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This 3-hour workshop is designed to help participants draw upon existing (as well as build new) knowledge and skills to strengthen their capacity to work across cultures and in diverse communities. The central theme throughout this workshop is relationships. It challenges participants to reflect on what is necessary for building growth-fostering relationships. It makes connections between communication and culture, application of cultural competency models, techniques and standards, and relational competence. References and resources that can support the cross-cultural communication process will be provided.

Pre-registration is required. Space is limited, please register early. There is no fee. Workshops will run various times depending on location. Lunch is included at all workshops. To register, log onto

www.albany.edu/sph/coned/ccctrainings.htm

For more information, contact Marline Vignier at 518-474-2285 or mvignier@uamail.albany.edu

Workshop Schedule	
<p>April 2, 2008 Nassau County Dept. of Health Uniondale, NY</p>	<p>April 15, 2008 School of Public Health Rensselaer, NY</p>
<p>April 22, 2008 Sheraton Syracuse University Hotel & Conference Center Syracuse, NY</p>	<p>April 30, 2008 Metropolitan Area Regional Office NYS Department of Health New York, NY</p>





SCHOOL OF PUBLIC HEALTH

UNIVERSITY AT ALBANY State University of New York

Cross Cultural Communication Workshop

Intended Audience: Health professionals and paraprofessionals who work with diverse communities.

Objectives:

At the end of this workshop participants will be able to:

- Demonstrate knowledge of how culture shapes identity and influences health behavior
- Understand how personal bias, prejudice and stereotypical behavior can influence (health) interactions and communications
- Be familiar with definitions and core elements of cultural competence and cross cultural communication
- Be familiar with cultural competence assessment tools and conceptual models, including the CLAS Standards
- Demonstrate cross cultural communication skills

CME, Nursing Contact Hours and CHES credits are available for participation in this program.

School of Public Health, University at Albany, is an approved provider of continuing nursing education by the New York State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

This activity has been assigned code 6VKSFE-PRV-06-158 and has been approved for 3.0 contact hours.

School of Public Health, University at Albany is accredited by the MSSNY to provide continuing medical education (CME) for physicians. The School designates this educational activity for a maximum of 3.0 AMA PRA Category 1 Credit(s)TM. Physicians should only claim credit commensurate with the extent of their participation in the activity.

This activity is sponsored by the School of Public Health, University at Albany, SUNY, a designated provider of continuing education contact hours (CECH) in health education by the National Commission for Health Education Credentialing, Inc. This program is designated for the CHES to receive 3.0 Category 1 CECH in health education.

