

## Focus Group Questions – Example (Adapted by Calgary Aging Friendly Community Questions).

### Focus Group Questions: Seniors & Family Caregivers

1. Can you please tell us about the community you live in?

Is there anything in your community that you do not like?

2. How are seniors involved in your community?

What do you or other seniors in your community need, to be more involved with the community?

3. What services have you used yourself, or in your role as a caregiver?

How did you find out about these services?

Tell us about your experiences with these services from the point of view of a caregiver and/or of a senior. Can you describe an experience you have had with health care, recreational services, transportation, or any other services?

4. What concerns do you or other seniors have about living in your community or neighborhood?

As seniors living in this community, what concerns do you have as you age?

What concerns do you think caregivers have?

5. What would you like to see in your community that would make it a better place for seniors to live?

### Focus Group Questions: Service Providers

1. What have seniors told you about living in this community?

2. Based on your experience, what services do seniors and family caregivers in this community use?

3. Based on your experience, what concerns do you think seniors and their family caregivers have about living in this community?

4. Are there changes you would like to see in this community that would make it a better place for seniors to live?

5. Do you believe that changes need to be made in the delivery of services to seniors and caregivers in this community? If yes - what changes should be made?

### In-Home Interview Questions: Seniors and Family Caregivers

1. Can you please tell us about the community you live in?

Is there anything in your community that you do not like?

2. What services have you used yourself, or in your role as a caregiver?

How did you find out about these services?

From your point of view, tell us about your experiences with these services. Can you describe a specific experience you may have had with health care, transportation, home maintenance or any other service?

3. What concerns do you or other seniors have about living in your community or neighborhood?

As a senior in this community, what concerns do you have as you age?

4. Based on your knowledge, how are senior citizens involved in your community?

What do you or other seniors in your community need to be more involved with the community?

5. What would you like to see in your community that would make it a better place for seniors to live?

### Key Informant Interview Questions

1. What feedback do you hear from seniors about services?

- What feedback do you hear from family caregivers about services for seniors?

2. When you think about the existing service delivery system for seniors, what do you think is working well?

- When you think about the existing service delivery system for family caregivers, what do you think is working well?

Based on your experiences, what gaps in services for seniors and family caregivers exist?

3. Based on your experience, do you believe that changes need to be made in the delivery of services to seniors and family caregivers? If yes - what changes need to be made?