Welcome to the Summer 2021 Semester at the University at Albany!

You are receiving this email because you have enrolled in a UAlbany course that will be delivered fully online beginning May 24th. We hope to make your experience as smooth as possible.

In general, students enrolled in a course using UAlbany’s Blackboard can access their course(s) two weeks before the first day of classes. We encourage you to use this time before the semester begins to review the course schedule and syllabus and familiarize yourself with the system. You should resolve technical issues (if any) prior to the start date of the semester on May 24th. For best performance while using UAlbany’s Blackboard Learn please check the Browser Support.

Please note If you decide to withdraw from your online course(s), that tuition liability is calculated based on the date the course is officially dropped. Not logging into your course does not alleviate your financial liability. The tuition refund schedule used to determine your liability can be found here.

Accessing Your Courses

To log into UAlbany’s Blackboard, you will need to establish your NetID and password by completing the Password Set/Reset process. Go to http://www.albany.edu/its with your Albany ID number and Personal Identification Number (PIN) and select the “Set/Reset Password” button. After you complete the process, your Net ID will display on the confirmation screen. (Write down this information as you will use your NetID and password to login!) If you know your NetID and password, login here: http://blackboard.albany.edu.

For questions about using UAlbany’s Blackboard, including log on, PIN, and password issues, please contact the ITS HelpDesk at (518) 442-3700 or submit a Help Request.

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Students are encouraged to take advantage of the Blackboard Student Orientation Resources course which can be accessed from your class list on your “Academics - Home” tab in Bb. You can select Learning Online from the menu on the left to find tips and tricks to taking fully online courses in the UAlbany Online Courses module. Students should also take advantage of the On Demand Learning Center.

If you have any questions about your course, please contact your course instructor and/or department directly for assistance.

Wishing you a successful Summer Session!

Johanna Cole
Coordinator of Online Teaching and Learning