To help the School of Public Health better serve you, please complete this survey and evaluate our performance. This is your opportunity to voice your opinion and make a difference!

The information you provide will be kept strictly confidential and data will only be reported in an aggregate format to ensure anonymity. If any item requests information that you do not wish to share, you may leave it blank. The survey will take approximately 10 to 15 minutes to complete. Please complete this survey by Friday, April 27, 2012 by 9pm EST.

Please rate below (1) how important each statement is to your enrollment at the School of Public Health and (2) your level of agreement with each statement pertaining to your student experience at the School of Public Health. For topics that do not apply to you, please either skip the items or select “Not Applicable.”

<table>
<thead>
<tr>
<th>Importance to me</th>
<th>Level of Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Very important</td>
<td>1 Strong Agree</td>
</tr>
<tr>
<td>2 Important</td>
<td>2 Agree</td>
</tr>
<tr>
<td>3 Neutral</td>
<td>3 Neutral</td>
</tr>
<tr>
<td>4 Unimportant</td>
<td>4 Disagree</td>
</tr>
<tr>
<td>5 Very unimportant</td>
<td>5 Strongly Disagree</td>
</tr>
<tr>
<td>N/A Not applicable</td>
<td>N/A Not applicable</td>
</tr>
</tbody>
</table>

Part 1: Advisement and Registration

1. Academic advisors are knowledgeable about my degree requirements
2. Administrative staff in my home department are knowledgeable about my degree requirements
3. Administrative staff in my home department are helpful with registration
4. Administrative staff in other departments are helpful with registration
5. Academic advisors are knowledgeable about registration procedures
6. Registration for classes is hassle free
7. Required classes are offered at times that result in few scheduling conflicts
8. Elective classes are offered at times that result in few scheduling conflicts

Part 2: Communication

9. Administrative staff in my home department are
   a. accessible by phone
   b. accessible by email
   c. accessible in person
   d. located on my primary campus

10. Administrative staff in my home department are respectful when communicating with me
    a. by phone
    b. in writing
    c. in person

11. Academic advisors are
    a. accessible by phone
    b. accessible by email
    c. accessible in person
    d. located on my primary campus
12. Academic advisors in my home department are respectful when communicating with me  
   a. by phone  
   b. in writing  
   c. in person  

13. Dean’s Office staff are  
   a. accessible by phone  
   b. accessible by email  
   c. accessible in person  
   d. located on my primary campus  

14. Dean’s Office staff are respectful when communicating with me  
   a. by phone  
   b. in writing  
   c. in person  

15. Channels for expressing student complaints exist in  
   a. my home department  
   b. the Deans office, School of Public Health  

16. Opportunities to participate in governance exist in  
   a. my home department  
   b. the School of Public Health  

Part 3: Internship Administration and Policies/Procedures  

17. Policies/procedures for applying for internships are  
   a. clearly explained in writing  
   b. easy to find online  
   c. easy to find in hard copy  

18. Policies/procedures for waiving internships are  
   a. clearly explained in writing  
   b. easy to find online  
   c. easy to find in hard copy  

19. Policies/procedures for filing internship paperwork are  
   a. clearly explained in writing  
   b. easy to find online  
   c. easy to find in hard copy  

20. Internships are provided in  
   a. Biomedical Sciences  
   b. Biostatistics  
   c. Environmental Health  
   d. Epidemiology  
   e. Health Policy and Management  
   f. Social Behavior/Community Health  

21. Administrative staff in the Internship and Career Services Office are  
   a. accessible by phone  
   b. accessible by email  
   c. accessible in person  
   d. located on my primary campus
22. Administrative staff in the Internship and Career Services Office are respectful when communicating with me
   a. by phone
   b. in writing
   c. in person

For each statement below, please rate your level of agreement. For topics that do not apply to you, please either skip the items or select “Not Applicable.”

1 Strongly Agree
2 Agree
3 Neutral
4 Disagree
5 Strongly Disagree
N/A Not applicable

Part 4: Academic Policies/Procedures

23. Degree requirements are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

24. Guidelines for completing the Major Field Exam are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

25. Guidelines for writing the masters thesis are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

26. Guidelines for completing the doctoral Qualifying Exams are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

27. Guidelines for writing the doctoral dissertation are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

28. Policies on academic probation and dismissal are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy
   d. fair

29. Policies on academic integrity (e.g. cheating, plagiarism) are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy
   d. fair
30. Requirements for degree clearance and graduation are
   a. clearly explained in writing
   b. easy to find online
   c. easy to find in hard copy

Part 5: Organizational Environment

31. I feel a strong sense of community with students in my home department
32. I feel a strong sense of community with students in the MPH program
33. I feel a strong sense of community with faculty and staff in my home department
34. I feel a strong sense of community with faculty and staff at the School of Public Health
35. I seldom get the “run-around” when seeking information from administrative staff in my home department
36. I seldom get the “run-around” when seeking information from administrative staff at the School of Public Health

Part 6: Physical Resources

37. I have access to adequate library resources for my classes and research
38. Access to University at Albany libraries from School of Public Health computers is adequate
39. Access to the Wadsworth Center Dickerman Library from School of Public Health computers is adequate
40. In person access to the Wadsworth Center Dickerman Library is adequate
41. Computer resources on my primary campus are adequate
42. Quiet study space on my primary campus is adequate
43. Student lounge space on my primary campus is adequate

Please rate below your overall level of satisfaction with each statement pertaining to your student experience at the School of Public Health. For topics that do not apply to you, please either skip the items or select “Not Applicable.”

1 Very satisfied
2 Satisfied
3 Neutral
4 Dissatisfied
5 Very dissatisfied
N/A Not applicable

Part 7: Overall Satisfaction

44. Administrative and support services at the School of Public Health
45. Administrative and support services from your home department
46. Administrative and support services from the Internship and Career Services office
47. Administrative and support services from the Deans Office

Please answer the following questions.

48. Would you recommend the School of Public Health to other students?
   a. Yes, definitely
   b. Yes, with reservations
   c. No

Why or Why Not?

49. Have you ever considered leaving the School of Public Health?
   a. Yes
b. No
   i. If yes, why?
      1. Did not like academic program
      2. Poor academic performance
      3. Unhappy with courses
      4. Unhappy with instructors
      5. Poor customer service
      6. Insufficient financial support
      7. Personal reasons
      8. Other ____________________________

50. In your opinion, what is the greatest strength of the School of Public Health?

51. In your opinion, what is the greatest weakness of the School of Public Health?

52. Please use this space to make any final comments about your experience at the School of Public Health.

**Part 8: Demographic Questions**

53. Gender:
   a. Male
   b. Female

54. Age
   a. 20 to 24
   b. 25 to 29
   c. 30 to 34
   d. 35 to 39
   e. 40 to 44
   f. 45 to 49
   g. over 50

55. Are you a
   a. US Citizen
   b. Permanent Resident
   c. Foreign National

56. Ethnicity/Race
   a. African-American/Black
   b. American Indian or Alaskan Native
   c. Asian or Pacific Islander
   d. Caucasian/White
   e. Hispanic/Latino
   f. Prefer not to respond
   g. Other
      …Please specify

57. What is your degree program?
   a. MPH
   b. MS
   c. PhD
   d. DrPH
   e. Certificate
   f. Preventive Medicine Residency
58. What is your home department?
   a. Biomedical Sciences
   b. Environmental Health Sciences
   c. Epidemiology & Biostatistics
   d. Health Policy, Management & Behavior
   e. School of Public Health – no home department

59. If MPH or DrPH, what is your concentration?
   a. Biomedical Sciences
   b. Biostatistics
   c. Environmental Health
   d. Epidemiology
   e. Health Policy and Management
   f. Social Behavior/Community Health

60. Are you currently enrolled
   a. Full-time (9 or more credits)
   b. Part-time (less than 9 credits)

61. What year did you begin your current degree program?
   a. Fall _____
   b. Spring _____

62. What is your primary campus location?
   a. East Campus
   b. David Axelrod Institute/Center for Medical Sciences
   c. Biggs Laboratory, Empire State Plaza
   d. Griffin Laboratory

63. Are you employed as a GA, TA, or RA?
   a. No, I do not have an assistantship
   b. Yes, Graduate Assistant
   c. Yes, Research Assistant
   d. Yes, Teaching Assistant

64. Are you employed in a position other than as a graduate assistant, teaching assistant or research assistant?
   a. No
   b. Yes, fewer than 10 hours per week
   c. Yes, 10-19 hours per week
   d. Yes, 20-24 hours per week
   e. Yes, 25-29 hours per week
   f. Yes, 30-34 hours per week
   g. Yes, 35 or more hours per week

Thank you for completing this survey!