS)’s annual conferences, Information Resources Management Association (IRMA), European Conference on

E-Government (ECEG), Management Public and Nonprofit Division of the Academy of Management (AoM), Gestión y Política Pública, Revista del CLAD Reforma y Democracia, Government Information Quarterly, Public Management Review.

## **PROFESSIONAL EXPERIENCE**

### ***Jobs held***

- Independent consultant. Barcelona (Spain). From September 2007 to present. Research, consulting and training on the information and knowledge society (ICT adoption by the public sector, public innovation, open government, smart cities).
- Senior analyst. International Institute of Governance of Catalonia. Barcelona (Spain). October 2000-May 2007. Public research center on governance, governability and human development created as a public consortium by the Autonomous Government of Catalonia (Generalitat de Catalunya), ESADE Business & Law School, the Open University of Catalonia (Universitat Oberta de Catalunya) and the United Nations University.

### ***Professional advisory boards***

- Member of the Comité de Mujeres Líderes de las Américas (Committee of Women Leaders of the Americas). Madrid (Spain). From November 2016 to present.
- Forum DNA: The future of the Catalan digital administration. Barcelona (Spain). From May 2016 to present.
- Working Group BCN'42: The Barcelona model. Revision and proposals for a new city model. Barcelona (Spain). From November 2015 to present.
- Working Group on Citizen Services of the Ministry of Justice. Madrid (Spain). September 2015-March 2016.
- Advisory Board of the Smart Cities Council. Washington, D. C. (United States). From November 2013 to present.
- Advisory Board of Novagob, the social network of public administrations. Madrid (Spain). From June 2013 to present.
- Technical Committee of the World Smart Cities Awards (Smart City Expo World Congress). Barcelona (Spain), 2013, 2014, and 2015.
- Evaluation Committee of the Smart City Expo World Congress. Barcelona (Spain), 2013, 2014, and 2015.

- Head of the judges' panel of the first edition of the WeGo Awards (World E-Governments Organization of Cities and Local Governments – WeGo). August- November 2012.

***Participation in professional conferences/workshops as guest speaker***

- Gascó, M. (2015). "Advantages and challenges of smart cities". Conference Smart Cities: Innovating in City Management. ESADE China-Europe Club. Barcelona (Spain), April 15<sup>th</sup>.
- Gascó, M. (2015). "Services integration for an open government". CONACYT 7<sup>th</sup> National Workshop on Innovation and Competitiveness "Smart Cities". Monterrey (Mexico). November 25<sup>th</sup>.
- Gascó, M. (2015). "Open government: Definition, experiences and lessons learned". Rethinking the City Council: Internal conference on open government. Vilanova i la Geltrú (Spain), October 23<sup>rd</sup>.
- Gascó (2015): "Open data: Towards co-production and collaboration". Granollers Public-Private Collaboration Forum. Granollers (Spain), April 29<sup>th</sup>.
- Gascó, M. (2015). "Transparency and social media: The case of Catalonia". 1<sup>st</sup> International EPSA Knowledge-Transfer Conference on "New models and practices of ICT innovation and management in the public sector". Barcelona (Spain), March 23<sup>rd</sup>-24<sup>th</sup>, 2015.
- Gascó, M. (2014). "Access to public information and open government: Best practices". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December, 2<sup>nd</sup>.
- Gascó, M. (2014). "Open data in the framework of Law 1712/2014". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December, 2<sup>nd</sup>.
- Gascó, M. (2014). "New ways of participation: Challenges and opportunities". II Terrassa Open Government Conference. Terrassa (Spain), October 16<sup>th</sup>.
- Gascó, M. (2014). "Looking at open government in Latin America: where we are and where we head to". TecNap 2014: Public value and open. Villa La Angostura, province of Neuquén (Argentina), May 20<sup>th</sup>.
- Gascó, M. (2013). "What's coming next?". Workshop on smart cities. Smart Cities Council and ESADE's Institute on Public Governance and Management. Barcelona (Spain), November 18<sup>th</sup>.

- Gascó, M. (2013). "European good practices on open government: Analysis and learned lessons". II International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), November 7<sup>th</sup>.
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