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# Putting Patients First: A Primer on Patient-Centered Care

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What is patient-centered health care and what are the unifying threads and common understandings of the topic? How do healthcare organizations consider enacting patient-centered health care? How does the emerging focus on “medical homes” for patients fit into this concept? What are the critical and strategic imperatives for a basic business philosophy of putting patients first? What conflicts exist within the health care system, and how can all the “players” unify? What does “Putting Patients First” mean? When does the “rubber hit the road”

**Thursday, November 29, 2007**

**7:30 a.m.: networking and continental breakfast**

**8:00 - 9:00 a.m.: presentation and discussion**

**New York State Nurses Association  
11 Cornell Road (Airport Park), Latham, NY**

**For directions, visit**

**[www.albany.edu/sph/coned/breakfastprograms.htm](http://www.albany.edu/sph/coned/breakfastprograms.htm)**

**The cost to attend this program is \$10.  
Registration and payment information found on reverse side.**

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**To register by mail or to make payment**, please send the registration form to: Sue Brooks, University at Albany, School of Public Health, Continuing Education Dept., East Campus, One University Place, Rensselaer, NY 12144 or by fax to 518-402-1137. **The cost to attend this program is \$10. Advanced registration and payment is required by Monday, November 26, 2007. Please note, we are unable to accept cash.**

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\_\_\_ **PAYMENT ONLY (REGISTERED ON-LINE)**

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**“Putting Patients First: A Primer on Patient-Centered Care”**

**Thursday, November 29, 2007**

**Institute for the Advancement of Health Care Management  
School of Public Health**



**UNIVERSITY  
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