

CURRICULUM VITAE

Anita Pomerantz

Earned Degrees and Credentials

University of California at Irvine, Social Sciences, Ph.D., 1975
University of California at Los Angeles, Sociology, M.A., 1968
University of California at Los Angeles, Education, Secondary Teaching Credential, 1965
University of California at Los Angeles, Sociology and Anthropology, B.A., 1964

Fellowships and Awards

Garfinkel-Sacks Award for Distinguished Scholarship. American Sociology Association Section on Ethnomethodology and Conversation Analysis, Montreal 2017.
Outstanding Scholarly Publication Award, Language and Social Interaction Division, National Communication Association, 2000
Visiting Research Fellowship, Department of Speech, Temple University, 1985-86
University Fellowship, Department of Communication, University of Utah, 1979-80
Leverhulme European Visiting Fellowship, Department of Sociology, University of York, England, 1976-77
University Graduate Fellowship, University of California at Irvine, 1974

Employment in Higher Educational Institutions

University at Albany, O'Leary Professor, Communication, 2009-2012
University at Albany, Professor, Communication, 2004-2009
University at Albany, Associate Professor, Communication, 1999-2004
Temple University, Associate Professor, Communication Sciences, 1995-99
Temple University, Associate Professor, Rhetoric & Communication, 1989-95
Temple University, Assistant Professor, Rhetoric & Communication, 1986-89
Temple University, Adjunct Assistant Professor, Speech Department, 1984-85
Oxford University, Research Officer, Centre for Socio-Legal Studies, 1981-84
University of California at Los Angeles, Instructor, Sociology, 1977-79, 1980-81
Boston University, Instructor, Sociology, 1975-76

Other Employment

Mardan School of Educational Therapy, Costa Mesa, CA, Coordinator of Tutorial Services, 1974-75
Mardan School of Educational Therapy, Costa Mesa, CA, Educational Therapist, 1969-74
Los Angeles City School District, Los Angeles, Junior/Senior High School Teacher, 1965-67

Publications

Feldman, H.K. and Pomerantz, A. (forthcoming). Critical timing of actions for transferring 911 calls in a wireless call center. *Discourse Studies*.

Sanders, R.E. and Pomerantz, A. (forthcoming). Bounded segments of interaction: The case of redressing the breach of a cultural norm after it is flagged. *Dialogue Studies*, John Benjamins Publishing Co.

Kecskes, I., Sanders, R.E. and Pomerantz, A. (forthcoming). The basic Interactional Competence of Language Learners. *Journal of Pragmatics*.

Pomerantz, A. (2017). Inferring the purpose of a prior query and responding accordingly. In Raymond, G., Lerner, G. H., and Heritage, J.(eds) *Enabling Human Conduct*. John Benjamins Publishing Co., 61-77.

Golden, A.G. & Pomerantz, A., (2015). Interpretative Repertoires that Shape Low-Income African American Women's Reproductive Health Care Seeking: "Don't Want to Know" and "Taking Charge of your Health". *Health Communication*, 30:8, 746-757.

Pomerantz, A. & Sanders, R.E. (2014). The use of categories and their vulnerability in jurors' claims about the defendant's blameworthiness. In Jacknick, C.M., Box, C., and Waring, H. (eds) *Talk in Institutions: A LANSI volume*. Newcastle upon Tyne, UK: Cambridge Scholars Publishing, 8-28.

Pomerantz, A. & Sanders, R.E. (2013). Conflict in the jury room: Averting acrimony and engendering it. *Journal of Language Aggression and Conflict*, 1:2, 141-164.

Pomerantz, A. (2012). Do participants' reports enhance conversation analytic claims? Explanation of one sort or another. *Discourse Studies*, 14(4), 499-505.

Pomerantz, A. & Heritage, J. (2012). Preference. In Sidnell, J. and Stivers, T. (Eds.) *The Handbook of Conversation Analysis*. Hoboken, NJ: Wiley-Blackwell Publishing, 210-228.

Pomerantz, A. (2012). Fragen mit Antwortangebot, soziales Handeln und moralische Ordnung (Candidate Answer Queries, Actions, and the Moral Order). In Ayass, R. and Meyer, C. (Eds.) *Sozialität in Slow Motion: Theoretische und empirische Perspektiven Festschrift für Jorg Bergmann (Sociality in Slow Motion: Theoretical and Empirical Perspectives. Festschrift for Jorg Bergmann)* Wiesbaden, Germany: Springer VS, 333-352.

Pomerantz, A. & Fehr, B.J., (2011). Conversation Analysis: An Approach to the Analysis of Social Interaction. In T.A. van Dijk (Ed). *Discourse Studies: A multidisciplinary introduction* . London: Sage Publications, 165-190.

Gill, V.T., Pomerantz, A., & Denvir, P. (2010). Preemptive resistance: Patients' participation in diagnostic sense-making activities. *Sociology of Health and Illness*, 32(1), 1-20.

Pomerantz, A. (2010). The value of qualitative studies of interpersonal conversations about health topics: A study of family discussions of organ donation as illustration. In E. M. Alvaro and J. T. Siegel (Eds.) *Understanding Organ Donation: Applied Behavioral Science Perspectives*. (pp. 272-291). Malden, MA: Wiley Blackwell Press.

Pomerantz, A. (2010). Book Review: Karen Tracy *Challenges of Ordinary Democracy: A case study of deliberation and dissent. Language and Dialogue* 1:1, 158-165.

Denvir, P. & Pomerantz, A. (2009). A Qualitative Analysis of a Significant Barrier to Organ and Tissue Donation: Receiving Less-Than-Optimal Medical Care. *Health Communication*, 24, 597-607.

Pomerantz, A., Gill, V. T., & Denvir, P. (2007). When patients present serious health conditions as unlikely: Managing potentially conflicting issues and constraints. In A. Hepburn and S. Wiggins (Eds.) *Discursive Research in Practice: New approaches to psychology and interaction*. Cambridge University Press, 127-146.

Pomerantz, A. & Denvir, P., (2007). Enacting the Institutional Role of Chairperson in Upper Management Meetings: The Interactional Realization of Provisional Authority. In F. Cooren (Ed.) *Interacting and Organizing: Analyses of a Management Meeting*. Mahwah, NJ: Lawrence Erlbaum Associates, 31-51.

Pomerantz, A. (2005). "Using participants' video stimulated comments to complement analyses of interactional practices." In H. te Molder & J. Potter (Eds.) *Talk and cognition: Discourse, mind and social interaction* (pp. 93-113). Cambridge: Cambridge University Press.

Pomerantz, A. & Mandelbaum, J. (2004). A Conversation Analytic Approach to Relationships: Their Relevance for Interactional Conduct. In Fitch, K. and Sanders, R.E. (Editors) *Handbook of Language and Social Interaction* (pp.149-171). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.

Pomerantz, A. (2004). Investigative reported absences: 'Neutrally' catching the truants. In Lerner, G. (Ed) *Conversation Analysis: Studies from the First Generation* (pp. 109-129). John Benjamins Publishing House.

Pomerantz, A. & Rintel, E.S. (2004). Practices for Reporting and Responding to Test Results during Medical Consultations: Enacting the Roles of 'Paternalism' and 'Independent Expertise'. *Discourse Studies*, 6(1), 9-26.

Pomerantz, A. & Zemel, A. (2003). Perspectives in Interviewers' Queries. In Wetherell,

M., Houtkoop, H. & Van den Berg, H. (Eds) *Analyzing Race Talk* (215-231). Cambridge: Cambridge University Press.

Pomerantz, A. (2003). Modeling as a Teaching Strategy in Clinical Training: When Does It Work?" In P. Glenn, LeBaron, C., & Mandelbaum, J. (Ed.), *Studies in Language and Social Interaction: In honor of Robert Hopper* (pp. 381-391). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.

Pomerantz, A. (2003). How patients handle their lay diagnoses during medical consultations. In Mey, I., Pizer, G., Su, H., & Szmania (Eds) *Proceedings of the Symposium about Language and Society – Austin (SALSA X)*, (127-138). Texas Linguistic Forum, vol. 45.

Sanders, R. E., Fitch, K. L., & Pomerantz, A. (2000) Core Research Traditions within Language and Social Interaction. *Communication Yearbook*, 24, Sage Publications, Inc.

Pomerantz, A. (1998) Multiple Interpretations of *Context*: How are they useful? *Research on Language and Social Interaction*, 31:1.

Pomerantz, A. & Fehr, B.J. (1997) Conversation Analysis: An Approach to the Study of Social Action as Sense Making Practices. In van Dijk, T. A. (Ed) *Discourse as Social Interaction*. London: Sage Publications, 64-91.

Pomerantz, A., Fehr, B.J., & Ende, J. (1997) When Supervising Physicians See Patients: Strategies Used in Difficult Situations. *Human Communication Research*, 23:4, 589-615.

Pomerantz, A., Ende, J., & Erickson, F. (1995) Precepting in a General Medicine Clinic: How Preceptors Correct. In Morris, G.H. and Chenail, R.J. (Eds) *The Talk of the Clinic*. Hillsdale, New Jersey: Lawrence Erlbaum Associates, 151-169.

Parker, R., Pomerantz, A., & Fehr, B.J. (1995) Satisfaction Work in an Emergency Situation: The case of the Philadelphia 911 calls. *Journal of Consumer Satisfaction/Dissatisfaction & Complaining Behavior*, 8, 164-176.

Ende, J., Pomerantz, A., & Erickson, F. (1995) Preceptors' Strategies for Correcting Residents in an Ambulatory Care Medicine Setting: A Qualitative Analysis. *Academic Medicine*, 70:3, 224-229.

Pomerantz, A. (1995) How Important is Context in Teaching Interviewing. *Journal of General Internal Medicine*, 10:7, 411.

Pomerantz, A. (1993) Introduction to special issue: New Directions in Conversation Analysis. *Text*, 13 (2), 151-155.

Mandelbaum, J. and Pomerantz, A. (1991) What Drives Social Action? In Tracy, K. and

Coupland, N. (Eds) *Multiple Goals in Discourse*. Clevedon: Multilingual Matters, 151-166.

Pomerantz, A. (1990/1991) Mental Concepts in the Analysis of Social Action. *Research on Language and Social Interaction*, 24, 299-310.

Pomerantz, A. (1990). On the validity and generalizability of conversation analytic methods: Conversation Analytic Claims. *Communication Monographs*, 57:3, 231-235.

Pomerantz, A. (1989). Giving evidence as a conversational practice. In D.T. Helm, W. T. Anderson, A. J. Meehan, and A. W. Rawls (Eds.), *The Interactional Order*. New York: Irvington Press, 103-115.

Pomerantz, A. (1989). Epilogue to Special Issue on Sequential Organization of Conversational Activities. *Western Journal of Speech Communication*, 53, 242-246.

Pomerantz, A. (1989). Review of Donald G. Ellis & William A. Donahue (Eds.) *Contemporary issues in language and discourse processes*. In *Language in Society*, 18, 109-112.

Pomerantz, A. (1988/89). Constructing Skepticism: Four devices used to engender the audience's skepticism. *Research on Language and Social Interaction*, 22, 293-314.

Pomerantz, A. (1988). Offering a Candidate Answer: An Information Seeking Strategy. *Communication Monographs*, 55, 360-373.

Pomerantz, A., Mastriano, B., & Halfond, M. M. (1987). Student clinicians' difficulties while conducting the summary diagnostic interview. *Text*, 7-1, 19-36.

Pomerantz, A. (1987). Descriptions in legal settings. In G. Button & J. R. E. Lee (Eds.), *Talk and Social Organization*. Clevedon, England: Multilingual Matters Ltd, 226-243.

Pomerantz, A. (1986). Extreme case formulations: A way of legitimizing claims. *Human Studies*, 9, (2/3), 219-229.

Pomerantz, A. (1984) Giving a source or basis: The practice in conversation of telling 'What I know'. *Journal of Pragmatics*, 8, 607-625.

Pomerantz, A. (1984). Agreeing and disagreeing with assessments: Some features of preferred/dispreferred turn shapes. In J. M. Atkinson & J. Heritage (Eds.), *Structures of Social Action*. Cambridge: Cambridge University Press, 57-101.

Pomerantz, A. (1984). Pursuing a response. In J. M. Atkinson & J. Heritage (Eds.), *Structures of Social Action*. Cambridge: Cambridge University Press, 152-163.

Pomerantz, A. & Atkinson, J. M. (1984). Ethnomethodology, conversation analysis and

the study of courtroom interaction. In D. J. Muller, D. E. Blackman & A. J. Chapman (Eds.), *Topics in Psychology and Law*. Chichester: Wiley, 283-297.

Pomerantz, A. (1984). Evidence in court. In *Proceedings of Analisi del Discorso e Retorica Naturale*. Padua, Italy: CLEUP University of Padua Press.

Pomerantz, A. (1983). Speakers' claims as a feature of describing: A study of presenting evidence. In *Journal of the Scuola Superiore di Lingue Moderne di Trieste*, Trieste, Italy.

Pomerantz, A. (1980). Telling my side: "Limited access" as a fishing device. *Sociological Inquiry*, 50, 3-4, 186-198.

Pomerantz, A. (1978). Attributions of responsibility: Blamings. *Sociology*, 12, 115-121.

Pomerantz, A. (1978). Compliment responses: Notes on the co-operation of multiple constraints. In J. Schenkein (Ed.), *Studies in the Organization of Conversational Interaction*. New York: Academic Press, 79-112.

Papers Presented

[Accepted for presentation] Pomerantz, A. & Feldman, H. (July 2017). Inferential work by 911 dispatchers: Soliciting the missing pieces. Belfast, Ireland.

Pomerantz, A. (January 2017). Inferential Work of 911 Dispatchers. UCLA Center for Language, Interaction, and Culture. Los Angeles.

Pomerantz, A. & Mandelbaum, J. (November 2016). Advocating Healthy Eating through Interpersonal Interaction. National Communication Association, Philadelphia.

Feldman, H. & Pomerantz, A. (November 2016). The Problem of Transfers to a Second Dispatcher in a 911 Wireless Call Center. National Communication Association, Philadelphia.

Pomerantz, A. (November 2016). Celebrating Gene Lerner's Career: No shortcuts in understanding the dynamics of interaction. National Communication Association, Philadelphia.

Pomerantz, A. (July 2016). Some Methodological Issues in Conversation Analysis: Starting and Moving Forward. Plenary at International Academy for Conversation Analysis. Groningen, the Netherlands.

Pomerantz, A. (June 2014). Responses that counter background assumptions of requests for information and/or assessments. International Conference on Conversation Analysis in Los Angeles, CA.

Pomerantz, A. (May 2014). The Influence of Bob Craig's Approach to the Discipline on my Scholarly Activities. International Communication Association, Seattle, WA.

Golden, A. G., & Pomerantz, A. (April 2012). Neglected Barriers to Underserved African American Women's Reproductive Healthcare Seeking Practices: Practical Circumstances and Practical Actions in Everyday Life. Presented at the Kentucky Conference on Health Communication.

Golden, A. G., & Pomerantz, A. (November 2011). Intermediate and behavioral health outcomes of community education events: Evidence from interventions to increase reproductive healthcare seeking among small town, low income African American women. Session presentation at the APHA Annual Meeting, Washington, DC.

Pomerantz, A. (October 2011). Using Candidate Answer Queries to in Place of Performing Explicitly Offensive Actions. 1st Meeting of the Language and Social Interaction Working Group (LANSI), Teachers College, Columbia University.

Golden, A. G., Pomerantz, A., & Scott, M. (August 2011). Becoming part of the environment of the underserved: An ecologically informed intervention to increase reproductive healthcare seeking among low income African American women. Session presentation at the National Conference on Health Communication, Marketing, and Media of the CDC, Atlanta, GA.

Golden, A. G., & Pomerantz, A. (April 2011). Communicating in Time: Temporal Dimensions of Community Health Promotion, D.C. Health Communication Conference, Fairfax, VA.

Pomerantz, A. (August 2009). The Flavor of Conversation Analysis in Communication. American Sociological Association Annual Meeting, San Francisco.

Pomerantz, A. (July 2009). Interactional Practices for Increasing Health Literacy. 2nd International Meeting on Conversation Analysis and Clinical Encounters, Plymouth UK.

Pomerantz, A. (July 2009). Patients offer 'unlikely' explanations for their symptoms. Summer Institute of Applied Linguistics, Penn State University.

Pomerantz, A. (October 2007). Features of Competition and Cooperation as Exhibited in Preference Organization. Workshop at the Max Planck Institute for Psycholinguistics in Nijmegen, The Netherlands.

Gill, V. T., Pomerantz, A., & Denvir, P. (July 2007). Presenting evidence against candidate explanations during symptom presentations. International Meeting on Conversation Analysis and Clinical Encounters. Exeter, UK.

Pomerantz, A. (March 2007). Studying interpersonal conversations about health: The case of family discussions of organ and tissue donation. Claremont Symposium on Applied Social Psychology -- "Implementing and Evaluating Health Behavior Interventions." Claremont, CA.

Pomerantz, A. (November 2006). Benefits and risks of using ethnographic reports in conversation analytic research. Presented in session, "Strange Bedfellows? On the Complementarity of the Ethnography of Communication and Ethnomethodology/Conversation Analysis in LSI Research." National Communication Association. San Antonio.

Denvir, P. & Pomerantz, A. (November 2006). Exploring perspectives on organ and tissue donation: Complexities, contingencies, and ambivalences. Presented in session "Understanding Motivations for Organ Donation." National Communication Association. San Antonio.

Pomerantz, A. (October 2006). The relationship between meaning and practice: Structuring reports for particular meanings and their implications. Language and Social Interaction – Northeast. University of Massachusetts, Amherst.

Gill, V.T., Pomerantz, A., & Denvir, P. (May 2006). When patients rule out candidate explanations for their symptoms. International Conference on Conversation Analysis. Helsinki.

Pomerantz, A. (April 2006). A Model of Informed Consent: What Happens in Practice? In session entitled Ecological Perspectives on Health Care Encounters: Relationships between Interpersonal Interaction and its Institutional Contexts. Eastern Communication Association. Philadelphia.

Pomerantz, A. (April 2006). How do misunderstandings happen and what can we do about them? Power of Communication Workshop sponsored by the University Council of Women's Groups and Women's Concerns Committee, Albany.

Pomerantz, A. (November 2005). Discourse during a Post-mortem Meeting: A Conversation Analytic Approach to Explicitly Invoking Membership in an Organizational Unit. National Communication Association, Boston.

Pomerantz, A, Denvir, P., and Gill, V. T. (November 2005). Patients' Seeking Disconfirmation of Serious Medical Conditions, National Communication Association, Boston.

Pomerantz, A. (October 2005). Patients' presenting lay-diagnoses and physicians' responding. Conference on Training the Health Professions: Applying interaction research in health educational settings. University of Southern Denmark, Odense.

Pomerantz, A., (August 2005). Patients' displaying diagnostic reasoning as a solution to interactional dilemmas. International Institute for Ethnomethodology and Conversation Analysis, Waltham, MA.

Gill, V.T., Pomerantz, A. & Denvir, P. (July 2005). How patients rule out explanations for illness in medical interviews. The 14th World Congress of Applied Linguistics (AILA), Madison, WI.

Pomerantz, A. & Mandelbaum, J. (November 2004). Conversation Analytic Approaches to the Uses of Explicit Relationship Categories in Interaction. National Communication Association, Chicago.

Gill, V. T., Pomerantz, A., & Denvir, P. (April 2004). On Patients' Ruling Out Explanations for Illness: A Case-Building Strategy. Pacific Sociological Association, San Francisco.

Denvir, P. & Pomerantz, A. (November 2003). Problematizing the Problematicity of Patient Requests: 'Symptom-Responsive' versus 'Policy-Responsive' Requests for Medical Services. National Communication Association, Miami.

Pomerantz, A, Williams, C., Harrison, T., Barnett, G., Jacobson, T. & Feeley, T. (November 2003). Family Discussion and Notification of Organ and Tissue Donation, National Communication Association, Miami.

Pomerantz, A. & Denvir, P. (July 2003). A Conversation Analytic Approach to Analyzing Actions. International Pragmatics Association, Toronto.

Pomerantz, A. & Denvir, P. (May 2003). Patients' Seeking Disconfirmation/Confirmation of Lay Diagnoses. International Communication Association, San Diego.

Denvir, P. & Pomerantz, A. (May 2003). Patients' Unmitigated Requests during Medical Consultations. International Communication Association, San Diego.

Pomerantz, A. & Rintel, E. S. (November 2002). Displaying deference while seeking information: Analysis of patients' information seeking strategies. Top Four Papers in LSI Session, National Communication Association, New Orleans.

Pomerantz, A. (March 2002). Directions in Future Conversation Analytic Research. Presenter in a Round Table on Directions in future sociolinguistic research. First Workshop on Spanish Sociolinguistics, Albany.

Pomerantz, A. & Mandelbaum, J. (November 2001). A Conversation Analytic Approach to Studying Relationships. The Handbook of Language and Social Interaction Preview II: Language and Texts. National Communication Association, Atlanta.

Pomerantz, A. (May 2001). Negotiating Participation and Enacting Identities in a High Level Management Meeting of a Corporation in Transition. International Communication Association, Washington D.C.

Pomerantz, A. (November 2000). Investigating misunderstandings within families. National Communication Association Annual Meeting, Seattle.

Pomerantz, A. (August 2000). The Consequences of Methodological Choices in Studying Misunderstandings. American Sociological Association 95th Annual Meeting, Washington D.C.

Pomerantz, A. (November 1997). How Supervisors Teach Residents in Front of Patients. National Communication Association, Chicago.

Pomerantz, A. (November 1997). Robert E. Sanders: Spotlight on Scholarship. National Communication Association, Chicago.

Pomerantz, A. (May 1997). Implications of Speakers' *Selecting* and *Orienting*. International Communication Association, Montreal.

Pomerantz, A. (May 1997). The Process of Doing Discourse Analysis: A Conversation Analytic Perspective. 6th International Conference on Language and Social Psychology, Ottawa.

Pomerantz, A. (March 1997). Discursive Practices for Casting Categories of People in Moral Terms. Workshop on Discourse Analytic Methods, Vrije Universiteit, Amsterdam.

Pomerantz, A. (October 1996). When a Supervising Physician Sees the Intern's Patient: It's a Risky Business. Georgetown Linguistics Society 1996 Conference, Georgetown.

Pomerantz, A. (May 1996). Emanuel Schegloff's Contributions to Conversation Analysis. Speech Communication Association, Chicago.

Pomerantz, A. (November 1995). Using Stimulated Recall in a Collaborative Study of Medical Precepting. Speech Communication Association, San Antonio.

Pomerantz, A. (April 1995). Clinical Training in Internal Medicine: A Conversation Analytic and Ethnographic Study. Guest lecture at the Center for Literary and Cultural Studies at Harvard University.

Pomerantz, A. (March 1995). Training and Supervision of Professionals in Medical Settings. Second Symposium on Talk in Organizations, Free University of Amsterdam.

Pomerantz, A. (February 1995). Information Seeking in Everyday Interaction. Guest speaker at the School of Communication, Information, and Library Studies, Rutgers University.

Pomerantz, A. (November 1994). An Indisciplinary Look at Conversation Analysis: A View from Speech Communication. Speech Communication Association, New Orleans.

Pomerantz, A. (December 1993). Implications of Mitigated Corrections in Physician Training. Seminar sponsored by Program for Assessing and Revitalizing the Social Sciences at the University of Pennsylvania, Philadelphia.

Pomerantz, A. (November 1993). Correcting and Directing in a Medical Setting. Speech Communication Association, Miami Beach.

Pomerantz, A. (August 1992). Training Medical Students in Outpatient Clinics. Ethnography of Communication Conference, Portland.

Pomerantz, A. (May 1992). Clinical Training of Interns. Law & Society Association Annual Meeting, Philadelphia.

Pomerantz, A. (November 1991). Some Communicative Practices in Medical Training. Speech Communication Association, Atlanta.

Pomerantz, A. (July 1991). 'Correcting' as part of medical training. International Conference on Current Work in Ethnomethodology and Conversation Analysis, Amsterdam.

Pomerantz, A. (March 1991). The Role of Feedback in Clinical Medical Education. Humanities Grand Rounds Lecture, Medical College of Pennsylvania, Philadelphia.

Pomerantz, A. (November 1990). What are findings in conversation analysis? Speech Communication Association, Chicago.

Pomerantz, A. (July 1990). Using Possibly Inaccurate Records. International Pragmatics Association, Barcelona.

Pomerantz, A. (June 1990). Referencing Poorly Documented Matters. International Communication Association, Dublin.

Pomerantz, A. (February 1990). A current problem for communication research." Conference on Across Research Contexts, University of Albany - SUNY, Rensselaerville, NY.

Pomerantz, A. (November 1988). Confrontation on the evening news: the interactive discourse of Dan Rather and George Bush. Speech Communication Association, New Orleans.

Pomerantz, A. (March 1988). The Bush-Rather Exchange. The Second Annual Temple University Mini-conference on Discourse Analysis, Philadelphia.

Pomerantz, A. (May 1988). Offering a Candidate Answer: An Information Seeking Strategy. International Communication Association, New Orleans.

Pomerantz, A. (February 1988). Conversation Analysis as a Research Strategy. Western Speech Communication Association, San Diego.

Pomerantz, A. (November 1986). Arguing for courses of action. Speech Communication Association, Chicago, Illinois.

Pomerantz, A. (March 1986). The Case Study Approach in the Conversation Analytic Tradition. International Conference on Talk and Social Structure, U.C. Santa Barbara.

Pomerantz, A. (February 1986). The Use of 'Experts' in Court Cases." Western Speech Communication Association.

Pomerantz, A. (November 1985). How to be Convincing. Speech Communication Association, Denver.

Pomerantz, A. (November 1984). Using Conversation Analysis to Analyze Interpersonal Communication Strategies and Patterns. Speech Communication Association.

Pomerantz, A. (July 1984). On Complaining. British Sociological Association Conference on Interaction and Language Use, Plymouth Polytechnic, England.

Pomerantz, A. (June 1983). Methodological Issues in the Micro-Interactional Study of Litigations." Law and Society Association, Denver.

Pomerantz, A. (1983). On Women's Language. Seminar on Women and Language, Oxford University Women's Studies, England.

Pomerantz, A. (August 1982). Providing for Compelling Inferences in Court Hearings. American Sociological Association, San Francisco.

Pomerantz, A. (1982). Conversation Analytic Approach to Courtroom Interaction: Arguing over Evidence. British Psychological Society Conference on Law and Society, Swansea, Wales.

Pomerantz, A. (1982). Negotiating what is Objective. Colloquium co-sponsored by Department of Linguistics and Department of Psychology, Cambridge University.

Pomerantz, A. (1982). Single Case Analysis in the Study of Practical Reasoning. Workshop on Social Organization and Interaction, Oxford, England.

Pomerantz, A. (1981). *How Litigants are Persuasive*. British Sociological Association, Oxford, England.

Pomerantz, A. (1981). *Presenting Evidence in Civil Cases*. International Sociological Association, Oxford, England.

Pomerantz, A. (1980). *Investigative Work*. Communication and Human Interaction Conference, University of South Carolina, Columbia.

Pomerantz, A. (1980). *Investigating Reported Absences: Catching Truants*. International Institute of Ethnomethodology and Conversation Analysis, Konstanz.

Pomerantz, A. (1979). *Notes on Intersubjectivity*" Social Science Research Council and British Sociological Association, International Conference on Practical Reasoning and Discourse Processes, Oxford, England.

Pomerantz, A. (1979). *Meaning more than we say (in so many words)*. Communication and Human Interaction Conference, University of South Carolina, Columbia.

Pomerantz, A. (1978). *A Sequential Analysis of Interpreting Absences*. Western Speech Communication Association, Los Angeles.

Pomerantz, A. (1978). *Hedging and Withholding*. American Anthropological Association, Los Angeles.

Pomerantz, A., "The Methods of Conversation Analysis." American Sociological Association, San Francisco, 1978.

Pomerantz, A. (1978). *Features of Reference Organization*. International Institute of Ethnomethodology and Conversation Analysis, Boston.

Pomerantz, A. (1975). *Why Compliments Get Rejected*. American Anthropological Association, San Francisco.

Other Professional Activities

Workshop co-leader with J. Heritage, Medical Interaction Workshop, Rutgers University. November, 2016.

Affiliate in Rutgers University Conversation Analysis Lab, 2015 – present.

Respondent in Language and Social Interaction session on "Exploring the DNA of Social Interaction: Celebrating the career of Anita Pomerantz on the occasion of her retirement." National Communication Association, Washington D.C., November 2013.

Leader of session on “Paper Development” at the Communicative Constitution of Organizations (CCO) Methods Workshop, EGOS pre-conference, sponsored by the Université du Québec à Montréal, University of Hamburg, Université de Montréal, and University of Zurich, July 2013.

Leader of session on “Data Analysis” at the Communicative Constitution of Organizations (CCO) Methods Workshop, EGOS pre-conference, sponsored by the Université du Québec à Montréal, University of Hamburg, Université de Montréal, and University of Zurich, July 2013.

Discussion leader on, “Why CARM? Other Applied Methods?” at a two-day workshop on “Applying Conversation Analysis” sponsored by the University of New Hampshire and Northeastern University. Boston, March 2013.

Organizer and Leader of five day workshop on Conversation Analysis and Clinical Encounters. Focus on effective feedback and treatment recommendations. Albany, May 2010.

Co-organizer of the regular Conversation Analysis sessions at the American Sociological Association Annual Meeting, San Francisco, August 2009.

Participant in HRSA/OSP/DoT Grantee Technical Assistance Workshop. Atlanta, July 2005.

Workshop Leader at Rutgers Conversation Analysis Summer Workshop. New Brunswick, New Jersey, May 2005.

Respondent in session on “The Interactional Achievement of Family V: Negotiating Emotion and Shared Knowledge in ‘Difficult’ Family Interactions,” National Communication Association, Chicago, November 2004.

Presented short paper “How Academic Disciplines Bear on Conversation Analytic Research on panel on “Philosophical Concerns in Language and Social Interaction,” National Communication Association, Miami, November 2003.

Chair of session on “What We Know and Do Not Know about Storytelling,” National Communication Association, Miami, November 2003.

Organized an International Communication Association pre-conference co-sponsored by the Language and Social Interaction and Health Communication Divisions entitled "Conversation Analytic Studies of Health Care Interaction." San Diego, May 2003.

Respondent in session on "Negotiating Crisis and Conflict in the Family: The Interactional Achievement of Family," National Communication Association, New Orleans, November 2002.

Respondent in session on "Studies in Conversation Analysis," National Communication Association, Atlanta, November 2001.

Respondent in session on "Ongoing Work with/in Conversation Analysis: Talk and Other Embodied Activities in Face-to-face Communication," National Communication Association, Atlanta, November 2001.

Respondent in session on "Power, Creativity, and Resistance in Everyday Interaction," International Communication Association, Washington D.C., May 2001.

Co-Led a Data Session and Roundtable discussion on "Is Learning Observable in Children at Play?" In a mini-conference on Ethnomethodological Approaches to Learning and Instruction sponsored by the Communication and Culture Seminar Series, Harvard University, Boston, April 2001.

Respondent in session on "Patients' Projects and Lifeworld Experiences: How Patients Account for Illness, Present Problems, Report Alcohol Use, and Discuss their Medical History," National Communication Association, Seattle, November 2000.

Instructor in a Short Course in "Conversation Analysis Data Session: A Master Class," National Communication Association, Seattle, November 2000.

Panelist in a pre-conference on "Studying Social Codes Through the Analysis of Language in Social Interaction," National Communication Association, Chicago, November 1999.

Panelist in session on "Building Bridges: Linking Conversation Analysts and Medical Practitioners," National Communication Association, Chicago, November 1999.

Respondent in session on "On the Interactional Achievement of 'Family': Constructing Family Ties and Family Understandings in Talk," National Communication Association, Chicago, November 1999.

Chair of session on "Dealing with HIV, Smoking, Undisclosed Medical Problems, and Cancer in and through Interaction," National Communication Association, Chicago, 1999.

Taught a course in Summer Linguistics 99, Odense University, Denmark on Analyzing Talk-in-Interaction: A Conversation Analytic Approach. June 21-15, 1999.

Chair, Language and Social Interaction Division of the International Communication Association, 1997-1999.

Respondent to Top Four Papers in Language and Social Interaction, National Communication Association, New York, November 1998.

Program Planner, Language and Social Interaction Division, International Communication Association, Jerusalem, July 1998.

Editorial Board Member, Research on Language and Social Interaction, 1988 - present.

Editorial Board Member, Language in Society, 1988 - present.

Respondent to “Reflections on Telephone Conversation: New Developments.” National Communication Association, Chicago, November 1997.

Chair of session on “Conversational Methods for Forging Connections with Others.” National Communication Association, Chicago, November 1997.

Co-organized a pre-conference on “Discourse and Cognition” sponsored by the Language and Social Interaction Division of ICA, Montreal, May 1997.

Respondent in Interactive Presentation Session, International Communication Association, Montreal, May 1997.

Chair of the Top Four Papers Sessions in Language and Social Interaction Division, International Communication Association, Montreal, May 1997.

Program Planner for the Language and Social Interaction Division of the 1997 and 1998 Conventions of the International Communication Association.

Editorial Board Member, Journal of Applied Communication Research, 1990-1996.

Respondent to “Top Three Papers in Language and Social Interaction.” Speech Communication Association, San Diego, November 1996.

Taught “Conversation Analysis Master Class.” Pre-convention Conference, Speech Communication Association, San Diego, November 1996.

Organized and managed an international e-mail list on language use, Lang-Use. July 1996-1998.

Discussant in a session on Childhood Socialization: Learning about Power and Language. International Communication Association Convention, May 1996.

Discussant in a colloquium on Medical Practice and Discourse Practices. American Association for Applied Linguistics Conference, Chicago, March 1996.

Vice-Chair of the Language and Social Interaction Division on the International Communication Association for 1995-1997.

Respondent to Star Student Papers in Language and Social Interaction. Speech Communication Association, San Antonio, November 1995.

Organized a session called "Combining Conversation Analysis and Ethnographic Methods." Speech Communication Association, San Antonio, November 1995.

Taught three day course on "Using Conversation Analytic Methods to Study Interaction." Groningen University, the Netherlands, August 30-September 1, 1995.

Guest Editor of a special issue of TEXT, Vol.13-2 (1993) on "New Developments in Conversation Analysis."

Respondent in a session on "The Impact of the Telephone on Communication." International Communication Association, Dublin, 1990.

Chair, Speech and Language Sciences Division of the Speech Communication Association, 1989.

Vice-Chair, Speech and Language Sciences Division of the Speech Communication Association, 1988.

Workshop Leader, "Inferring Goals from Discourse: Issues and Examples." Annual Conference on Discourse Analysis, Temple University, Philadelphia, 1988.

Workshop Leader, "Teaching Conversation and Discourse Analysis at the Undergraduate Level." Annual Conference on Discourse Analysis, Temple University, Philadelphia, 1987.

Panel Chair, "Language Forms and their Relationship to Precision, Power, and Gender." Speech Communication Association, Boston, 1987.

Workshop Leader, "Analyzing Institutional Interaction." International Ethnomethodology and Conversation Analysis Institute, Boston, 1987.

Workshop Leader, "Ethnomethodology and Conversation Analysis." International Communication Association, Montreal, 1987.

Vice-Chairperson-Elect, Speech and Language Sciences Division of the Speech Communication Association, 1987.

Conference Organizer, Annual Conference on Discourse Analysis," Temple University, Philadelphia, March 1985.

Conference Organizer, "Conversation Analysis." British Sociological Association, Sociology and Language Section, University of York, England, July 1981.

Panel Chair, "Social Interaction in Legal Settings." Law and Society Association, Madison, June 1980.

Workshop Co-organizer, "Conversation Analysis." Western Speech Association, Portland, February 1980.

Discussant, "Sociolinguistics and Conversation Analysis." American Sociological Association, Boston, August 1979.

Session Organizer and Chair, "Qualitative Methods and Analysis." Pacific Sociological Association, Anaheim, April 1979.

Session Organizer, "Conversation Analysis." Eastern Sociological Association, Boston, March 1976.

Grants

Golden, A.G., Principal Investigator, and Pomerantz, A., Co-Principal Investigator (May 2009 - December 2013). *Overcoming Barriers to African American Women's Reproductive Healthcare Seeking (P20MD003373)*. Funded: \$1,325,322 (Total Direct and F&A) over 5 years by the National Institute on Minority health and Health Disparities (of the National Institutes of Health) as part of an Exploratory Centers of Excellence grant to the University at Albany's Center for the Elimination of Minority Health Disparities.

Golden, A.G., Principal Investigator and Pomerantz, A., Co-Principal Investigator (April 2009) *Communication among Healthcare Providers and Families of Individuals with Traumatic Brain Injury*. Funded: \$2,500 by the Faculty Research Award Program of the University at Albany.

Pomerantz, A., Principal Researcher (August 2003-July 2006). Department of Health and Human Services, Health Resources and Services Administration (HRSA) funded: \$816,920 over 3 years was awarded to a consortium comprised of the New York Alliance for Donation, the University of Buffalo, and the University at Albany to study processes and outcomes of student organized and implemented campaigns to increase organ and tissue awareness on campuses.

Pomerantz, A., Principal Researcher, in collaboration with Jacoby, L., Researcher (Albany Medical College Alden March Bioethics Institute), and White, M., Researcher (Urological Institute of Northeastern New York (April 2004 – March 2005). College of Arts and

Sciences Research Development Award funded \$5,400 1 year grant for a pilot study to investigate information exchange and decision-making in surgical consultations between urologists and new patients.

Pomerantz, A. Principal Investigator (April 2001 – April 2002). University at Albany Faculty Research Awards Program Grant funded a 1 year study of the communication between patients and doctors.

Service

Professional

Editorial board member of Communication Monographs (2001 - present), Language in Society (1988 - present), and Research on Language and Social Interaction (1988 - present) and Discourse Studies (1996 - present).

Reviewer of a special issue of Academy of Management Review on Language and Organization (2002).

Paper reader for the Health Communication Divisions of the National Communication Association and the International Communication Association in 2000 and 2001.

Editorial board member of Journal of Applied Communication (1990-1996)

Guest reviewer for *American Sociological Review*, *British Journal of Social Psychology*, *Communication Yearbook*, *Human Communication Research*, *Intercultural Pragmatics*, *Journal of Communication*, *Journal of Language and Social Psychology*, *Journal of Pragmatics*, *Law and Society Review*, *Sociology of Health and Illness*, and *TEXT*.

Advisory Board Member of COMSERVE, TEXT, International Institute for Ethnomethodology and Conversation Analysis, and the internet Encyclopedia of Discourse Studies.

Paper reader for Language and Social Interaction Divisions of the National Communication Association and the International Communication Association in 1986, 1987, 1995, and 1996.

University

University level at the University at Albany (UA) and Temple University (TU)

(UA) Member of Graduate Academic Council, 2003-present.

(UA) Chair of GAC Committee on Curriculum and instruction, 2005-2008

(UA) Chair of GAC Committee on Educational Policy and Procedures, 2003-04

- (UA) Member of GAC Committee on Educational Policy and Procedures, 2002-03
- (TU) Graduate Board Member, 1996-99
- (TU) Policy Committee of Graduate School, 1996-98
- (TU) Faculty Senate Lectures and Forums Committee, Chair, 1987-90. Member, 1991-93
- (TU) University Honors Faculty Working Group, 1989-90

College level at the University at Albany (UA) and Temple University (TU)

- (UA) Member of CAS Academic Programs Committee, 1999-2001
- (TU) Personnel Committee, 1989-95.
- (TU) Faculty Council, Vice-chair, 1987-88.
- (TU) Faculty Council, 1986-87
- (TU) Ad-hoc Grievance Committee, 1987

Department level at the University at Albany (UA) and Temple University (TU)

- (UA) Director of Graduate Studies, 9/2000-12/2000 and 9/2001 to present.
- (UA) Webmaster of department website, 1999-2002.
- (UA) Major revision of Graduate Information Packet, 2000.
- (UA) Major revision of Graduate Student Handbook, 2003.
- (UA) Managed e-lists for M.A. students, doctoral students, and faculty, 1999 - present.
- (TU) Advisor for Language and Social Interaction Emphasis Area (1996-98)
- (TU) Director of Graduate Studies (1990-1993, 1994-96)
- (TU) Course Director for Interpersonal Communication (1989-90, 1992-93, 1995-96)
- (TU) Colloquia Coordinator, 1986-1987.