ability. This goes to the man who has the 277

Who makes the choice of job at Attica?

Normally your assignment board has the greatest influence on what particular type of job an inmate is going to hold at Attica.

- There is a job known as block clerk?
- Yes.
- In each block, am I correct?
- Yes.
- And that is considered by inmates to be a good
- Yes, it is considered by inmates to be a good job, right.
- Did you have any role in the selection of the block clerk for your block?
- When I was assigned to C Block, the block clerks were already there. In other words, the assignments had already been made.
- If the post became vacant, would you have a
- I have already considered what inmate who has come to me and just happens to be black. Yes.
- The block clerks you have in your block are

over there.

Q Sergeant, you said that you knew him as well as you knew most inmates.

I think it would be very helpful to everybody if you would describe in your own words how well you get to know inmates? You can give the different degrees.

A Primarily it depends on how closely you are associated with the inmate. If you are working--if you are a correction officer and you have a gang of men, 10, 15, 20 men and you work with these men every day in a particular area, you get to know these men very well.

In other words, it's one thing if you are working with a different group of people every day but if you are working with the same group day in and day out you get to know these people and they get to know you.

I knew inmates this well. I knew other inmates just as passing individuals. I knew other inmates well because they were the type of individual that
seemed or felt that they had problems frequently and
they would come to me. You get to know these individuals,
yes.

Q I would like to know what you can do to help an inmate with the problem. If an inmate comes to you and

tells/you he has a family problem, his wife 280 isn't writing him, that must be a concern that you hear?

A This is a complaint I do get occasionally.

Q What can you do about that?

A The one thing I do is, number one, I talk to the individual. I try to find out just what it is that he is concerned about. If it involves family and it frequently does, I relay this information to one of our chaplains. We have a Protestant chaplain, a Catholic chaplain and a Jewis chaplain and depending on the denomination of the inmate, this would be the chaplain I would notify of his particular problem.

Q Are you even permitted to try to contact the inmate's family?

A I individually am not, no.

Q And yet you are the man that the inmate has come to?

A Yes. I am the man that the inmate comes to but also I would like to say that there is a great deal of rapport between most inmates and most chaplains also.

Q Are there some inmates who now have adopted faiths other than the Catholic, Protestant and Jewish faiths?

A There always was. There always were individuals that adopted faiths other than the three I just mentioned.

Q

the Islamic faith?

A That is correct.

Q Have any Moslems ever confided family problems to you, Sergeant?

Well, you have had an increase in

A To be perfectly honest, I can't ever recall a man who I knew as being a Moslem actually coming to me with family problems. There are Moslem ministers that come into the institution normally every week. There may be some possibility here. I'm not sure, though.

Q I have been talking up to now about inmate problems. I would like to turn to the subject of correction officer problems. Let's start with the question of whether the correction officers had problems and frustrations of their own before the uprising.

A Certainly. Certainly correction officers had problems and concerns and anxieties before, during and after. I mean, it's a tough job. It's a tough way to make a living.

Q Would you tell us what these problems are?

A Well, believe it or not, one of the bigger concerns that many employees confide in me with and I feel the same way, is most employees are disturbed by the usual poor light that the news media puts us in.

There are many occasions we have been concerned

most employees that there is a certain danger involved in this type of a job.

It creates a certain anxiety. This is one of

Also there is an awareness on the part of

It creates a certain anxiety. This is one of those things which we learn to live with. It's not easy, but we learn.

Q Could you stop for a moment, Sergeant?

The court reporter has to change his tape.

(Continued on page 283.)

Do you recall where you were in 283 listing the frustrations of correction officers? You mentioned--

A The two important ones. The level of danger that they feel is involved in the job and the bad press that most of us feel we're getting. I have already mentioned this.

In the institution, itself, there were two areas that most officers related to me a feeling of frustration. Communication and what they call backing.

First, communications. Many officers felt that they were not fully or adequately informed as far as what was going on in the facility. In time past it may have been a complaint and a strong one.

I have seen recently improvement in this direction. There are what I feel effective means and efforts put in this direction, as far as staff meetings, top administrators relaying information to us, explaining the different types of things that need explaining. I have definitely seen improvement in this area. I'm glad to see it.

Backing. There was a feeling on the part of many officers that inmates could get away with almost anything. The administration did not support the enforcement of their own rules.

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I would like to say that this is a 284 matter of degree that would depend on the situation.

It would also depend on the officer you happen to be talking to. It was valid to a degree. I have also seen improvement, steady improvement in this direction to correct this problem.

I am satisfied that they are going in the right direction.

Q What do you mean about not being backed up? Would you describe that in a little more detail.

A Many officers would feel that an inmate would disobey a particular regulation. Your officer would report this individual who he—which he understood was his job anyway.

The information would go through the normal channels and then, boom, the next day the inmate would be right back there facing the very same officer, doing the very same thing he was the day before. No changes have been brought about in the individual.

- Q What effect did that have?
- A Well, it was very frustrating.
- Q Was it embarrassing?

A I don't know if it was embarrassing or not, but it made the job of an officer difficult, more difficult.

Q We've heard from inmates about the 285 fact that when decisions were made which affected them on parole and sentencing, they were not given explanations.

Were officers given explanations when they would write up an inmate as to why the board did not punish the inmate?

A I don't recall specifically whether this was done or not, but I do know that supervisors were informed to inform the officers that when you report a misbehavior, your responsibility ends. In other words, you report the individual, the individual goes before a disciplinary group, either one individual, which it was before the disturbance, and now they've got it set up where they have three or four employees.

Once you make the report, your responsibility is over. We will try to effect a change in the man's behavior. In this respect, yes.

- Q The officer won't appear before the board?
- A No. The officer that made the report did not appear before the disciplinary proceedings, no.
- Q And the officer who made the report did not make a recommendation as to punishment?

A He could put recommendations either on the report or with a supplemental report. He could recom-

mend, yes.

Q Did you have any say over whether or not your men would write up a report?

A I never interfered with, you know, as far as saying you can or you cannot make a report, unless I felt that there was, you know, a distinct wrong, as far as the inmate being locked up.

In other words, if this was a mistake and it was apparent to me that it was a mistake, then, certainly, I would intercede. There were several occasions. Not many, but a few.

- Q How would you even know that it was a mistake?
- A How would I know that it was a mistake?
- Q Yes.

A Normally, if a man is accused of something that he knows of his mind that he definitely did not do, he is going to holler and get to somebody. In my particular position, about the first man he hollers for is the sergeant of the block.

Most every sergeant, I am sure, operates the same way. Go down and talk to the individual. Occasionally—and I say occasionally—he would shed light on the situation, which would mean that, hey, you got to make a slight adjustment here.

Would it help if this was an inmate in whom you

had confidence?

A Possibly this might help. But every individual that I went to, I would listen to what he had to say.

This is the most important thing.

- Q You said that officers feel unhappy about the treatment that they had received from the press.
 - A Absolutely.
 - Q Would you amplify on that.

A Well, mainly recently these charges of brutality. I realize they are only charges, but it has been said so many times, it has been brought to the attention of so many people that th-se accusations have been made that there is a feeling that possibly these things are believable and it certainly makes a difference how something is written.

Also, I would like to say this: I have been in this business 14 years--

MR. LIMAN: Has the amplifier gone off?

You were about to continue your statement that you have been in the business for 14 years.

A (continuing) Right. I have been in this business for 14 years and I can honestly say I have never seen brutality on the part of any officer towards any inmate.

There is brutality in these facilities

but every case of what I consider brutality has been a situation of brutality perpetrated upon one inmate by another inmate. This is the only brutality I have seen and I can say this honestly.

Q Sergeant, the officers feeling badly about their press coverage are really saying that they feel they are not being afforded the respect that they are entitled to for this difficult job; isn't that so? That's a fair description?

A It's got to a point where they no longer even expect to get this, but they ask one thing: try to put us in a better light.

In other words, when these charges are related in the news media, make it absolutely certain that these are charges made by individuals within the facility.

Q What I was trying to find out is whether in this feeling about the fact that correction officers are no longer afforded due respect, you can sympathize with the feelings of some of the inmates that conditions ought to be such that they can have feelings of respect.

A Are you talking about two things now? Are you talking about--

Q I am asking you whether or not it gives you some better understanding about these feelings that they

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express so many times.

A Certainly. Both inmates and officers relay feelings of lack of respect to themselves, certainly.

- Q Sergeant, you mentioned security. Were the officers at Attica concerned about their security prior to the uprising?
 - A Are you referring to mechanical security?
 - Q All types.
 - A Well, let's take it one at a time.

Mechanical security, we had a great deal of faith in mechanical security at Attica prior to the disturbance.

- Q Are you saying that you placed reliance in the fact that the locked gates would hold?
 - A Yes, I am. Yes, I am.

As far as security—in other words, the individual, the way he utilizes the tools that he has available to him, I felt it was quite good.

All officers were concerned about security.

Most did a pretty good job. The type of thing that

concerned many officers prior to the disturbance was

the change in inmate mood prior to the disturbance.

Certain activities were assigned which made officers and staff: feel that something wasn't right. I am referring to more incidents where inmates would chal-

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290 lenge authority of officers and other members of the staff. I'm talking about the particular makeup of the type of groups that would meet in the yard. They have four yards at Attica. And normally before the disturbance, groups of inmates would meet, but it would be like a group of inmates from New York, or a group of black inmates that may belong to a particular religion, or a group of Spanish inmates who felt they had something in common.

Prior to and I'm not sure how long a period, all of a sudden the particular makeup of these groups In other words, a group would have three or changed. four of the different factions involved within that particular group, which, you know, wasn't normal.

There was a change and, gee, what did this mean?

Did you regard this unity as a threat to your security?

We felt it did. Α

Did you logard these groups, themselves, such as the Muslims or Panthers or the Young Lords as threats to your security?

Some groups are more militant than others. Some groups preach violence. Some don't. Some are closer together than others.

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preaching violence?

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It was difficult. The only way you would know was if you could stand right next to this particular There were incidents where officers overheard conversations that were related at these meetings.

How did you know that a group was

There were situations where written material was actually appropriated which indicated that there was strong thoughts and feelings in this direction by certain factions of the inmate population.

Did you understand, did you think that you understood what would bring an inmate who belonged to no group when he entered the institution to become a Muslim when he entered there, or join the Young Lords when he entered there?

Well, it was an influence type of things. other words, a particular man would come to prison and all of a sudden he is thrown in among the group of men that come from different surroundings, different political philosophies or what have you.

Did you think that the institutions provided a substitute in terms of programming or relationships that would---

There were programs available in the facility. There was room for improvement, but also there were

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292 programs available which individuals did not avail themselves of to the fullest extent. In other words, a lot of these programs, these men are not actually forced into. There is a certain amount of individual decision involved.

Were you apprehensive, yourself, about the Q fact that Attica might explode?

I was apprehensive to the extent that I felt we were going to have serious difficulties. I never felt that it could be of the extreme level it finally turned out it was.

Did you manifest that apprehension in a way?

Did I manifest this apprehension? Just what Α do you mean by manifest ---

Did you bring your wallet into the facility with you?

Before the disturbance, I, myself, would Α carry my wallet into the institution, that's right.

- Did you continue--Q
- Α No, I stopped.
- Did you have any riot training at Attica? Q
- I never had riot training at Attica, no. Α
- Was there any such course available at Attica? Q

There were attempts at riot training. I, as Α an individual, had not gotten involved in it.

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Q Do you in any way identify your 293 security with the well being of the inmates? Do you know what I mean by that?

A Security, you know, it goes a long way. It covers--

- Q Let me be more specific.
- A Go ahead.
- Q You are in contact at any time of the day with many, many more inmates than there are correction of ficers around.
 - A Absolutely. Absolutely.
- Q And your nightstick, as you have indivated before, is not more than a symbol.
 - A Right.
- Q My question really was, did you feel that the security of correction officers in the institution in which there is inevitably a larger number of inmates, many with histories of violent crimes, than there are correction officers depends on your developing in these inmates a sense of respect and a feeling that all of the legitimate grievances which you, yourself acknowledge, are being attended to?
 - A This is a very fair statement. Absolutely.
- Q You said that as you sat there, you took your---you left your wallet home. There was no riot training

being given at Attica. There wasn't really any

change being made at that time in the conditions, was

there?

A I wouldn't go so far to say there were no changes in the conditions.

- Q But they were minimal for the inmates?
- A Right. I would go along with you.
- Q Did you feel you were just sort of sitting there impotently waiting for the inevitable collision?

A It's always a possibility when you are in a correctional facility. Whether it's one individual or more than one, once this individual gets the urge to do harm to you, he is going to do harm to you. This is something that you have to live with in this business.

Q I just have a few more questions.

First, you have seen inmates come and go from Attica?

A Yes.

- Q You have seen inmates leave and then return for violating parole or for a new crime?
 - A Yes, I have.
 - Q Does that affect you in any way?
- A It affects me to the effect that over the years I worked closely with many inmates and they would approach their day of release from the facility and they

would look me in the eye and they would, believe 295 me, they would convince me, "There's no way that I'm coming back," and I was convinced.

I mean, a month later, two months later, here this man comes walking back through the front gate.

This is one thing that puzzled me over the years. Why they keep coming back.

Q After you see this over and over again, do you believe in rehabilitation?

A I believe that rehabilitation has to come from within, provide the tooks, but understand that rehabilitation is an individual decision, to come from within more than anything else.

Q These individuals are in the prison because they couldn't make it on their own.

A Yes.

Q Do you think you are doing enough to motivate somebody so that it can come from within?

A I think that there is room for improvement in this area. I think that we can give them more.

Q Do you believe, having been in this system for this period of time, that all inmates belong in a maximum security institution who are now at Attica?

A I can only speak of Attica. It is my feeling, and only mine, that there are some inmates within Attica

that could get by with less than maximum security, 296 as there are many inmates within Attica that need maximum security.

Q Sergeant, what recommendations would you make for change at Attica?

A I am really not prepared to make any recommendations for changes at Attica. I have a feeling that the department at present is working in this direction.

Q How is Attica different today from pre-September 9th?

A There are attempts at more programs. There is changes either in the process of being effective or have already been effected, as far as things that inmates are allowed to do, things that they are allowed to have. The mechanical type of thing within the institution, it's been shored up as far as mechanical security is concerned.

We have, when you consider the inmate-toofficer ratio, we have more employees now than we had
before, but also there is more activity involving the
institution today that draws officers from the facility,
where they are not working with the inmates. Things
like court appearances which require officer escorts.
Your own Commission requires officers every day to work

with you. This type of thing. All officers 297 are not involved specifically with the inmates.

Q Sergeant, you said that there was more programming, but you also have said over and over again that more could be done. Do you think that you have enough support from the public to obtain the funds and the tools to give the inmates more programming, more counseling and better conditions?

A There is no doubt in my mind that there never was and at this particular date there are not enough funds. There has not been enough funds appropriated for the Department of Correctional Services. This is my opinion as an individual. The department has always been treated as a stepchild.

In other words, we are a low one on the rung of priorities. We get what's left over.

Q Do you feel jeopardized by this public apathy?

A I feel jeopardized by this apathy, certainly, if this is where the problem is.

MR. LIMAN: I have no further questions.

MR. MC KAY: Sergeant Cochrane, I
have just one question, myself, and then perhaps
other members of the Commission have questions.
But before I ask my question, I want to remind you
of your opportunity to make a statement, if you wish,