**Q: What is a webinar?**
A: Webinar is short for web-based seminar and delivers training through the internet directly to your computer. You are able to view the presentation via your home/office computer and listen to the audio portion of the presentation through a teleconference. Webinars are interactive and allow the participants to ask questions and communicate with the presenter.

**Q: How do I sign up for BEHP webinars?**
A: You sign up for these webinars through www.nylearnsph.com. They are included in the list of courses within the Basic Environmental Health Program (Program Catalog).

**Q: What are the technical requirements for webinars?**
A. You will need a computer with internet access, Adobe flash player (http://get.adobe.com/flashplayer), and speakers. When you are in a training session you should close down all other programs (email, word documents, etc.).

**Q: How do I access the webinar on the day of the training?**
A: Prior to the training you will receive an invitation to the training in your email. It will list directions on how to join the training session. Click on the link, and it will bring you to the webinar. Click “Enter as a Guest” and type in your full name, to enter the class. If you are unable to get into the webinar, please call 518-402-0330. Please log in 10 minute prior to the start of the webinar.

**Q: Can a group participate in webinars?**
A: Webinars are designed so that each person participates via their own computer. However, you may use a conference room and project the webinar for a group. If you have a group participating via one computer, you will need to designate one person to control the computer during the session.

**Q: What if I miss a webinar?**
A: If you are unable to attend a webinar on the day that it is scheduled, please call 518-402-0330. After the webinar, you will be provided with a link to the recoded session. You should view the recorded webinar within 2 weeks of receiving the link.

*If you have questions or concerns, please contact the Center for Public Health Continuing Education at 518-402-0330.*