UALBANY RESIDENCE HALL CLOSURE FAQ
FOR DEGREE SEEKING INTERNATIONAL STUDENTS

The health and safety of students is the University at Albany’s greatest concern. Given the rapidly evolving coronavirus (COVID-19) situation, the University has decided to close the residence halls beginning April 5th. However, as an international student, you are welcome to remain in campus housing if necessary.

The following FAQ is designed to assist you, our UAlbany international students, in better understanding the implications of the March 18th University message subject titled “UAlbany Resident Students to Checkout; Complete Virtual Checkout Online by March 22nd” (here on out referred to as “March 18th University message”).

May I Remain in the Residence Halls After They Close on April 5th?
Yes, for international students there is an exception to allow you to remain living on campus. Residential Life has provided you email instructions on how to complete an exemption for housing, which will allow you to remain on campus. If you choose to remain living on campus, you must agree to the conditions. Please review and consider carefully the conditions outlined in the March 18th University message before making a decision.

If your wish to remain in campus housing, you must follow these steps within the housing application:
1) Complete the online virtual checkout form (click here)
2) complete the extenuating circumstances section. The form will prompt you to include a check-out date and time; please submit one (this will not affect your ability to stay, but it is a required feature on the form)
3) The Department of Residential Life plans to consolidate our residents into one campus location after April 6, 2020. They will contact you during the week of April 6 regarding reassignment to another campus location, if deemed necessary.

What About My Temporary Remote Learning Courses While Living in the Residence Halls?
Beginning on March 23, 2020, all University at Albany courses will be delivered remotely. Please contact your academic department and instructors for further instructions about how each of your courses will continue to be delivered.

As a degree seeking international student, you must continue to maintain full-time registration and participate in your classes (12 credits for undergraduate students and 9 credits for graduate students). Students who make normal progress in a full course of study will continue to maintain their F-1 or J-1 status.

Should there be a reason you must drop below full-time enrollment as defined above, please review the acceptable reduced course load authorization reasons on the RCL request form https://www.albany.edu/isss/89007.php and contact ISSS@albany.edu for additional guidance. For more information, regarding immigration and travel related issues, please contact a ISSS advisor.

May I Return to My Home Country and Complete My UAlbany Temporary Remote Learning Courses?
Yes, you many leave UAlbany and complete your courses remotely. As a degree seeking international student, you must continue to maintain full-time registration and participate and participate in your classes (12
credits for undergraduate students and 9 credits for graduate students). Students who make normal progress in a full course of study will continue to maintain their F-1 or J-1 status. For more information, regarding immigration and travel related issues, please contact an issss advisor at isss@albany.edu.

If you live in a residence hall and choose to leave you may be eligible for a partial housing refund or credit towards your next semester’s housing. To be eligible for a refund credit, effective March 22, 2020, you must have 1) paid your bill in full (students with partially paid bills will have their room and board charges reduced in line with the appropriate timing calculation) and 2) you have removed all your belongings from your residence hall or apartment and returned your keys no later than April 5, 2020 at 6pm.

If you plan to depart UAlbany for the remainder of the academic semester, please contact a ISSS advisor for further guidance.

Your health, and the health of the University at Albany community is paramount, and we know that this is time that may lead to great stress and anxiety. You may find the following resources of help:

- This link has health tips on psychological and emotional health: https://www.albany.edu/issss/assets/Psychological_Tips_for_COVID-19_concerns.pdf
- This link identifies resources available to you as a University at Albany student in the areas of psychological/emotional health and financial support: https://www.albany.edu/issss/assets/Psychological_Tips_for_COVID-19_concerns.pdf

Thank you for your patience and understanding. Please remember that you are a valued member of the University at Albany community. The University understands this is a difficult situation and we are here to support you throughout this transition.