Would you rather be a coach or a disciplinarian? During a time when recruiting talent is very difficult and organizations need to find ways to keep employees, supervisors must invest in one of the top reasons employees leave organizations—advancement and development opportunities. One critical way to accomplish this is through the coaching process using the proven method of constructive feedback. When designed properly, your role turns from disciplinarian to coach. This program will present best practices to address performance concerns and develop great employees through meaningful constructive feedback.

Presenter: Debra Antonelli, SPHR, SHRM-SCP, President of Delark HR Solutions, brings over 23 years of strategic and practical human resource management experience. Debra’s HR expertise crosses over a number of core human resource practice areas as well as diverse industries. For over 18 years, Debra has served in a volunteer capacity for local and state-wide leading human resource related associations, as well as local non-profit organizations.

To Register Contact:
Brenda Seckerson, EAP Coordinator
bseckerson@albany.edu
CALL 442-4483 OR ONLINE
http://www.albany.edu/eap/event_sign-up.htm

Tuesday, March 27
9:00 am—11:30 am
Assembly Hall
Campus Center