**Gold Stamp Collaborative**

**Mount Sinai Hospital Queens, Coler-Goldwater Specialty Hospital and Nursing Facility**

**Visiting Nurse Service of New York**

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### Collaborative Goals

- To improve pressure ulcer assessment, management, and prevention, and to standardize practices and communication tools across care settings to reduce pressure ulcer rates and sustain partnerships.
- To develop and implement the use of a standardized communication tool to enhance the flow of information between acute, long term care and home health care settings aimed at pressure ulcer prevention and improvement in care planning.

### Accomplishments

- The revisions to the communication tool were agreed to and implemented.
- Communication and collaboration was strengthened between Collaborative Partners.
- Advocacy by each Partner for integration of essential data elements into an electronic medical record (EMR) system.

### Outcomes and Data

- Determined that the tool in paper format was an effective method of communication between the hospital and the nursing home (currently using manual documentation), but unreliable in transitions to home care (currently using EMR). As a result, care planning in home care could not be based on the tool as projected.

### Recommendations

- Embed the essential elements of the tool into the EMR as part of a transfer/discharge summary to facilitate care transitions.
- Participation by providers in Health Information Exchanges (HIEs) could promote timely effective means of communicating the essential elements of the tool and could have a positive impact on reducing pressure ulcer rates.

### Collaborative Partners

**Coach:** Kathryn Santos

**Collaborative Champion:** Evelyn Alcortin

**Mt. Sinai Queens**
- Evelyn Alcortin, Wound Care Nurse Practitioner (Organizational Lead)
- Anne Piscotta, Nurse Manager
- Kyonghee Kim, Nursing Manager
- Mary Godineau, Nurse Manager

**Visiting Nurse Service of NY**
- Roslyn Fisher-Morrison, Clinical Director of Acute Care (Organizational Lead)
- Mary Mangie, Quality Improvement Specialist
- Miriam Feils, Quality Improvement Specialist
- Edward Morlanty, Wound Ostomy Continence Nurse
- Mary Pamaen, Wound Ostomy Continence Nurse
- Elisabeth Riggs, Home Care Consultant
- Lorna Daikne, Clinical Intake Manager

**Coler Campus**
- Merita Mateo, Assistant Director of Nursing (Organizational Lead)
- Casilda Almendrala, Associate Director of Nursing
- Shirley Castille, Lead Nurse

**Goldwater Campus**
- Jacqueline Jules-Schuster, Wound Care Nurse Practitioner (Organizational Lead)
- Slanine Richards, Director of Nursing
- Raquel Bumaya, Associate Director of Nursing
- Marilin Pineda, Associate Director of Nursing
- Stephany Sanger, Supervisor of Social Work
- Millicent Holmes, Clinical Supervising Registered Dietitian

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### Methods

- Shared current organizational treatments and prevention of pressure ulcer practices for identifying patients at-risk for pressure ulcer development and prevention strategies.
- The Pressure Ulcer Communication Tool was revised, tested and implemented (April 2012 – September 2013) to incorporate the care planning needs of each of the Collaborative Partners.
- Staff were educated in all pilot sites to complete the tool upon transfer and to monitor receipt of the tool upon admission to the receiving care setting.
- Evaluated the process for reliability and sustainability at monthly collaborative meetings.

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### References

- Gold STAMP Program Pressure Ulcer Resource Guide. www.tsurvey.org/pressureulcer/homeadministrator/goldstamp