



STRATEGIC GOALS - INDIVIDUAL UNITS FALL 2008 UPDATES

KEY:

- **UPDATES highlighted in INDIGO reflect GOOD PROGRESS towards goal fulfillment.**
- **UPDATES highlighted in LIGHT ORANGE reflect ON-GOING EFFORTS towards goal fulfillment.**
- **UPDATES highlighted in RED reflect NO PROGRESS to date.**

Campus Center

GOAL #1: Campus Center Management will collaborate with U.A.S. and Chartwells to manage the Indian Quad dining experience in a positive and efficient manner. The effect of over 1,000 additional diners will be monitored and strategies will be employed to make the dining as pleasing as possible and with the least negative effect on other programs in the building.

- *UPDATE: Campus Center management has participated in regular planning and evaluation meetings over the past 6 months. The additional dining load in the Campus Center, which has been in excess of 2,000 diners per day, has been handled efficiently and the impact to the rest of the Campus Center has been managed in a positive manner through the cooperation of the Campus Center, U.A.S, and Chartwells staffs. Post residential dining themes and strategies are also being discussed by stake holders.*

GOAL #2: Campus Center Management will effect a reorganization of the student offices and will begin to develop multi-group office and group storage spaces. This initiative will include a significant infusion of unit funds to buy new office and storage furnishings for student office areas.

- *UPDATE: The synchronized movement of student offices is poised to start at the beginning of the spring semester. Student organizations have embraced the concepts and are eager to make the moves. The infusion of storage lockers and cages has been delayed due to concerns with budget uncertainties, but prudent purchases will move forward in January.*

GOAL #3: Campus Center Management will provide leadership and, in collaboration with Undergraduate Education and Student Success, develop and logistically support the new Transfer / Commuter Student Lounge and its programs.

- *UPDATE: The Transfer / Commuter lounge is an unqualified success. With financial assistance from Student Success and the Provost's offices, Campus Center Management has coordinated the purchase and installation of lockers, new carpet, study tables with chairs, an HD television, and message boards to assist the emergence of this new resource and community building area. A close working relationship has been established with the leadership of the Driving Force as well.*

GOAL #4: Campus Center Management will manage the high demand for its meeting facilities with creative staffing strategies in both the intake / planning process and in the logistical facilitation of those events.

- *UPDATE: To extend the availability of meeting planning and reservations intake availability, Alicia Arminio has been trained and has taken on a large amount of the reservation intake for non-student originated reservation request. Several graduate students have been recruited to provide a more mature presence in the Building Host staff. Constant change in this student staff remains an area that requires on-going recruitment and training. The additional clerical support, of Maxine Peacock, has been maneuvered to assist with the billing and deposit functions of the campus Center account and will provide increased cash flow and significantly timelier billing and collection.*

GOAL #5: Campus Center Management will improve the audio-visual support of programs in its meeting rooms by upgrading video projection equipment and performance.

- *UPDATE: Cost estimates and equipment specifications have been obtained for the upgrade of the audio-visual support available for the Ballroom and the Assembly Hall. The purchase of this phase has been awaiting confirmation of available funds vis-à-vis the budget uncertainties.*

Career Services

GOAL #1: Increase alumni partnerships. Noah Simon is the responsible party.

UPDATE:

- *We have seen an increase in alumni seeking career counseling due to the decline in the national economy.*
- *Alumni appointments are up 27% compared to fall 2007.*
- *Alumni participated on five career panels this semester (11 alumni).*
- *Career Services partnered with Melissa Samuels (Alumni Relations) to invite alumni to participate in our Dining Etiquette/Networking Event. Four alumni from the Board of Directors attended.*
- *Noah Simon will participate in “Network NYC” on 1/7/09 in collaboration with the School of Business, their alumni, and their current students.*

GOAL #2: Increase internship opportunities. Joe Aini is the responsible party.

UPDATE:

- *Joe Aini participated in the Capital Region Recruiter Network’s (CRRN) College Recruitment Event on 11/18/08. The purpose of this networking event is to identify regional businesses that are seeing students for both internship and/or full-time opportunities.*
- *Joe Aini created a comprehensive “Internship Book” which lists all the undergraduate internship resources on the UAlbany campus: Career Services, Dean’s Office, and various academic departments. This is scheduled to be published on our website in Spring 2009.*
- *Our office subscribed to Internships.com and Internships-USA.com for 2008-2009.*
- *Joe collaborated with Chapel House to have a National Service Fair in October which promoted internship and volunteer opportunities.*
- *Career Services’ staff completed 10 site visits to local organizations to develop internship opportunities.*

GOAL #3: Improve technology: continue updating and improving our web pages, as well as exploring new options. Cathy Parker is the responsible party.

UPDATE:

- *The home page was redesigned to include dynamic pictures, more information, and a weekly calendar.*
- *A series of Diversity pages were added for African Americans, Asian Americans, Latino/a; LGBT, Native Americans, People with Disabilities, and Women. A Veterans page will be added before 12/24/08.*
- *The job search pages were redesigned for more ease of use. They will go live before 12/24/08.*
- *The work continues with moving to the new template. There is one section left, the WCIDWAMI pages. We expect this project completed by 6/1/09.*
- *We made a variety of updates to the website to accommodate the new CSO job and internship system.*

GOAL #4: Identify grant options. Marie Rabideau is responsible party.

UPDATE:

- *Career Services applied for a State Farm grant in October. Although not funded this fall, the deciding committee was impressed with the proposal and "...have decided to put it on the table to consider funding in the first quarter of 2009."*
- *Career Services took over the Partnership for Public Service grant originally awarded to Rockefeller College for 2008-2009 (\$3000) due to staff departures; remaining funds equaled \$1,500. We are currently applying for renewal for 2009-2010 (\$2000).*
- *Two graduate assistants are currently researching other grant possibilities.*

GOAL #5: Increase employer participation at career fairs: goal of 150 employers for our Expo and 35 employers for Jobsapalooza. Philippe Abraham is the responsible party.

UPDATE:

- *Due to the University energy conservation campaign and the Campus Center being closed and unheated through January 2nd, Jobsapalooza has been cancelled.*
- *Career Services has decreased our Expo goal due to the downturn in the national economy (a drastic change since we originally set this goal). Our revised goal is 125 employers with a deadline of 2/6/08.*

Conflict Resolution & Civic Responsibility

GOAL #1: Reduce formal referrals to the student conduct system by 10%;

- *UPDATE: Unfortunately, we are still in the process of receiving student conduct referrals from faculty and staff for the fall 2008 semester. There are also quite a few student conduct cases which are in the appellate phase of the disciplinary process. These figures are unavailable at this time.*

GOAL #2: Select and train 15 – 20 faculty members to serve as the primary hearing body for violations of the academic dishonesty policy and cases involving graduate students;

- *UPDATE: We currently have a list of 10 faculty members interested in serving as hearing officers for the Committee on Student Conduct. This training session is slated to occur in February 2009 so the office has some extended amount of time to solicit faculty representatives.*

GOAL #3: Develop and implement a “civic responsibility/civility” marketing campaign. The office will coordinate programs, presentations, and resource materials to encourage and increase social responsibility within the University community;

- *UPDATE: The Director enrolled and completed a “research methodology” course in the Department of Education Administration & Policy Studies this past fall. As a class assignment, the Director created a draft “civility” survey which was distributed to a small percentage (15%) of first year students enrolled in the University’s first year experience course. The course and the draft survey provided a solid foundation for the creation of a formal survey to possibly be administered during the fall 2009 or 2010 pending IRB and approval by the Vice President for Student Success.*

GOAL #4: Increased staff visibility and interaction at student centered activities;

- *UPDATE: The Director, Associate and Assistant have attended a variety of programs during and after business hours in support of our student body. From Athletic events such as the Gridiron Classic to plays sponsored by the members of the Graduate Student Organization (GSO), “Colored Girls Who Committed Suicide When The Rainbow Wasn’t Enough”, members of the office tried to hard to be available and supportive.*

GOAL #5: Support the University’s commitment to recycling and reduced resource consumption. By “Going Green”, Conflict Resolution aims to reduce its paper usage by 25%;

- *UPDATE: The office was successful in GOING GREEN to a degree. The code of conduct – Community Rights & Responsibilities is no longer available in print (with the exception of approximately 400 copies left in the main office), but available in web form. Currently, CR2 is working to solidify a contract with the JAMS/Simplicity Judicial Database Management System to make the student conduct referral process paperless. This new system will link CR2, Residential Life, University Police, and the Office of the Vice President for Student Success.*

Counseling Center

GOAL #1: The Counseling Center will enhance and further refine its early intervention program for students mandated for alcohol policy violations who require alcohol screening and brief intervention services. Counseling Center staff has been monitoring effectiveness of current interventions for mandated students and will be implementing target-population specific enhancements based on this review during the upcoming year.

- *UPDATE: The Counseling Center has continued to evaluate the outcome of the BASICS intervention. We have submitted an IRB proposal update in order to conduct a waiting list control group to clarify the efficacy of this intervention with mandated students. Evidence continues to accrue confirming it's effectiveness with other populations.*

GOAL #2: The Counseling Center will utilize its student health assessment data to enhance and refine its campus-wide Social Norms Campaign. NCHA data collected in Spring 2008 is currently being analyzed, and media campaign elements are being prepared for dissemination in fall 2008.

- *UPDATE: The Center has updated its social norms campaign with posters, magnets and other activities reflecting the new data. Overall the data suggest that U Albany students are drinking less than in prior years. New data has also been included in the BASICS intervention as appropriate.*

GOAL #3: The Counseling Center will institutionalize all grant-funded components of its comprehensive, target population-specific alcohol screening and brief intervention program determined to be effective based on outcome evaluation. The Counseling Center has continued to collect ongoing data on intervention effectiveness. Based on a review of this data, an institutionalization plan will be developed during the 2008-2009 academic year.

- *UPDATE: The Center has hired 2.4 staff that were originally grant funded who began in Summer of 08. They will allow us to begin to institutionalize effective elements of the program. We are also in the process of developing an enhanced web based intervention.*

GOAL #4: The Counseling Center will maintain and improve upon, its high quality professional training for doctoral students. The improved physical resources within the Center (e.g., observation rooms, video capacity, etc.) made available through the upcoming move will further our progress towards accreditation of our internship program through the American Psychological Association.

- *UPDATE: The Center is actively working to implement the observation rooms by purchasing and installing the appropriate audiovisual equipment. Completion of the project is expected sometime in January.*

GOAL #5: The Counseling Center will continue to promote responsible sexual behaviors, strengthen community capacity and increase access to quality educational programs and services to prevent HIV and other sexually transmitted infections and their complications, unplanned pregnancies, and related physical and emotional health concerns.

- *UPDATE: The Center continues to provide enhanced services in this area and added a week this fall entitled ‘Sex Sense’ to address issues of relationship and communication. Additional programs were conducted to support the Division wide focus on LGBTQ issues.*

GOAL #6: The Sexual Assault Resource Center will continue to increase its visibility and accessibility for students and staff while further developing programmatic initiatives.

- *UPDATE: Programs were added during the critical red zone period. The Center co sponsored the new Sex Sense week, and added other events to the red zone prevention activities, e.g., Aaron Weeds in” Size Doesn’t Matter When It Comes to Safety.” Relationships with community agencies have been enhanced and a physician from Albany Medical Center who supervises the sexual assault forensic examiner program (SAFE) presented to the President’s Advisory Group. Victims continued to seek the services of the Center.*

Disability Resource Center

GOAL #1: Update DRC Mission statement to best reflect consistency with the Division of Student Success’ mission statement.

UPDATE:

- *The Director participated on the Divisional Mission statement committee thus getting started on better understanding the process.*
- *The DRC Mission statement has been updated to reflect consistency with the Division of Student Success*

GOAL #2: Update the DRC Website

UPDATE:

- *All semester our Student Assistants researched websites at comparable institutions nation wide and made copies of the best websites.*
- *We were able to gain the right to have our department secretary be able to upgrade and change our website.*
- *The DRC Website was partially updated but the process will continue as changes occur.*

GOAL #3: Analyze the data from our departmental Assessments of Faculty and students and make programmatic changes if applicable.

UPDATE:

- *We are in receipt of the results of our initial surveys from IR. We will begin to analyze that data over the summer of 2008 to see how we fared. We will publicize important results during the fall 2008 semester.*

GOAL #4: Will promote the print and media library to professors who teach “Diversity” courses to better integrate disability as a topic for inclusion.

UPDATE:

- *An SSW 290 student will be volunteering at the DRC for Fall '08 working on updating the information in the DRC library so that it can be disseminated to Faculty by Spring '09.*
- *The SSW student did not volunteer through SSW 290 however, the DRC Graduate Assistant did update the media materials on our website and will be working with the Director to figure out ways to notify faculty and staff of these resources.*

GOAL #5: Hold a Jail 'n Bail fund raiser in October during Disability Awareness Month.

UPDATE:

- *The forms and other materials for this event have already been developed. Volunteers will be recruited during the summer and early Fall to help with this activity.*
- *We decided not to hold the fund raiser at this time due to other competing interests on campus and also due to the overall economic situation in the country.*

GOAL#6: Develop a support group for students with Asperger's Syndrome and others on the Spectrum or with similar disabilities.

UPDATE:

- *Met with a local representative of AHEADD (Achieving in Higher Education with Autism/ Developmental Disabilities) to discuss the feasibility of establishing a support group at UAlbany for the fall '08 semester.*
- *Students were contacted to determine if they wanted to be in a group with other students who have Asperger's. Two potential leaders for the group were identified but were unable to begin the group during the fall. Exploration into a School of Education Intern is underway as a possibility for leadership of this group.*

GOAL #7: Cooperate with the Athletic Department to provide both academic and technological support to for several athletes who need additional support.

UPDATE:

- *Staff met with Lee McElroy to discuss the specific help the athletes require and to recommend several pieces of assistive technology for them to purchase for use by these athletes. Carolyn Malloch will teach two of these students how to use this equipment and will schedule other study skill sessions as required. Nancy Belowich-Negron will continue to mentor the student athletes with whom she works.*
- *This goal has been accomplished successfully.*

Health Center

GOAL #1: Completion of move from paper records to a complete EHR with eventual transition to an active interface with lab and radiology.

- *UPDATE: We will be paperless by the beginning of the spring semester. Interface with lab and radiology is delayed due to cost issues. These will be explored more fully during the spring semester*

GOAL #2: Superior student access to UAlbany HC via on-line appointments, self check in, confidential e-communication and enhanced telephonic interaction.

- *UPDATE: This is delayed due to factors out of our control. We are awaiting word regarding the University establishing the licensing need for us to pursue on-line scheduling. Judy Squarer (HC-IT) can provide details-if necessary.*

GOAL #3: Reaccreditation by AAAHC (Inspection anticipated in summer '09)

- *UPDATE: All looks good for an uneventful inspection*

GOAL #4: Continual evaluation of potential transition to a Hard Waiver Health Insurance plan. The current Student Health Insurance plan was chosen in part with consideration of its advantages in the event we were to move to this Hard Waiver system. President Phillip has been made aware of past efforts in this area and has expressed interest in pursuing this in the coming year.

- *UPDATE: Though there has been a belief that the interim President is in support of this no formal talks in this arena have occurred. In addition it is believed current budgetary issues may delay any progress in this area.*

GOAL #5: Pandemic Influenza Planning: This yearly strategic goal is continually reassessed based on current state of knowledge regarding disease activity, current CDC (Center for Disease Control) WHO (World Health Organization), ACDOH and ACHA recommendations. Upon Arrival in the new Health Center, a tabletop exercise is anticipated within the coming months. Additionally the HC will continue to work with the UAlbany administration and the department of Environmental Health and Safety.

- *UPDATE: The Pandemic Plan will be reviewed by the Med Director during intersession. In addition the overall Campus emergency Plan has apparently been updated and a meeting is anticipated in the coming months with UAlbany's Health and safety co-coordinator.*

Multicultural Student Success

GOAL #1: Enhance and/or expand efforts to support and retain students of color.

- *UPDATE: The OMSS has enhanced our efforts to support and retain students of color by hiring a full-time secretary specifically assigned to our office. We have also initiated the creation of a Multicultural Resource Center, which is located on the third floor of the campus center. We also held our annual MSAC retreat and met monthly with multicultural student leaders. We created a OMSS bulletin board which highlights internship and employment opportunities for students of color. We created an OMSS facebook page (UA multicultural students). We are also currently organizing the 23rd Annual Spellman Academic Achievement Awards.*

GOAL #2: Develop a culturally inclusive and supportive campus environment.

- *UPDATE: In order to support the development a culturally inclusive and supportive campus environment, our office has held two NCBI “Welcoming Diversity” workshops for Project Renaissance, hired a graduate intern to work on programming to support LGBT students of color. We co-sponsored a host of programs centered around diversity and inclusion, including, “Fuerza Night” (latino cultural program), “Gay Rights vs Civil Rights”, Asian Occasion and the “Hunger Banquet”.*

GOAL #3: Creation of a Multicultural Student Group Brochure to be distributed during summer orientation and opening weekend.

- *UPDATE: We are working with the ALANA groups and they are creating individual pages which are to be included in the brochure. We have contracted an artist who has created an OMSS logo which we intend to have on the brochure. The first draft will be available in March of 2009.*

GOAL #4: Continue to increased quality of cultural programming on campus.

- *UPDATE: In conjunction with the Office of International Education, we have created the ‘Multicultural Coordinating Group’ in order to facilitate communication and collaboration between different units, divisions and organizations at UAlbany. The group also fosters the development of joint projects and initiatives, and the undertaking of collaborative efforts to better publicize activities and events. OMSS also co-sponsored more than 15 cultural programs this semester, ranging from theatre productions on a variety of topics to professional development programs centered on professional etiquette. Finally, OMSS requested that a cultural events calendar be included on the University Events calendar. As a result, any events which are considered cultural or multicultural will be able to be found in one location on the university website. This should dramatically increase the ability of faculty, staff and students to*

GOAL #5: Increased participation of ALANA Alums at University at Albany Events.
Increased giving from ALANA alumni.

- *UPDATE: Our office co-sponsored the EOP 40th alumni reunion and during homecoming weekend organized a cultural connections program as part of our involvement with the reunion. Most attendees remarked on that they had never seen such diverse attendance at a homecoming event. OMSS has also created a “UAlbany Alana Students and Alumni” facebook group. The group serves as the online connection for past and present UAlbany students of African, Asian, Latino and Native American Heritage. OMSS was also highlighted in the Fall 2008 edition of UAlbany magazine as part of an Article entitled, “Diversity That Enriches Learning” (see link at www.albany.edu/pr/ualbanymagfall08/WorldWithinReach.pdf)*

Orientation

GOAL #1: Create and implement on line payment option for orientation fees

UPDATE:

- *Reviewed materials from ITS staff re: how to set up a Marketplace store on line*
- *Attended 3 committee meetings with Graduate Assistant and Residential Life Technology staff person to learn more about what is involved and to try to assess if this is the correct route for Orientation.*
- *Met (along with Residential Life Technology staff person) with Director of Mass Transit Services and 2 ITS personnel to learn more about that system and to find out how they will interface with Peoplesoft as this is a necessary process for the Orientation Office to have also. (learned that they have to hand enter all data into Peoplesoft)*
- *Meeting with Residential Life Technology staff person week of December 15 to continue to flesh out whether this is an appropriate product for Orientation (there are several reasons it may not be.)*

GOAL #2: To be trained on new Reddot software to allow us to update our website

UPDATE:

- *Director, Secretary and Graduate Assistant attended 2 training sessions in the fall.*
- *Director and Graduate Assistant were successful in updating the Orientation web site using Reddot for the spring semester Orientation programs.*

GOAL #3: Work collaboratively to create additional opportunities for transfers to interact with staff and faculty and offer additional information opportunities as new advisement delivery system is developed by ASC

UPDATE:

- *Met with academic advisors from the 5 academic departments that participated in the advisement pilot project during SPC 2008 to receive feedback from them. It was generally determined that it was successful with some need to make changes but that it should continue. Also determined that those departmental advisors would be able to meet with transfers for a condensed period of time during orientation from now on so that the transfer planning conference schedule could be arranged in a new way if desired.*
- *Met with Director of ASC to learn that she is broadening the number of departments that will participate in the pilot project with the goal of eventually having all departments participate.*
- *Met 3 times with an ad hoc committee consisting of Director of ASC, Parent Liaison, past Administrative Assistant for Orientation, Orientation GA, transfer student, the Transfer Experience Coordinator, Quad Coordinator for Alumni Quad to review transfer programs from other colleges and to discuss alternative program schedules that could be used for the summer transfer orientations starting with May 2009.*
- *Met with additional staff to discuss item #3 above.*
- *Will now forward suggestions to the Director of Residential Life for review.*

GOAL #4: Benchmarking Survey to further evaluate orientation programs

UPDATE:

- *Conducted Benchmark Survey in fall 2008 and have received results for Orientation at the University at Albany. Have reviewed them and compared results by freshman and transfer.*
- *Awaiting the receipt of the results of benchmarking against other SUNY college participants as well as colleges/universities that match UA's profile in general ways.*

Parents

GOAL #1: Improve services for UAlbany Parents; better coordination with offices such as Student Accounts to inform parents of important dates and bills.

- *UPDATE: Parents were asked questions on the survey conducted in November on what type of additional information they would like to receive. Once results are available, those offices will be consulted on how to best deliver the information to parents.*

GOAL #2: Improve the parents web site; add a counter to the web site to track the number of people viewing the site.

- *UPDATE: Not complete. Anticipated May 2009.*

GOAL #3: Increase membership in the Parents Council; greater outreach to transfer parents; information about Parents Council and Liaison sent out during the welcome packet to deposited students.

- *UPDATE: Changes in Orientation schedule allowed for Parent Liaison to offer the first welcome to parents and family members in an attempt to get more people to sign up for the Parents Council. The fall 2008 welcome packet will include Parent Liaison's information as a LGBTQ resource.*

Personal Safety

GOAL #1: Expand and improve the “Dump & Run” Recycle/Reuse and Community Relations Program (off-campus component) for spring, 2009:

UPDATE:

- *I met with Mary Ellen Mallia this morning (12/19) and we outlined some improvements that we want to make with the off-campus component of this program.*
- *I had originally planned to meet with Mary Ellen in October, but off-campus events took priority.*
- *I will be involved in the meetings/planning that Mary Ellen is doing/starting in January.*

GOAL #2: Create and distribute widely a tenant and landlord rights and responsibilities brochure for fall, 2008:

UPDATE:

- *During the fall semester I began to draft an outline for this brochure. This project had to be curtailed due to the numerous off-campus safety initiatives/forums/projects that took priority as a result of Richard Bailey’s murder off campus. One member of our subcommittee resigned, but we will take over her sections of this brochure.*
- *Moving this project forward is on my “January, ’09 Projects List.”*
- *The new projected distribution date is spring, 2009.*

GOAL #3: Increase the role of the Midtown Neighborhood Watch program to make the environment safer and more secure by recruiting more volunteers from the local neighborhood associations, the University and the College of St. Rose.

UPDATE:

- *Additional recruitment efforts have been discussed at our monthly Midtown Neighborhood Watch Planning Committee meetings and some have been implemented.*
- *A “Midtown Neighborhood Watch Recruitment Subcommittee” has been proposed and will be finalized in January, 2009 once all members are confirmed.*
- *Additional volunteer applications are anticipated as a result of the fall safety forums held by Student Success and most recently the 12/17/08 Pine Hills Neighborhood Association’s “Community Forum on Public Safety.”*

GOAL #4: Continue to assist other institutions of higher learning and college communities locally, statewide and nationally in their efforts to create and maintain successful campus-community collaborations that can improve campus-community relations, deal with alcohol abuse by college students off campus, improve safety off campus and improve the quality of life in neighborhoods where college students reside.

UPDATE:

- *I presented a program entitled “Campus-Community Relationships: Keys to Building and Sustaining Successful Partnerships” to the Zone 5 Police*

Academy; Supervisor's Training Program in Colonie, New York in October, 2008.

- *I will be presenting and consulting at Virginia Commonwealth University in Richmond, Virginia in March, 2009.*
- *In November, I received and responded to an inquiry from SUNY at Potsdam.*

GOAL #5: Improve community outreach and engagement efforts on behalf of the University to increase our institution's visibility in the local community. I would like to expand my role with the University's community outreach and engagement efforts and specifically my role as a member of the "Midtown Improvement Strategy Working Group."

UPDATE:

- *I have been working with Miriam Tremontozzi on the "Community Engagement Website and Inventory" specifically regarding the outreach programs I am involved with.*
- *I have met recently with George Philip, Miriam Tremontozzi, Vincent Delio, Christine Bouchard and Catherine Herman about the mutually-agreed upon need for a holistic approach to "Midtown Issues." I plan to play an integral role with this effort to bring all parties together to realistically and actively improve the quality of life and safety in the Midtown Area during the spring, 2009 semester.*

Residential Life

GOAL #1: Overhaul Website. Enhance web site so that it is a destination for students for timely information, resources and events.

- *UPDATE: Currently still in the developmental stages of migrating to a new web site for the department. We are awaiting new web templates from Media and Marketing. Once the templates are developed we will begin our transition to the new web page.*

GOAL #2: On- Line Programming Submissions. Develop on-line programming form that staff can submit to multiple users. This will help to streamline the process and will allow for timely feedback.

- *UPDATE: Colonial Quad is using the on-line submission process successfully. All other Programming Directors were new to their positions, so a decision was made to wait until August 09 to move completely to on-line submissions.*

GOAL #3: Opening Initiatives. Theme initiatives that will help to reduce stress for parents and students during check in. An opening transition team was formed to develop a comprehensive program for check in. This includes enhancing help teams, purchasing rolling bins, increasing vendors, mardi gras theme and introducing a community service component.

- *UPDATE: Completed. This concept was very well received by families and new students. We will continue with a theme related/community service concept again for next fall.*

GOAL #4: New Performance Programs. Update Performance Programs for Residential Life staff that accurately reflects the Department's mission and goals. RD performance program is in draft form and will be implemented this year.

- *UPDATE: Drafts have been completed for GAs and RDs by the Assessment Committee. This will be finalized and used for the next round of performance programs and evaluations.*

GOAL #5: LGBT Advocates. Participate in LGBT Campus committee. We will also be looking at the potential for gender neutral housing in the future.

- *UPDATE: Residential Life staff are represented on the Division's LGBT committee and will also be identified as LGBT advocates within the department-ongoing. We are not actively pursuing gender neutral housing, however, have agreed that we do need to continue to work with transgender students in identifying housing options that best meet their needs.*

GOAL #6: LLC Theme Housing. Work closely with faculty and staff to insure the success of these programs and future growth.

- *UPDATE: We offered 3 LLC this year and 3 theme houses. We are currently working on a Sustainability Theme House for next year. DeShawn was moved to Dutch Quad so she can work closely with the LLC faculty as well as, the Women's Leadership House.*

Student Involvement

GOAL #1

Implement 2.5 GPA minimum requirement for joining a Greek organization. This will contribute to our standing goals by building the connection between the primary goal of academic success and involvement in activities. The requirement will be assessed to see if there is an impact on numbers in the fall and spring. No funding required.

- *UPDATE: 2.5 GPA was installed at the beginning of the semester and we had approx 60 new members join, which is normal for the fall semester. The new GPA did not have a negative impact on the organizations recruitment.*

GOAL #2

Implement a Greek Life 102 and 103 as follow-up educational sessions during the new member education period. These programs will enhance students understanding of responsibility as a leader in our community as well as continue to assess hazing risks among our groups. No extra funding required.

- *UPDATE: Greek Life 102 was completed on October 15th and was a success, as each new member meet with Craig Brewer and completed a survey about their process. All pledges looked to be in good spirits and they appreciated that we were checking in on them. Greek Life 103 was completed on November 12th and we had all new members attend along with lot of current members and they all participated in ice breakers and community building activities.*

GOAL #3

Expand outreach of Danes After Dark marketing utilizing consistent major programs and co-sponsorships. This goal is primary to our mission to reach out to less involved students to insure they are aware of and invited to these extra-curricular programs.

- *UPDATE: Held 6 major events in Fall 2008*
 - *August 28th: Cranium Craze Game Show*
 - *September 19th: AGSilver Concert*
 - *September 20th: Couch Potato Game Show*
 - *October 30th: FEAR: The Ultimate Game Show*
 - *October 31st: My Dead Lady, Murder Mystery Dinner*
 - *November 20th: Cranium Craze Game Show*
- *Increased attendance at first run movies to an average of 120 students per film and hosted 31 student organization co-sponsored events averaging over two per weekend.*
- *In addition Danes After Dark collaborated with the following departments:*
 - *Counseling Center*
 - *Project S.H.A.P.E*
 - *Res Life*
 - *Theater Department*
 - *Chapel House*
- *Increased advertisement through the development of a “street team” consisting of 4 work study students which enhanced advertisement for Danes After Dark programming.*

GOAL #4

Re-issue faculty/staff involvement newsletter 5566. The goal of the newsletter is to better inform the community – particularly faculty and staff – about co-curricular activities on campus and increase awareness so that faculty and staff feel comfortable talking to students about issues of involvement as well as attending and getting involved themselves.

- **UPDATE:** *Not yet completed – to be assigned as a winter break project*

GOAL #5

Increase efficiency and satisfaction with reservation process. With almost 2,000 meetings and events a year, it is important to continue to seek improvements in services in order to support our students as they create the robust extra-curricular offerings we seek for our students.

- **UPDATE:** *Working on clarifying the implementation of the free standard set up for funded groups. In addition, we included GSO funded groups in this policy for the fall. A review of the reservation process is on-going and changes made as necessary.*

GOAL #6

Improve myinvolvement.org interface. The involvement portal has many benefits that we currently do not utilize to the fullest extent possible such as the co-curricular transcript. In addition, we will assess the student's response to the interface and look to improve its user friendliness.

- **UPDATE:**   *New logo created and launched to site. We are working with the vendor and ITS to configure the site to allow a single sign-on via students' NetID and password (timeframe not yet identified by ITS) and embracing additional features. Student focus group has been created and will begin looking at the site very critically early in the spring semester.*

GOAL #7

Complete branding initiative including updating brochures, banners, e-news etc. By creating distinct looks for our brands such as Danes After Dark, E-News and MYInvolvement, we hope to build recognition from the student body and thus increase awareness and participation.

UPDATE:

- *MyInvolvement logo created and launched to site;*
- *E-News logo created;*
- *Danes After Dark logo created and launched to site/printed on shirts*
- *Development of new "Involvement" brochure to be finished prior to spring semester. Once single sign-on process to MyInvolvement.org is activated, a marketing campaign will be launched to student population to raise awareness of product.*
- *New look to E-News will also be pursued.*

GOAL #8

Seek out corporate financial support for Fountain Day. Access to over 8,000 students must be worth something to some corporation . . .

- *UPDATE: Mike Jaromin and Associate VP Murphy met with UAS representatives to review our relationship regarding food costs for Fountain Day. Also Vice President Bouchard met with Vice President Fardin Sanai who will look to identify a potential sponsor.*

GOAL #9

Improve training and development of event staff in conjunction with UPD. We continue to seek out ways to better work with UPD on the training and supervision of event staff.

- *UPDATE: UPD conducted training for event staff in September in which they were instrumental in working with the student staff, training them and providing hands-on instruction. In addition, Jennifer Anderson met weekly with Inspector Aran Mull to review past and future events.*

GOAL #10

Implement Emerging Leader Program for 15 – 20 underclass students with leadership potential. This not only provides the type of educational experiences for these select students but hopefully has longer term benefits as these students take on greater leadership roles as they become upperclassmen.

- *UPDATE: Emerging leaders program was introduced to Student Success staff and nominations were requested, at this time we have 10 - 12 student participants. This program will start in the spring semester and the final schedule and program will be announced over the winter break.*

GOAL #11

Market the low-ropes course to faculty, staff and student leaders. This remains a hidden gem on campus (hidden behind all of the construction) that we hope to better market internally . . .

- *UPDATE: Once again, the construction, so close to the area hampers the use and marketing but a brochure will be finished over the winter break and will be sent out to faculty and staff at the beginning of the spring 2009 Semester.*

GOAL #12

Increase leadership development opportunities for Student Association and other student leaders. We continue to try and provide better educational opportunities for all of our student leaders.

- *UPDATE: While we offer our annual student leader retreat and conduct Student Involvement 101 for over 350 students per semester, we need to still do a better job working closely with Student Association current and potential leaders.*

UPD

GOAL #1 - Seek internal and external funding for technology in our efforts to improve operations.

UPDATE:

- *The University Police Department applied for, and acquired, 8 Mobile Data Terminals (MDT) from the Governor's Traffic Safety Committee in May 2007, enabling our officers to connect with our computerized incident reporting system from the field.*
- *In the spring of 2008, we acquired a real time, computerized License Plate Reader (LPR) from the Governor's Traffic Safety Committee grant, administered by the Division of Criminal Justice Services, enhancing the efficiency in identifying stolen vehicles, unregistered vehicles and suspended licenses.*
- *The International Association of Chiefs of Police, University, and College Section partnered with Target to create a pilot program entitled "Safe Campus," for which we were not chosen.*
- *In July 2007, the University Police Department applied for a technology grant through the Department of Justice to improve our radio communications, our video surveillance systems, and our server capabilities. We were unsuccessful this time but will continue to pursue funding through this agency in the future.*

GOAL #2 - In 2008 the University Police partnered with the National Center for Security and Preparedness (NCSP) on a variety of projects that all seek to strengthen the "culture of preparedness" on campus. While the NCSP was not successful in gaining grant funding for a more formal hazard identification and mitigation program, the collaboration between UPD and the NCSP has resulted in the following programs that have benefited both the University and the wider community:

UPDATE:

- *April: We co-hosted the initial presentation entitled "Preparedness, Response and Recovery: High Consequence Events on Campus," which was subsequently delivered at other campuses in the SUNY system.*
- *October: We again acted as co-hosts for the New York State Police presentation entitled, "Threat Assessment and Violence Prevention Strategies," now geared toward private institutions across New York State.*
- *November: UPD hosted Rick Mathews and his staff from NCSP, where they facilitated an "after-action review" of the University's response to student Richard Bailey's homicide on a city street in late October.*
- *December: UPD, Environmental Health & Safety and the Division of Student Success have worked with NCSP to prepare and deliver an emergency management tabletop exercise which is scheduled for the second week of December.*

Vice President's Office

GOAL #1: Fully implement SUNY NY Alert by promoting participation in the alert system, establishing an on-going testing cycle, and communicating results/findings to SUNY System Administration and the University Community.

- *UPDATE: Tests of SUNY NY Alert were administered in the fall 2008, are planned for the spring 2009. An on-going testing cycle has been established (fall and spring semester tests) and an internal, on-going test schedule has been developed and is tested every other week by system administrators. A survey is administered to the campus community following each test. Efforts still need to be made to communicate results of the tests and surveys.*

GOAL #2: Partner with Educational Administration and Policy Studies to introduce the Student Success Graduate Internship Program for graduate students and the NASPA Undergraduate Fellowship program for undergraduate students interested in student affairs administration.

- *UPDATE: The Graduate Internship Program had four interns in the fall 2008. The program will continue into the 2009-10 academic year. Four undergraduate students participated as NASPA Undergraduate Fellows.*

GOAL #3: Improve student outreach efforts by creating a communication schedule for the student body and working to enhance relationship with Student Association and the Albany Student Press.

- *UPDATE: A comprehensive communication schedule was established in the fall 2008 to track email communications to the campus community (with special emphasis on on-going email communication to students).*

GOAL #4: Establish SUCCESS (Supporting Unique, Creative and Collaborative Efforts in Student Success) Grants to support diversity and inclusion efforts by Divisional units and more clearly link funding to goals.

- *UPDATE: The grant program was introduced in the fall 2008 and has attracted interest by units throughout the Division in support of inclusivity programs.*

GOAL #5: Streamline sexual assault reporting by creating a one-page form for UPD and other areas to use when a sexual assault is reported, conducting training/review of the protocol process with identified UPD officers, Counseling Center, Residential Life, and the Vice President's office.

- *UPDATE: A draft of a streamlined report has been created. Preliminary efforts have been made to set up a training.*

GOAL #6: Provide leadership for the coordination of Clery Law compliance, including reporting and training of pertinent personnel.

- ***UPDATE: Associate Vice President Murphy designated Clery Compliance Officer. Campus Security Authority trainings are scheduled for January 2009.***

GOAL #7: Establish LGBT Committee to begin to create a campus environment that is LGBT supportive with the goal of forming an LGBT president's advisory group consisting of various campus constituents.

- ***UPDATE: Vice President Bouchard will appoint members to and charge a committee in the spring 2009.***

GOAL #8: Complete Division-wide diversity audit.

- ***UPDATE: The campus' climate study (administered in the fall 2008) included results from individual Divisions (i.e.: Student Success) as well as for our student population. We await data from Institutional Research.***

GOAL #9: Support and guide the development of plans for a Campus Center extension.

- ***UPDATE: In progress. On-going meetings with design team taking place in the spring 2009.***

GOAL #10: Establish "Student Affairs Colloquia" addressing key issues in student affairs and invite Divisional staff (and surrounding campuses) to attend and participate.

- ***UPDATE: Two colloquia occurred in the fall 2008. Three more are scheduled for the spring 2009.***