### Population of Focus
Children and youth ages 0-21, who meet following clinical criteria:

- **Diagnosis:** an emotional, socio-emotional, behavioral or mental challenge diagnosable under the DSM IV;
- **Disability:** difficulty functioning in the family, school or community, or functioning requires help from multiple agencies;
- **Duration:** present for, or expected to last, more than one year.

**Focus:** Juvenile Justice and Child Welfare Involved Youth, Transition-aged youth (ages 16-21), those with co-occurring substance abuse disorders, including those at risk for out-of-home placement, or living in an institutional setting.

### Gaps and Challenges
**System/Organization**
- Need to coordinate resources of county agencies and schools.
- Mental Health/Substance Abuse outpatient treatment for families with insurance is lacking.
- Families and youth need to be involved in planning, development, & implementation. Family support services lacking and not found in all systems.
- Access to services limited due to separate systems/organizations, and by socio-economics, residency, geography. Separate funding streams & eligibility criteria block child and family from receiving what they need.
- Need to formalize how system of care services will be delivered.
- Multiple points of entry create roadblocks for youth and families; Lack of cross system Management Information System (MIS) makes coordination and collaboration difficult.
- Lack of services and housing for transition-aged youth; Lack of overlap between children and adult service system.

**Practice**
- Lack of bilingual workers; “hidden populations” may not have access to services (migrant farm workers; co-occurring disorders); growing Latino and Hasidim communities face language/cultural barriers.
- Wait lists for services; high caseloads.
- Child and family teams need consistent follow-up, improved communication, and cross-system involvement. Lack of efficient psychiatric evaluations and substance abuse services.
- Family support/family voice lacking throughout the system.
- Service hours not always convenient for families. Families and communities isolated due to geography. Lack of transportation makes it difficult to access services.
- Services are sometimes duplicated. Lack of measurements to determine if a program is effective. No common instrument to determine what services should be provided.

### Our Mission
Building partnerships between youth, families and agencies, and linking services and supports, in order to address individual needs and provide appropriate care.

### Our Vision
A safe community of trust, hope and respect, where everyone partners together to support children and youth experiencing significant emotional and behavioral challenges, and their families. In our System of Care, services are easy to access; available as long as needed; and meet the unique needs of each individual and family.

### Goals
- Everyone works together to plan for one child and family at a time.
- Families, youth, & professionals work together as equal partners.
- Help is available and accessible when and where families and youth need it.
- All communities and cultures in Orange County have access to services, and a voice, in our System of Care.
- Services and supports are provided in an effective continuum of care.
- Youth with challenges and their families are valued members of our communities.
- Community transformation lasts after grant funding ends.

### Strategies
**Coordinating Council**
- **Individualized and Strengths-Based**
  - Child and Family Team Planning.
  - Develop and Implement Single Pathway to Care Model.
  - Develop and implement MIS.

**Community-Based**
- Improve services and supports for transition-age youth.
- Develop community-based disposition for family-court involved youth.
- Develop Family Resource Centers.
- Develop Respite Care capacity.

**Service Excellence**
- Conduct evaluation of existing programs.
- Workforce Development and Training.

**Family Driven and Youth Guided**
- Involve communities, and families and youth in System of Care Governance.
- Develop and implement family-driven plan in partnership with family group or family organization.
- Develop and Implement youth-guided plan based on Positive Youth Development Framework.

**Cultural Competency**
- Develop and Implement Cultural and Linguistic Competency Plan.

**Mutual Respect**
- Develop and Implement Social Marketing Plan.

**Lasting**
- Develop and implement Sustainability Plan so that strategies last beyond federal support.

**Evaluation**

**Full Partnership**
- Lasting
  - The principles and practices of the system of care are sustained as standard practice in Orange County.
Orange County System of Care

Logic Model ver201.04.10

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Focus: Juvenile Justice and Child Welfare Involved Youth, Transition-aged youth (ages 16-21), those with co-occurring substance abuse disorders, including those at risk for out-of-home placement, or living in an institutional setting.

Gaps and Challenges

System/Organization

a) Need to coordinate resources of county agencies and schools.

b) Mental Health/Substance Abuse outpatient treatment for families with insurance is lacking.

c) Families and youth need to be involved in planning, development, & implementation. Family support services lacking and not found in all systems.

d) Access to services limited due to separate systems/agencies, and by socio-economics, residency, geography. Separate funding streams & eligibility criteria block child and family from receiving what they need.

e) Need to formalize how system of care services will be delivered.

f) Multiple points of entry create roadblocks for youth and families. Lack of cross system Management Information System (MIS) makes coordination and collaboration difficult.

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Practice

- Lack of bilingual workers; “hidden populations” may not have access to services (migrant farm workers; co-occurring disorders); growing Latino and Hasidim communities face language/cultural barriers.

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- Youth with challenges and their families are valued members of our communities.

- Community transformation lasts after grant funding ends.

Context

Goals

Strategies

Outcomes

Individualized and Strengths-Based

- Child and Family Team Planning.

- Improve services and supports for transition-age youth.

- Develop and implement MIS.

Community-Based

- Develop and Implement Community-Based Single Pathway to Care Model.

- Develop community-based disposition for family-court involved youth.

- Develop Family Resource Centers.

- Develop Respite Care capacity.

Family Driven and Youth Guided

- Involve communities, and families and youth in System of Care Governance.

- Develop and implement family-driven plan in partnership with family group or family organization.

- Develop and Implement youth-guided plan based on Positive Youth Development Framework.

Cultural Competency

- Develop and Implement Cultural and Linguistic Competency Plan.

- Services are accessible and available to all who need them.

Mutual Respect

- Develop and Implement Social Marketing Plan.

- Orange County is a more welcoming community for youth with social, emotional, or behavioral issues and their families.

- Families and youth feel connected to and valued by our community.

- Youth feel safe and have more social connections.

Lasting

- Develop and implement Sustainability Plan so that strategies last beyond federal support.

- The principles and practices of the system of care are sustained as standard practice in Orange County.

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Evaluation