

University at Albany Parent Survey Report

Survey Dates: November 19-December 18, 2008
 Number in Population: 3,752
 Completed Surveys: 942
 Percent Response Rate: 25%

Responses Embedded in Survey Instrument

Q1. How satisfied are you with each of the following current services the University at Albany provides?	Very Dissatisfied		Somewhat Dissatisfied		Neutral		Somewhat Satisfied		Very Satisfied		Not Applicable		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	Mean*
Accessibility of parent liaison	40	4%	13	1%	78	8%	49	5%	514	56%	225	24%	919	4.42
Responsiveness of parent liaison to concerns over the phone	28	3%	13	1%	90	10%	46	5%	203	22%	539	59%	919	4.01
Responsiveness of parent liaison to concerns via e-mail	49	5%	22	2%	59	6%	44	5%	449	49%	287	32%	910	4.32
Parents' Council updates sent via e-mail	63	7%	5	1%	25	3%	78	8%	735	80%	15	2%	921	4.56
Safety alerts sent via e-mail	60	7%	8	1%	17	2%	60	7%	756	83%	11	1%	912	4.60
Value of the Parents' Handbook provided	34	4%	20	2%	136	15%	149	16%	443	49%	128	14%	910	4.21
Ease of obtaining information regarding upcoming events on the Parents' Web site	55	6%	23	2%	57	6%	157	17%	571	62%	64	7%	927	4.35
Ease of obtaining information regarding important dates/deadlines on the Parents' Web site	51	6%	23	2%	65	7%	142	15%	575	62%	68	7%	924	4.36
Usefulness of links on the Parents' Web site	43	5%	26	3%	85	9%	170	19%	492	54%	101	11%	917	4.28
Ease of finding information on the Parents' Web site	49	5%	30	3%	78	9%	195	21%	479	52%	82	9%	913	4.23
Ease of finding information on the official University's Web site	48	5%	60	7%	85	9%	253	28%	448	49%	21	2%	915	4.11

*Means are calculated without "Not Applicable" responses.

Q2. How interested would you be in having each of the following services available?	Definitely Not Interested		Probably Not Interested		Neutral		Somewhat Interested		Very Interested		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	Mean
Parents' newsletter/magazine	26	3%	94	10%	137	15%	341	37%	316	35%	914	3.90
Parent webinars	37	4%	139	15%	291	32%	266	30%	167	19%	900	3.43
More access to the Parent Liaison	13	1%	78	9%	386	44%	249	28%	157	18%	883	3.52
Regional parent meet-and-greets	65	7%	215	24%	317	36%	179	20%	114	13%	890	3.07
Obtaining information regarding important billing dates/deadlines from the Parents' Web site	12	1%	28	3%	109	12%	301	33%	466	51%	916	4.29
A Parent blog/message board?	61	7%	153	17%	276	30%	287	31%	143	16%	920	3.32
An on-line parents newsletter/magazine?	23	3%	78	9%	131	14%	377	41%	308	34%	917	3.95

Q3. How interested would you be in having each of the following services available? Please indicate the level of involvement...	Not Involved		Rarely Involved		Somewhat Involved		Very Involved		NA/Don't Know		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	Mean
	...of your UAlbany student in high school	16	2%	53	6%	361	39%	474	52%	16	2%	920
...of you during your UAlbany student's high school years	19	2%	87	9%	386	42%	403	44%	21	2%	916	3.35
...of your UAlbany student in college	36	4%	165	18%	416	45%	271	29%	31	3%	919	3.10
...of you during your UAlbany student's college years	87	9%	235	25%	365	40%	197	21%	40	4%	924	2.86

Parent Information

Q4. What is your relationship to the student?	Count	Percent	Valid Percent	Cumulative Percent
Mother or Stepmother	730	77.5	78.5	78.5
Father or Stepfather	199	21.1	21.4	99.9
Other	1	.1	.1	100.0
Total	930	98.7	100.0	
No Answer	12	1.3		
Total	942	100.0		

Q5. How old are you?	Count	Percent	Valid Percent	Cumulative Percent
Under 40	17	1.8	1.8	1.8
40-49	350	37.2	37.8	39.6
50-59	526	55.8	56.8	96.4
60 or over	33	3.5	3.6	100.0
Total	926	98.3	100.0	
No Answer	16	1.7		
Total	942	100.0		

Q6. How do you identify yourself? (Recoded and combined)	Count	Percent	Valid Percent	Cumulative Percent
African American/Black	31	3.3	3.5	3.5
Asian/Asian American	10	1.1	1.1	4.7
Hispanic/Latino	37	3.9	4.2	8.9
Native American/American Indian/Native Alaskan	3	.3	.3	9.2
White/Caucasian	789	83.8	90.1	99.3
Mixed Race	3	.3	.3	99.7
Other	3	.3	.3	100.0
Total	876	93.0	100.0	
'I prefer not to state.'	66	7.0		
Total	942	100.0		

Q7. Where do you live?

(Raw responses included in survey data set.)

New York State (Please specify county.)

Another State (Please specify state.)

Another Country (Please specify country.)

What is your level of education?

Q8. What is your level of education?	Count	Percent	Valid Percent	Cumulative Percent
Less than high school	3	.3	.3	.3
High school or equivalent	97	10.3	10.4	10.7
Some college	170	18.0	18.3	29.0
Associate's Degree	145	15.4	15.6	44.6
Bachelor's Degree	243	25.8	26.1	70.7
Advanced Degree	266	28.2	28.6	99.2
Other	7	.7	.8	100.0
Total	931	98.8	100.0	
No Answer	11	1.2		
Total	942	100.0		

Q9. What is your employment status?	Count	Percent	Valid Percent	Cumulative Percent
Employed full-time	674	71.5	72.9	72.9
Employed part-time	127	13.5	13.7	86.6
Home-maker	48	5.1	5.2	91.8
Unemployed or between jobs	32	3.4	3.5	95.2
Retired	34	3.6	3.7	98.9
On disability	7	.7	.8	99.7
Other	3	.3	.3	100.0
Total	925	98.2	100.0	
No Answer	17	1.8		
Total	942	100.0		

Q10. What is your marital status?	Count	Percent	Valid Percent	Cumulative Percent
Married or partnered	777	82.5	83.5	83.5
Single	23	2.4	2.5	86.0
Divorced or Separated	110	11.7	11.8	97.8
Widowed	17	1.8	1.8	99.7
Other	3	.3	.3	100.0
Total	930	98.7	100.0	
No Answer	12	1.3		
Total	942	100.0		

Student Information

Q11. Your UAlbany student is:	Count	Percent	Valid Percent	Cumulative Percent
Male	531	56.4	57.0	57.0
Female	401	42.6	43.0	100.0
Total	932	98.9	100.0	
No Answer	10	1.1		
Total	942	100.0		

Q12. Your UAlbany student is a:	Count	Percent	Valid Percent	Cumulative Percent
Freshman	264	28.0	28.4	28.4
Sophomore	326	34.6	35.0	63.4
Junior	191	20.3	20.5	83.9
Senior	144	15.3	15.5	99.4
Graduate Student	6	.6	.6	100.0
Total	931	98.8	100.0	
No Answer	11	1.2		
Total	942	100.0		

Q13. Your UAlbany student was admitted as a:	Count	Percent	Valid Percent	Cumulative Percent
Freshman	817	86.7	87.8	87.8
Transfer	114	12.1	12.2	100.0
Total	931	98.8	100.0	
No Answer	11	1.2		
Total	942	100.0		

Q14. Your UAlbany student lives:	Count	Percent	Valid Percent	Cumulative Percent
On Campus	753	79.9	81.1	81.1
Off Campus with family or relatives	20	2.1	2.2	83.3
Off Campus by him or herself or with friends	155	16.5	16.7	100.0
Total	928	98.5	100.0	
No Answer	14	1.5		
Total	942	100.0		

Q15: Please use the box below to type any comments or suggestions you would like to make regarding your experience with the University at Albany.

[Verbatim open-ended responses are included in the appendix]

Thank you for completing this survey!

In appreciation of your time in completing this survey, we are offering a chance to be entered into a drawing to win your UAlbany student a prize of \$100.00 in "Podium Money" that they can use at venues all over campus. If you would like to be entered into this drawing, please enter your e-mail address or telephone number here:

E-mail Address or Telephone Number: [contact information used for drawing only]

Press the SUBMIT button below to save your responses.

After submitting your responses, you will be re-directed to the UAlbany Parent Liaison home page.