

CONTENTS

Tables, Figures, and Exhibits	xi
Preface	xiii
The Author	xix
1. The Role of Evaluation in Developing Teaching Effectiveness	1
2. Approaches to Teaching and Implications for Evaluation	20
3. Student Evaluations of Teaching: What Research Tells Us	47
4. Using Student Evaluations: Guidelines and Benefits	80
5. Teachers' Self-Reports and Portfolios	94

6.	Critical Roles of Colleagues and Department Chairs	115
7.	Determining Effectiveness in Research and Service	135
8.	Legal Considerations in Faculty Evaluation	158
9.	Closing Reflections on Determining Faculty Effectiveness	173
	Resource A: Available Student Rating Instruments	179
	Resource B: Sample Forms for Classroom Observation and Colleague Evaluation	205
	References	217
	Index	237