

Review of Agency Quality Assurance (Home Care) Participant Guide 2009-2010 STA Webinar (October 19, 2009)

Target Audience: Home Care Surveyors

Objectives: At the end of this presentation, participants will be able to:

- Identify CHHA QI Regulatory Requirements.
- Describe the process in surveying a Quality Improvement Program.
- Evaluate agency compliance with regulations.

Useful Resources on Topic:

- www.medicare.gov – quality measure information for consumers
- www.homecare.nyhealth.gov - Health and Hospice Profile Web site

Useful Resources on Webinars:

- Instructions for downloading WebEx software (required before viewing webinar on computer for first time):
http://www.albany.edu/sph/coned/sta/webex_instructions.pdf
- A quick reference guide of webinar features:
http://www.albany.edu/sph/coned/sta/webex_quick_guide.pdf
- Tips on participating in a webinar:
http://www.albany.edu/sph/coned/sta/participant_webinar_guide.pdf
- STA Website (scheduled webinars, link to register, archived webinars, evaluation and handouts): sta-ny.org

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