

# What is Emergency Assistance & Evacuation Insurance?

---

**IT IS NOT MEDICAL INSURANCE.** As a commitment to your personal safety, The University at Albany is proud to partner with MEDEX Assistance, a leading provider of international travel assistance services. MEDEX will provide 24-hour medical, security and travel-related assistance services to you while traveling 100 miles or more from home.

## TRAVEL ASSISTANCE SERVICES

- Replacement of Lost or Stolen Travel Documents
- Emergency Travel Arrangements
- Transfer of Funds
- Legal Referrals
- Translation Services

## MEDICAL ASSISTANCE SERVICES

- Worldwide Medical and Dental Referrals
- Monitoring of Treatment
- Facilitation of Hospital Payments
- Transfer of Insurance Information to Medical Providers
- Medication, Vaccine and Blood Transfers
- Dispatch of Doctors and Specialists
- Transfer of Medical Records
- Continuous Updates to Family, Employer and Home Physician
- Hotel Arrangements for Convalescence
- Replacement Corrective Lenses and Medical Devices

## MEDICAL EVACUATION AND REPATRIATION SERVICES – coordination and cost

- Emergency Medical Evacuations
- Transportation to Join a Hospitalized Member
- Return of Dependent Children
- Transportation After Stabilization
- Repatriation of Mortal Remains

## PERSONAL SECURITY SERVICES – coordination and cost

- Political Evacuation Services
- Security Evacuation Services
- Transportation After Political or Security Evacuation

## WORLDWIDE DESTINATION INTELLIGENCE – coordination and cost

- Pre-Travel Information
- Travel and Health Information
- Real-Time Security Information

If you have any questions about this program, please contact Khym Mason at (518) 591-8185 or at [KMason@uamail.albany.edu](mailto:KMason@uamail.albany.edu). You may also refer to [www.medexassist.com](http://www.medexassist.com)