

Public Health Live – T²B² - Frequently Asked Questions

1. How do I register for a live webcast?

Visit www.phlive.org and click on the title of the webcast for which you wish to register. In the right hand column it will say REGISTER ONLINE. Click that link and fill out the form. Each registration must have its own e-mail address.

2. What equipment or programs will I need to view a live webcast?

You will need:

- Internet access
- The latest version of Windows Media Player.
- Download it here: <http://www.microsoft.com/windows/WindowsMedia/player/>
- Speakers plugged in and turned on.
- The webcast link. (This is sent to you by e-mail after you register.)

3. If I can't watch this program live, when and how can I watch it?

We make all of our webcasts available on demand 2 weeks after the live date.

Please visit www.albany.edu/sph/cphce/phlchron.shtml for a complete list.

4. Can I still watch the webcast in a large conference room?

Yes. If you have a conference room with internet access you can set up a laptop or computer with speakers, a LCD projector and project the webcast onto a screen.

5. How do I receive Continuing Education Credit for participating in this webcast?

- Visit www.phlive.org and click on PHL On Demand.
- Click on the title of the webcast you viewed.
- Click on 'Evaluation, Post-test & Credits' in the Useful Links column on the right hand side.
- Fill out the evaluation and post-test.
- Be sure to check which type of credit you want to receive at the end of the post-test.
- Print your certificate.
- ***If you do not print your certificate after taking the evaluation and post-test you'll need to go through it again to do so. We cannot send certificates via e-mail.***

6. Why do your webcasts start so early? (9:00 a.m. Eastern Time)

Public Health Live – T²B² has been broadcasting at this time for 15 years. We are funded by the New York State Department of Health and this time has been agreed on by the Public Health Live – T²B² Committee as it is most convenient for our local viewers. We gladly offer all of our programs free of charge to other states via on demand viewing if the live time is not convenient for your organization.