The University at Albany and Time Warner Cable have partnered to bring you new and improved Digital TV service. This includes upgrading to an all-digital, high-definition service on campus.

**When:** Monday, November 14 at 7:00am  
**Impact:** No more than 15 minute down-time  
Televisions need to be equipped with a QAM digital tuner

### Preparing for the New Service

- **Verify that your television as a QAM Tuner**
  Many TVs made after 2006 have a built-in QAM tuner. If your TV does not have one, a converter box can be purchased online.  
  Please reference your owner’s manual or research the make/model of your TV online to see if it has a QAM tuner.

- **Program your TV for the new channel lineup**
  Most QAM tuner TVs have a “Channel Search” or “Auto Program” function that will automatically scan the incoming signals and detect the ones that are available. It may be necessary to do a channel search before your TV will allow you to tune to a specific channel.  
  Please reference your owner’s manual or research the make/model of your TV online to see instructions for programming.

### Don’t Have A QAM Tuner?

If your television does not have a QAM tuner, you can update your television or purchase a digital conversion box. Just like the TV, you should ensure that the conversion boxes include a QAM tuner and not just an ATSC tuner.

### Need Help?

**Time Warner Cable Support:** 1-844-725-4339  
For more information please visit: [http://www.albany.edu/housing/cableupgrade.shtml](http://www.albany.edu/housing/cableupgrade.shtml)