Questions & Answers Sheet:

• Are the slides available?

http://www.albany.edu/sph/cphce/prevention_agenda_webinar_ebi.shtml

• How have the partners that do the education been reimbursed?

Unfortunately reimbursement is lagging far behind on self-management programs. In Chautauqua County a lot of what has been implemented has been basically in-kind grant funding, trying to establish a foothold and show the return on investment of people participating in these classes. There is discussion in advocacy around payers getting on board with reimbursement for some of these services. The YMCA in the Buffalo area is getting reimbursed for the Diabetes Prevention Program. Chautauqua is looking at how they’ve negotiated with payers and how that can translate to Chautauqua County. Not everyone is being reimbursed. It’s very sporadic and inconsistent across the state and across the country but it’s something that is getting momentum.

• Has anybody looked at working with BOCES for program delivery?

The New York State Department of Health Diabetes/Chronic Disease Program has not worked with BOCES before. However, remember that partners are very specific to where you are located and there are a lot of different factors that go into who you decide to work with as a partner. Also, these programs are exclusively for adults 18 years and older. So while BOCES may have a role, such as a worksite, they would have to make sure that they are working to recruit or engage adult participants. For example, in Chautauqua County, there is strong adult programing with BOCES, and partnering with them to recruit their clients for these programs can be a great resource. The other thing that Chautauqua County looks at sometimes is offering targeted marketing not just from their primary care practices, but specific skilled nursing facilities.

Is providing training for Lay Leaders reimbursable under Title 6?

It is not, however we would encourage you to contact with QTAC because QTAC may be able to put you in touch with some of the master trainers for the programs in your area who can do the Lay Leader training at low cost.
Questions & Answers Sheet:

- Is the patient activation measure available online?

  The Patient Activation Measure (PAM) is actually a licensed tool. So that is something that the Living Healthy Program at Chautauqua County had purchased through grant funding. The website for the PAM is: http://www.insigniahealth.com/solutions/patient-activation-measure. Please note that QTAC already has a license for the PAM available for their partners.

- Are there any HIPAA issues with providing participant information back to the referring MD?

  Chautauqua County has a couple different things in place because the Healthy Living Program is working with its Independent Practices Association and Accountable Care Organization. This program has a lot of agreements in place, business agreements and such that cover HIPPA. The other piece that has been done is at the beginning of every class the facilitators have the participants sign a release form. That consent/release form has been added to the standard packet of what the participants need to fill out in the beginning of class. It is advised that you put a general release form in participant packets to be able to have that feedback loop.

Resources:

Evaluation and Post-Test, Handouts, available here:
http://www.albany.edu/sph/cphce/prevention_agenda_webinar_ebi.shtml

Promoting Evidence-Based Interventions to Prevent or Manage Chronic Disease Fact Sheet:

Center for Excellence in Aging & Community Wellness: Evidence-based Interventions (EBI) Reference:

For more information on the Insignia Health’s Four Levels of Health Activation: