

Sharon S. Dawes

**Center for Technology in Government
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EDUCATION

Ph.D., Public Administration

Rockefeller College of Public Affairs and Policy
University at Albany/ State University of New York, 1991
Dissertation: *A Theory of Interagency Information Sharing*
Doctoral Advisor: David F. Andersen

B.A. Magna Cum Laude, American Studies

University at Albany/ State University of New York, 1972

PROFESSIONAL EXPERIENCE

University at Albany, State University of New York, 1993 to Present

Director, Center for Technology in Government

The Center for Technology in Government was created by the Governor and the Legislature in 1993 to pursue new ways of applying computing and communications technologies directly to the practical problems of information management and service delivery in the public sector--focusing on increasing productivity, reducing costs, increasing coordination, and enhancing the quality of government operations and public services. The Center carries out this mission through applied research and partnership projects which involve government agencies, private sector technology companies, and university faculty and students. The Center is a 1995 *Innovations in American Government Award* winner, funded by a combination of state appropriations and external research grants.. The Center Director is responsible for:

- Leadership, planning, and management of the Center's applied research program;
- Forging effective relationships with key constituencies including federal, state and local government agencies and associations, corporate sponsors, and members of the university community;
- Establishing relationships with other states, international organizations, and academic or research institutions with similar interests;
- Assuring that the results of the Center's work are of the highest quality, well-documented, and widely disseminated throughout state and local government and the nonprofit sector;
- Securing external funding for specific projects and for future program development.

Rockefeller Institute of Government, 1985 to 1993

Executive Director, New York State Forum for Information Resource Management, 1987 - 1993

The Forum is a network of state government organizations and executives committed to better use and understanding of the state's information resources. Members include 53 state agencies, 9 public authorities, the state university system, both houses of the legislature and the court system. Individual members include over 400 state officials. With guidance from a 23-member Executive Committee, the Executive Director is responsible for supporting cooperative interagency projects, forging public-private-academic partnerships, establishing relationships with other states and federal agencies on matters of mutual interest; designing and managing seminars and other professional development programs for members; maintaining communications among members through a quarterly newsletter, an information resource directory and other vehicles; and selecting and supervising staff and managing day to day operations.

Study Director, 1985 - 1988

Responsible for two of the twelve studies which make up *New York State Project 2000*, a strategic planning effort conducted by the Institute at the request of the Governor and the Legislature. Working with the advice of a 21-member panel of citizen-experts and public officials, "Long-Term Care 2000" was completed and published with seven other project reports in 1986. Follow-up activities included press conferences, speaking engagements, and radio and television appearances. "The State and the Voluntary Sector 2000," one of four second year studies, was completed in 1988 and published by the Foundation Center.

Executive Fellow, 1985 to 1986

Selected as New York State's first Public Service Fellow. The fellowship is awarded to a senior public manager based upon professional excellence and a research proposal judged to be of significant value to the State. Research into the effect of a major computer system on the functioning of a state agency and its relationships with the federal and local governments resulted in *New York's Welfare Management System: The Politics of Information* published by the Institute.

New York State Department of Social Services, 1973 to 1984

Associate Commissioner, Division of Income Maintenance, 1977-84

The Division is responsible for Public Assistance programs which collectively served nearly 2 million households in New York State and which distributed benefits approaching \$4 billion annually. The Division supervised 57 county Departments of Social Services and the New York City Human Resources Administration. Major responsibilities included development of state legislative proposals, implementation of new federal and state laws, and compliance with major court decisions; programmatic development and operation of the Department's Welfare Management System; frequent interaction with federal, state and local agencies, legislative staff, the Governor's Office, and interest groups; and general responsibility for administrative functions, including state and federal budget processes and management of 150 staff members in Albany and New York City.

Assistant Director, Office of Management Planning, 1976-77

Project Management Specialist, Office of Mgmt. Planning and Data Processing, 1974-76

Data Manager, SSI Conversion Task Force, 1973-1974

TEACHING EXPERIENCE

University at Albany

Associate Professor, Department of Public Administration & Policy, 2001-present
Visiting Associate Professor, Department of Public Administration & Policy, 2000-01
Research Associate Professor, Department of Public Administration & Policy, 1999-00
PAD 550 Foundations of Government Information Strategy and Management
PAD 623 Management Information Systems
Numerous guest lectures in other courses

Affiliate Faculty Member, Information Science Doctoral Program, 1991-present
INF 704 Proseminar on Information Policy

New York State Forum for Information Resource Management, 1987-1993

Information, Technology, and Government (2 day corporate seminar)
Information Resource Management Academy (series of three 2-day seminars:
Information Management
Information Policy
Information Stewardship

Rockefeller Institute of Government 1985-present

Managing Information in New York State Government, (series of four 2-day seminars)
Public Management Intern Program: Information Strategy & Management in Government (2000-present)

University of Washington, Cascade Center for Public Service, 2001- present

Information Strategy for Public Executives

CONSULTING EXPERIENCE

National Academy of Public Administration

2005-06 – Panel on “US Forest Service: Most Efficient Organization Efforts”
2004 – Panel on “Bringing Innovation to NASA and the Nation”

University of Maryland, Center for Information Policy

2004 – Organizing strategy for a new research center

Region of Emilia-Romagna, Italy

2001 -- Citizen-centered government innovation

European Commission

2000 – Knowledge management within the EC

World Bank/Urban Institute

1999 – Human services information strategy for South Africa

Center for Legislative Development, University at Albany

1996 - Government of Lebanon (on site information technology policy workshops)
1997 - Members of the Egyptian Parliament

State of Washington, Department of Information Resources

1992 - Workshop for Information Resources Management Board

UNIVERSITY SERVICE

University Selective Investment Committee, 2006

IT Commons Steering Committee, 2003-05

Chair, IT Commons Resources Committee, 2003-05

Dept. of Public Administration and Policy Faculty Marketing Committee, 2003-05

Chair, Provost's Advisory Committee on Information Science, 2000-01

Leader for redesign of Information Strategy and Management Curriculum in Public Administration and Policy, 2000-01

Presidential Appointee to the University Resources & Priorities Committee, 1999-2004

Search Committee, Vice President for Finance & Business, 2000

Budget and Resources Committee for Middle States Accreditation Self Study, 1999

Search Committee, Vice President for Research, 1999

Chair, Search Committee, Director of the Information Science Doctoral Program, 1999

University Council on Research, 1998-99

Volunteer Consultant to Office of Human Resources Management re: redesign of the recruitment and hiring processes, 1998

Search Committee, Director of University Business Systems, 1997

IT Advisory Committee, Nonprofit Education Initiative, Center for Women in Government

Advisory Committee, Intergovernmental Innovation Program, Rockefeller College

AWARDS & HONORS

Rudolf Giuliani Award for Leadership, New York State Chief Information Officers Council, 2005

Fellow, National Academy of Public Administration, elected 2002

Distinguished Alumna Award, Graduate School of Public Affairs, Rockefeller College of Public Affairs and Policy, University at Albany, 1998

Pi Alpha Alpha National Honor Society of Public Affairs and Public Administration, 1998

Public Official of the Year, *Governing Magazine*, 1997.

Award for Excellence in Government Information Services, New York State Forum for Information Resource Management, 1994

Nominated by Governor Mario Cuomo for the American Systems Management Award for Outstanding Contribution to Information Management in New York State, 1988.

Public Service Fellow, selected by NYS Governor's Office of Employee Relations, 1985
Murray Nathan Award for Outstanding Contributions to Public Service, Capital District Chapter of the American Society for Public Administration, 1977.

Fellow, State Academy for Public Administration since 1977

ACADEMIC AND PROFESSIONAL AFFILIATIONS

Academy of Management (AoM)
Member Public and Nonprofit Division
Member Practice Theme Committee

American Society for Public Administration (ASPA)

Association for Policy Analysis and Management (APAM)

Information Management and Operations Research Society (INFORMS)

Fellow, National Academy of Public Administration (NAPA)

National Association of Schools of Public Affairs and Administration (NASPAA)
Member Information Technology Committee

Member, US Government Accountability Office (GAO) Executive Council on Information Management & Technology, since 2004

Member, US National Science Foundation (NF) Business and Operations Advisory Committee, since 2002

Member, US National Archives and Records Administration (NARA), Electronic Records and Archives Advisory Committee, 2005-2008

Executive Committee Member, New York State Public Service Commission Telecommunications Reliability Advisory Council, since 2005.

Co-Chair, Partnership for Intergovernmental Innovation, 2001-2005

National Association of State Chief Information Officers (NASCIO) since 1991
Best Practices Committee, 1999
Chair, Research and Publications Committee, 1995
Regional Director, 1992-94
Executive Committee, 1992-94

Fellow, State Academy for Public Administration (SAPA) since 1986
Executive Director, 1986-87

New York State Forum for Information Resource Management
Member of the Executive Committee, since 1995

Advisory Board Member, Government Technology Conference, since 1990

Reviewer for

Journal of Public Administration Research and Theory (JPART)
American Review of Public Administration (ARPA)
Public Performance and Management Review (PPMR)
Journal of Public Affairs Education (JPAE)
Social Science Computer Review (SSCOR)
Government Information Quarterly (GIQ)
International Journal of Electronic Government Research (IJEGR)
Journal of the Association for Computing Machinery (ACM)

Reviewer for National Science Foundation Digital Government and Information Technology Research Programs

National Digital Government Research Conference
Conference Co-Chair, 2004, Program Committee, 2003

Mini-track Co-Chair and Reviewer for E-government Track at Hawaii International Conference on System Sciences (HICSS), since 2001

Program Committee and Reviewer for DEXA International eGovernment Conference, since 2004

Program Committee and Reviewer for e-Challenges International Conference on the Information Society, 2006

Evaluation Committee, New York State Technology Entrepreneurial Fund, 1999 - 2002

New York State Geographic Information System Cooperative, 1997-99
Coordinating Body Member
Chair, Education Working Group

Member, Board of Directors, Capital Region Information Service of New York, 1996-98

Advisory Board Member, School of Information, University of Michigan, 1995-96

RECORD OF EXTERNAL FUNDING

Center for Technology in Government

\$100,000	AT&T University Equipment Donation Program, 1995
\$100,000	Ford Foundation, Innovations in American Government Award, 1995
\$140,000	National Historical Publications & Records Commission, Electronic Records Research Grant, 1995
\$500,000	National Science Foundation, Partnership for Advanced Computational Infrastructure, 1997-2002
\$105,000	National Science Foundation, Designing the Digital Government of the 21st Century: A Multidisciplinary Workshop, 1998

\$280,000	National Historical Publications and Records Commission, Secondary Uses of Electronic Records, 1998-2000 (co-PI)
\$360,000	US Department of Justice, Building a Business Case for Integration Criminal Justice Information, 1999
\$1,000,000	National Science Foundation, Knowledge Networking in the Public Sector, 1999-2002
\$30,000	National Science Foundation, Multinational Study of New Models of Collaboration for Service to Citizens and Business, 2000 (planning grant)
\$400,000	National Science Foundation, Multinational Study of New Models of Collaboration for Delivering Government Services, 2001-2003
\$262,000	National Science Foundation, An IT and Organizational Design Research Agenda for Evaluation and Management of Research Proposals, 2001
\$1,200,000	National Science Foundation, Modeling the Social and Technical Dimensions of Information Integration, 2002-04
\$100,000	National Science Foundation, Turning to Digital Government in a Crisis—An Assessment of the Governmental Response to the World Trade Center Attack, 2002-03
\$500,000	US Department of Justice, Building and Integrated Information Capabilitiy Model for Justice Information, 2002-03.
\$800,000	National Science Foundation & Library of Congress, Digital Preservation in State Governments, 2004-06
\$1,000,000	National Science Foundation, Building an International Digital Government Research Community, 2005-09
\$150,000	New York State Governor's Office of Employee Relations, NYS IT Workforce Skills Assessment, 2005-06

NYS Forum for Information Resource Management

\$995,000	NYS Division of the Budget: Core Forum operations, 1987-93
\$58,000	Governor's Office of Employee Relations, Core Forum operations, 1987-93
\$98,000	Other NYS Agencies, Core Forum operations, 1987-93
\$210,000	Governor's Task Force on Recording & Filing, Public Records: Vision 2000, 1991-93
\$32,000	National Historical Publications and Records Commission: NYS Sourcebook Pilot Project, 1989-91
\$28,000	NYS Workforce Planning Fund: Workforce Implications of IT, 1992-93
\$8500	NYS Health Department: Improving Health Data for Policy Making, 1992-93

\$8500

NYS Education Department & NYS Human Resources Subcabinet, An Information Strategy for Workforce Preparation in Suffolk County, 1991-92

PUBLICATIONS

Book

Andersen, David F. and Sharon S. Dawes, *Government Information Management: A Primer and Casebook*. Englewood Cliffs, NJ: Prentice-Hall, 1991.

Book Chapters

Gil-Garcia, J. Ramon and Sharon S. Dawes. (forthcoming). The New York State Website: Accommodating Diversity through a Distributed Management Structure in Rocheleau, Bruce, ed. *Case Studies on Digital Government*. Idea Group.

Dawes, Sharon S. and Meghan E. Cook (forthcoming). Intergovernmental Digital Government: Principles and Strategies for G2G Relationships and Applications, in *Encyclopedia of Digital Government*. Idea Group.

Dawes, Sharon S. and Theresa Pardo, "Building Collaborative Digital Government Systems: Systemic Constraints and Effective Practices," in Mc Iver, William and Ahmed K. Elmagarmid, *Advances in Digital Government: Technology, Human Factors, and Policy*. Kluwer, 2002.

Dawes, Sharon S., and Mark R. Nelson, "Pool the Risks, Share the Benefits: Partnerships in IT Innovation," in Keyes, Jessica, (ed.) *Technology Trendlines*. New York: VanNostrand Reinhold, 1995.

Andersen, David F., and Sharon S. Dawes, "Information Entrepreneurs: The Missing Link in Providing Services to Rural Families at Risk," in Jones, Shirley, (ed.), *Sociocultural and Service Issues in Working with Rural Clients*. Albany, NY: Rockefeller College Press, 1993.

Dawes, Sharon S., "Long-Term Care 2000," in Mumpower, Jeryl and Warren Ilchman, (eds.), *New York in the Year 2000*, SUNY Press, 1988.

Journal Articles

Eglene, Ophelia and Sharon S. Dawes (in press). Challenges and Strategies for Conducting International Public Management Research, *Administration and Society*.

Eglene, Ophelia, Sharon S. Dawes, and Carrie A. Schneider (in press). Patterns of leadership and authority in public sector knowledge networks, *American Review of Public Administration*.

Zhang, Jing, Sharon S. Dawes (in press). Expectations and perceptions of benefits, barriers, and success in public sector knowledge networks, *Public Performance and Management Review*.

Zhang, Jing, Sharon S. Dawes, and Joseph Sarkis. (2005). Exploring Stakeholders' expectations of the benefits and barriers of e-government knowledge sharing, *Journal of Enterprise Information Management*, 18(5): 548-567.

Dawes, Sharon S., Pardo, Theresa A. and Cresswell Anthony M. (2004). "Designing Electronic Government Information Access Programs: A Holistic Approach," *Government Information Quarterly*, 21(1): 3-23.

Dawes, Sharon S. (2004) "Training the IT Saavy Public Manager: Priorities and Strategies for Public Management Education," *Journal of Public Affairs Education*, 10(1): 5-17.

Dawes, Sharon S., Cresswell, Anthony, and Cahan Bruce. (2004). "Learning from Crisis: Lessons in Human and Information Infrastructure from the World Trade Center Response," *Social Science Computer Review* 22(1).

Dawes, Sharon S., Valerie Gregg, and Peggy Agouris. (2004). "Digital Government Research: Investigations at the Crossroads of Social and Information Science," *Social Science Computer Review* 22(1): 5-10.

Dawes, Sharon S. and Lise Prefontaine. (2003). "Understanding New Models of Collaboration for Delivering Government Services," *Communications of the ACM*, January.

Dawes, Sharon S. and Sharon Oskam. (1999). "The Internet, the State Library, and the Implementation of Statewide Information Policy: The Case of the New York State GIS Clearinghouse," *Journal of Global Information Management*, 7(4), October-December.

Dawes, Sharon S., Theresa A. Pardo, and Ann DiCaterino. (1999). "Crossing the Threshold: Practical Foundations for Government Services on the World Wide Web," *Journal of the American Society for Information Science*, 50(4).

Dawes, Sharon S. Peter A. Bloniarz, Kristine L. Kelly, David Connelly & Theresa A. Pardo. (1999). "Four Realities of IT Innovation in the Public Sector," *The Public Manager*, 28 (1), Spring.

Dawes, Sharon S. (1996). "Interagency Information Sharing: Expected Benefits, Manageable Risks," *Journal of Policy Analysis and Management*, 15(3), Summer.

Andersen, David F., Salvatore Belardo & Sharon S. Dawes. (1994). "Conceptual Frameworks for Strategic Information Management in the Public Sector," *Public Productivity and Management Review*, XVII(4), Summer.

Dawes, Sharon S. (1994). "The Human Resource Implications of Information Technology in State Government." *The Journal of Public Personnel Management*, 23(1), Spring.

Sponsored Research Reports

Cook, Meghan E., Sharon S. Dawes, Natalie Helbig and Roger Lishnoff. *Use of Parcel Data in New York State: A Reconnaissance Study*. NYS Office of Real Property Services grant. Albany, NY: Center for Technology in Government, 2005.

Dawes, Sharon S., Tayi, Giri; Birkland, Thomas; and Schneider, Carrie. *Information, Technology, and Coordination: Lessons from the World Trade Center Response*. National Science Foundation grant EIA 0221927. Albany, NY: Center for Technology in Government, 2004.

Cook, Meghan E., Sharon S. Dawes, Dubravka Juraga, Derek R. Werthmuller, Christina M. Pagano, and Benjamin F. Schwartz.. *Bridging the Enterprise: The New York State-Local Internet Gateway Prototype*. Albany, NY: Center for Technology in Government, 2004.

Cresswell, Anthony and Sharon S. Dawes. *The Information Dimension of Education Financing Decisions: Data Needs, Systems, and Strategies*. Education Finance Research Consortium, Symposium on Education Finance in New York State Schools, March 2004.

Dawes, Sharon S. *The Role of Trust in New Models of Collaboration*. National Science Foundation grant EIA-99832. Albany, NY: Center for Technology in Government, 2003.

Pardo, Theresa, Sharon Dawes, Anthony Cresswell, Fiona Thompson, Giri Kumar Tayi, *Finding our Future: A Research Agenda for the Research Enterprise*. National Science Foundation grant EIA-0109049. Albany, NY: Center for Technology in Government, 2002.

Pardo, Theresa, Sharon Dawes & Anthony Cresswell, *Opening Gateways: A Practical Guide for Designing Electronic Records Access Programs*. National Historical Publications and Records Commission grant 98027. Albany, NY: Center for Technology in Government, 2001.

LaVigne, Mark, Stephanie Simon, Sharon Dawes, Theresa Pardo, Donna Berlin, *Untangle the Web: Delivering Municipal Services Through the Internet*. Albany, NY: Center for Technology in Government, 2001

Cresswell, Anthony, et al. *And Justice for All: Designing Your Business Case for Integrating Justice Information*. US DOJ grant 1999-LD-VX-K004. Albany, NY: Center for Technology in Government, 2000.

Dawes, Sharon S., Peter A. Bloniarz, Kristine L. Kelly & Patricia D. Fletcher, *Some Assembly Required: Building a Digital Government for the 21st Century*. NSF grant 99-181, 1999.

Dawes, Sharon S., et al. *Tying a Sensible Knot: A Practical Guide to State-Local Information Systems*. Albany, NY: Center for Technology in Government, 1997

Dawes, Sharon S., et al. *Partners in State-Local Information Systems: Lessons from the Field*. Albany, NY: Center for Technology in Government, 1997

Dawes, Sharon S., et al. *Developing and Delivering Government Services on the World Wide Web: Recommended Practices for New York State*. Albany, NY: Center for Technology in Government, 1996.

Pardo, Theresa, David Connelly, and Sharon S. Dawes. *Delivering on the Web: Results of the Internet Services Testbed*. Albany, NY: Center for Technology in Government, 1996.

Galvin, Thomas, ed., Dawes, Sharon S., et al. *Making Smart IT Choices: A Handbook*. Albany, NY: Center for Technology in Government, 1996.

Dawes, Sharon S., et al. *Supporting Psychiatric Assessments in Emergency Rooms*. Albany, NY: Center for Technology in Government, 1995.

Dawes, Sharon S. and Anthony Cresswell, *Report of the Field Test to Evaluate a Decision Support Tool for Psychiatric Assessments in Emergency Rooms*. Albany, NY: Center for Technology in Government, 1995.

Kelly, Kristine, Theresa Pardo, Sharon Dawes, et al, *Sharing the Costs, Sharing the Benefits: The NYS GIS Cooperative Project*. Albany, NY: Center for Technology in Government, 1995

Andersen, David, Peter Avery, Peter Bloniarz, Sharon Dawes, et al. *Balancing Environmental Quality and Economic Vitality in the Adirondack Park*. Albany, NY: Center for Technology in Government, 1995.

Dawes, Sharon S., Junlei Zhang, and Margaret Hedstrom, *The New York State Sourcebook Pilot Project: A Metadata Approach to Information Management*. NYS Forum for Information Resource Management, 1992.

Dawes, Sharon S. and Judith R. Saidel, *The State and the Voluntary Sector: a Report of New York State Project 2000*, The Foundation Center and Rockefeller Institute of Government. 1988.

Dawes, Sharon S., *New York State Project 2000: Report on Long-Term Care*. Rockefeller Institute of Government. 1986.

Dawes, Sharon S., *New York's Welfare Management System: The Politics of Information*, Special Report No. 11, Spring 1986. Rockefeller Institute of Government.

Conference Proceedings and Presentations

"Challenges of Treating Information as a Public Resource: The Case of Parcel Data." (with Meghan Cook and Natalie Helbig). Paper presented at Hawaii International Conference on System Sciences, January 2006 (best paper nomination for e-government track)

"Conditions and Measures of Success in Public Sector Knowledge Networks." Paper presented at Fourth International eGovernment Conference, Copenhagen, August 2005.

"New Models of Collaboration for Delivering Government Services: A Dynamic Model Drawn from Multi-national Research", (with Ophelia Eglene) Paper presented at the National Digital Government Research Conference, Seattle, May 2004

"Digital Government and Crisis: Lessons from the World Trade Center Attack." Paper presented at the American Political Science Association conference, Philadelphia. August, 2003

"Authority and Leadership in Public Sector Knowledge Networks." (with Ophelia Eglene & Carrie Schneider). Paper presented at American Political Science Association conference, Philadelphia. August, 2003.

"New Models of Collaboration" presentation and panel moderator. National Conference of State Legislatures Annual Conference, July 2003.

"Knowledge Networking in the Public Sector," Case study presented at the National Digital Government Research Conference, Boston, May 2003.

"Turning to Digital Government in a Crisis" (with Bruce B. Cahan and Anthony M. Cresswell), paper presented at the National Digital Government Research Conference, May 2003.

"Usefulness and Stewardship: principles for making information a public resource," Crossing Boundaries Conference, Ottawa, May 2003.

"The Power of Partnerships: New Models of Collaboration." American Society for Public Administration Annual Conference, Washington, April 2003.

"Preparing for E-engagement." American Society for Public Administration Annual Conference, Washington, April 2003.

"Designing Government Information Access Programs: A Holistic Approach." (with Theresa Pardo and Anthony Cresswell), Hawaii International Conference on System Sciences, Jan 2003.

"Preliminary Results of a Multinational Investigation of New Models of Collaboration for Delivering Government Services." (with Ophelia Eglene & Lise Prefontaine), American Political Science Association, San Francisco, September 2001.

"Knowledge Networking in the Public Sector" Digital Government Day at National Partnership for Advanced Computational Infrastructure, San Diego, May 2001

"Lessons in Collaboration," Ontario Federal Government Forum, Toronto, June 2001

"E-leadership: Balancing 'digital' and 'government,'" Governing Magazine Managing Information Technology Conference, Philadelphia, June 2001

"Applied Research at the Center for Technology in Government," Ohio State University Department of Public Administration Distinguished Speaker Series, February 2001.

"Government as a Venue for IT Research," Annual NSF Digital Government Research Conference, Los Angeles, May 2001

"Teaching Information Strategy & Management in Public Administration," National Association of Schools of Public Affairs and Administration, Richmond, October 2000.

"Partnership Effectiveness in Public Sector Information Technology Innovation," (with Anthony Cresswell and Theresa Pardo) Academy of Management Annual Conference, Toronto, August 1999.

"Designing a Digital Government for the 21st Century," New York, NY, keynote address for the Government Technology Conference, November 1999.

"Partnerships in IT Innovation in the Public Sector," Penn State University, Conference on the Scholarship of Engagement, October 1999.

"Share the Risks, Share the Benefits: Partnerships for IT Innovation in Government," Lisbon, Portugal, "Public Administration on the Eve of the 21st Century: the Main Challenges," National Institute of Administration, June 1999.

"Delivering on the Web: Lessons from the Field," Sao Paulo, Brazil, Government Information Technology Conference, May 1998

"Maximizing Value, Minimizing Risk: IT Innovation in the Public Sector," Boston, Links '98 Annual Meeting on Public Universities Serving State Governments, April 1998

"Applied Research as a Means of Policy Implementation: Intergovernmental Information Systems in New York State," Association of Policy Analysis and Management Annual Research Conference, Washington, DC, October 1998

"Discovering Best Practices in State Local Information Systems," (with Theresa Pardo, Darryl Green & David Connelly), Atlanta, Society for Information Management Applied Research Symposium, ICIS December 1997

"Community Networks: Delivering on the Web," Chicago, Community Networking Conference, Northwestern University, April 1997.

"Citizen Access to Government Information: Lessons from the Internet Services Testbed," Government Documents Roundtable, Annual Meeting of the American Library Association, New York, June 1996

"Partnerships in Information Management," Annual Meeting of the National Association of Government Archivists and Records Administrators, Washington, July 1996.

"Public Access to Government Information," Annual Meeting of the National Association of State Information Resource Executives, San Antonio, TX, September 1995.

"Center for Technology in Government," National Conference of the Strategic Computing and Telecommunications Program, JFK School of Government, Harvard University, May 1995.

"Positioning Records Management in Public Sector Organizations--A State Perspective," Association of Record Managers and Administrators, International Conference, Toronto, September 1994.

Convenor and moderator: "Issues in Universal Identification," Eastern Technology Conference, Albany, NY, September 1992.

"Workforce Implications of Information Technology in State Government," Presentation to the Eastern-Southern Region of the National Association of State Information Resource Executives, Charleston, SC, November 1991.

"Technology Preparedness for Archivists," Presentation to the Annual Meeting of the Society of American Archivists, Philadelphia, September 1991.

"State Information Policy: The Critical Importance of Agency Cooperation," Presentation to Conference on Current Issues in Government Information Policy, Kentucky Information Systems Commission, March 1991.

Convenor: "Networking Information Resources," Eastern Region Government Technology Conference, Albany, NY, September 1990.

"Information, Technology & Government," Presentation to the National Historical Publications and Records Commission, State Historical Records Coordinators, Washington, DC, November 1989.

Convenor: "Public Information Management: Information Sharing," Eastern Region Government Technology Conference, Albany, NY, September 1989.

"Can Partnerships Harness Technology?" Presentation to the Third Electronic Information Forum of the Conseil de l'Industrie electronique du Quebec and the Province of Quebec Ministry of Communications, Montreal, Quebec, May 1989.

"Trends in Information Management." Presentation to the 1989 Western Region Government Technology Conference, Sacramento, CA, May 1989.

Panelist: "Integrating Teaching and Research: Implications for Practice." in "Information Management Issues: Curriculum and Research Implications." 1989 National Conference of the American Society for Public Administration, Miami, FL, April 1989.

"Organizing for Government Information Policy." Paper given at the 1988 National Governors' Association Conference on Integrating Data for Decisionmaking, Washington, DC, December 1988.

"The Changing Nature of Information Resources Management: Promise and Problems." Presentation given at the 1988 National Conference of the Association of American Archivists, Atlanta, GA, October 1988.

Andersen, David F. and Sharon S. Dawes, "Cases in Executive-Level Information Management." Workshop given at the American Society for Public Administration 1988 National Conference, Portland, OR, April 1988.

"The Use of Information Systems in Human Services." Panel Presentation at the 1987 Southeast Regional Conference of the American Society of Public Administration, New Orleans, October 1987.

Dawes, Sharon S. and Judith R. Sidel, "New York State and the Voluntary Sector: A Preliminary Quantitative Profile." Paper given at the American Society for Public Administration 1987 National Conference, Boston, April 1987.

"Aging in New York State in 2000: Implications for Practitioners and Educators." Presented at NY Association of Gerontological Educators Annual Conference, Ellenville, NY, October 1986.

Convenor: "Who Owns This System? - Technicians and Users of Public Information Systems." ASPA Region II Annual Conference, Albany, NY, September 1986.