Public Service Workshops Program

The Professional Development Program (PDP), Rockefeller College, was awarded a $7.5 million contract from the Governor's Office of Employee Relations (GOER) for the “Public Service Workshops Program (PSWP).” PSWP delivers workshops statewide to New York State employees in the Professional, Scientific and Technical Services (PS&T) Unit. PDP works through a network of private and public colleges and universities, professional associations, and other private educational providers to develop and deliver workshops to meet the professional development needs of the PS&T employees.

PDP will offer over 800 workshops, teleconferences, and online courses, all at no cost to PS&T Unit employees, to meet the needs of seven broad occupational groups, including accounting and auditing; social work and counseling; education and research; engineering, transportation and environment; health care; information technology; and law, criminal justice, and investigation. In addition, some workshops address general professional development needs, such as professional writing skills, that are useful for all employees. Training needs are determined through a process coordinated by PDP to garner input from experts at educational institutions, state and local agency training directors and subject matter experts, PEF membership at all levels, and individual employees.

The Professional Development Program has administered PSWP since 1983, which is funded through Article 15 of the PS&T contract between New York State and the Public Employees Federation (PEF). PDP Executive Director Eugene J. Monaco said, “We are extremely proud of our longstanding relationship with GOER and PEF to deliver this program to the 59,000 state employees working in professional titles. Our understanding of the educational requirements, job standards, and credentialing and certificate requirements of the seven broad-based professions has served the state well. This program is a primary example of PDP’s belief that government and those who work in the public service are of critical value to communities and citizens, and that by helping government work better we make a difference in the lives of people.”