Welcome back!

Over the summer, ITS was hard at work upgrading and improving campus IT services. Here are some highlights:

**Wireless Services:**
- Installation of equipment to support higher Internet speeds
- Increasing one of our two Internet 1 pipes from 500MG to 1GB
- Increasing our Internet2 (research) pipe from 1GB to 10GB
- Rebuilt wireless in the Main Library, replacing 15 older wireless access points (WAPs) with 75 state-of-the-art high speed WAPs
- Installation of WAPs in the Campus Center addition

**Supporting Student Affairs:**
- ITS worked closely with the Career Services to implement Handshake, a new, interactive tool that supports collaboration between students, alumni and employers
- ITS continues working with Student Affairs to create a Student Success Network, an online platform that partners freshman with faculty, residence hall staff, and other professionals to ensure a successful transition to University life

**Group Study Access:**
- New this fall, students are able to schedule Group Study rooms in the Library and Business Building using the University’s online scheduler, Virtual EMS

**Blackboard:**
- A recent upgrade provided Improved performance and new security enhancements to UAlbany’s online learning platform

**UAlbany Mobile App:**
- Communications & Marketing and ITS are in the final round of testing for a UAlbany mobile app that includes Class Schedule, Holds, and other personal features that modernize the look and feel. Release is expected in early fall

**Photos on Class Rosters:**
- Photos on class rosters within MyUAlbany to help personalize our Student Information System